

Administrator's Handbook

Motorola® Embedded Software Version 9.1.0

Motorola® NVG589 VDSL2 Gateway







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Table 1: Document Change Log

Draft version	Firmware version	Changes this draft
a1	nbxvu9.1.0h2d2_1.1.bin	first draft
r1		include ATT 6/16 feedback; add battery door instructions
r2	nbxvu9.1.0h0d23_1.1.bin	add battery safety instructions; revved GUI per ERS-NVG589_1.0_UI.doc rev 13

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CHAPTER 1 Introduction

About Motorola® Documentation



NOTE:

This guide describes the wide variety of features and functionality of the Motorola[®] Gateway, when used in Router mode. The Motorola[®] Gateway may also be delivered in Bridge mode. In Bridge mode, the Gateway acts as a pass-through device and allows the workstations on your LAN to have public addresses directly on the Internet.

Motorola, Inc. provides a suite of technical information for its family of intelligent enterprise and consumer Gateways. It consists of:

- Administrator's Handbook
- Dedicated User Manuals
- Specific White Papers

The documents are available in electronic form as Portable Document Format (PDF) files. They are viewed (and printed) from Adobe Acrobat Reader, Exchange, or any other application that supports PDF files.

They are downloadable from the Motorola's website: http://www.motorola.com/support

Documentation Conventions

General

This manual uses the following conventions to present information:

Convention (Typeface)	Description
bold	Menu commands
bold sans serif	Web GUI page links and button names
terminal	Computer display text
bold terminal	User-entered text
Italic	Italic type indicates the complete titles of manuals.

Internal Web Interface

Convention (Graphics)	Description
blue rectangle or line	Denotes an "excerpt" from a Web page or the visual truncation of a Web page
	Denotes an area of emphasis on a Web page
solid rounded rectangle with an arrow	

Command Line Interface

Syntax conventions for the Motorola Gateway command line interface are as follows:

Convention	Description
straight ([]) brackets in cmd line	Optional command arguments
curly ({ }) brackets, with values separated with vertical bars ().	Alternative values for an argument are presented in curly ({ }) brackets, with values separated with vertical bars ().
bold terminal type face	User-entered text
italic terminal type face	Variables for which you supply your own values

Organization

This guide consists of five chapters, two appendices, and an index. It is organized as follows:

- ◆ Chapter 1, Introduction Describes the Motorola[®] document suite, the purpose of, the audience for, and structure of this guide. It gives a table of conventions.
- ♦ Chapter 2, "Device Configuration" Describes how to get up and running with your Motorola® Gateway.
- ◆ Chapter 3, "Basic Troubleshooting" Gives some simple suggestions for troubleshooting problems with your Gateway's initial configuration.
- ◆ Chapter 4, "Command Line Interface" Describes all the current text-based commands for both the SHELL and CONFIG modes. A summary table and individual command examples for each mode is provided.
- ◆ Chapter 5, "Technical Specifications and Safety Information"
- ◆ "Appendix A Motorola® Gateway Captive Portal Implementation" Describes the Motorola® Gateway Captive Portal Implementation
- "Appendix B Quality of Service (QoS) Examples" Describes the Motorola[®] Gateway Quality of Service (QoS) Implementation
- **♦** Index

A Word About Example Screens

This manual contains many example screen illustrations. Since Motorola[®] Gateways offer a wide variety of features and functionality, the example screens shown may not appear exactly the same for your particular Gateway or setup as they appear in this manual. The example screens are for illustrative and explanatory purposes, and should not be construed to represent your own unique environment.

CHAPTER 2 Device Configuration

Most users will find that the basic Quick Start configuration is all that they ever need to use. The Quick Start section may be all that you ever need to configure and use your Motorola[®] Gateway. For more advanced users, a rich feature set is available. The following instructions cover installation in Router Mode.

This chapter covers:

- "Important Safety Instructions" on page 12
- ◆ "Motorola® Gateway Status Indicator Lights" on page 13
- ◆ "Battery Installation (optional)" on page 16
- ◆ "Battery Door Installation Instructions" on page 17
- ◆ "Battery Door Removal Instructions" on page 18
- ◆ "Cradle Installation Instructions" on page 19
- ◆ "Set up the Motorola Gateway" on page 20
- ◆ "Accessing the Web Management Interface" on page 23
- "Device Status page" on page 27
- ◆ "Tab Bar" on page 31
- ◆ "Broadband" on page 37
- ◆ "Home Network" on page 41
- ◆ "Wireless" on page 46
- ◆ "Voice" on page 56
- ◆ "Firewall" on page 62
- ◆ "Diagnostics" on page 80

Important Safety Instructions

POWER SUPPLY INSTALLATION

Connect the power supply cord to the power jack on the Motorola[®] Gateway. Plug the power supply into an appropriate electrical outlet. There is no power (on / off) switch to power off the device.



WARNING:

The power supply must be connected to a mains outlet with a protective earth connection. Do not defeat the protective earth connection.

CAUTION:

Depending on the power supply provided with the product, either the direct plug-in power supply blades, power supply cord plug or the appliance coupler serves as the mains power disconnect. It is important that the direct plug-in power supply, socket-outlet or appliance coupler be located so it is readily accessible.

TELECOMMUNICATION INSTALLATION

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

- Do not use this product near water, for example, near a bathtub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
- Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electrical shock from lightning.
- ◆ Do not use the telephone to report a gas leak in the vicinity of the leak.
- CAUTION: The external phone should be UL Listed and the connections should be made in accordance with Article 800 of the NEC.

COAX INSTALLATION

Be sure that the outside cable system is grounded, so as to provide some protection against voltage surges and built-up static charges. Article 820-20 of the NEC (Section 54, Part I of the Canadian Electrical Code) provides guidelines for proper grounding and, in particular, specifies the CATV cable ground shall be connected to the grounding system of the building, as close to the point of cable entry as practical.

PRODUCT VENTILATION

The Motorola[®] Gateway is intended for use in a consumer's home. Ambient temperatures around this product should not exceed 104°F (40°C). It should not be used in locations exposed to outside heat radiation or trapping of its own heat. The product should have at least one inch of clearance on all sides except the bottom when properly installed and should not be placed inside tightly enclosed spaces unless proper ventilation is provided.



CAUTION –

The battery used in this device may present a risk of fire or chemical burn if mistreated. Do not disassemble, heat above manufacturer's maximum temperature limit, or incinerate. Replace battery with Motorola P/N 586185-001-00 only. Use of another battery may present a risk of fire or explosion.

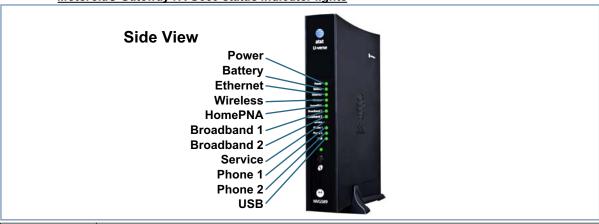
Dispose of used battery promptly. Keep away from children. Do not disassemble and do not dispose of in fire.

SAVE THESE INSTRUCTIONS

Motorola® Gateway Status Indicator Lights

Colored LEDs on your Motorola® Gateway indicate the status of various port activity.

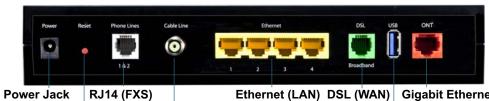
Motorola® Gateway NVG589 status indicator lights



USB / MCGRP		
LED	Action	
Power*	Solid Green = The device is powered. Flashing Green = A Power-On Self-Test (POST) is in progress Flashing Red = A POST failure (not bootable) or device malfunction occurred. Orange/Amber = during firmware upgrade (see below) Off = The unit has no AC power.	
*During Firmware Upgrade	During the software installation, you will lose internet and phone service. The LEDs will function as follows: 1. As firmware is being loaded into flash, the LEDs will operate normally as described. 2. The installation will take a few minutes – During this phase, the Power LED will flash Orange/Amber during firmware upgrade (flash writing to memory) and all other LEDs will be off. 3. The Gateway will restart automatically. As the device reboots, the POWER ON LED behavior will happen.	
During Boot process	 Power LED = GREEN/FLASH All other LED = OFF If the device does not boot, and fails its self test or fails to perform initial load of the bootloader: Power LED = RED/FLASH ALL other LED = OFF If the device boots and then detects a failure: Power LED = GREEN/FLASH starting POST and then all LEDs will FLASH RED, including Power LED. 	
Battery	Solid Green = Battery in place but not being used. Flashing Green = Battery charging. Solid Red = Battery backup mechanism has a fault. Flashing Red = Battery needs to be replaced. Solid Amber = Battery in use. Flashing Amber = Low battery. Off = No battery or battery has no charge. Cycle between all colors = Battery conducting self-test.	

LED	Action
Ethernet	Solid Green = Powered device connected to the associated port (includes devices with wake-on-LAN capability where a slight voltage is supplied to the Ethernet connection). Flickering Green = Activity seen from devices associated with the port. The flickering of the light is synchronized to actual data traffic. Off = The device is not powered, no cable or no powered devices connected to the associated ports.
Wireless	Solid Green = Wi-Fi is powered. Flickering Green = Activity seen from devices connected via Wi-Fi. The flickering of the light is synchronized to actual data traffic. Off = The device is not powered or no powered devices connected to the associated ports.
HomePNA	Solid Green = Powered device connected to the associated port (includes devices with wake-on-LAN capability where a slight voltage is supplied to the Ethernet connection). Flickering Green = Activity seen from devices associated with the port. The flickering of the light is synchronized to actual data traffic. Off = The device is not powered, no cable or no powered devices connected to the associated ports.
Broadband 1**, 2	Solid Green = Good broadband connection (i.e., good DSL Sync or Gigabit Ethernet). Flashing Green = Attempting broadband connection (i.e., DSL attempting sync). Flashing Green & Red = If the broadband connection fails to be established for more than three consecutive minutes the LED switches to Flashing Green when attempting or waiting to establish a broadband connection alternating with a five second steady Red. This pattern continues until the broadband connection is successfully established. Flashing Red = No DSL signal on the line. This is only used when there is no signal, not during times of temporary 'no tone' during the training sequence. Off = The device is not powered. ** Broadband 1 LED is also the Gigabit ethernet WAN LED when that is in play (and DSL is not)
Service	Solid Green = IP connected (The device has a WAN IP address from DHCP or 802.1x authentication and the broadband connection is up). Flashing Green = Attempting PPP connection. Attempting IEEE 802.1X authentication or attempting to obtain DHCP information. Red = Device attempted to become IP connected and failed (no DHCP response, 802.1x authentication failed, no IP address from IPCP, etc.). The Red state times out after two minutes and the Service indicator light returns to the Off state. Off = The device is not powered or the broadband connection is not present.
Phone 1, 2	Solid Green = The associated VoIP line has been registered with a SIP proxy server. Flashing Green = Indicates a telephone is off-hook on the associated VoIP line. Off = VoIP not in use, line not registered or Gateway power off.
USB	Solid Green = Powered device connected to the associated port (includes devices with wake-on-LAN capability where a slight voltage is supplied to the Ethernet connection). Flickering Green = Activity seen from devices associated with the port. The flickering of the light is synchronized to actual data traffic. Off = The device is not powered, no cable or no powered devices connected to the associated ports.

Motorola® Gateway NVG589 Rear View



Ethernet (LAN) DSL (WAN) Gigabit Ethernet (WAN)

Reset button F-Connector (HPNA) USB

LED	Action
Ethernet 1,2 3,4	Orange/Amber when a Gigabit Ethernet device is connected to each port. Green when 10/100 Ethernet device is connected. Flash for Ethernet traffic passing.



NOTE:

The NVG589 supports two VoIP lines over one RJ11 VoIP port. In order to connect two phone lines the supplied inner/outer pair splitter adapters must be attached to the RJ11 VoIP port in order to terminate both lines. This is a special-purpose splitter. You must only use the inner/outer pair splitter adapters supplied by AT&T.



Battery Installation (optional)

The optional backup battery is located in a compartment on the bottom of the unit. Installing the battery door requires some care.



CAUTION –

The battery used in this device may present a risk of fire or chemical burn if mistreated. Do not disassemble, heat above manufacturer's maximum temperature limit, or incinerate. Replace battery with Motorola P/N 586185-001-00 only. Use of another battery may present a risk of fire or explosion.

Dispose of used battery promptly. Keep away from children. Do not disassemble and do not dispose of in fire.

1. Note the tab on the bottom of the battery.



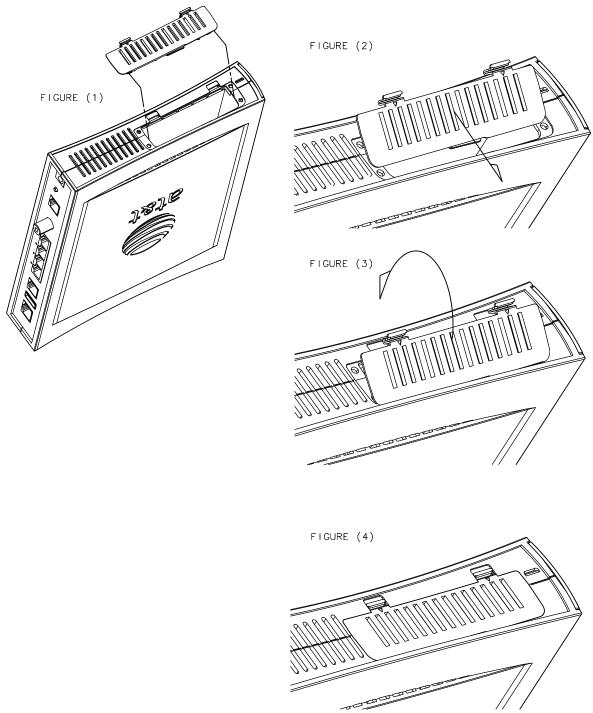
2. Insert the battery into the compartment on the bottom of the unit, as shown, and press into place so that the battery contacts seat securely in the unit.



3. Then attach the compartment door. See "Battery Door Installation Instructions" on page 17.

Battery Door Installation Instructions

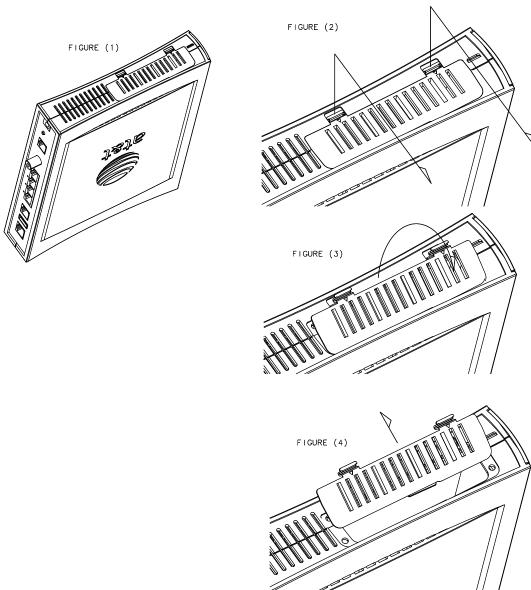
1. Place NVG589 Unit on a table top as shown in FIGURE (1).



- 2. Place battery door at an angle, as shown, and slide toward edge of unit. See FIGURE (2).
- 3. Rotate door in direction shown, see FIGURE (3), and snap closed.
- 4. Battery door installed. See FIGURE (4).

Battery Door Removal Instructions

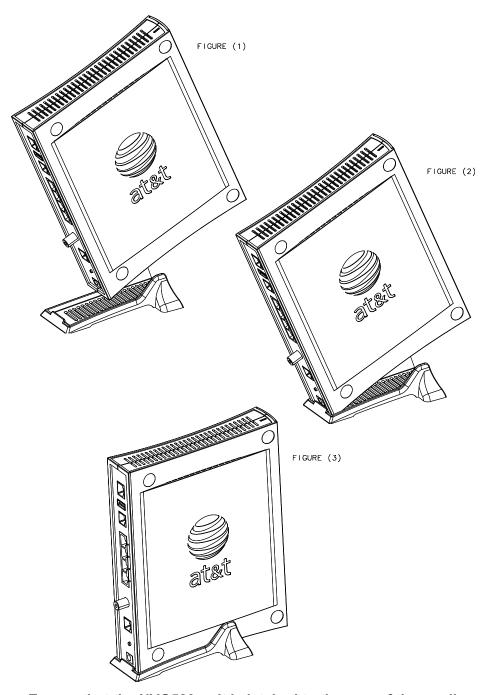
1. Place unit on table top as shown in FIGURE (1).



- 2. Using both hands, pull tabs in directions shown in FIGURE (2).
- 3. While still pulling the tabs, pull the battery door in the direction shown. See FIGURE (3).
- 4. Remove battery door. See FIGURE (4).

Cradle Installation Instructions

1. Angle the NVG589 unit onto the rear of the cradle. See FIGURE (1).



- 2. Ensure that the NVG589 unit is latched to the rear of the cradle as shown in FIGURE (2).
- 3. Once the rear is latched, rotate the NVG589 unit down into the cradle and press until the snap is engaged. You should hear a "click" for positive engagement. See FIGURE (3).
- 4. Reverse sequence, by first pulling on the cradle, for removal.

Set up the Motorola Gateway

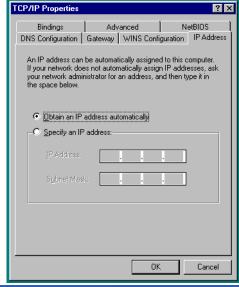
Refer to your Quickstart Guide for instructions on how to connect your Motorola[®] gateway to your power source, PC or local area network, and your Internet access point, whether it is a dedicated DSL outlet or a DSL or cable modem. Different Motorola[®] Gateway models are supplied for any of these connections. Be sure to enable Dynamic Addressing on your PC. Perform the following:

Microsoft Windows:

Step 1. Navigate to the TCP/IP Properties Control Panel.

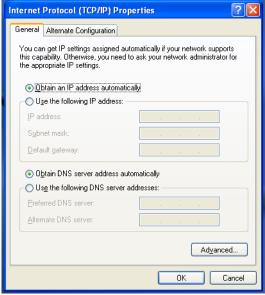
a. Some Windows versions follow a path like this:

Start menu -> Settings -> Control Panel -> Network (or Network and Dial-up Connections -> Local Area Connection -> Properties) -> TCP/IP [your_network_card] or Internet Protocol [TCP/IP] -> Properties



b. Some Windows versions follow a path like this:

Start menu -> Control Panel -> Network and Internet Connections -> Network Connections -> Local Area Connection -> Properties -> Internet Protocol [TCP/IP] -> Properties

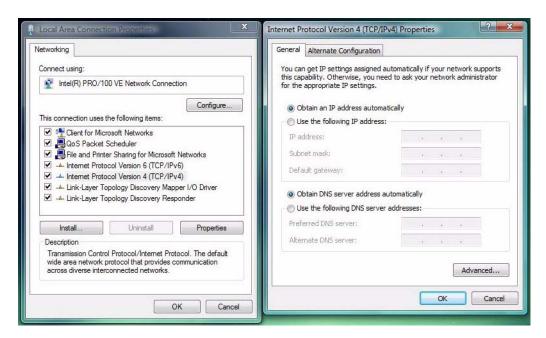


Then go to Step 2.

- Step 2. Select Obtain an IP address automatically.
- Step 3. Select Obtain DNS server address automatically, if available.
- Step 4. Remove any previously configured Gateways, if available.
- Step 5. OK the settings. Restart if prompted.

c. Windows Vista and Windows 7 obtain an IP address automatically by default. You may not need to configure it at all.

To check, open the **Networking** Control Panel and select **Internet Protocol Version 4 (TCP/IPv4)**. Click the **Properties** button.



The Internet Protocol Version 4 (TCP/IPv4) Properties window should appear as shown.

If not, select the radio buttons shown above, and click the **OK** button.

Macintosh MacOS 8 or higher or Mac OS X:

Step 1. Access the TCP/IP or Network control panel.

a. MacOS follows a path like this:

Apple Menu -> Control Panels -> TCP/IP Control Panel

Connect via: Ethernet Use 802.5

Setup

Configure: Using DHCP Server Select Hosts File...

Implicit Search Path: Starting domain name:

IP Address: < will be supplied by server >

Subnet mask:

Router address:

Additional Search domains:

Name server addr.:

Info

Options...

TCP/IP (Router Test)

b. Mac OS X follows a path like this:

Apple Menu -> System Preferences -> Network

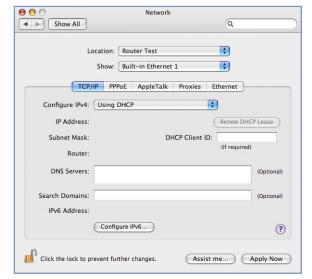
Then go to Step 2.

Step 2. Select Built-in Ethernet

Step 3. Select Configure Using DHCP

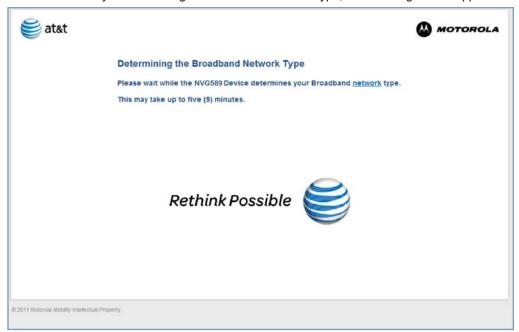
Step 4. Close and Save, if prompted.

Proceed to "Accessing the Web Management Interface" on page 23.

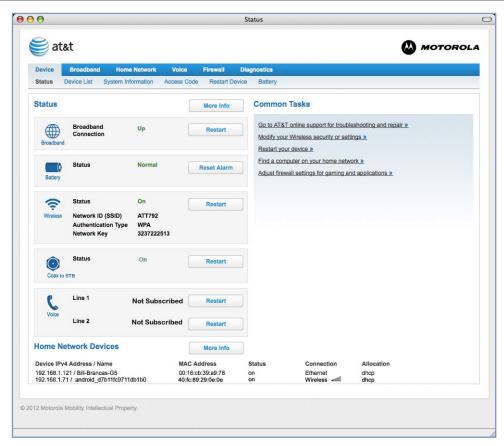


Accessing the Web Management Interface

- 1. Run your Web browser application, such as Firefox or Microsoft Internet Explorer, from the computer connected to the Motorola[®] Gateway.
- Enter http://192.168.1.254 in the Location text box.
 While the Gateway is determining the Broadband network type, the following screen appears.



The Device Status Page appears.



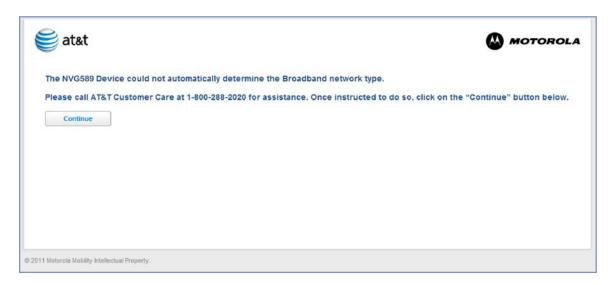
3. Check to make sure the Broadband and Service LEDs are lit GREEN to verify that the connection to the Internet is active.

Congratulations! Your installation is complete.

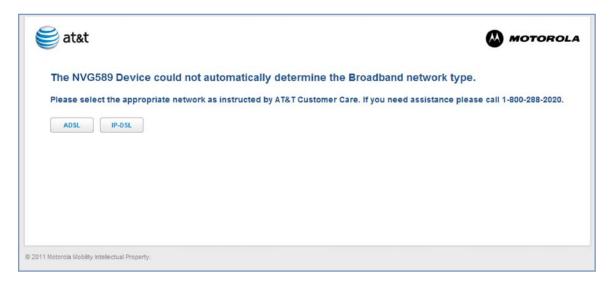
You can now surf to your favorite Web sites by typing an URL in your browser's location box or by selecting one of your favorite Internet bookmarks.

Broadband Network Redirect Pages

After a few minutes if the Broadband network cannot be determined, the following screen appears. Contact AT&T Customer care at the number shown for assistance.

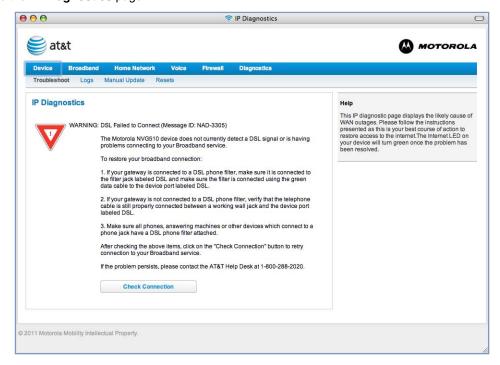


If you click the **Continue** button, the following screen appears. Here you can manually select the Broadband network type, if you know it.



IP Diagnostics Page Redirect

In the event that your connection to the Internet fails, the **Broadband LED** will flash **RED** and you are redirected to the **IP Diagnostics** page.



Follow the on-screen troubleshooting suggestions.

For additional troubleshooting information, see "Diagnostics" on page 80 and "Basic Troubleshooting" on page 89.

When your connection is restored or the problem is resolved, the Broadband LED will turn GREEN.

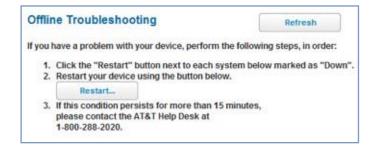


Note:

For AT&T this function is enabled by default. See the CLI command <u>"set management lan-redirect enable [off | on]" on page 149.</u>

Offline Troubleshooting

If the WAN is down, the following will be displayed at the top of the page.



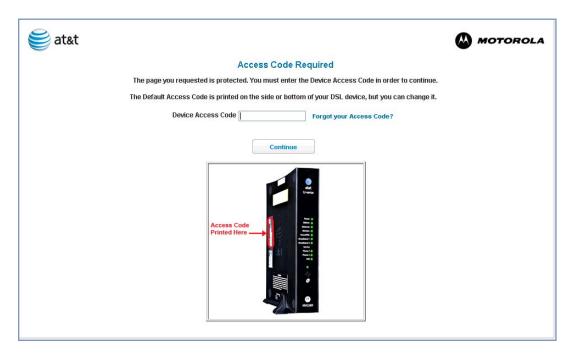
Device Status page

After you have performed the basic Easy Login configuration, any time you log in to your Motorola[®] Gateway you will access the Motorola[®] Gateway Home Page.

You access the Home Page by typing http://192.168.1.254 in your Web browser's location box.

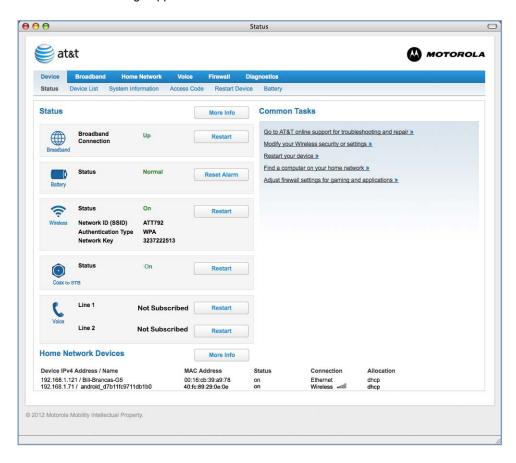
Device Access Code

You may be required to provide your Device Access Code in order to access the web management configuration pages. The **Device Access Code** is unique to your device. It is printed on a label on the side of the Gateway.



Enter your **Device Access Code** and click the **Continue** button.

The Device Status Page appears.



The Device Status displays the following information in the center section:

Field	Description
Broadband	
Broadband Connection	'Waiting for DSL' is displayed while the Gateway is training. This should change to 'Up' within two minutes. 'Up' is displayed when the ADSL line is synched and the session is established. 'Down' indicates inability to establish a connection; possible line failure.
Battery	
Status	Normal or Low Battery or Charging or Warning - No battery or battery has no charge or Warning: Battery backup mechanism has a fault.
Wireless	
Status	Your wireless signal may be 'On' or 'Off'.
Network ID (SSID)	This is the name or ID that is displayed to a client scan. The default SSID for the Gateway is attxxx where xxx is the last 3 digits of the serial number located on the side of the Gateway.
Authentication Type	The type of wireless encryption security in use. May be Disabled , WPA or WEP , Default Key or Manual .
Network Key	Wireless network encryption key in use.
Coax to STB	
Status	Off or On.
Voice	
Line 1	Indication of VoIP or other phone connection.
Line 2	Indication of VoIP or other phone connection.

Some fields may or may not display, depending on your particular setup.

The Diagnostics button will connect you to the Troubleshoot page. See "Diagnostics" on page 80.



The right-hand frame displays some links to commonly performed tasks for easy access.

◆ Go to AT&T online support for troubleshooting and repair »

This link will connect you to the **IP Diagnostics** page with help for troubleshooting and the AT&T Help Desk information. See <u>"IP Diagnostics Page Redirect" on page 26</u>.

◆ Modify your Wireless security or settings »

This link will connect you to the **Wireless** page. See "Wireless" on page 46.

Restart your device »

This link will connect you to the **Restart Device** page. See "Restart Device" on page 36.

- ◆ Find a computer on your home network »
 This link will connect you to the Device List page. See "Device List" on page 32.
- ◆ Adjust firewall settings for gaming and applications »

 This link will connect you to the NAT/Gaming page. See "NAT/Gaming" on page 69.

Tab Bar

The tab bar is located at the top of every page, allowing you to move freely about the site.



The tabs reveal a succession of pages that allow you to manage or configure several features of your Gateway. Each tab is described in its own section.

Help

Help is provided in your Gateway. Help is available in the right hand frame on every page in the Web interface.

Here is an example:



The page shown here is displayed when you are on the **System Information** page.

Links Bar

The links bar at the top of each page allows you to configure different aspects of the features displayed on the page. For example, on the Home Summary page, the button bar is shown below:

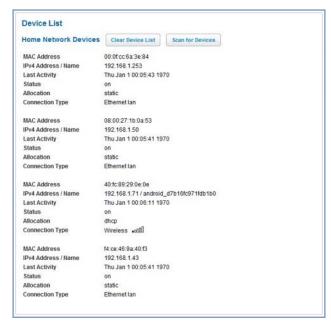


Click the links below to be taken to each section.

- ◆ "Device Status page" on page 27
- ◆ "Device List" on page 32
- "System Information" on page 34
- ◆ "Access Code" on page 35
- "Restart Device" on page 36

Link: Device List

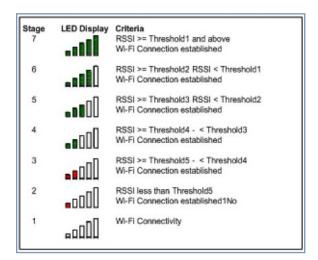
When you click the **Device List** link, the **Device List** page appears.



The page displays the following information:

Home Network Devices	
Home Network Devices	Displays the IPv4 Address, Network Name, and MAC Address of devices connected to this device on your local area network.
MAC Address	Client device's unique hardware address.
IPv4 Address / Name	Client device's IP address or device network name.
Last Activity	Date and time of last traffic for this client device
Status	May be off or on.
Allocation	Type of IP address assignment, for example, Static or DHCP.
Connection Type	Type of connection, for example, Ethernet or Wireless

For Wireless client connections, the Device List displays the familiar bars indicating signal strength, as follows:



- ◆ Click the Clear Device List button to update the Home Network summary.
- Click the Scan for Devices button to seek out other devices that have been connected since the last Home Network summary update.

Link: System Information

When you click the **System Information** link, the **System Information** page appears.

System Information

Manufacturer Motorola
 Manuactus.
 Model Number
 NVG589

 Serial Number
 157978509792

 Software Version
 9.1.0h1d3

 MAC Address
 00:24:c8:40:c1:e2

 First Use Date
 2012/04/27 06:52:32

 Time Since Last Reboot
 00:00:37:32

 Datapump Version
 A2pv4bF038_rc19.d24d_rc

 Legal Disclaimer
 Licenses

The page displays the following information:

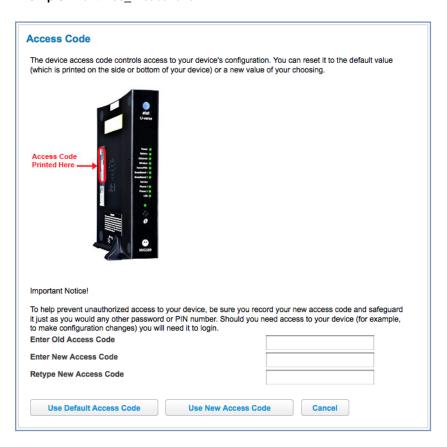
System Information	
Manufacturer	This is the manufacturer's identifier name.
Model Number	This is the manufacturer's model number.
Serial Number	This is the unique serial number of your Gateway.
Software Version	This is the version number of the current embedded software in your Gateway.
MAC Address	Unique hardware address of this Gateway unit.
First Use Date	Date and Time when the Gateway is first used. This field changes to the current date and time after a reset to factory defaults.
Time Since Last Reboot	Elapsed time since last reboot of the Gateway in days:hr:min:sec.
Datapump Version	Underlying operating system software datapump version
Legal Disclaimer	Clicking the Licenses link displays a listing of software copyright attributions also shown here: "Copyright Acknowledgments" on page 183.

Link: Access Code

Access to your Gateway is controlled through an account named **Admin**. The default Admin password for your Gateway is the unique Access Code printed on the label on the side of your Gateway.

As the Admin, you can change this password to a different one of your own choosing between 8 and 20 characters long. The new password must also include two characters from any these categories: alpha, number, and special characters.

Example: "fru1tfl13s likeabanana"



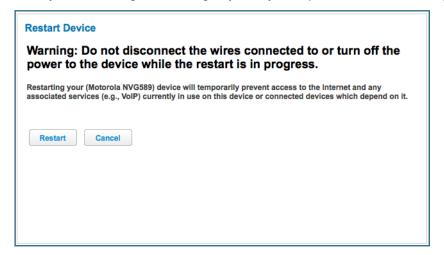
Enter your Old Access Code, your New Access Code, and click the **Use New Access Code** button. The new Access Code takes effect immediately.

You can always return to the original default password by clicking the Use Default Access Code button.

Link: Restart Device

When the Gateway is restarted, it will disconnect all users, initialize all its interfaces, and load the Operating System Software.

When you make configuration changes, you may be required restart for the changes to take effect.



Broadband

When you click the **Broadband** tab, the **Broadband Status** page appears.

Broadband Status Line 1 Line 2 Line State Down Down Downstream Sync Rate (kbps) 0 0 Upstream Sync Rate (kbps) 0 0 Modulation Unknown Unknown Data Path Unknown Unknown **Broadband Connection** Down 0.0.0.0 **Broadband IPv4 Address** Gateway IPv4 Address MAC Address 00:24:c8:40:c1:e2 **Primary DNS** Secondary DNS Primary DNS Name Secondary DNS Name 1500 IPv6 Unavailable Global Unicast IPv6 Address **Border Relay IPv4 Address IPv4 Statistics Transmit Packets** 0 Transmit Errors 0 Transmit Discards 0 **IPv6 Statistics** Transmit Packets 0 Transmit Errors **Transmit Discards Downstream and Upstream Statistics** Line 1 Line 2 Upstream Downstream Downstream Upstream SN Margin (dB) 0 0 0 0 Line Attenuation (dB) 0 0 0 0 Output Power(dBm) 0 0 0 0 Errored Seconds 0 0 0 0 Loss of Signal 0 0 0 Loss of Frame 0 0 0 0 FEC Errors 0 0 0 0 CRC Errors 0 0 0 0 Clear Statistics

The **Broadband Status** page displays information about the Gateway's WAN connection(s) to the Internet.

	Broadband Status
Line State	May be Up (connected) or Down (disconnected).
Broadband Connection	May be Up (connected) or Down (disconnected).

Downstream Sync Rate

This is the rate at which your connection can download (receive) data on your DSL line, in kilobits per second.

Upstream Sync Rate This is the rate at which your connection can upload (send) data on your DSL

line, in kilobits per second.

Modulation Method of regulating the DSL signal. DMT (Discrete MultiTone) allows connec-

tions to work better when certain radio transmitters are present.

Data Path Type of path used by the device's processor.

Broadband IPv4 Address The public IP address of your device, whether dynamically or statically

assigned.

Gateway IPv4 Address Your ISP's gateway router IP address.

MAC Address Your Gateway's unique hardware address identifier.

Primary DNS The IP Address of the Primary Domain Name Server.

Secondary DNS The IP Address of the backup Domain Name Server, if available.

Primary DNS Name The name of the Primary Domain Name Server.

Secondary DNS Name The name of the backup Domain Name Server, if available.

MTU Maximum Transmittable Unit before packets are broken into multiple packets.

IPv6

Status May be **Enabled** or **Unavailable**.

Global Unicast IPv6 The public IP

Address

The public IPv6 address of your device, whether dynamically or statically

assigned.

Border Relay IPv4

Address

The public IPv4 address of your device.

IPv4 Statistics

Transmit Packets IPv4 packets transmitted.

Transmit Errors Errors on IPv4 packets transmitted.

Transmit Discards IPv4 packets dropped.

IPv6 Statistics

Transmit Packets IPv6 packets transmitted.

Transmit Errors Errors on IPv6 packets transmitted.

Transmit Discards IPv6 packets dropped.

Downstream and Upstream Statistics

SN Margin (db) Signal to noise margin, in decibels. Reflects the amount of unwanted "noise"

on the DSL line.

Line Attenuation Amount of reduction in signal strength on the DSL line, in decibels.

Output Power (dBm) Measure of power output in decibels (dB) referenced to one milliwatt (mW).

Errored Seconds The number of uncorrected seconds after being down for seven consecutive

seconds.

Loss of Signal The absence of any signal for any reason, such as a disconnected cable or

loss of power.

Loss of Frame A signal is detected but cannot sync with signal caused by mismatched proto-

cols, wrong ISP connection configuration, or faulty cable.

FEC Errors (Forwarded Error Correction errors) Count of received errored packets that

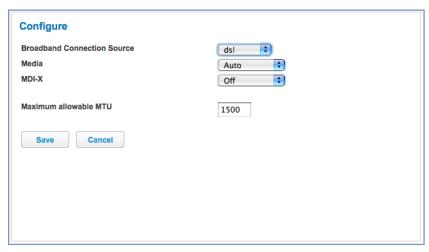
were fixed successfully with out a retry.

CRC Errors Number of times data packets have had to be resent due to errors in transmis-

sion or reception.

Link: Configure

When you click the **Configure** link, the Broadband **Configure** screen appears. Here you can reconfigure your type of broaband connection should it change in the future.

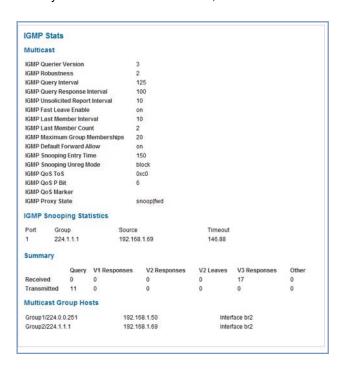


- ♦ Broadband Connection Source dsl, ethernet, or auto (automatically detected).
- Media Auto (the default self-sensing rate), 10M full- or half-duplex, 100M full- or half-duplex, or 1G full- or half-duplex.
- ◆ MDI-X Auto (the default self-sensing crossover setting), Off, or On.
- ◆ The WAN connection is automatically configured. However, you can adjust the Maximum allowable MTU (Maximum Transmittable Unit) value, if your service provider suggests it. The default 1500 is the maximum value, but some services require other values. 1492 is common.

If you make any change here, click the Save button.

Link: IGMP Stats

When you click the IGMP Stats link, the IGMP Stats screen appears.



The IGMP Statistics screen reports IGMP Proxy Groups and Multicast Forwarding information. It also displays a packet counter.

Home Network

When you click the Home Network tab, the Home Network Status page appears.



The **Home Network Status** page displays information about the Gateway's local area network.

If you click the **Run Congestion Detection** button, the device will generate statistics for each of the 11 channels available, displaying:

- ◆Channel number
- ◆AP Count
- ◆Congestion Score (1 10)

You can clear the current statistics information by clicking the **Clear Statistics** button.

	Home Network Status					
Device IPv4 Address	The Gateway's own IP address on the network.					
DHCP Netmask	The Gateway's own netmask on the network.					
DHCPv4 Start Address	The starting IP address of the DHCP range served by the Gateway.					
DHCPv4 End Address	The ending IP address of the DHCP range served by the Gateway.					
DHCP Leases Available	The number of IP addresses of the DHCP range available to be served by the Gateway.					
DHCP Leases Allocated	The number of IP addresses of the DHCP range currently being served by the Gateway.					
DHCP Primary Pool	Source pool of the IP addresses served by the Gateway, Public or Private.					
	IPv6					
Status	May be Enabled or Unavailable .					
Global IPv6 Address	The public IPv6 address of your device, whether dynamically or statically assigned.					
Link-local IPv6 Address	The private IPv6 address of your device, whether dynamically or statically assigned.					
Router Advertisement Prefix	The IPv6 prefix to include in router advertisements.					
	IPv4 Statistics					
Transmit Packets	IPv4 packets transmitted.					
Transmit Errors	Errors on IPv4 packets transmitted.					
Transmit Discards	IPv4 packets dropped.					
	IPv6 Statistics					
Transmit Packets	IPv6 packets transmitted.					
Transmit Errors	Errors on IPv6 packets transmitted.					
Transmit Discards	IPv6 packets dropped.					
Wireless Status						
Wireless Radio Status	Indicates whether the Wi-Fi radio is Enabled or Disabled .					
Network Name (SSID)	This is the name or ID that is displayed to a client scan. The default SSID for the Gateway is attxxx where xxx is the last 3 digits of the serial number located on the side of the Gateway.					
Hide SSID	May be either On or Off . If On, your SSID will not appear in a client scan.					
Wireless Security	The type of wireless encryption security in use. May be Disabled , WPA or WEP , Default Key or Manual .					
Network Key	Shows the information of the security encryption key in use.					
Mode	May be 802.11 B only, 802.11 G only, 802.11 N , or 802.11 B/G/N .					
Bandwidth	The capacity of the wireless LAN to carry traffic in megahertz.					
Current Radio Channel	The radio channel that your Wi-Fi network is broadcasting on.					
Radio Channel Selection	May be set to automatic or manually selected.					
MAC Address Filtering	May be either On or Off . If On, you can accept or block client devices from your WLAN based on their MAC address.					
Power Level	May be adjusted up to 100%, lower if multiple wireless access points are in use, and might interfere with each other.					

Wireless MAC Address	Shows the information of the MAC address of the wireless subsystem.				
LAN Wireless Statistics					
Transmit Bytes	Number of bytes transmitted on the Wi-Fi network.				
Receive Bytes Number of bytes received on the Wi-Fi network.					
Transmit Packets Number of packets transmitted on the Wi-Fi network.					
Receive Packets	Number of packets received on the Wi-Fi network.				
Transmit Error Packets	This is the number of errors on packets transmitted on the Wi-Fi network.				
Receive Error Packets	This is the number of errors on packets received on the Wi-Fi network.				
Transmit Discard Packets	This is the number of packets transmitted on the Wi-Fi network that were dropped.				
Receive Discard Packets	This is the number of packets received on the Wi-Fi network that were dropped.				
	LAN Ethernet Statistics				
State	up or down				
Transmit Speed	This is the maximum speed of which the port is capable.				
Transmit Packets	This is the number of packets sent out from the port.				
Transmit Bytes	This is the number of bytes sent out from the port.				
Transmit Dropped	This is the number of packets sent out from the port that were dropped.				
Transmit Errors	This is the number of errors on packets sent out from the port.				
Receive Packets	This is the number of packets received on the port.				
Receive Bytes	This is the number of bytes received on the port.				
Receive Unicast	This is the number of unicast packets received on the port.				
Receive Multicast	This is the number of multicast packets received on the port.				
Receive Dropped	This is the number of packets received on the port that were dropped.				
Receive Errors	This is the number of errors on packets received on the port.				

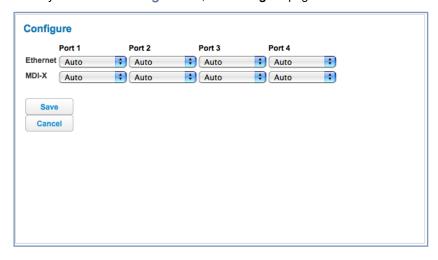
The links at the top of the Home Network page access a series of pages to allow you to configure and monitor features of your device. The following sections give brief descriptions of these pages.

Status Configure HPNA Configure Wireless MAC Filtering Wireless Scan Subnets & DHCP HPNA

- ◆ "Configure" on page 44
- ◆ "HPNA Configure" on page 45
- ◆ "Wireless" on page 46
- ◆ "MAC Filtering" on page 50
- ◆ "Wireless Scan" on page 51
- ◆ "Subnets & DHCP" on page 52
- ◆ "HPNA" on page 54

Link: Configure

When you click the **Configure** link, the **Configure** page for the Ethernet LAN appears.



For each **Ethernet** Port, 1 through 4, you can select:

- ◆ Ethernet Auto (the default self-sensing rate), 10M full- or half-duplex, 100M full- or half-duplex, or 1G full- or half-duplex.
- ◆ MDI-X Auto (the default self-sensing crossover setting), off, or on.

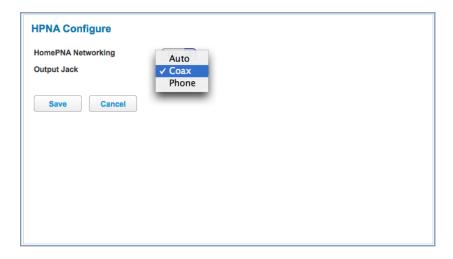
Click the Save button.

Link: HPNA Configure

When you click the HPNA Configure link, the HPNA Configure page for the HomePNA network appears.



Here you can turn HomePNA Networking **On** or **Off**.

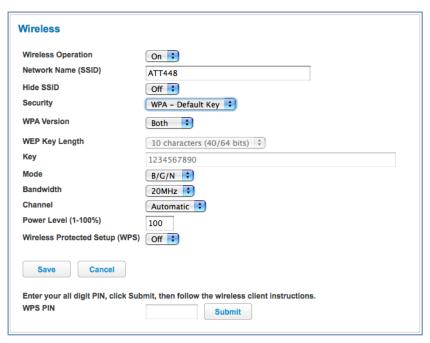


If desired, you can choose the Output Jack, either the **Coax** jack or the **Phone** jack, or let the device **Auto** sense it automatically.

Click the **Save** button.

Link: Wireless

When you click the **Wireless** link the Wireless page appears. The Wireless page displays the status of your Wireless LAN elements.



The Wireless page's center section contains a summary of the Wireless Access Point's configuration settings and operational status.

	Summary Information				
Field Status and/or Description					
	General Information				
Wireless Operation	May be either <i>On</i> or <i>Off.</i>				
Network Name (SSID)	This is the name or ID that is displayed to a client scan. The default SSID for the Gateway is <i>attxxx</i> where <i>xxx</i> is the last 3 digits of the serial number located on the side of the gateway.				
Hide SSID	May be either Off or On. If On, your SSID will not appear in a client scan.				
Security	The type of wireless encryption security in use. May be <i>OFF-No Privacy</i> , <i>WPA-PSK</i> or <i>WEP</i> , <i>Default Key</i> or <i>Manual</i> .				
WPA Version	If WPA is selected, may be Both , WPA-1 , or WPA-2 ,.				
WEP Key Length	May be 10 characters for 40/64-bit, or 26 characters for 128-bit WP encryption.				
Key	Here you can enter a manual encryption key.				
Mode	May be 802.11 B only, 802.11 G only, 802.11 N , or 802.11 B/G/N .				
Bandwidth	The capacity of the wireless LAN to carry traffic in megahertz, 20 or 40.				
Channel	The radio channel that your Wi-Fi network is broadcasting on.				
Power Level	May be adjusted up to 100%, lower if multiple wireless access points are in use, and might interfere with each other.				
Wireless Protected Setup (WPS)	May be either <i>On</i> or <i>Off.</i>				

The Wireless Operation function is automatically enabled by default. If you uncheck the checkbox, the Wireless Options are disabled, and the Wireless Access Point will not provide or broadcast its wireless LAN services.

- ♦ Network Name (SSID) preset to a number unique to your unit. You can either leave it as is, or change it by entering a freeform name of up to 32 characters, for example "Hercule's Wireless LAN". On client PCs' software, this might also be called the Network Name. The Wireless ID is used to identify this particular wireless LAN. Depending on their operating system or client wireless card, users must either:
 - · select from a list of available wireless LANs that appear in a scanned list on their client
 - or enter this name on their clients in order to join this wireless LAN.
- ◆ Hide SSID If enabled, this mode hides the wireless network from the scanning features of wireless client computers. Unless both the wireless clients and the Gateway share the same Network Name (SSID) in hidden mode, the Gateway's wireless LAN will not appear as an available network when scanned for by wireless-enabled computers. Members of the hidden WLAN must log onto the Gateway's wireless network with the identical SSID as that configured in the Gateway.
 - Closed System mode is an ideal way to increase wireless security and to prevent casual detection by unwanted neighbors, office users, or malicious users such as hackers. If you do not enable Hide SSID, it is more convenient, but potentially less secure, for clients to access your WLAN by scanning available access points. You must decide based on your own network requirements.
- Security, WPA Version, WEP Key Length, Key see "Wireless Security" on page 48.
- ♦ Mode The pull-down menu allows you to select and lock the Gateway into the wireless transmission mode you want: B/G/N, B-only, B/G, G-only, or N-only.

For compatibility with clients using 802.11b (up to 11 Mbps transmission), 802.11g (up to 20+ Mbps), 802.11a (up to 54 Mbit/s using the 5 GHz band), or 802.11n (from 54 Mbit/s to 600 Mbit/s with the use of four spatial streams at a channel width of 40 MHz), select **B/G/N**. To limit your wireless LAN to one mode or the other, select **G-only**, **N-only**, or **B-only**, or some combination that applies to your setup.



NOTE:

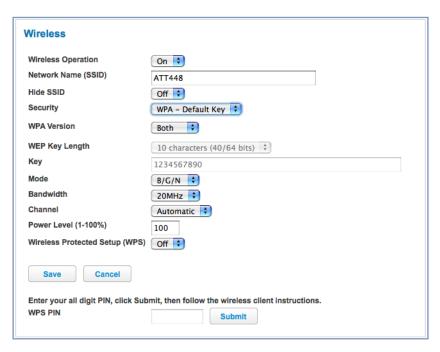
If you choose to limit the operating mode to 802.11b or 802.11g only, clients using the mode you excluded will not be able to connect.

- ◆ Bandwidth May only be selected if mode is some combination of 802.11n (from 54 Mbit/s to 600 Mbit/s with the use of four spatial streams at a channel width of 40 MHz). Measure of the width of a range of frequencies, in megahertz.
- ◆ Channel (1 through 11, for North America) on which the network will broadcast. This is a frequency range within the 2.4Ghz band. Channel selection depends on government regulated radio frequencies that vary from region to region. Channel selection can have a significant impact on performance, depending on other wireless activity close to this Wireless Access Point. You need not select a channel at any of the computers on your wireless network. They will automatically scan available channels seeking a Gateway broadcasting on the SSID for which they are configured.
 - The **Automatic** setting allows the Wireless Access Point to determine the best channel to broadcast automatically.
- ◆ Power Level Sets the wireless transmit power, scaling down the Wireless Access Point's wireless transmit coverage by lowering its radio power output. Default is 100% power. Transmit power settings are useful in large venues with multiple wireless routers where you want to reuse channels. Since there are only three non-overlapping channels in the 802.11 spectrum, it helps to size the Wireless Access Point's cell to match the location. This allows you to install a router to cover a small "hole" without conflicting with other routers nearby.
- Wireless Protected Setup (WPS) is a not a new security protocol. It is simply an easier way to use existing protocols to provide greater security for your wireless network connections.
 - By default, Privacy is set to Wireless Protected Access (WPA-PSK). WPS allows you to automatically generate a new strong WPA key for your Gateway and any client devices on your wireless network. Not all client wireless devices support WPS. Refer to their documentation.
 - Enter your all digit WPS PIN and click the Submit button.
 - Follow the instructions that came with your wireless client.

Wireless Security

By default, Wireless Security is set to **WPA-PSK** with a pre-defined **WPA-Default Key** (Wireless Protected Access Pre-Shared Key).

Other options are available from the **Security** pull-down menu:



- ◆ WEP Manual: WEP Security is a Privacy option that is based on encryption between the Router and any PCs ("clients") you have with wireless cards. If you are not using WPA-PSK Privacy, you can use WEP encryption instead. For this encryption to work, both your Wireless Access Point and each client must share the same Wireless ID (SSID), and both must be using the same encryption keys. See "WEP-Manual" on page 48.
- ♦ WPA-PSK: allows you to enter your own key, the most secure option for your wireless network. The key can be between 8 and 63 characters, but for best security it should be at least 20 characters.

If you select **WPA-PSK** as your privacy setting, the **WPA Version** pull-down menu allows you to select the WPA version(s) that will be required for client connections. Choices are:

Both, for maximum interoperability,

WPA-1, for backward compatibility,

WPA-2, for maximum security.

All clients must support the version(s) selected in order to successfully connect.

Be sure that your Wi-Fi client adapter supports this option. Not all Wi-Fi clients support WPA-PSK.

• OFF - No Privacy: This mode disables privacy on your network, allowing any wireless users to connect to your wireless LAN. Use this option if you are using alternative security measures such as VPN tunnels, or if your network is for public use.

Click the Save button.

WEP-Manual

You can provide a level of data security by enabling WEP (Wired Equivalent Privacy) for encryption of network data. You can enable 40- or 128-bit WEP Encryption (depending on the capability of your client wireless card) for IP traffic on your LAN.

WEP - Manual allows you to enter your own encryption keys manually. This is a difficult process, but only needs to be done once. Avoid the temptation to enter all the same characters.

Key Length: The pull-down menu selects the length of each encryption key. The longer the key, the stronger the encryption and the more difficult it is to break the encryption.

Key: You enter a key using hexadecimal digits. For 40/64-bit encryption, you need ten digits; 26 digits for 128-bit WEP. Hexadecimal characters are 0 - 9, and a - f.

Examples:

◆ 40 bits: 02468ACE02

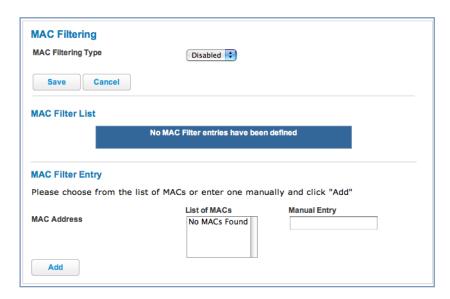
◆ 128 bits: 0123456789ABCDEF0123456789

Any WEP-enabled client must have an identical key of the same length as the Router, in order to successfully receive and decrypt the traffic. Similarly, the client also has a 'default' key that it uses to encrypt its transmissions. In order for the Router to receive the client's data, it must likewise have the identical key of the same length.

Click the click Save button.

Link: MAC Filtering

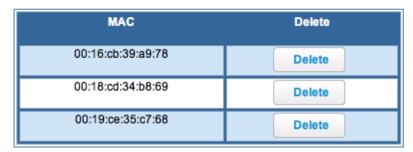
When you click the MAC Filtering link the MAC Filtering page appears.



MAC Filtering allows you to specify which client PCs are allowed to join the wireless LAN by unique hardware (MAC) address.

- ◆ To enable this feature, select Blacklist or Whitelist from the MAC Filtering Type menu. Blacklist means that only MAC addresses you specify will be denied access; Whitelist means that only MAC addresses you specify will be allowed access.
- ♦ You add wireless clients that you want to Whitelist or Blacklist for your wireless LAN by selecting them from the List of MACs or by entering the MAC addresses in the Manual Entry field provided.
- Click the Add button.

Your entries will be added to a list of clients that will be either authorized (Whitelisted) or disallowed (Blacklisted) depending on your selection.

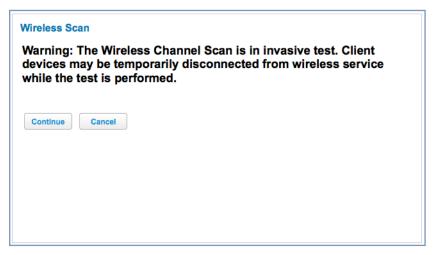


Click the Save button.

You can Add or Delete any of your entries later by returning to this page.

Link: Wireless Scan

Your device automatically checks for the best channel to broadcast wireless services. However, in some cases it may be useful to switch to a different channel (1 through 11, for North America) on which the network will broadcast.



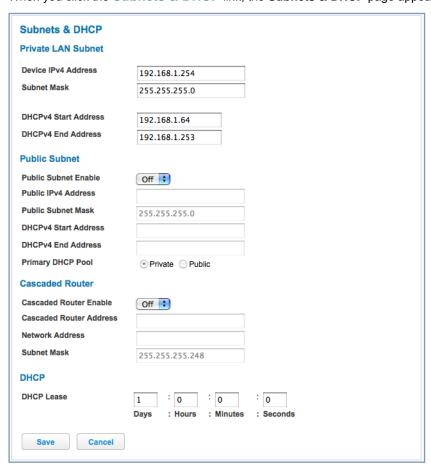
This is a frequency range within the 2.4Ghz band. Channel selection depends on government regulated radio frequencies that vary from region to region. Channel selection can have a significant impact on performance, depending on other wireless activity close to this device. You need not select a channel at any of the computers on your wireless network. They will automatically scan available channels seeking a wireless device broadcasting on the SSID for which they are configured.

This scan will disconnect any wireless client devices from the wireless network.

If you want to scan for a different channel on which the device will broadcast, click the Continue button.

Link: Subnets & DHCP

When you click the **Subnets & DHCP** link, the **Subnets & DHCP** page appears.



The Server configuration determines the functionality of your DHCP Settings. This functionality enables the Gateway to assign your LAN computer(s) a "private" IP address and other parameters that allow network communication. This feature simplifies network administration because the Gateway maintains a list of IP address assignments. Additional computers can be added to your LAN without the hassle of configuring an IP address. This is the default mode for your Gateway.

Private LAN Subnet

- Device IPv4 Address: The IP address of your Gateway as seen from the LAN
- Subnet Mask: Subnet mask of your LAN
- DHCPv4 Start Address: First IP address in the range being served to your LAN by the Gateway's DHCP server
- DHCPv4 End Address: Last IP address in the range being served to your LAN by the Gateway's DHCP server

Public Subnet

- Public Subnet Enable: If you select On from the pull-down menu, you can enable a second subnet to distribute public addresses to DHCP clients; this means that IP addresses assigned to LAN clients will be public addresses
- Public IPv4 Address: The IP address of your Gateway as seen from the WAN
- Public Subnet Mask: Public subnet mask
- DHCPv4 Start Address: First IP address in the range being served from a DHCP public pool.
- ◆ DHCPv4 End Address: Last IP address in the range being served from a DHCP public pool.

Primary DHCP Pool: Choose the source of the DHCP pool IP address assignment by selecting either the Private (local to your LAN) or Public (assigned remotely) radio button.

Cascaded Router

- Cascaded Router Enable: If you have another router behind this Gateway, choose On from the pull-down
 menu.
- ◆ Cascaded Router Address: If you chose On from the pull-down menu, enter the IP address of the router you are using behind this Gateway in the LAN Private IP subnet range.
- ♦ **Network Address**: If you chose On from the pull-down menu, enter the Network Address that defines the range of IP addresses available to clients of the router you are using behind this Gateway.
- ♦ **Subnet Mask**: If you chose On from the pull-down menu, enter the subnet mask for the Network Address that defines the range of IP addresses available to clients of the router you are using behind this Gateway.

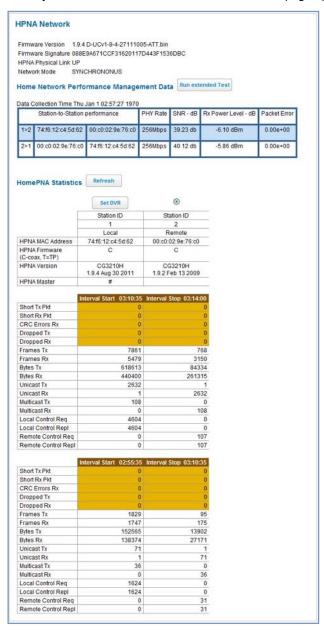
DHCP

◆ **DHCP Lease**: Specifies the default length for DHCP leases issued by the Router. Enter lease time in dd:hh:mm:ss (days/hours/minutes/seconds) format.

If you make any changes here, click the Save button, and if prompted, restart the Gateway.

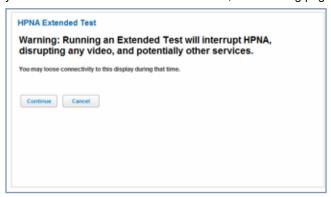
Link: HPNA

When you click the HPNA link, the HPNA Network page appears.



The **HPNA Network** page displays information about the Gateway's HPNA-connected devices in 15 minute intervals.

If you have two or more stations, you can select the radio button and click the Set DVR button to store the MAC address of the station as the "master DVR." If the station order subsequently changes, the radio button will appear on the correct station. ◆ You can test the performance of each station to station pair by clicking the Run extended Test button. When you click the Run extended Test button, the following page appears as a warning about this invasive test.



If you do not run the Extended Test, the station-to-station performance section is not displayed.

◆ You can generate updated statistics by clicking the **Refresh** button.

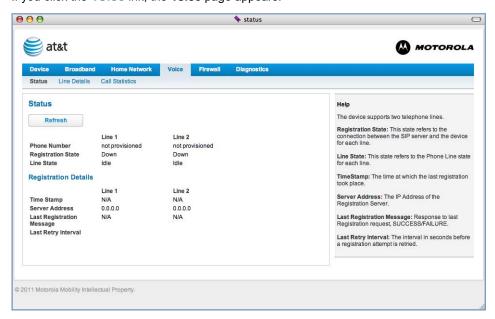
Furnished statistics of the current and previous intervals are displayed as follows:

- Station ID
- HPNA MAC Address
- ◆ HPNA Firmware (C-coax, T=TP)
- HPNA Version
- HPNA Master

Interval Start	Interval Stop
Short Tx Pkt This is the number of Transmitted Pa	ackets
Short Rx Pkt This is the number of Received Pack	kets
CRC Errors Rx This is the number of Receipt errors	
Dropped Tx This is the number of Transmit packet	ets dropped
Dropped Rx This is the number of Receipt packe	ts dropped
Tx Error % This is the percentage of transmitted	d errors
Rx Error % This is the percentage of receipt error	ors
Frames Tx This is the number of frames transm	itted
Frames Rx This is the number of frames received	ed
Bytes Tx This is the number of bytes transmitt	ted
Bytes Rx This is the number of bytes received	I
Unicast Tx This is the number of unicast packet	ts transmitted
Unicast Rx This is the number of unicast packet	ts received
Multicast Tx This is the number of multicast pack	ets transmitted
Multicast Rx This is the number of multicast pack	ets received
Local Control Req This is the number of requests made	e to the device by local control
Local Control Repl This is the number of replies made by	by the device to local control
Remote Control Req This is the number of requests made	e to the device by remote control
Remote Control Repl This is the number of replies made by	by the device to remote control

Voice

If you click the Voice ink, the Voice page appears.



Voice-over-IP (VoIP) refers to the ability to make voice telephone calls over the Internet. This differs from traditional phone calls that use the Public Switched Telephone Network (PSTN). VoIP calls use an Internet protocol, Session Initiation Protocol (SIP), to transmit sound over a network or the Internet in the form of data packets.

- The Voice page displays information about your VoIP phone lines, if configured. Your Gateway supports two
 phones, Line 1 and Line 2.
- If either one or both are registered with a SIP server by your service provider or not registered, the Voice page will display their Registration Details.

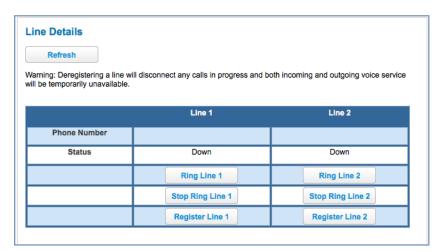
The links at the top of the Voice page access a series of pages to allow you to configure and monitor features of your device. The following sections give brief descriptions of these pages.



- ◆ "Line Details" on page 57
- ◆ "Call Statistics" on page 58

Link: Line Details

When you click the Line Details link, the Line Details page appears.



- If your service provider has enabled your VoIP phone lines, you can register them by clicking the Register Line 1 or Register Line 2 button(s).
- ◆ To test if the lines are enabled, click the Ring Line 1 or Ring Line 2 button(s). If enabled and registered, the respective phone will ring until you click the Stop Ring Line 1 or Stop Ring Line 2 buttons.
- ◆ To clear the current state of each phone line, click the Reset Line 1 or Reset Line 2 button(s). This will disconnect any calls currently in progress as well.
- ◆ To update the display, click the **Refresh** button.

Link: Call Statistics

When you click Call Statistics, the Call Statistics page appears.

Last	Last Call		Cumulative	
Incoming	Outgoing	Incoming	Outgoing	
0	0	0	0	
0.00%	0.00%	0.00%	0.00%	
0	0	0	0	
0	0	N/A	N/A	
0	0	0	0	
0	0	0	0	
0	0	0	0	
0	0	0	0	
0	0	0	0	
0	N/A	0	N/A	
0	N/A	0	N/A	
0	N/A	0	N/A	
0	N/A	N/A	N/A	
0	N/A	0	N/A	
0	N/A	0	N/A	
0	N/A	0	N/A	
Last	Last Call		Cumulative	
Incoming	Outgoing	Incoming	Outgoing	
0	0	0	0	
0.00%	0.00%	0.00%	0.00%	

For Line 1 and Line 2:, the two available phone lines, the Call Statistics page displays the following information:

Call Statistics - Line 1 and Line 2

Last Call/Cumulative - Incoming/Outgoing

RTP Packet Loss Real-time Transport Protocol packets dropped

RTP Packet Loss percent-

Total RTCP Packets

age

Percent of Real-time Transport Protocol packets dropped

Total Real-time Transport Control Protocol packets

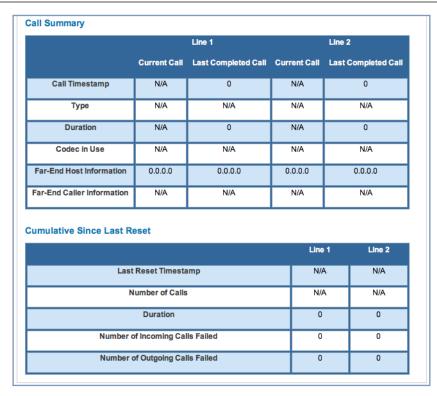
Average Inter Arrival Jitter This is calculated continuously in milliseconds as each data packet is received

and averaged.

Max Inter Arrival Jitter This is the maximum value in milliseconds recorded as each data packet is

received.

Sum of Inter Arrival Jitter This is calculated continuously in milliseconds as each data packet is received and totalled. Sum of Inter Arrival Jitter This is calculated continuously in milliseconds as each data packet is received Squared and the total is squared. Sum of Franc Loss Fraction Lost: The fraction of RTP data packets lost since the previous SR or RR packet was sent. This fraction is defined to be the number of packets lost divided by the number of packets expected. This will be calculated on every RTCP SR packet. Sum of the fraction lost is calculated with all the RTCP pack-Sum of Franc Loss Fraction lost is squared with every RTCP SR or RR packet. Sum of all this will Squared give the Sum of Franc Loss Squared. Max One Way Delay One Way Delay will be calculated in milliseconds on every RTCP SR or RR packet. This value is (systime - Isr - dslr) / 2 Isr means last SR timestamp dslr means delay since last SR. Sum of One Way Delay The sum of all the one way delays calculated in milliseconds on every RTCP packet is displayed as Sum of One Way Delay. One Way Delay is squared with every RTCP SR or RR packet. Sum of all this Sum of One Way Delay Squared will give the Sum of One Way Delay Squared. Avg Round Trip Time Average time in milliseconds from this local source to destination address and back again for all logged calls Maximum amount of time in milliseconds from this local source to destination Max Round Trip Time address and back again for all logged calls Sum of Round Trip Time Sum of time in milliseconds from this local source to destination address and back again for all logged calls Sum of Round Trip Time Sum squared of time from this local source to destination address and back Squared again for all logged calls



For **Line 1** and **Line 2**:, the two available phone lines, the Call Summary section displays the following information:

Call Summary - Line 1 and Line 2

Current Call/Last Completed Call

Call Timestamp Date and Time of the current call
Type May be Incoming or Outgoing

Duration Length of time in seconds of call connection

Codec in Use Audio codec used for decoding the call packet traffic.

Far-End Host Information SIP server IP information: IP address and port number

Far-End Caller Information Caller ID information, if available

Cumulative Since Last Reset

Last Reset Timestamp Date and Time of the last call

Number of Calls Total number of calls for each VoIP line

Duration Time in seconds since the last call

Number of Incoming Calls Failed Number of Incoming calls that fail to connect Number of Outgoing Calls Failed Number of Outgoing calls that fail to connect

The following table is the simplified version of VOIP line/hook/etc. states during different conditions.

VOIP Line 1/2	Hook state	WAN IP	Reg-state	FXS Voltage	Tone	LED
Disable	On/Off-hook	UP	Idle	OFF	N/A	off
Enabled	On-hook	UP	Registered	ON	N/A	Solid
Enabled	Off-hook	UP	Registered	ON	DIAL TONE	Blink
Enabled	On/off hook	UP	Failure	OFF	N/A	off
Enabled	On/off hook	DOWN	Idle	OFF	N/A	off

The following table provides the state changes during the boot-up procedure.

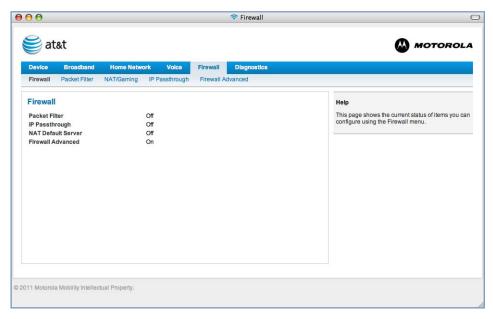
VOIP Line 1/2	WAN Status	Hook State	Reg-state	FXS Voltage	Tone	LED
Disable	Down	Off-hook	Idle	On-to-off	off	off
Enabled	Down	On/Off-hook	Idle	ON	Congestion	off
Enabled	Up	Off-hook	Registered	ON	Congestion. Dial Tone played after the hook state is changed.	ON

Firewall

When you click the **Firewall** tab, the **Firewall** Status page appears. The Firewall page displays the status of your system firewall elements.

All computer operating systems are vulnerable to attack from outside sources, typically at the operating system or Internet Protocol (IP) layers. Stateful Inspection firewalls intercept and analyze incoming data packets to determine whether they should be admitted to your private LAN, based on multiple criteria, or blocked. Stateful inspection improves security by tracking data packets over a period of time, examining incoming and outgoing packets. Outgoing packets that request specific types of incoming packets are tracked; only those incoming packets constituting a proper response are allowed through the firewall.

Stateful inspection is a security feature that prevents unsolicited inbound access when NAT is disabled. You can configure UDP and TCP "no-activity" periods that will also apply to NAT time-outs if stateful inspection is enabled on the interface. Stateful Inspection parameters are active on a WAN interface only if enabled on your system. Stateful inspection can be enabled on a WAN interface whether NAT is enabled or not.



The center section displays the following:

Packet Filter

IP Passthrough

NAT Default Server

Firewall Advanced

May be On or Off

May be On or Off

May be On or Off

The links at the top of the Firewall page access a series of pages to allow you to configure security features of your device. The following sections give brief descriptions of these pages.



- ◆ "Packet Filter" on page 63
- "NAT/Gaming" on page 69
- "IP Passthrough" on page 75
- "Firewall Advanced" on page 78

Link: Packet Filter

When you click the **Packet Filter** link the **Packet Filter** screen appears.



Security should be a high priority for anyone administering a network connected to the Internet. Using packet filters to control network communications can greatly improve your network's security. The Packet Filter engine allows creation of a maximum of eight Filtersets. Each Filterset can have up to eight rules configured.



WARNING:

Before attempting to configure filters and filtersets, please read and understand this entire section thoroughly. The Motorola Gateway incorporating NAT has advanced security features built in. Improperly adding filters and filtersets increases the possibility of loss of communication with the Gateway and the Internet. Never attempt to configure filters unless you are local to the Gateway. Although using filtersets can enhance network security, there are disadvantages:

- Filters are complex. Combining them in filtersets introduces subtle interactions, increasing the likelihood of implementation errors.
- Enabling a large number of filters can have a negative impact on performance. Processing of packets will take longer if they have to go through many checkpoints in addition to NAT.
- Too much reliance on packet filters can cause too little reliance on other security methods. Filtersets are not a substitute for password protection, effective safeguarding of passwords, and general awareness of how your network may be vulnerable.

Motorola's packet filters are designed to provide security for the Internet connections made to and from your network. You can customize the Gateway's filtersets for a variety of packet filtering applications. Typically, you use filters to selectively admit or refuse TCP/IP connections from certain remote networks and specific hosts. You will also use filters to screen particular types of connections. This is commonly called firewalling your network.

Before creating filtersets, you should read the next few sections to learn more about how these powerful security tools work.

Parts of a filter

A filter consists of criteria based on packet attributes. A typical filter can match a packet on any one of the following attributes:

- ◆ The source IP address (where the packet was sent from)
- ◆ The destination IP address (where the packet is going)
- The type of higher-layer Internet protocol the packet is carrying, such as TCP or UDP

Other filter attributes

There are three other attributes to each filter:

- ◆ The filter's order (i.e., priority) in the filterset
- Whether the filter is currently active
- ◆ Whether the filter is set to forward packets or to block (discard) packets

Design guidelines

Careful thought must go into designing a new filterset. You should consider the following guidelines:

- Be sure the filterset's overall purpose is clear from the beginning. A vague purpose can lead to a faulty set, and that can actually make your network less secure.
- ◆ Be sure each individual filter's purpose is clear.
- ◆ Determine how filter priority will affect the set's actions. Test the set (on paper) by determining how the filters would respond to a number of different hypothetical packets.
- Consider the combined effect of the filters. If every filter in a set fails to match on a particular packet, the
 packet is:
 - Forwarded if all the filters are configured to discard (not forward)
 - · Discarded if all the filters are configured to forward
 - Discarded if the set contains a combination of forward and discard filters

An approach to using filters

The ultimate goal of network security is to prevent unauthorized access to the network without compromising authorized access. Using filtersets is part of reaching that goal.

Each filterset you design will be based on one of the following approaches:

- ◆ That which is not expressly prohibited is permitted.
- That which is not expressly permitted is prohibited.

It is strongly recommended that you take the latter, and safer, approach to all of your filterset designs.

Working with Packet Filters

To work with filters, begin by accessing the Packet Filter page.



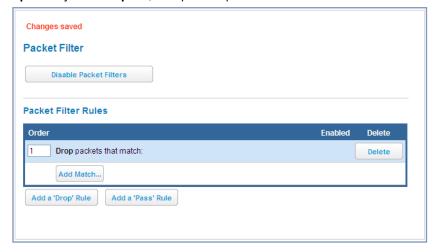
Packet Filter

♦ Enable/Disable Packet Filters – Click this button to globally turn your filters on or off.

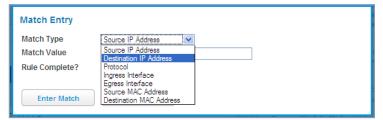
Packet Filter Rules

Buttons: Click either Add a 'Drop' Rule or Add a 'Pass' Rule button.

- Action:
 - drop: If you select drop, the specified packets will be blocked.
 - pass: If you select pass, the specified packets will be forwarded.



◆ Enter the **Source IP Address** or **Destination IP Address** this filter will match on.



As you create new Matches, the pulldown items change. There can only be one match from each Match Type for a given rule. Match Types like Source Port, Destination Port, and TCP Flags are only available if other matches (for example, Protocol =TCP) have previously been created.

 Select Protocol, if necessary, from the pull-down menu: ICMP, TCP, UDP, or None to specify any another IP transport protocol.

If you chose by number, enter the Protocol by number here.

If you chose by name, enter the Protocol by name here.

Enter the **Source Port** this filter will match on.

Enter the **Destination Port** this filter will match on.

If you selected **ICMP**, enter the **ICMP Type** here.

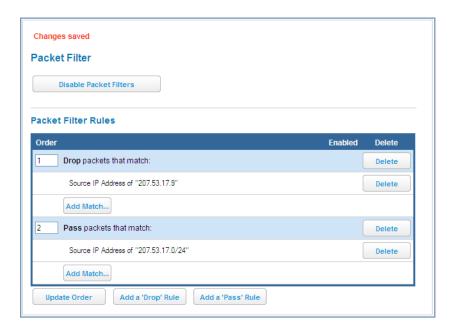


When you are finished configuring the filter, click the Enter Match button.

The filter is automatically saved.

Packet Filter Rules List

Your entries are displayed as a table.





NOTE:

Default Forwarding Filter

If you create one or more filters that have a matching action of forward, then action on a packet matching none of the filters is to block any traffic.

Therefore, if the behavior you want is to force the routing of a certain type of packet and pass all others through the normal routing mechanism, you must configure one filter to match the first type of packet and apply Force Routing. A subsequent filter is required to match and forward all other packets.

Management IP traffic

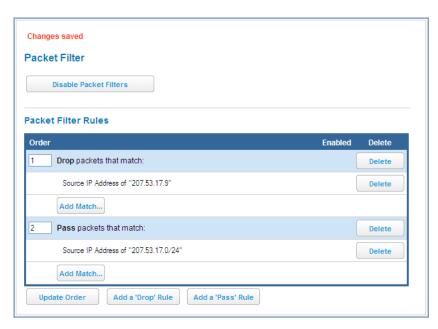
If the Force Routing filter is applied to source IP addresses, it may inadvertently block communication with the router itself. You can avoid this by preceding the Force Routing filter with a filter that matches the destination IP address of the Gateway itself.

Example:

Assume a configured Custom Service/Hosted Application for an internal web server whose Global Port Range is 8080-8080. Also assume that we want to allow only one external subnet access to this internal server, 207.53.17.0/24. And finally, assume that we want to disallow one IP address on that subnet, 207.53.17.9, from access to that same server (perhaps they were abusing the system in some way). The rules we need are:

Input Rules:						
Rule Order	Action	Source IP	Destination IP	Protocol	Source Port	Destination Port
1	Drop	207.53.17.9	-	TCP		8080

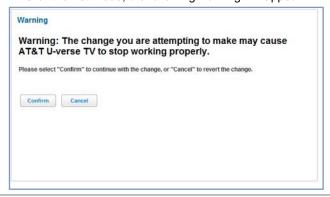






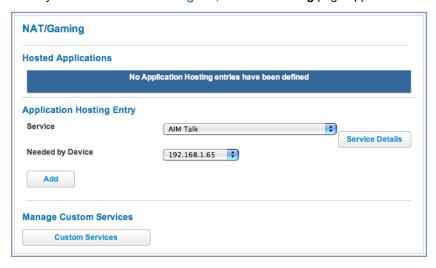
Port Warnings:

If the packet filter or port forwarding rule involves TCP port 80 or 3389; or UDP port 47806, 43962, 69, 123, or 53; or If you attempt to add or change a match such that this occurs AND if running in VDSL/Ethernet mode, the following warning will appear.



Link: NAT/Gaming

When you click the **NAT/Gaming** link, the **NAT/Gaming** page appears.

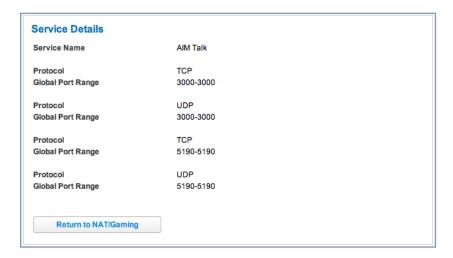


NAT/Gaming allows you to host internet applications when NAT is enabled. You can host different games and software on different PCs.

From the **Service** pull-down menu, you can select any of a large number of predefined games and software. (See <u>"List of Supported Games and Software" on page 73.)</u>

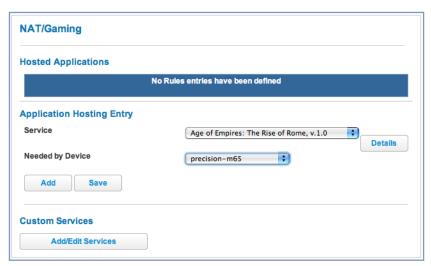
In addition to choosing from these predefined services you can also select a user defined custom service. (See "Custom Services" on page 71.)

For each supported game or service, you can view the protocols and port ranges used by the game or service by clicking the **Service Details** button. For example:

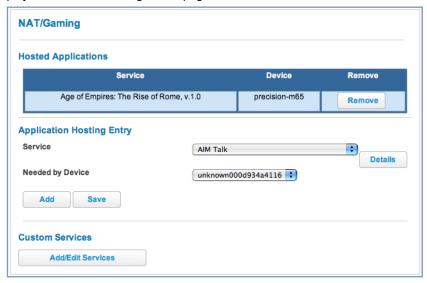


Select a hosting device from the **Needed by Device** pull-down menu.

- 1. Once you choose a software service or game, click Add.
- 2. Select a PC to host the software from the Select Host Device pull-down menu and click Save.



Each time you enable a software service or game your entry will be added to the list of **Service** names displayed on the NAT Configuration page.



To remove a game or software from the hosted list, choose the game or software you want to remove and click the **Remove** button.

Custom Services

To configure a Custom Service, click the **Add/Edit Services** button. The **Custom Services** page appears.



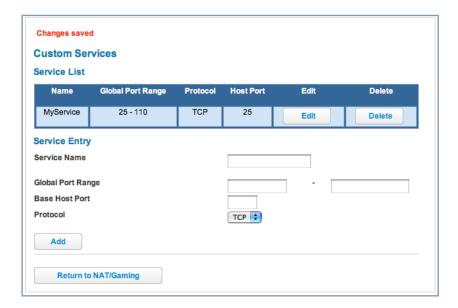
Enter the following information:

- ◆ Service Name: A unique identifier for the Custom Service.
- ◆ Global Port Range: Range of ports on which incoming traffic will be received.
- Base Host Port: The port number at the start of the port range your Gateway should use when forwarding traffic of the specified type(s) to the internal IP address.
- ◆ **Protocol:** Protocol type of Internet traffic, TCP or UDP.

Once you define a Custom Service it becomes available in the **Application Hosting Entry Service** menu as one of the services to select.

Click the Add button.

Each time you enable a custom service your entry will be added to the list of **Service** names displayed on the Custom Services page.



Changes are saved immediately.

To remove this Service, click the **Delete** button.

To edit this Service, click the **Edit** button.



Note:

You cannot edit a Custom Service if the Service is active; it must be inactive before it can be edited.

List of Supported Games and Software

AIM Talk Act of War - Direct Action		Age of Empires II	
Age of Empires, v.1.0	Age of Empires: The Rise of Rome, v.1.0	Age of Mythology	
Age of Wonders	America's Army	Apache	
Asheron's Call	Azureus	Baldur's Gate I and II	
Battlefield 1942	Battlefield Communicator	Battlefield Vietnam	
BitTornado	BitTorrent	Black and White	
Blazing Angels Online	Brothers in Arms - Earned in Blood	Brothers in Arms Online	
Buddy Phone	CART Precision Racing, v 1.0	Calista IP Phone	
Call of Duty	Citrix Metaframe/ICA Client	Close Combat III: The Russian Front, v 1.0	
Close Combat for Windows 1.0	Close Combat: A Bridge Too Far, v 2.0	Combat Flight Sim 2: WWII Pacific Thr, v 1.0	
Combat Flight Sim: WWII Europe Series, v 1.0	Counter Strike	DNS Server	
Dark Reign	Delta Force (Client and Server)	Delta Force 2	
Delta Force Black Hawk Down	Diablo II Server	Dialpad	
DirecTV STB 1	DirecTV STB 2	DirecTV STB 3	
Doom 3	Dues Ex	Dune 2000	
Empire Earth	Empire Earth 2	F-16, Mig 29	
F-22, Lightning 3	FTP	Far Cry	
Fighter Ace II	GNUtella	Grand Theft Auto 2 Multiplayer	
H.323 compliant (Netmeeting, CUSeeME)	НТТР	HTTPS	
Half Life	Half Life 2 Steam	Half Life 2 Steam Server	
Half Life Steam	Half Life Steam Server	Halo	
Hellbender for Windows, v 1.0	Heretic II	Hexen II	
Hotline Server	ICQ 2001b	ICQ Old	
IMAP Client	IMAP Client v.3	IPSec IKE	
Internet Phone	Jedi Knight II: Jedi Outcast	Kali	
KazaA	Lime Wire	Links LS 2000	
Lord of the Rings Online	MSN Game Zone	MSN Game Zone DX	
MSN Messenger	Mech Warrior 3	MechWarrior 4: Vengeance	
Medal of Honor Allied Assault	Microsoft Flight Simulator 2000	Microsoft Flight Simulator 98	

Microsoft Golf 1998 Edition, v 1.0	Microsoft Golf 1999 Edition	Microsoft Golf 2001 Edition	
Midtown Madness, v 1.0	Monster Truck Madness 2, v 2.0	Monster Truck Madness, v 1.0	
Motocross Madness 2, v 2.0	Motocross Madness, v 1.0	NNTP	
Need for Speed 3, Hot Pursuit	Need for Speed, Porsche	Net2Phone	
Operation FlashPoint	Outlaws	POP-3	
PPTP	PlayStation Network	Quake 2	
Quake 3	Quake 4	Rainbow Six	
RealAudio	Return to Castle Wolfenstein	Roger Wilco	
Rogue Spear	SMTP	SNMP	
SSH server	ShoutCast Server	SlingBox	
Soldier of Fortune	StarCraft	StarLancer, v 1.0	
Starfleet Command	TFTP	TeamSpeak	
Telnet	Tiberian Sun: Command and Conquer	Timbuktu	
Total Annihilation	Ultima Online	Unreal Tournament Server	
Urban Assault, v 1.0	VNC, Virtual Network Computing	Warlords Battlecry	
Warrock	Westwood Online, Command and Conquer	Win2000 Terminal Server	
Wolfenstein Enemy Territory	World of Warcraft	X-Lite	
XBox 360 Media Center	XBox Live 360	Yahoo Messenger Chat	
Yahoo Messenger Phone	ZNES	eDonkey	
eMule	eMule Plus	iTunes	
mIRC Auth-IdentD	mIRC Chat	mIRC DCC - IRC DCC	
pcAnywhere (incoming)			

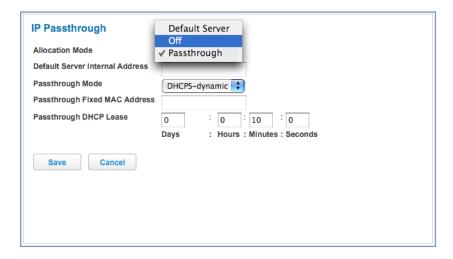
Link: IP Passthrough

When you click the IP Passthrough link, the IP Passthrough page appears.

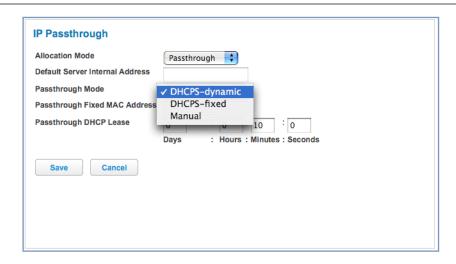


IP Passthrough

The IP Passthrough feature allows a single PC on the LAN to have the Motorola Gateway's public address assigned to it. It also provides PAT (NAPT) via the same public IP address for all other hosts on the private LAN subnet.



Using IP Passthrough, the public WAN IP is used to provide IP address translation for private LAN computers. The public WAN IP is assigned and reused on a LAN computer.



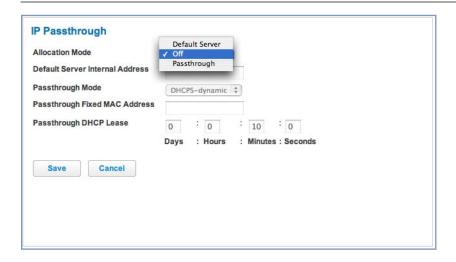
DHCP address serving can automatically serve the WAN IP address to a LAN computer.

When **DHCP** is used for addressing the designated passthrough PC, the acquired or configured WAN address is passed to DHCP, which will dynamically configure a single-servable-address subnet, and reserve the address for the configured PC's MAC address. This dynamic subnet configuration is based on the local and remote WAN address and subnet mask.

- The two DHCP modes assign the WAN IP information needed to the client automatically.
 - You can select the MAC address of the PC you want to be the IP Passthrough client with **fixed** mode, or.
 - with "first-come-first-served" dynamic the first client to renew its address will be assigned the WAN IP.
- Manual mode is like statically configuring your PC. With Manual mode, you configure the TCP/IP Properties of the LAN client PC you want to be the IP Passthrough client. You then manually enter the WAN IP address, Gateway Address, etc. that matches the WAN IP address information of your Motorola Gateway. This mode works the same as the DHCP modes. Unsolicited WAN traffic will get passed to this client. The client is still able to access the Motorola Gateway and other LAN clients on the 192.168.1.x network, etc.
- ♦ The Passthrough DHCP Lease By default, the passthrough host's DHCP leases will be shortened to two minutes. This allows for timely updates of the host's IP address, which will be a private IP address before the WAN connection is established. After the WAN connection is established and has an address, the passthrough host can renew its DHCP address binding to acquire the WAN IP address. You may alter this setting.
- Click Save. Changes take effect immediately.

A restriction

Since both the Gateway and the passthrough host will use the same IP address, new sessions that conflict with existing sessions will be rejected by the Gateway. For example, suppose you are a teleworker using an IPSec tunnel from the Router and from the passthrough host. Both tunnels go to the same remote endpoint, such as the VPN access concentrator at your employer's office. In this case, the first one to start the IPSec traffic will be allowed; the second one – since, from the WAN, it's indistinguishable – will fail.



NAT Default Server

This feature allows you to:

- Direct your Gateway to forward all externally initiated IP traffic (TCP and UDP protocols only) to a default host on the LAN, specified by your entry in the **Internal Address** field.
- Enable it for certain situations:
 - Where you cannot anticipate what port number or packet protocol an in-bound application might use. For example, some network games select arbitrary port numbers when a connection is opened.
 - When you want all unsolicited traffic to go to a specific LAN host.

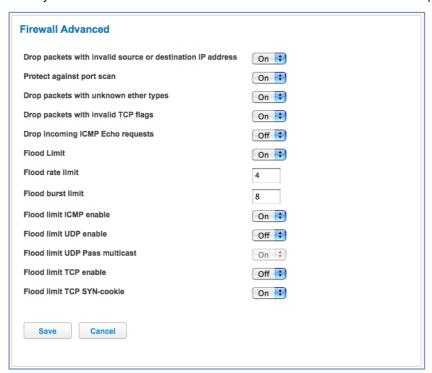
This feature allows you to direct unsolicited or non-specific traffic to a designated LAN station. With NAT "On" in the Gateway, these packets normally would be discarded.

For instance, this could be application traffic where you don't know (in advance) the port or protocol that will be used. Some game applications fit this profile.

Click Save. Changes take effect immediately.

Link: Firewall Advanced

When you click the **Firewall Advanced** link the **Firewall Advanced** screen appears.



All computer operating systems are vulnerable to attack from outside sources, typically at the operating system or Internet Protocol (IP) layers. Stateful Inspection firewalls intercept and analyze incoming data packets to determine whether they should be admitted to your private LAN, based on multiple criteria, or blocked. Stateful inspection improves security by tracking data packets over a period of time, examining incoming and outgoing packets. Outgoing packets that request specific types of incoming packets are tracked; only those incoming packets constituting a proper response are allowed through the firewall.

Stateful inspection is a security feature that prevents unsolicited inbound access when NAT is disabled. You can configure UDP and TCP "no-activity" periods that will also apply to NAT time-outs if stateful inspection is enabled on the interface. Stateful Inspection parameters are active on a WAN interface only if enabled on your Gateway. Stateful inspection can be enabled on a WAN interface whether NAT is enabled or not.

DoS Protection – Denial-Of-Service attacks are common on the Internet, and can render an individual PC or a whole network practically unusable by consuming all its resources. Your Gateway includes default settings to block the most common types of DoS attacks. For special requirements or circumstances, a variety of additional blocking characteristics is offered. See the following table.

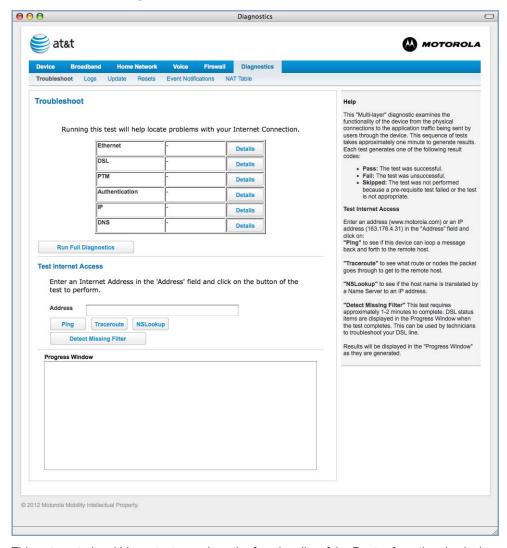
Menu item	Function	
Drop packets with invalid source or destination IP address	Whether packets with invalid source or destination IP address(es) are to be dropped	
Protect against port scan	Whether to detect and drop port scans.	
Drop packets with unknown ether types	Whether packets with unknown ether types are to be dropped	
Drop packets with invalid TCP flags	Whether packets with invalid TCP flag settings (NULL, FIN, Xmas, etc.) should be dropped	
Drop incoming ICMP Echo requests	Whether all ICMP echo requests are to be dropped; On or Off .	

Menu item	Function
Flood Limit	Whether packet flooding should be detected and offending packets be dropped; On or Off .
Flood rate limit	Specifies the number limit of packets per second before dropping the remainder.
Flood burst limit	Specifies the number limit of packets in a single burst before dropping the remainder.
Flood limit ICMP enable	Whether ICMP traffic packet flooding should be detected and offending packets be dropped; On or Off .
Flood limit UDP enable	Whether UDP traffic packet flooding should be detected and offending packets be dropped; On or Off .
Flood limit UDP Pass multicast	Allows exclusion of UDP multicast traffic. On by default.
Flood limit TCP enable	Allows exclusion of TCP traffic. Off by default.
Flood limit TCP SYN-cookie	Allows TCP SYN cookies flooding to be excluded.
(Additional)	
Neighbor Discovery Attack protection	Prevents downstream traffic from an upstream device that sends excessive traffic but receives no replies; On or Off .
Reflexive ACL	When IPv6 is enabled, Reflexive Access Control Lists can deny inbound IPv6 traffic unless this traffic results from returning outgoing packets (except as configured through firewall rules).

If you make any changes here, click the **Save** button.

Diagnostics

When you click the **Diagnostics** tab, the **Troubleshoot** page appears.

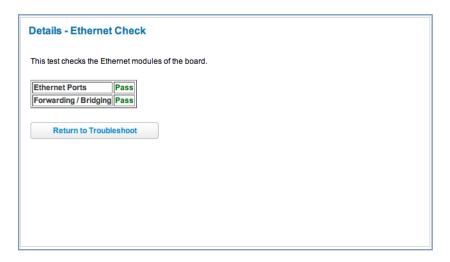


This automated multi-layer test examines the functionality of the Router from the physical connections to the data traffic being sent by users through the Router.

You can run all the tests in order by clicking the Run Full Diagnostics button.

The device will automatically test a number of components to determine any problems. You can see detailed results of the tests by clicking the **Details** buttons for each item.

Here is an example of the Ethernet Details screen.



Test Internet Access

These tests send a PING from the modem to either the LAN or WAN to verify connectivity. A PING could be either an IP address (163.176.4.32) or Domain Name (www.motorola.com). You enter a web address URL or an IP address in the respective field.

Click the Ping, Trace, NSLookup, or Detect Missing Filter button.

Results will be displayed in the **Progress Window** as they are generated.

- Ping tests the "reachability" of a particular network destination by sending an ICMP echo request and waiting for a reply.
- Traceroute displays the path to a destination by showing the number of hops and the router addresses of these hops.
- NSLookup converts a domain name to its IP address and vice versa.
- ◆ **Detect Missing Filter** if you click the **Detect Missing Filter** button, a warning message appears at the top since the detection takes up to 2 minutes. When completed the Progress area might look like following.

```
Non-linear Noise Level: Low
Affected Bins: 6
Non-Linearity Threshold: 60
Non-linear Echo(db): 0
```

To use the Ping capability, type a destination address (domain name or IP address) in the text box and click the **Ping**, **Trace**, or **Lookup** button. The results are displayed in the **Progress Window**.

This sequence of tests takes approximately one minute to generate results. Please wait for the test to run to completion.

Each test generates one of the following result codes:

Result	Meaning
* PASS:	The test was successful.
* FAIL:	The test was unsuccessful.

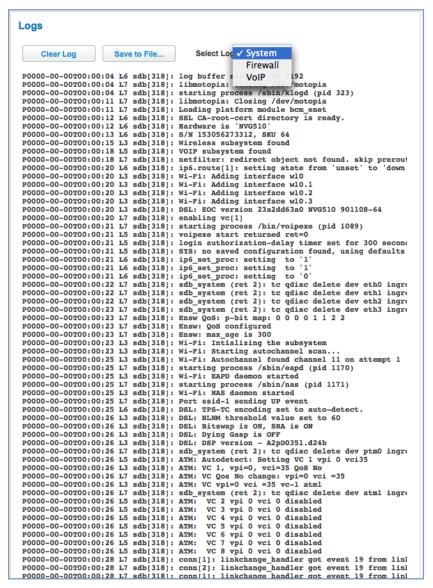
Result	Meaning
* SKIPPED:	The test was skipped because a test on which it depended failed.
* PENDING:	The test timed out without producing a result. Try running the test again.
* WARNING:	The test was unsuccessful. The Service Provider equipment your Modem connects to may not support this test.

Below are some specific tests:

Action	If PING fails, possible causes are:
From the Check Connection page:	
Ping the internet default gateway IP address	DSL is down, DSL settings are incorrect; Gateway's IP address or subnet mask are wrong; gateway router is down.
Ping an internet site by IP address	Site is down.
Ping an internet site by name	Servers are down; site is down.
From a LAN PC:	
Ping the Modem's LAN IP address	IP address and subnet mask of PC are not on the same scheme as the Modem; cabling or other connectivity issue.
Ping an internet site by IP address	PC's subnet mask may be incorrect, site is down.
Ping an internet site by name	DNS is not properly configured on the PC, site is down.

Link: Logs

When you click Logs, the Logs page appears.



The current status of the device is displayed for all logs: **System**, **Firewall**, or **VoIP**. Choose the log you want to display from the pull-down menu.

- ◆ You can clear all log entries by clicking the Clear Log button.
- You can save logs to a text (.TXT) file by clicking the Save to File button. This will download the file to your browser's default download location on your hard drive. The file can be opened with your favorite text editor.



Note:

Some browsers, such as Internet Explorer for Windows XP, require that you specify the Motorola[®] device's URL as a "Trusted site" in "Internet Options: Security". This is necessary to allow the "download" of the log text file to the PC.

The following is an example log portion saved as a .TXT file:

No.	Time	Src IP	Dst IP	Proto	Reason
1	2012-03-06T12:04:56-05:00	10.8.50.176	10.8.205.145	ICMP	ICMP Echo Request
2	P0000-00-00T00:01:34	192.168.1.105	192.168.1.254	TCP	Downstream direction
3	P0000-00-00T00:05:52	192.168.1.105	192.168.1.254	TCP	Downstream direction
4	P0000-00-00T00:08:16	192.168.1.105	192.168.1.254	TCP	Downstream direction
5	2012-03-06T12:22:00-05:00	192.168.1.43	192.168.1.254	TCP	Downstream direction
6	2012-03-06T12:22:20-05:00	10.8.50.176	10.8.205.145	ICMP	ICMP Echo Request
7	2012-03-06T12:24:07-05:00	10.8.50.176	10.8.205.145	ICMP	ICMP Echo Request
8	2012-03-06T12:25:08-05:00	10.8.50.176	10.8.205.145	ICMP	ICMP Echo Request
9	2012-03-06T12:26:09-05:00	10.8.50.176	10.8.205.145	ICMP	ICMP Echo Request
10	2012-03-06T12:28:53-05:00	10.8.50.176	10.8.205.145	ICMP	ICMP Echo Request
11	P0000-00-00T00:00:39	192.168.1.253	255.255.255.255	UDP	Generic Discards
12	2012-03-06T12:33:13-05:00	10.8.50.176	10.8.205.145	ICMP	ICMP Echo Request
13	2012-03-06T12:34:17-05:00	10.8.50.176	10.8.205.145	ICMP	ICMP Echo Request
14	2012-03-06T12:35:20-05:00	10.8.50.176	10.8.205.145	ICMP	ICMP Echo Request
15	2012-03-06T12:36:24-05:00	10.8.50.176	10.8.205.145	ICMP	ICMP Echo Request
16	2012-03-06T12:37:28-05:00	10.8.50.176	10.8.205.145	ICMP	ICMP Echo Request
17	2012-03-06T11:48:18-06:00	10.8.50.176	10.8.205.145	ICMP	ICMP Echo Request
18	2012-03-06T11:49:22-06:00	10.8.50.176	10.8.205.145	ICMP	ICMP Echo Request
19	2012-03-06T11:51:17-06:00	10.8.50.176	10.8.205.145	ICMP	ICMP Echo Request
20	2012-03-06T11:52:21-06:00	10.8.50.176	10.8.205.145	ICMP	ICMP Echo Request
21	2012-03-06T11:56:18-06:00		10.8.205.145	ICMP	ICMP Echo Request
22	2012-03-06T11:57:22-06:00	10.8.50.176	10.8.205.145	ICMP	ICMP Echo Request
23	2012-03-06T11:58:26-06:00	10.8.50.176	10.8.205.145	ICMP	ICMP Echo Request
24	2012-03-06T11:59:30-06:00	10.8.50.176	10.8.205.145	ICMP	ICMP Echo Request
25	2012-03-06T12:00:33-06:00	10.8.50.176	10.8.205.145	ICMP	ICMP Echo Request
26	2012-03-06T12:05:11-06:00	10.8.50.176	10.8.205.145	ICMP	ICMP Echo Request
27	2012-03-06T12:06:15-06:00	10.8.50.176	10.8.205.145	ICMP	ICMP Echo Request
28	2012-03-06T12:07:19-06:00		10.8.205.145	ICMP	ICMP Echo Request
29	2012-03-06T12:08:23-06:00	10.8.50.176	10.8.205.145	ICMP	ICMP Echo Request
30	2012-03-06T12:09:26-06:00		10.8.205.145	ICMP	ICMP Echo Request
31	2012-03-06T10:38:03-08:00	10.8.50.176	10.8.205.145	ICMP	ICMP Echo Request
32	2012-03-06T10:39:06-08:00		10.8.205.145	ICMP	ICMP Echo Request
33	2012-03-06T10:40:10-08:00		10.8.205.145	ICMP	ICMP Echo Request
34	2012-03-06T10:41:13-08:00	10.8.50.176	10.8.205.145	ICMP	ICMP Echo Request
35	2012-03-06T10:42:17-08:00		10.8.205.145	ICMP	ICMP Echo Request
36	2012-03-08T18:28:23Z		224.0.0.1	2	Generic Discards
	ast message was repeated	14 times.			
38	2012-03-09T12:48:24Z		224.0.0.1	2	Generic Discards
	ast message was repeated	13 times.			
40	2012-03-09T13:24:55Z		50.30.8.46	TCP	Downstream direction
41	2012-03-09T13:25:54Z		224.0.0.1	2	Generic Discards
42	2012-03-09T13:30:04Z		224.0.0.1	2	Generic Discards
43	2012-03-09T13:32:09Z	(지구의) (전환) (전환) (전환)	224.0.0.1	2	Generic Discards
44	2012-03-09T13:32:18Z		74.125.225.133	TCP	Downstream direction
45	2012-03-09T13:34:14Z		224.0.0.1	2	Generic Discards
46	2012-03-09T13:36:19Z		224.0.0.1	2	Generic Discards
47	2012-03-09T13:38:24Z		224.0.0.1	2	Generic Discards
48	2012-03-09T13:42:34Z		224.0.0.1	2	Generic Discards
49	2012-03-09T13:59:14Z		224.0.0.1	2	Generic Discards
50	2012-03-09T10:09:58-05:00		69.171.228.21	TCP	Downstream direction
51	P0000-00-00T00:00:39	192.168.1.43	192.168.1.255	UDP	Generic Discards

Link: Update

When you click **Update**, the Update page appears.

Operating System Software is what makes your Gateway run and occasionally it needs to be updated. Your **Current software version** is displayed at the top of the page.



To update your software from a file on your PC, you must first download the software from your Service Provider's Support Site to your PC's hard drive.

- Browse your computer for the operating system file you downloaded and select the file.
- Click the Update button.
 - The LEDs will operate normally as described in "Status Indicator Lights" on page 90.
- ◆ The installation may take a few minutes and the web page will indicate a 3-part countdown before returning you to the Home page; wait for it to complete. During the software installation, you will lose Internet and phone service. The LEDs will function as follows:
 - During this phase, the LEDs will function as follows:
 - During this phase, the **Power** LED willl flash Orange/Amber during firmware upgrade (flash writing to memory) and all other LEDs will be off.
- The Gateway will restart automatically.
 As the device reboots, the POWER ON LED behavior will happen.
- Your new operating system will then be running.

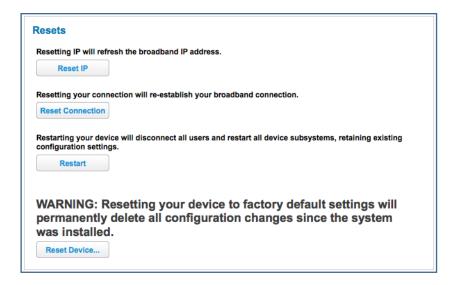
Link: Resets

When you click Resets, the Resets page appears.

In some cases, you may need to clear all the configuration settings and start over again to program the Motorola[®] Gateway. You can perform a factory reset to do this.

It might also be useful to reset your connection to the Internet without deleting all of your configuration settings.

- Click the Reset IP to refresh your Internet WAN IP address. LAN-side users will be briefly disconnected from the Internet, but will otherwise be unaffected.
- Click the Reset Connection button to disconnect and reconnect all of your connections, including your VoIP phones.
- Click the Reset Device button to reset the Gateway back to its original factory default settings.
- Click the Restart button to reboott the device. Previous configuration settings are still retained.





NOTE:

Exercise caution before performing a Factory Reset. This will erase any configuration changes that you may have made and allow you to reprogram your Gateway.

Link: Event Notifications

When you click **Event Notifications**, the **Event Notifications** page appears.



- ♦ If you check the **Broadband Status Notification** checkbox, the device will alert users on your network if the connection to the Internet should fail. In that event, troubleshooting suggestions will display.
- ♦ If you check the **Missing Filter Notification** checkbox, the device will alert users on your network if hardware line filters are either missing or improperly installed. In that event, troubleshooting suggestions will display.

Link: NAT Table

When you click the **NAT Table** link, the **NAT Table** page appears.



The NAT Table page displays the network address translation sessions in use by the Gateway. You can use the pull-down menu to limit the displayed sessions to selected IP addresses.

To refresh all the sessions displayed, click the **Reset** button.

CHAPTER 3 Basic Troubleshooting

This section gives some simple suggestions for troubleshooting problems with your Gateway's initial configuration.

Before troubleshooting, make sure you have

- read the User Manual;
- plugged in all the necessary cables; and
- set your PC's TCP/IP controls to obtain an IP address automatically.

Status Indicator Lights

The first step in troubleshooting is to check the status indicator lights (LEDs) in the order outlined below.

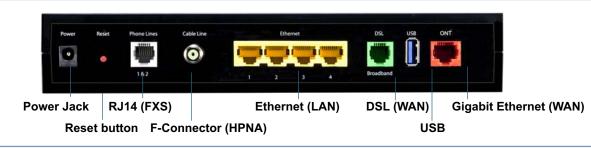
Motorola® Gateway NVG589 status indicator lights



LED	Action			
Power*	Solid Green = The device is powered. Flashing Green = A Power-On Self-Test (POST) is in progress Flashing Red = A POST failure (not bootable) or device malfunction occurred. Orange/Amber = during firmware upgrade (see below) Off = The unit has no AC power.			
*During Firmware Upgrade	During the software installation, you will lose internet and phone service. The LEDs will function as follows: 1. As firmware is being loaded into flash, the LEDs will operate normally as described. 2. The installation will take a few minutes – During this phase, the Power LED will flash Orange/Amber during firmware upgrade (flash writing to memory) and all other LEDs will be off. 3. The Gateway will restart automatically. As the device reboots, the POWER ON LED behavior will happen.			
During Boot process	 Power LED = GREEN/FLASH All other LED = OFF If the device does not boot, and fails its self test or fails to perform initial load of the bootloader: Power LED = RED/FLASH ALL other LED = OFF If the device boots and then detects a failure: Power LED = GREEN/FLASH starting POST and then all LEDs will FLASH RED, including Power LED. 			
Battery	Solid Green = Battery in place but not being used. Flashing Green = Battery charging. Solid Red = Battery backup mechanism has a fault. Flashing Red = Battery needs to be replaced. Solid Amber = Battery in use. Flashing Amber = Low battery. Off = No battery or battery has no charge. Cycle between all colors = Battery conducting self-test.			

LED	Action
Ethernet	Solid Green = Powered device connected to the associated port (includes devices with wake-on-LAN capability where a slight voltage is supplied to the Ethernet connection). Flickering Green = Activity seen from devices associated with the port. The flickering of the light is synchronized to actual data traffic. Off = The device is not powered, no cable or no powered devices connected to the associated ports.
Wireless	Solid Green = Wi-Fi is powered. Flickering Green = Activity seen from devices connected via Wi-Fi. The flickering of the light is synchronized to actual data traffic. Off = The device is not powered or no powered devices connected to the associated ports.
HomePNA	Solid Green = Powered device connected to the associated port (includes devices with wake-on-LAN capability where a slight voltage is supplied to the Ethernet connection). Flickering Green = Activity seen from devices associated with the port. The flickering of the light is synchronized to actual data traffic. Off = The device is not powered, no cable or no powered devices connected to the associated ports.
Broadband 1**, 2	Solid Green = Good broadband connection (i.e., good DSL Sync or Gigabit Ethernet). Flashing Green = Attempting broadband connection (i.e., DSL attempting sync). Flashing Green & Red = If the broadband connection fails to be established for more than three consecutive minutes the LED switches to Flashing Green when attempting or waiting to establish a broadband connection alternating with a five second steady Red. This pattern continues until the broadband connection is successfully established. Flashing Red = No DSL signal on the line. This is only used when there is no signal, not during times of temporary 'no tone' during the training sequence. Off = The device is not powered. ** Broadband 1 LED is also the Gigabit ethernet WAN LED when that is in play (and DSL is not)
Service	Solid Green = IP connected (The device has a WAN IP address from DHCP or 802.1x authentication and the broadband connection is up). Flashing Green = Attempting PPP connection. Attempting IEEE 802.1X authentication or attempting to obtain DHCP information. Red = Device attempted to become IP connected and failed (no DHCP response, 802.1x authentication failed, no IP address from IPCP, etc.). The Red state times out after two minutes and the Service indicator light returns to the Off state. Off = The device is not powered or the broadband connection is not present.
Phone 1, 2	Solid Green = The associated VoIP line has been registered with a SIP proxy server. Flashing Green = Indicates a telephone is off-hook on the associated VoIP line. Off = VoIP not in use, line not registered or Gateway power off.
USB	Solid Green = Powered device connected to the associated port (includes devices with wake-on-LAN capability where a slight voltage is supplied to the Ethernet connection). Flickering Green = Activity seen from devices associated with the port. The flickering of the light is synchronized to actual data traffic. Off = The device is not powered, no cable or no powered devices connected to the associated ports.

Motorola® Gateway NVG589 Rear View



LED	Action
Ethernet 1,2 3,4	Orange/Amber when a Gigabit Ethernet device is connected to each port. Green when 10/100 Ethernet device is connected. Flash for Ethernet traffic passing.



NOTE:

The NVG589 supports two VoIP lines over one RJ11 VoIP port. In order to connect two phone lines the supplied **inner/outer pair splitter adapters** must be attached to the RJ11 VoIP port in order to terminate both lines. This is a special-purpose splitter. You must only use the **inner/outer pair splitter adapters** supplied by AT&T.



LED Function Summary Matrix

Power	Solid Green = The device is powered.	Flashing Green = A Power-On Self- Test (POST) is in progress	Flashing Red = A POST failure (not bootable) or device malfunction occurred. * When the device encounters a POST failure, all indicator lights on the front of the device continuously flash.	Off = The unit has no AC power.
Ethernet	Solid Green = Powered device con- nected to the associated port (includes devices with wake-on-LAN capability where a slight voltage is sup- plied to the Ethernet con- nection).	Flashing Green = Activity seen from devices associated with the port. The flickering of the light is synchronized to actual data traffic.		Off = The device is not powered, no cable or no powered devices connected to the associated ports.
Wireless	Solid Green = Wi-Fi is pow- ered.	Flashing Green = Activity seen from devices connected via Wi- Fi. The flickering of the light is synchronized to actual data traffic.		Off = The device is not powered or no powered devices con- nected to the associated ports.
Phone 1, 2	Solid Green = The associated VoIP line has been regis- tered with a SIP proxy server.	Flashing Green = Indicates a telephone is offhook on the associated VoIP line.		Off = VoIP not in use, line not registered or Gateway power off.
WPS		Flashing Green = Indi- cates when WPS is broad- casting.		Off = not in use, not broad-casting.

	Solid Green = Good broad- band connec- tion (i.e., good	Flashing Green = Attempting broadband con-	Flashing Green & Red = If the broad- band connec-	Flashing Red = No DSL signal on the line. This is only	Off = The device is not powered.
Broadband	DSL Sync).	nection (i.e., DSL attempt- ing sync).	tion fails to be established for more than three consecutive minutes the LED switches to Flashing Green when attempting or waiting to establish a broadband connection alternating with a five second steady Red. This pattern continues until the broadband connection is successfully established.	used when there is no sig- nal, not during times of tempo- rary 'no tone' during the train- ing sequence.	
Service	Solid Green = IP connected (The device has a WAN IP address from DHCP or 802.1x authentication and the broadband connection is up).	Flashing Green = Attempting PPP connection. Attempting IEEE 802.1X authentication or attempting to obtain DHCP information.		Red = Device attempted to become IP con- nected and failed (no DHCP response, 802.1x authen- tication failed, no IP address from IPCP, etc.). The Red state times out after two min- utes and the Service indica- tor light returns to the Off state.	Off = The device is not powered or the broadband connection is not present.

If a status indicator light does not look correct, look for these possible problems:

If LED is not Lit	Possible problems
Power	 Make sure the power adapter is plugged into the DSL Modem properly. Try a known good wall outlet. If a power strip is used, make sure it is switched on.
Broadband	 Make sure that any telephone has a microfilter installed. Make sure that you are using the correct cable. The DSL cable is the thinner standard telephone cable and labeled "Data Cable." Make sure the DSL cable is plugged into the correct wall jack. Make sure the DSL cable is plugged into the DSL port on the DSL Modem. Make sure the DSL line has been activated at the central office DSLAM. Make sure the DSL Modem is not plugged into a micro filter.
Ethernet	 Make sure the you are using the yellow Ethernet cable, not the DSL cable. The Ethernet cable is thicker than the standard telephone cable. Make sure the Ethernet cable is securely plugged into the Ethernet jack on the PC. Make sure the Ethernet cable is securely plugged into the Ethernet port on the DSL Modem. Make sure you have Ethernet drivers installed on the PC. Make sure the PC's TCP/IP Properties for the Ethernet Network Control Panel is set to obtain an IP address via DHCP. Make sure the PC has obtained an address in the 192.168.1.x range. (You may have changed the subnet addressing.) Make sure the PC is configured to access the Internet over a LAN. Disable any installed network devices (Ethernet, HomePNA, wireless) that are not being used to connect to the DSL Modem.

Factory Reset Switch

Lose your Access Code? This section shows how to reset the Motorola® Gateway so that you can access the configuration screens once again.



NOTE: Keep in mind that all of your settings will need to be reconfigured.

If you don't have an Access Code, the only way to access the Motorola® Gateway is the following:

1. Referring to the diagram below, find the round Reset Switch opening.



Factory Reset Switch: Push to clear all settings

- 2. Carefully insert the point of a pen or an unwound paperclip into the opening.
- ◆ If you press the factory reset button for less than ten (10) seconds, the device will be rebooted.
 The indicator lights on the device will respond immediately and start blinking red within one (1) second of the reset button being pressed.
 - This will occur independent of the fact that the button is still being pressed or has been released. The indicator lights will flash for a minimum of five seconds, even if the reset button is released prior to five seconds after it has been depressed. If the reset button is held for more than 5 seconds, then it will continue to flash until released or until 10 seconds (see below).
- If you press the factory reset button for a longer period of time, the device will be reset to the factory default shipped settings.
 - If the button is held for ten seconds, the Power indicator continues to flash, for an additional 5 seconds and then the indicator lights will return to their normal operating mode, independent of whether or not the reset button is still depressed.

Log Event Messages

Administration Related Log Messages

1. administrative access attempted:

This log-message is generated whenever the user attempts to access the router's management interface.

2. administrative access authenticated and allowed:

This log-message is generated whenever the user attempts to access the router's management interface and is successfully authenticated and allowed access to the management interface.

3. administrative access allowed:

If for some reason, a customer does not want password protection for the management interface, this log-message is generated whenever any user attempts to access the router's management interface and is allowed access to the management interface.

4. administrative access denied - invalid user name:

This log-message is generated whenever the user tries to access the router's management interface and authentication fails due to incorrect user-name.

5. administrative access denied - invalid password:

This log-message is generated whenever the user tries to access the router's management interface and authentication fails due to incorrect password.

6. administrative access denied - telnet access not allowed:

This log-message is generated whenever the user tries to access the router's Telnet management interface from a Public interface and is not permitted since Remote Management is disabled.

7. administrative access denied - web access not allowed:

This log-message is generated whenever the user tries to access the router's HTTP management interface from a Public interface and is not permitted since Remote Management is disabled.

System Log Messages

1. Received NTP Date and Time:

This log-message is generated whenever NTP receives Date and time from the server.

2. EN: IP up:

This log-message is generated whenever Ethernet WAN comes up.

3. WAN: Ethernet WAN1 activated at 100000 Kbps:

This log-message is generated when the Ethernet WAN Link is up.

4. Device Restarted:

This log-message is generated when the router has been restarted.

DSL Log Messages (most common):

1. WAN: Data link activated at <Rate> Kbps (rx/

2.WAN: Data link deactivated

3. RFC1483 up

4. RFC1483-<WAN-instance>: IP down

5. PPP: Channel <ID> up Dia**lout Profile name: <Profile** Name>

6. PPP-<WAN Instance> down:

<Reason>

This log message is generated when the DSL link comes up.

This log message is generated when the DSL link goes down. This log message is generated when RFC1483 link comes up.

This log message is generated when RFC1483 link goes down.

This log message is generated when a PPP channel comes up.

This log message is generated when a PPP channel goes down. The reason for the channel going down is displayed as well.

Access-related Log Messages

1. permitted: This log-message is generated whenever a packet is allowed to

traverse router-interfaces or allowed to access the router itself.

2. attempt: This log-message is generated whenever a packet attempts to

traverse router-interfaces or attempts to access the router itself.

3. dropped - violation of secu-This log-message is generated whenever a packet, traversing the rity policy: router or destined to the router itself, is dropped by the firewall

because it violates the expected conditions.

4. dropped - invalid checksum: This log-message is generated whenever a packet, traversing the

router or destined to the router itself, is dropped because of invalid IP

checksum.

5. dropped - invalid data

length:

This log-message is generated whenever a packet, traversing the router or destined to the router itself, is dropped because the IP length is greater than the received packet length or if the length is too

small for an IP packet.

6. dropped - fragmented

packet:

This log-message is generated whenever a packet, traversing the router, is dropped because it is fragmented, stateful inspection is turned ON on the packet's transmit or receive interface, and deny-

fragment option is enabled.

7. dropped - cannot fragment: This log-message is generated whenever a packet traversing the

router is dropped because the packet cannot be sent without frag-

mentation, but the do not fragment bit is set.

8. dropped - no route found: This log-message is generated whenever a packet, traversing the

router or destined to the router itself, is dropped because no route is

found to forward the packet.

9. dropped - invalid IP version: This log-message is generated whenever a packet, traversing the

router or destined to the router itself, is dropped because the IP ver-

sion is not 4.

10. dropped - possible land

attack:

This log-message is generated whenever a packet, traversing the router or destined to the router itself, is dropped because the packet is TCP/UDP packet and source IP Address and source port equals

the destination IP Address and destination port.

Access-related Log Messages

11. TCP SYN flood detected: This log-message is generated whenever a SYN packet destined to

the router's management interface is dropped because the number of SYN-sent and SYN-receives exceeds one half the number of allow-

able connections in the router.

12. Telnet receive DoS attack -

packets dropped:

This log-message is generated whenever TCP packets destined to the router's telnet management interface are dropped due to over-

whelming receive data.

13. dropped - reassembly time-

out:

This log-message is generated whenever packets, traversing the router or destined to the router itself, are dropped because of reas-

sembly timeout.

14. dropped - illegal size: This log-message is generated whenever packets, traversing the

router or destined to the router itself, are dropped during reassembly

Why the packet was

because of illegal packet size in a fragment.

Log Text

Firewall Log Messages Detail (AT&T requirement #841)

Reason Enumeration (C)	Log Text Representation	Why the packet was logged
NM_LOGDROP_CAT_DIR	DIRECTION	Direction (generic)
NM_LOGDROP_CAT_DIR_UP	DIRECTION-UP	Upstream direction
NM_LOGDROP_CAT_DIR_DOWN	DIRECTION-DOWN	Downstream direction
NM_LOGDROP_CAT_ETH	ETH	Ethernet Header (generic)
NM_LOGDROP_CAT_ETH_SRC_ADDR	ETH-SRC	Ethernet Source MAC Address
NM_LOGDROP_CAT_ETH_DST_ADDR	ETH-DST	Ethernet Destination MAC Address
NM_LOGDROP_CAT_ETH_PROT	ETH-PROTOCOL	Ethernet Protocol
NM_LOGDROP_CAT_ETH_VLAN	ETH-VLAN	Ethernet VLAN ID (where applicable)
NM_LOGDROP_CAT_IP	IP	IP Header (generic)
NM_LOGDROP_CAT_IP_SRC	IP-SRC	IP Source Address
NM_LOGDROP_CAT_IP_DST	IP-DST	IP Destination Address
NM_LOGDROP_CAT_IP_PROT	IP-PROTOCOL	IP Protocol
NM_LOGDROP_CAT_IP_SPOOF	IP-SPOOF	IP Address is spoofed (could not have been sent by a device legit-imately with the address in the source address field)
NM_LOGDROP_CAT_IP_ILL	IP-ILLEGAL	IP Address is illegal (either src or dest)
NM_LOGDROP_CAT_TCP	TCP	TCP Header (generic)
NM_LOGDROP_CAT_TCP_SRC_PORT	TCP-SRC-PORT	TCP Source Port
NM_LOGDROP_CAT_TCP_DST_PORT	TCP-DST-PORT	TCP Destination Port
NM_LOGDROP_CAT_TCP_FLAGS	TCP-FLAGS	TCP Flags field
NM_LOGDROP_CAT_UDP	UDP	UDP Header (generic)
NM_LOGDROP_CAT_UDP_SRC_PORT	UDP-SRC-PORT	UDP Source Port
NM_LOGDROP_CAT_UDP_DST_PORT	UDP-DST-PORT	UDP Destination Port

Firewall Log Messages Detail (AT&T requirement #841)

Reason Enumeration (C)	Log Text Representation	Why the packet was logged
NM_LOGDROP_CAT_ICMP	ICMP	ICMP Packet (generic)
NM_LOGDROP_CAT_ICMP_TYPE	ICMP-TYPE	ICMP Type Field
NM_LOGDROP_CAT_ICMP_CODE	ICMP-CODE	ICMP Code Field
NM_LOGDROP_CAT_ICMP6	ICMPv6	ICMPv6 (generic)
NM_LOGDROP_CAT_POLICY	POLICY	Policy (generic). This currently includes filterset rules, restricted hosts, IPv6 Profiles.
NM_LOGDROP_CAT_POLICY_INPUT	POLICY-INPUT-GEN- DISCARD	Packets destined for the CPE that are generically discarded (we specify the packets we DO want; the rest are discarded.)
NM_LOGDROP_CAT_POLICY_WAN_M GMT	POLICY-WAN-MGMT- ACCESS	Trying to access CPE service from WAN side using LAN-side port Trying to access CPE service
		from LAN side using WAN-side IP address
		3) Trying to access CPE service from WAN side using IPv6
NM_LOGDROP_CAT_POLICY_ICMP_E CHO	POLICY-ICMP-ECHO	ICMP Echo Request discarded (more specific than NM_LOGDROP_CAT_ICMP_TY PE)
NM_LOGDROP_CAT_POLICY_UWC_R ESTRICT	POLICY-UWC-RESTRICT	Packets dropped because of "Universal Wi-Fi Configuration" restrictions (currently unused)
NM_LOGDROP_CAT_POLICY_RESTRICTED_HOST	POLICY-RESTRICTED- HOST	Packets dropped because of "Restricted Host" feature (either content or time restrictions) (currently unused)
NM_LOGDROP_CAT_POLICY_WAN_D NS_QUERY	POLICY-WAN-SIDE-DNS- QUERY	DNS query packets received on a WAN interface
NM_LOGDROP_CAT_POLICY_WAN_D HCP_TOSRVR	POLICY-WAN-SIDE- DHCP-TO-SRVR	DHCP DISCOVER/REQUEST received on a WAN interface
NM_LOGDROP_CAT_POLICY_AH	POLICY-IPV6-AH	IPv6 Packets with AH Header (if so configured)
NM_LOGDROP_CAT_POLICY_ESP	POLICY-IPV6-ESP	IPv6 Packets with ESP Header (if so configured)
NM_LOGDROP_CAT_POLICY_DEP_HE ADER	POLICY-DEPRECATED- HEADER	IPv6 Packets with deprecated header (currently this only includes routing extension header type 0)
NM_LOGDROP_CAT_POLICY_CAPT_P ORTAL	POLICY-CAPTIVE-POR- TAL	[IPv6] Packets dropped because captive portal is enabled.
NM_LOGDROP_CAT_FLOW	FLOW	Packets rejected as a result of analysis of multiple related packets (generic)

Firewall Log Messages Detail (AT&T requirement #841)

Reason Enumeration (C)	Log Text Representation	Why the packet was logged
NM_LOGDROP_CAT_FLOW_FLOOD	FLOOD	Packets rejected because of flood-limiting
NM_LOGDROP_CAT_FLOW_PORTSCA N	PORTSCAN	Packets rejected because of Port-scan detection
NM_LOGDROP_CAT_FLOW_DOS_OTH ER	OTHER-DoS	Packets rejected because of other DoS detection. Currently this includes downstream flows that don't generate upstream responses - specifically addressing IPv6 Neighbor Discovery DoS attacks.

CHAPTER 4 Command Line Interface

The Motorola Gateway operating software includes a command line interface (CLI) that lets you access your Motorola Gateway over a telnet connection. You can use the command line interface to enter and update the unit's configuration settings, monitor its performance, and restart it.

This chapter covers the following topics:

- ◆ <u>"Overview" on page 105</u>
- ◆ "Starting and Ending a CLI Session" on page 107
- ◆ "Using the CLI Help Facility" on page 107
- ◆ "About SHELL Commands" on page 108
- ◆ "SHELL Commands" on page 109
- ◆ "About CONFIG Commands" on page 118
- ◆ <u>"CONFIG Commands" on page 121</u>
- ◆ "Debug Commands" on page 171

CONFIG Commands

- "Connection commands" on page 121
- "Filterset commands" on page 124
- "Queue commands" on page 128
- "IP Gateway commands" on page 130
- "IPv6 Commands" on page 130
- "IP DNS commands" on page 138
- "IP IGMP commands" on page 139
- "NTP commands" on page 141
- "Application Layer Gateway (ALG) commands" on page 142
- "Dynamic DNS Commands" on page 142
- "Link commands" on page 143
- "Management commands" on page 146
- "Remote access commands" on page 148
- "Physical interfaces commands" on page 150
- "PPPoE relay commands" on page 156
- "NAT Pinhole commands" on page 157
- "Security Stateful Packet Inspection (SPI) commands" on page 157
- "VoIP commands" on page 159
- "System commands" on page 167

Overview

The CLI has two major command modes: **SHELL** and **CONFIG**. **Summary tables** that list the commands are provided below. Details of the entire command set follow in this section.

	SHELL Commands
Command	Status and/or Description
arp	to send ARP request
clear	to erase all stored configuration information
clear_certificate	to remove an SSL certificate that has been installed
clear_log	to erase all stored log info in flash memory
configure	to configure unit's options
diagnose	to run self-test
download	to download config file
exit	to quit this shell
help	to get more: "help all" or "help help"
install	to download and program an image into flash
log	to add a message to the diagnostic log
loglevel	to report or change diagnostic log level
netstat	to show IP information
nslookup	to send DNS query for host
ping	to send ICMP Echo request
quit	to quit this shell
reset	to reset subsystems
restart	to restart unit
show	to show system information
start	to start subsystem
status	to show basic status of unit
telnet	to telnet to a remote host
traceroute	to send traceroute probes
upload	to upload config file
view	to show configuration information
who	to show who is using the shell

CONFIG Commands		
Command Verbs	Status and/or Description	
delete	Delete configuration list data	
help	Help command option	
save	Save configuration data	
script	Print configuration data	
set	Set configuration data	
validate	Validate configuration settings	
view	View configuration data	
Keywords		
conn	Connection options	
ip	TCP/IP protocol options	
dns	Domain Name System options	
igmp	IGMP configuration options	
ntp	Network Time Protocol options	
gateway	Gateway options	
link	WAN link options	
mgmt	System management options	
phy	Physical interface options	
dsl	DSL configuration options	
enet	Ethernet options	
pinhole	Pinhole options	
system	Gateway's system options	
log	System activity logging options	
	Command Utilities	
top	Go to top level of configuration mode	
quit	Exit from configuration mode; return to shell mode	
exit	Exit from configuration mode; return to shell mode	

Starting and Ending a CLI Session

Open a telnet connection from a workstation on your network.

You initiate a telnet connection by issuing the following command from an IP host that supports telnet, for example, a personal computer running a telnet application such as NCSA Telnet.

You must know the IP address of the Motorola Gateway before you can make a telnet connection to it. By default, your Motorola Gateway uses 192.168.1.254 as the IP address for its LAN interface. You can use a Web browser to configure the Motorola Gateway IP address.

Logging In

The command line interface log-in process emulates the log-in process for a UNIX host. To logon, enter the user-name and your password.

Entering the administrator password lets you display and update all Motorola Gateway settings.

When you have logged in successfully, the command line interface lists the username and the security level associated with the password you entered in the diagnostic log.

Ending a CLI Session

You end a command line interface session by typing **quit** from the SHELL node of the command line interface hierarchy.

Using the CLI Help Facility

The **help** command lets you display on-line help for SHELL and CONFIG commands. To display a list of the commands available to you from your current location within the command line interface hierarchy, enter **help** or type a question mark (?).

To obtain help for a specific CLI command, type **help** <**command>**. You can truncate the **help** command to **h** or a question mark when you request help for a CLI command.

About SHELL Commands

You begin in SHELL mode when you start a CLI session. SHELL mode lets you perform the following tasks with your Motorola Gateway:

- Monitor its performance
- Display and reset Gateway statistics
- Issue administrative commands to restart Motorola Gateway functions

SHELL Prompt

When you are in SHELL mode, the CLI prompt is the name of the Motorola Gateway followed by a right angle bracket (>). For example, if you open a CLI connection to the Motorola Gateway named "Motorola-3000/9437188> as your CLI prompt.

SHELL Command Shortcuts

You can **truncate** most commands in the CLI to their shortest unique string. For example, you can use the truncated command **q** in place of the full **quit** command to exit the CLI. However, you would need to enter **rese** for the **reset** command, since the first characters of **reset** are common to the **restart** command.

The only commands you cannot truncate are **restart** and **clear**. To prevent accidental interruption of communications, you must enter the **restart** and **clear** commands in their entirety.

You can use the Up and Down arrow keys to scroll backward and forward through recent commands you have entered. Alternatively, you can use the !! command to repeat the last command you entered.

SHELL Commands

Common Commands

arp nnn.nnn.nnn

Sends an Address Resolution Protocol (ARP) request to match the nnn.nnn.nnn IP address to an Ethernet hardware address.

clear [yes]

Clears the configuration settings in a Motorola Gateway. You are prompted to confirm the clear command by entering **yes**.

clear certificate

Removes an SSL certificate that has been installed.

configure

Puts the command line interface into Configure mode, which lets you configure your Motorola Gateway with Config commands. Config commands are described starting on page 121.

download [server_address] [filename] [confirm]

This command installs a file of configuration parameters into the Motorola Gateway from a TFTP (Trivial File Transfer Protocol) server. The TFTP server must be accessible on your Ethernet network.

You can include one or more of the following arguments with the download command. If you omit arguments, the console prompts you for this information.

- The server_address argument identifies the IP address of the TFTP server from which you want to copy the Motorola Gateway configuration file.
- ◆ The filename argument identifies the path and name of the configuration file on the TFTP server.
- If you include the optional confirm keyword, the download begins as soon as all information is entered.

You can also download an SSL certificate file from a trusted Certification Authority (CA), on platforms that support SSL, as follows:

download [-cert] [server address] [filename] [confirm]

install [server_address] [filename] [confirm]

Downloads a new version of the Motorola Gateway operating software from a TFTP (Trivial File Transfer Protocol) server, validates the software image, and programs the image into the Motorola Gateway memory. After you install new operating software, you must restart the Motorola Gateway.

The $server_address$ argument identifies the IP address of the TFTP server on which your Motorola Gateway operating software is stored. The filename argument identifies the path and name of the operating software file on the TFTP server.

If you include the optional keyword <code>confirm</code>, you will not be prompted to confirm whether or not you want to perform the operation.

log message string

Adds the message in the message string argument to the Motorola Gateway diagnostic log.

loglevel [level]

Displays or modifies the types of log messages you want the Motorola Gateway to record. If you enter the **loglevel** command without the optional *level* argument, the command line interface displays the current log level setting.

You can enter the **loglevel** command with the *level* argument to specify the types of diagnostic messages you want to record. All messages with a level number equal to or greater than the level you specify are recorded. For example, if you specify loglevel 3, the diagnostic log will retain high-level informational messages (level 3), warnings (level 4), and failure messages (level 5).

Use the following values for the *level* argument:

- 1 or low Low-level informational messages or greater; includes trivial status messages.
- ◆ 2 or **medium** Medium-level informational messages or greater; includes status messages that can help monitor network traffic.
- 3 or high High-level informational messages or greater; includes status messages that may be significant but do not constitute errors.
- 4 or warning Warnings or greater; includes recoverable error conditions and useful operator information.
- ◆ 5 or failure Failures; includes messages describing error conditions that may not be recoverable.

netstat -i

Displays the IP interfaces for your Motorola Gateway.

netstat -r

Displays the IP routes stored in your Motorola Gateway.

nslookup [hostname | ip address]

Performs a domain name system lookup for a specified host.

- The hostname argument is the name of the host for which you want DNS information; for example, nslookup klaatu.
- ◆ The *ip_address* argument is the IP address, in dotted decimal notation, of the device for which you want DNS information.

ping [-s size] [-c count] [hostname | ip_address]

Causes the Motorola Gateway to issue a series of ICMP Echo requests for the device with the specified name or IP address.

- The hostname argument is the name of the device you want to ping; for example, ping ftp.motorola.com.
- ◆ The ip_address argument is the IP address, in dotted decimal notation, of the device you want to locate. If a host using the specified name or IP address is active, it returns one or more ICMP Echo replies, confirming that it is accessible from your network.
- ◆ The -S size argument lets you specify the size of the ICMP packet.
- ◆ The -c count argument lets you specify the number of ICMP packets generated for the ping request. Values greater than 250 are truncated to 250.

You can use the **ping** command to determine whether a hostname or IP address is already in use on your network. You cannot use the **ping** command to ping the Motorola Gateway's own IP address.

quit

Exits the Motorola Gateway command line interface.

reset arp

Clears the Address Resolution Protocol (ARP) cache on your unit.

reset crash

Clears crash-dump information, which identifies the contents of the Motorola Gateway registers at the point of system malfunction.

reset dhcp server

Clears the DHCP lease table in the Motorola Gateway.

reset enet [all]

Resets Ethernet statistics to zero. Resets individual LAN switch port statistics as well as wireless and WAN Ethernet statistics (where applicable).

reset firewall-log

Rewinds the firewall log to the first entry.

reset ipmap

Clears the IPMap table (NAT).

reset log

Rewinds the diagnostic log display to the top of the existing Motorola Gateway diagnostic log. The **reset** log command does not clear the diagnostic log. The next **show log** command will display information from the beginning of the log file.

reset wan

This function resets WAN interface statistics.

reset wepkeys

This function allows you to force your wireless WEP key settings back to the default values, if there are default values. For example, on some models, the WEP keys are based on the serial number. This allows you to get back those default settings if you have changed them without the need to reset the entire configuration of the unit.

restart [seconds]

Restarts your Motorola Gateway. If you include the optional seconds argument, your Motorola Gateway will restart when the specified number of seconds have elapsed. You must enter the complete restart command to initiate a restart.

show all-info

Displays all settings currently configured in the Motorola Gateway.

show bridge interfaces

Displays bridge interfaces maintained by the Motorola Gateway.

show bridge table

Displays the bridging table maintained by the Motorola Gateway.

show config

Dumps the Motorola Gateway's configuration script just as the **script** command does in config mode.

show crash

Displays the most recent crash information, if any, for your Motorola Gateway.

show daylight-savings

Displays the auto-daylight savings time settings information.

show dhcp agent

Displays DHCP relay-agent leases.

show dhcp server leases

Displays the DHCP leases stored in RAM by your Motorola Gateway.

show dhcp client

Displays the DHCP clients stored in RAM by your Motorola Gateway.

show diffserv

Displays the Differentiated Services and QoS values configured in the Motorola Gateway.

show dsl [all]

Displays DSL port statistics, such as upstream and downstream connection rates and noise levels.

show dslf device-association

Displays LAN devices that conform with the TR111 Gateway requirement. It displays - IP Address, Manufacture OUI and Serial number.

show enet [all]

Displays Ethernet interface statistics maintained by the Motorola Gateway. Supports display of individual LAN switch port statistics as well as WAN Ethernet statistics (where applicable).

Example:

Ethernet driver full statistics - 10/100 Ethernet

Port Status: Link up

Type: 100BASET Duplex: Full

General:

Transmit OK : 434
Receive OK : 267
Tx Errors : 0
Rx Errors : 0

Receiver:

Incompl Packet Errors : 0
No RBD's For Packet : 0
Carrier Sense Lost : 0
Deferred Replen : 0

Transmitter:

TX Retries : 0
Single Collisions : 0
No Buf For Packet : 0

Upper Layers:

Rx No Handler : 0
Rx No Message : 0
Rx Octets : 30773
Rx Unicast Pkts : 267
Rx Multicast Pkts : 0
Tx Discards : 0
Tx Octets : 31692

10/100 Ethernet phy.enet.port

Port Status: Link up
Duplex: Full-duplex active

Speed: 100BASE-T

Transmit OK : 434
Transmit unicastpkts : NA
Receive OK : 267
Receive unicastpkts : 267

show group-mgmt

Displays the IGMP Snooping Table. See "IP IGMP commands" on page 139 for detailed explanation.

show ip arp

Displays the Ethernet address resolution table stored in your Motorola Gateway.

show ip igmp

Displays the contents of the IGMP Group Address table and the IGMP Report table maintained by your Motorola Gateway.

show ip interfaces

Displays the IP interfaces for your Motorola Gateway.

show ip firewall

Displays firewall statistics.

show ip lan-discovery

Displays the LAN Host Discovery Table of hosts on the wired or wireless LAN, and whether or not they are currently online.

show ip routes

Displays the IP routes stored in your Motorola Gateway.

show ipmap

Displays IPMap table (NAT).

6rd-check 6rd_ip_v6_conn_name

Sends out 6rd loopback packets to the 6rd BG. Verifies 6rd connectivity to the 6rd BG

show ipv6 interfaces

Display IPv6 interfaces.

show ipv6 routes

Display IPv6 route table.

show ipv6 neighbors

Display IPv6 neighbor table.

show ipv6 dhcp server leases

Display DHCPv6 server lease table.

show ipv6 statistics

Display IPv6 statistics information.

show log

Displays blocks of information from the Motorola Gateway diagnostic log. To see the entire log, you can repeat the **show log** command or you can enter **show log all**.

show firewall-log

Displays blocks of information from the Motorola Gateway firewall log.

show memory [all]

Displays memory usage information for your Motorola Gateway. If you include the optional **all** argument, your Motorola Gateway will display a more detailed set of memory statistics.

show ptm

Displays statistics information for each PTM session.

show post-results

Displays POST results.

show pppoe

Displays status information for each PPPoE socket, such as the socket state, service names, and host ID values.

show rootcert [all | supplicant | openssl]

Dumps the Subject line for the list of all the trusted root certificates for the supplicant, which is currently a superset of the OpenSSL trusted root certificates.

This syntax is for the 802.1x-supplicant-supported builds only. The openssI trust list is used in all TLS/SSL situations *except* the 802.1X supplicant.

The default, if you don't append a qualifier, is **all**. **all** will show both 802.1x **supplicant** and **openssI** trust list root certs; **supplicant** will show the supplicant trust list root certs; **openssI** will show **openssI** trust list root certs

show rtsp

Displays RTSP ALG session activity data.

show status

Displays the current status of a Motorola Gateway, the device's hardware and software revision levels, a summary of errors encountered, and the length of time the Motorola Gateway has been running since it was last restarted. Identical to the **status** command.

show summary

Displays a summary of WAN, LAN, and Gateway information.

show vlan

Displays detail of VLAN status and statistics.

show wireless [all]

Shows wireless status and statistics.

show wireless clients [MAC address]

Displays details on connected clients, or more details on a particular client if the MAC address is added as an argument.

show voip

Displays VoIP call statistics.

show voiplog

Displays VoIP event logs.

telnet [hostname | ip address] [port]

Lets you open a telnet connection to the specified host through your Motorola Gateway.

- The hostname argument is the name of the device to which you want to connect; for example, telnet ftp.Motorola.com.
- The ip_address argument is the IP address, in dotted decimal notation, of the device to which you want to connect.
- ◆ The port argument is the number of t he port over which you want to open a telnet session.

traceroute (ip_address | hostname)

Traces the routing path to an IP destination.

upload [server address] [filename] [confirm]

Copies the current configuration settings of the Gateway to a TFTP (Trivial File Transfer Protocol) server. The TFTP server must be accessible on your Ethernet network. The <code>server_address</code> argument identifies the IP address of the TFTP server on which you want to store the Motorola Gateway settings. The <code>filename</code> argument identifies the path and name of the configuration file on the TFTP server. If you include the optional <code>con-firm</code> keyword, you will not be prompted to confirm whether or not you want to perform the operation.

view config

Dumps the Motorola Gateway's configuration just as the view command does in config mode.

who

Displays the names of the current shell and PPP users.

WAN Commands

atmping vccn [segment | end-to-end]

Lets you check the ATM connection reachability and network connectivity. This command sends five Operations, Administration, and Maintenance (OAM) loopback calls to the specified vpi/vci destination. There is a five second total timeout interval.

Use the **segment** argument to ping a neighbor switch.
Use the **end-to-end** argument to ping a remote end node.

reset dhcp client release [vcc-id]

Releases the DHCP lease the Motorola Gateway is currently using to acquire the IP settings for the specified DSL port. The vcc-id identifier is an "index" letter in the range B-I, and does not directly map to the VCC in use. Enter the reset terms terms

reset dhcp client renew [vcc-id]

Renews the DHCP lease the Motorola Gateway is currently using to acquire the IP settings for the specified DSL port. The vcc-id identifier is an "index" letter in the range B-I, and does not directly map to the VCC in use. Enter the reset testing te

reset dsl

Resets any open DSL connection.

reset ppp vccn

Resets the point-to-point connection over the specified virtual circuit. This command only applies to virtual circuits that use PPP framing.

show atm [all]

Displays ATM statistics for the Motorola Gateway. The optional all argument displays a more detailed set of ATM statistics.

show ppp [{ stats | lcp | ipcp }]

Displays information about open PPP links. You can display a subset of the PPP statistics by including an optional **stats**, **lcp**, or **ipcp** argument for the **show ppp** command.

start ppp vccn

Opens a PPP link on the specified virtual circuit.

About CONFIG Commands

You reach the configuration mode of the command line interface by typing **configure** (or any truncation of **configure**, such as **con** or **config**) at the CLI SHELL prompt.

CONFIG Mode Prompt

When you are in CONFIG mode, the CLI prompt consists of the name of the Motorola Gateway followed by your current **node** in the hierarchy and two right angle brackets (>>). For example, when you enter CONFIG mode (by typing **config** at the SHELL prompt), the **Motorola-3000/9437188** (top)>> prompt reminds you that you are at the top of the CONFIG hierarchy. If you move to the **ip** node in the CONFIG hierarchy (by typing **ip** at the CONFIG prompt), the prompt changes to **Motorola-3000/9437188** (ip)>> to identify your current location.

Some CLI commands are not available until certain conditions are met. For example, you must enable IP for an interface before you can enter IP settings for that interface.

Navigating the CONFIG Hierarchy

♦ Moving from CONFIG to SHELL — You can navigate from anywhere in the CONFIG hierarchy back to the SHELL level by entering guit at the CONFIG prompt and pressing Return.

```
Motorola-3000/9437188 (top)>> quit Motorola-3000/9437188 >
```

Moving from top to a subnode — You can navigate from the top node to a subnode by entering the node name (or the significant letters of the node name) at the CONFIG prompt and pressing RETURN. For example, you move to the IP subnode by entering ip and pressing RETURN.

```
Motorola-3000/9437188 (top)>> ip
Motorola-3000/9437188 (ip)>>
```

As a shortcut, you can enter the significant letters of the node name in place of the full node name at the CONFIG prompt. The significant characters of a node name are the letters that uniquely identify the node. For example, since no other CONFIG node starts with b, you could enter one letter ("**b**") to move to the bridge node.

- ◆ **Jumping down several nodes at once** You can jump down several levels in the CONFIG hierarchy by entering the complete path to a node.
- ♦ Moving up one node You can move up through the CONFIG hierarchy one node at a time by entering the up command.
- ◆ Jumping to the top node You can jump to the top level from anywhere in the CONFIG hierarchy by entering the top command.
- Moving from one subnode to another You can move from one subnode to another by entering a partial
 path that identifies how far back to climb.
- Moving from any subnode to any other subnode You can move from any subnode to any other subnode by entering a partial path that starts with a top-level CONFIG command.
- Scrolling backward and forward through recent commands You can use the Up and Down arrow keys to scroll backward and forward through recent commands you have entered. When the command you want appears, press Enter to execute it.

Entering Commands in CONFIG Mode

CONFIG commands consist of keywords and arguments. Keywords in a CONFIG command specify the action you want to take or the entity on which you want to act. Arguments in a CONFIG command specify the values appropriate to your site. For example, the CONFIG command

set ip ethernet A ip_address

consists of two keywords (ip, and ethernet A) and one argument ($ip_address$). When you use the command to configure your Gateway, you would replace the argument with a value appropriate to your site.

For example:

set ip ethernet A 192.31.222.57

Guidelines: CONFIG Commands

The following table provides guidelines for entering and formatting CONFIG commands.

Command component	Rules for entering CONFIG commands
Command verbs	CONFIG commands must start with a command verb (set, view, delete).
	You can truncate CONFIG verbs to three characters (set, vie, del).
	CONFIG verbs are case-insensitive. You can enter "SET," "Set," or "set."
Keywords	Keywords are case-insensitive. You can enter "Ethernet," "ETHERNET," or "ethernet" as a keyword without changing its meaning.
	Keywords can be abbreviated to the length that they are differentiated from other keywords.
Argument Text	Text strings can be as many as 64 characters long, unless otherwise specified. In some cases they may be as long as 255 bytes.
	Special characters are represented using backslash notation.
	Text strings may be enclosed in double (") or single (') quote marks. If the text string includes an embedded space, it must be enclosed in quotes.
	Special characters are represented using backslash notation.
Numbers	Enter numbers as integers, or in hexadecimal, where so noted.
IP addresses	Enter IP addresses in dotted decimal notation (0 to 255).

If a command is ambiguous or miskeyed, the CLI prompts you to enter additional information. For example, you must specify which virtual circuit you are configuring when you are setting up a Motorola Gateway.

Displaying Current Gateway Settings

You can use the **view** command to display the current CONFIG settings for your Motorola Gateway. If you enter the **view** command at the top level of the CONFIG hierarchy, the CLI displays the settings for all enabled functions. If you enter the **view** command at an intermediate node, you see settings for that node and its subnodes.

Step Mode: A CLI Configuration Technique

The Motorola Gateway command line interface includes a step mode to automate the process of entering configuration settings. When you use the CONFIG step mode, the command line interface prompts you for all required and optional information. You can then enter the configuration values appropriate for your site without having to enter complete CLI commands.

When you are in step mode, the command line interface prompts you to enter required and optional settings. If a setting has a default value or a current setting, the command line interface displays the default value for the command in parentheses. If a command has a limited number of acceptable values, those values are presented in brackets, with each value separated by a vertical line. For example, the following CLI step command indicates that the default value is **off** and that valid entries are limited to **on** and **off**.

```
option (off) [on | off]: on
```

You can accept the default value for a field by pressing the Return key. To use a different value, enter it and press Return.

You can enter the CONFIG step mode by entering **set** from the top node of the CONFIG hierarchy. You can enter step mode for a particular service by entering **set** service_name. In stepping set mode (press Control-X <Return/Enter> to exit. For example:

```
Motorola-3000/9437188 (top)>> set system
...
system
   name ("Motorola-3000/9437188"): Mycroft
   Diagnostic Level (High): medium
Stepping mode ended.
```

Validating Your Configuration

You can use the **validate** CONFIG command to make sure that your configuration settings have been entered correctly. If you use the **validate** command, the Motorola Gateway verifies that all required settings for all services are present and that settings are consistent.

```
Motorola-3000/9437188 (top)>> validate
Error: Subnet mask is incorrect
Global Validation did not pass inspection!
```

You can use the **validate** command to verify your configuration settings at any time. Your Motorola Gateway automatically validates your configuration any time you save a modified configuration.

CONFIG Commands

This section describes the keywords and arguments for the various CONFIG commands.

Connection commands

conns are used to create connections, for example, a WAN or LAN **conn**. There may be more than one of each depending on your model. **name**s correspond to the system object IDs (OIDs) but you can name them yourself.

set conn name name link-oid value

Sets the connection named name to point to an associated link specified by the link-oid value.

set conn name name type [static | dhcpc | ppp]

Specifies whether the **type** of the connection named *name* is static, dhcpc, or ppp.

set conn name name side [lan | wan]

Specifies whether this conn is LAN- or WAN-side. A conn can be either lan or wan.

set conn name name lan-type [private | public | public-delegated]

Specifies whether this conn's LAN is private, public, or public-delegated. The default is **private**, the usual type of local network.

set conn name name dhcp-server-enable [on | off]

Turns the DHCP server for this connection **on** or **off**. The DHCP server can be enabled per connection. The default is **on**.

set conn name name mcast-forwarding [off | on]

Turns IP IGMP multicast forwarding for this connection off or on. The default is off.

set conn name name rip-send [off | v1 | v2 | v1-compat | v2-md5]

Specifies whether the device should use Routing Information Protocol (RIP) broadcasts to advertise its routing tables to other Gateways. RIP Version 2 (RIP-2) is an extension of the original Routing Information Protocol (RIP-1) that expands the amount of useful information in the RIP packets. While RIP-1 and RIP-2 share the same basic algorithms, RIP-2 supports several additional features, including inclusion of subnet masks in RIP packets and implementation of multicasting instead of broadcasting (which reduces the load on hosts which do not support routing protocols. RIP-2 with MD5 authentication is an extension of RIP-2 that increases security by requiring an authentication key when routes are advertised. Depending on your network needs, you can configure your device to support RIP-1, RIP-2, or RIP-2MD5.

If you specify v2-MD5, you must also specify a rip-send-key. Keys are ASCII strings with a maximum of 31 characters, and must match the other Gateway(s) keys for proper operation of MD5 support. The default is **off**.

set conn name name rip-receive [off | v1 | v2 | v1-compat | v2-md5]

Specifies whether the device should use Routing Information Protocol (RIP) broadcasts to update its routing tables with information received from other Gateways on the other side of the connection. If you specify **v2-md5**, you must also specify a rip-receive-key. Keys are ASCII strings with a maximum of 31 characters, and must match the other Gateway(s) keys for proper operation of MD5 support. The default is **off**.

set conn name name icmp-echo-drop [off | on]

If set to on, drops echo-requests received on the particular interface. The default is off.

set conn name name icmp-err-suppress [off | on]

An additional option to suppress ICMP error messages on WAN IP interfaces. The default is off.

set conn name name static ipaddr ipaddr

Specifies a static IP address when the connection type has been set to static. The default is 192.168.1.254.



Note:

You must also set the gateway address OR turn it off, otherwise the settings cannot be saved. See <u>"IP Gateway commands" on page 130</u>.

Example:

```
NOS/128600225634272/conf
Config Mode v1.3
NOS/128600225634272 (top)>> conn
NOS/128600225634272 (conn)>> set
  conn
(conn) node list ...
      "LAN"
      "WAN"
Select (name) node to modify from list,
or enter new (name) to create.
  conn name (?):
    name "LAN"
      link-oid ("LAN") [ LAN | WAN | PPPOE | ]:
      type (static) [ static | dhcpc | ppp ]:
      side (lan) [ lan | wan ]:
      lan-type (private) [ private | public | public-delegated ]:
      mcast-forwarding (off) [ off | on ]:
      rip-send (off) [ off | v1 | v2 | v1-compat | v2-md5 ]:
      rip-receive (off) [ off | v1 | v2 | v1-compat | v2-md5 ]:
      fs-egress ("") [ Security | QosUpstream | WanEgress | ]:
      fs-ingress ("") [ Security | QosUpstream | WanEgress | ]:
      static
        ipaddr ("192.168.1.254"):
        netmask ("255.255.255.0"):
      dhcp-server-enable (on) [ off | on ]:
      dhcp-server
        start-addr ("192.168.1.64"):
        end-addr ("192.168.1.253"):
        lease-time (01:00:00:00):
        subnet-order (1) [ 1 - 8 ]:
        gen-option
(gen-option) node list ...
Select (name) node to modify from list,
or enter new (name) to create.
```

```
gen-option name (?):
        option-group
(option-group) node list ...
Select (name) node to modify from list,
or enter new (name) to create.
        option-group name (?):
        filterset
(filterset) node list ...
Select (name) node to modify from list,
or enter new (name) to create.
        filterset name (?):
    name "WAN"
      link-oid ("WAN") [ LAN | WAN | PPPOE | ]:
      type (dhcpc) [ static | dhcpc | ppp ]: static
      side (wan) [lan | wan]:
      mcast-forwarding (off) [ off | on ]:
      nat-enable (on) [ off | on ]:
      rip-receive (off) [ off | v1 | v2 | v1-compat | v2-md5 ]:
      icmp-echo-drop (on) [ off | on ]:
      icmp-err-suppress (off) [ off | on ]:
      fs-egress ("WanEgress") [ Security | QosUpstream | WanEgress | ]:
      fs-ingress ("") [ Security | QosUpstream | WanEgress | ]:
      static
        ipaddr (""): 10.3.53.100
        netmask ("255.255.255.0"):
NOS/128600225634272 (conn)>> set ip gateway address 10.3.53.1
NOS/128600225634272 (conn)>> save
```

If you do not want the gateway use this command to turn it off:

set ip gateway enable off

set conn name name static netmask netmask

Specifies a static netmask when the connection type has been set to static. The default is 255.255.255.0.

set conn name name dhcp-server start-addr ipaddr

If **dhcp-server-enable** is set to **on**, specifies the first address in the DHCP address range. The Motorola Gateway can reserve a sequence of up to 253 IP addresses within a subnet, beginning with the specified address for dynamic assignment. The default is 192.168.1.64

set conn name name dhcp-server end-addr ipaddr

If **dhcp-server-enable** is set to **on**, specifies the last address in the DHCP address range. The default is 192.168.1.253

set conn name name dhcp-server lease-time seconds

If **dhcp-server-enable** is set to **on**, specifies the default length for DHCP leases issued by the Motorola Gateway. Lease time is in seconds. Default is **3600**.

set conn name name dhcp-server subnet-order [1... 8]

If **dhcp-server-enable** is set to **on**, specifies the order in which to address the first of 8 possible subnets. Ordinarily, this is the first one, the default **1**.

set conn name name nat-enable [on | off]

Specifies whether you want the Motorola Gateway to use network address translation (NAT) when communicating with remote Gateways. NAT lets you conceal details of your network from remote Gateways. It also permits all LAN devices to share a single IP address. By default, address NAT is turned **on**.

set conn name name dhcp-client discover-time seconds

The DHCP client parameters appear when the connection **type** has been set to **dhcpc**. **discover-time** is in seconds; the default is **30**.

set conn name name dhcp-client dns-enable [on | off]

This allows you to enable or disable the default behavior of acting as a DNS proxy. The default is on.

set conn name name dhcp-client dns-override [off | on]

This allows you to enable or disable overriding default DNS behavior. The default is off.

set conn name name dhcp-client vendor-class string

The **vendor-class** default information varies by model and components. This is information that identifies the unit.

set conn name name fs-egress filterset_name

Attaches a user filterset to a conn which is applied to transmitted packets. See <u>"Filterset commands" on page 124.</u>

set conn name name fs-ingress filterset_name

Attaches a user filterset to a conn which is applied to received packets. See <u>"Filterset commands" on page 124.</u>

Filterset commands

Filtersets provide packet filtering and QoS configuration. Packets are identified by characteristics that allow QoS and forwarding decisions to be made. These characteristics can be at the MAC layer, IP layer, TCP | UDP | ICMP layer(s), or (in applicable circumstances) 802.1q/p (VLAN-tagging) layer.

Your Gateway is capable of adding and stripping 802.1Q tags to and from frames before transmission on its LAN interfaces. See also "Link commands" on page 143 for more information.

A maximum of 8 filtersets are supported. Each filterset can have up to 8 rules configured. A maximum 8 egress queues are supported. Each queue can have up to 8 entries.

A filterset rule identifies packet attributes to match with its **match** parameters. It acts on these packets using its **default action** parameters.

set filterset name filterset name rule number order number

Determines order of execution of filterset rules (1 before 2, etc). If **order** is unspecified, the value of **order** is set to 1 more than the last order in the filterset. If **order** is set to an already existing order value, order values of other rules are incremented automatically.

set filterset name filterset_name rule number match-eth-proto number

Matches ethernet protocol field to the supplied value.

set filterset name filterset name rule number match-eth-length number

Matches ethernet length field to the supplied value.

set filterset name filterset name rule number match-eth-p-bits number

Matches VLAN priority bits.

set filterset name filterset name rule number match-eth-vid number

Matches VLAN id number.

set filterset name filterset_name rule number match-eth-src-mac-addr mac address

Matches supplied source MAC address field.

set filterset name filterset_name rule number match-eth-dst-mac-addr mac address

Matches supplied destination MAC address field.

set filterset name filterset_name rule number match-src-ip-addr ip address range

Matches supplied value with packet's source ip address field.

set filterset name filterset name rule number match-dst-ip-addr ip address range

Matches supplied value with packet's destination ip address field.

set filterset name filterset_name rule number match-protocol protocol_string

Matches supplied value with packet's protocol field.

set filterset name filterset_name rule number match-tos [number | descriptive_value]

Matches tos field from numeric value 0-255; or one of the following descriptive values:

Minimize-Delay (0x10)
Maximize-Throughput (0x08)
Maximize-Reliability (0x04)
Minimize-Cost (0x02)
Normal-Service (0x00)

set filterset name filterset_name rule number match-dscp [number | diffserv class string]

Matches diffserv class with supplied numerical value, which can be in decimal(ex: 32) or in Hex(ex: 0x20);

Or match the supplied diffserv class. This value may be any of the BE, EF, AFxx or CSx classes. A full list is:

```
{ "CSO", 0x00 }
{ "CS1", 0x08 }
{ "CS2", 0x10 }
 "CS3", 0x18 }
 "CS4", 0x20 }
{ "CS5", 0x28 }
{ "CS6", 0x30 }
 "CS7", 0x38 }
{ "BE", 0x00 }
{ "AF11", 0x0a }
 "AF12", Ox0c }
 "AF13", 0x0e }
{ "AF21", 0x12 }
{ "AF22", 0x14 }
 "AF23", 0x16 }
 "AF31", 0x1a }
{ "AF32", 0x1c }
{ "AF33", 0x1e }
 "AF41", 0x22 }
{ "AF42", 0x24 }
{ "AF43", 0x26 }
{ "EF", 0x2e }
```

set filterset name filterset name rule number match-src-port number [number]

Matches TCP|UDP source port field or port range.

set filterset name *filterset_name* **rule** *number* **match-dst-port** *number* [*number*]

Matches TCP|UDP destination port field or port range.

set filterset name filterset_name rule number match-tcp-flags tcp_flag_string

Matches TCP flags in a packet. The flag string is comma-delimited.

set filterset name filterset_name rule number match-packet-length number
[number]

Matches packet length against value or range.

set filterset name filterset_name rule number action forward [pass | drop | reject]

Executes the named filterset's default action: pass, drop, or reject.

set filterset name filterset_name rule number match-qos-marker-enable [off | on]

Turns the function of tagging the packet according to the queue marker name on or off. Default is off.

set filterset name filterset_name rule number action set-qos-marker qos marker string

Tags the packet according to the queue marker name. See "Queue commands" on page 128.

set filterset name filterset name rule number action set-tos number

Sets the packet tos field to the supplied value.

Sets the dscp field to the supplied value.

set filterset name filterset name rule number action set-eth-p-bits number

Sets vlan priority bits to the supplied value.

set filterset filterset name rule number action do-filterset name

Executes the supplied filterset.

Default actions

If a packet passes through all of a filter's rules without a match, then the filterset's default-actions come into play. These behave the same way that rule actions behave.

set filterset name filterset name default-action set-gos-marker gos marker string

Tags the packet according to the queue marker name.

set filterset name filterset_name default-action set-tos number

Sets the packet tos field to the supplied value.

Sets the dscp field to the supplied value.

set filterset name filterset_name default-action set-eth-p-bits number

Sets vlan priority bits to the supplied value.

set filterset name filterset name default-action do-filterset name

Executes the supplied filterset.

set filterset name filterset name default-action forward [pass | drop | reject]

Executes the named filterset's default action: pass, drop, or reject.

Queue commands

Queue configuration typically requires a classification component to set a QoS marker to a packet and a queueing component to schedule the marked packets to the link. This is accomplished using filtersets (<u>"Filterset commands"</u> on page 124).

The **basic queue**'s **size** and "length" are controls for how many packets and total bytes can be enqueued before it is considered to be full. Once it is full, any attempts to enqueue another packet will result in a "tail-drop."

Both constraints are simultaneously used, such that it is full when either packet count OR byte count exceeds the limit. This allows flexibility in obtaining a balance, where a large number of small packets, but only a small number of large packets can be enqueued.

If there are no tail-drops – that is, the queue is not blocked from sending and doesn't over-fill and dump packets – then these queue size/bytes parameters do not affect anything. Their only function is to adjust the threshold at which the queue is considered full, which dictates when tail drops will occur. So if there are no tail-drops, then increasing the queue length will have no effect. Increasing the queue length has no effect unless there are tail-drops.

The maximum size/bytes of a queue balances how much burstiness can be buffered versus having a queue that is simply too long.

Burstiness smoothing requires queueing up the buffers. For example, if the upstream line rate is 1mbps, but the traffic source sends 100mbps bursts for 10ms every second (which coincidentally averages 1mbps) then the router will have to buffer enough (about a full second worth of traffic) so that the burst of traffic doesn't get tail-dropped when it arrives and is enqueued at the same time in the same burst.

On the other hand, it is undesirable to buffer too much data in the queue(s) since the packets may be stale by the time they are sent. It may be desirable to drop the traffic sufficiently that there are queuing disciplines such as Random Early Discard (**red**) that don't drop from the tail of the queue. Instead, **red** drops packets towards the front of the queue, so that the congestion is noticed more quickly in order for the sender to scale back bandwidth usage to avoid drops.

the following types of gueue "building blocks" are supported:

- basic queue
- ingress queue
- priority queue
- wfg (weighted fair gueue)

Basic queues have three different packet dropping options

- byte|packet fifo (bpfifo)
- random early discard (red)
- stochastic fairness queuing (sfq)

set queue name queue_name type [basic | ingress | priority | wfq]

Sets the type of queue.

set queue name queue_name options [off | red | sfq]

Sets the queue packet dropping options.

set queue name queue_name size [1... 64]

Sets the maximum number of packets that can be enqueued.

set queue name queue_name bytes [2048... 131072]

Sets the maximum total number of bytes that can be enqueued.

set queue name queue_name perturb [0... 100]

Sets the interval in seconds for queue algorithm perturbation when queue option is sfq.

set queue name queue_name police-rate [0... 100000000]

Sets the rate in milliseconds that is used for policing traffic when the queue type is ingress.

set queue name queue_name police-burst [0... 100000000]

Sets the burst rate in milliseconds that is used for policing traffic when the queue type is ingress.

set queue name queue_name bw-sharing [on | off]

Enables or disables bandwidth sharing, when the queue type is either priority or wfq.

set queue name queue_name bps-mode [bps | relative]

Sets the mode of the weighted fair queue. **bps** indicates that weights are defined as "bits-per-second". **relative** indicates that weights are defined as a proportion of the sum of the weights of all inputs to the **wfq**.

set queue name queue name entry number input queue name

Sets the input to a priority or weighted fair queue.

set queue name queue name entry number marker queue marker

Sets the marker with which packets must be marked to be directed to this queue entry's input queue when the type is **priority** or **wfq**.

set queue name queue_name entry number priority [0... 255]

Sets the priority level of this queue. A lower value indicates a higher priority. All entries of equal priority will be subject to a round robin algorithm.

- for (strict) **priority** queue, the higher priority gets link resource first.
- for wfq queue, each entry gets reserved bandwidth according to its weight. If different priority is given, any excess bandwidth is offered to higher priority entry first; otherwise any excess bandwidth is distributed to the weights ratio.

set queue name queue_name entry number weight [0... 100]

Sets the weight level of this weighted fair queue. Weight units are dependent on bps-mode setting.

- If bps-mode is set to bps, then setting the weight to 0 will allocate the remaining available bandwidth to the queue entry.
- If no priority specified, excess bandwidth will be distributed proportionately to the weight ratio.

set queue name queue_name entry number peak [0... 100,000,000]

Sets the peak level of this weighted fair queue. The **peak** parameter is a number of 0 through 100,000,000 in bits/ second. It must be at least 50,000 for best effect. It is the peak data rate allowed on the queue entry, and usually

supports bandwidth sharing, that is, if other queues are not busy and there is spare bandwidth, then a busy queue is allowed to go up to the peak rate.

set queue name queue_name default-entry queue_name

Indicates the input queue which is used if there is no match between the packet queue marker and the configured markers in any of the queue's inputs when the queue type is **priority** or **wfq**.

IP Gateway commands

set ip gateway enable [on | off]

Specifies the **conn** of the gateway. Normally, this would be the WAN connection. Specifies whether the Motorola Gateway should send packets to a default Gateway if it does not know how to reach the destination host.

set ip gateway conn-oid value

Sets the default Gateway to point to an associated link specified by the conn-oid value.

set ip gateway address ip_address

Specifies the IP address of a host on a local or remote network in standard dotted-quad format.

IPv6 Commands

set ip6 enable [on | off]

Enables/disables IPv6 globally. The default is off. When enabled, the following default configuration is created:

```
set ip6 enable on
set ip6 conn name "WANv6" enable on
set ip6 conn name "WANv6" type rd
set ip6 conn name "WANv6" mtu 1472
set ip6 conn name "WANv6" side wan
set ip6 conn name "WANv6" mcast-forwarding off
set ip6 conn name "WANv6" icmp-echo-drop on
set ip6 conn name "WANv6" traffic-class-clear on
set ip6 conn name "WANv6" 6rd-tunnel type cpe
set ip6 conn name "WANv6" 6rd-tunnel ipv4-conn "WAN"
set ip6 conn name "WANv6" 6rd-tunnel use-dhcp-values off
set ip6 conn name "WANv6" 6rd-tunnel prefix "::"
set ip6 conn name "WANv6" 6rd-tunnel prefix-length 1
set ip6 conn name "WANv6" 6rd-tunnel ipv4-common-bits 0
set ip6 conn name "WANv6" 6rd-tunnel relay-ipv4-addr "0.0.0.0"
set ip6 conn name "WANv6" 6rd-tunnel ipv4-tx-tos-mode off
set ip6 conn name "WANv6" 6rd-tunnel force-tx-to-br on
set ip6 conn name "WANv6" 6rd-tunnel anti-spoof-enable on
set ip6 conn name "WANv6" 6rd-tunnel tx-df-bit-set on
set ip6 conn name "LANv6" enable off
set ip6 gateway enable on
set ip6 gateway conn "WANv6"
set ip6 gateway address "::"
set ip6 dhcp-server enable on
```

```
set ip6 dhcp-server information-only off
set ip6 dhcp-server preference 255
set ip6 dhcp-server authoritative on
set ip6 dhcp-server rapid-commit on
set ip6 dhcp-server unicast off
set ip6 dhcp-server leasequery off
set ip6 dhcp-server pd-enable on
set ip6 dhcp-server default-lease-time 2592000
set ip6 dhcp-server preferred-lifetime 604800
set ip6 dhcp-server T1 302400
set ip6 dhcp-server T2 483840
set ip6 dhcp-server info-refresh-time 86400
set ip6 dns primary-address ""
set ip6 dns secondary-address ""
```

Default IPv6 security configuration values:

```
set security spi ip6 src-mcast-drop off
set security spi ip6 invalid-mcast-scope-drop on
set security spi ip6 forbidden-addr-drop on
set security spi ip6 deprecated-ext-hdr-drop on
set security spi ip6 src-addr-from-lan-unassigned-drop on
set security spi ip6 lan-assigned-src-addr-from-wan-drop on
set security spi ip6 ula-drop on
set security spi ip6 ignore-dns-from-wan on
set security spi ip6 ignore-dhcp-from-wan on
set security spi ip6 esp-hdr-drop on
set security spi ip6 ah-hdr-drop on
set security spi ip6 allow-inbound off
set security spi ip4 invalid-addr-drop on
set security spi ip4 private-addr-drop off
set security spi flood-limit enable off
set security ip6 firewall-level low
set security ip6 enable on
```

ip6 gateway conn

set ip6 gateway enable [on | off]

Enables or disables IPv6 default gateway.

set ip6 gateway conn value

Sets the default Gateway to point to an associated link specified by the **conn-oid** value. Normally, this would be the WAN connection.

set ip6 gateway address ipv6_address

Specifies the IPv6 address of a host on a local or remote network in standard IPv6 format.

ip6 conn

set ip6 conn name name enable [on | off]

Enables/disables the IPv6 connection named name.

set ip6 conn name name type [static | autoconf | rd | dp | aiccu]

Type of connection. See below for connection types.

set ip6 conn name name mtu octets

Specified MTU of connection.

set ip6 conn name name side [lan | wan]

Specified whether the connection is LAN side or WAN side.

set ip6 conn name name mcast-fwding [off | on]

Turns IPv6 multicast forwarding for this connection off or on. The default is off. (not yet implemented)

set ip6 conn name name old-prefix-purge-timer

The time in seconds for which old, invalid prefixes are advertised with a lifetime of zero. The intent is to "flush out" global prefixes on attached IPv6 hosts which suddenly become invalid.

Static Connections

ip6 conn (type = static): Statically configured IPv6 connection.

set ip6 conn name name static link-oid link name

Sets the connection named name to point to an associated link specified by the link-oid *link_name*.

set ip6 conn name name static ipaddr ipv6 address

Specifies a static IPv6 address.

set ip6 conn name name static prefix-length value

Specifies the prefix length of the connection's static IPv6 address. Default is 64.

6rd Connections

ip6 conn (type = rd, side = wan). This WAN connection type is a 6rd tunnel over an IPv4 conn in accordance with RFC 5569.

set ip6 conn name name 6rd-tunnel type [cpe | gateway]

The 6rd connection can operate in "cpe" or "gateway" mode as configured by the type parameter. "cpe" mode is used when operating as a CPE; "gateway" mode is used when operating as a "6rd relay" as per RFC 5569.

set ip6 conn name name 6rd-tunnel ipv4-conn-oid ipv4_name

Sets the 6rd connection named *name* to tunnel over an associated IPv4 connection named *ipv4_name*.

set ip6 conn name name 6rd-tunnel use-dhcp-values [off | on]

If this parameter is on, 6rd-provisioned parameters are obtained via the underlying DHCPv4 client associated with IPv4 connection named ipv4-name. See "draft-ietf-softwire-ipv6-6rd-10" for DHCP format description.

ip6 conn (type = rd, 6rd-tunnel use-dhcp-values = off).

set ip6 conn name name 6rd-tunnel prefix IPv6 address

6rd domain prefix.

set ip6 conn name name 6rd-tunnel prefix-length value [1 - 63]

6rd domain prefix length.

set ip6 conn name name 6rd-tunnel ipv4-common-bits value [0 - 31]

The number of bits common to all IPv4 addresses within the 6rd domain. The top-most bits of the IPv4 address will be "subtracted" from the 6rd address. If the whole 32-bit IPv4 address is contained in the 6rd IPv6 address, this value is set to zero. Default is 0, meaning all 42 bits of the IPv4 address are embedded in the 6rd prefix.

set ip6 conn name name 6rd-tunnel relay-ipv4-addr IPv4 address

The IPv4 anycast address of the 6rd border gateway.

set ip6 conn name name 6rd-tunnel ipv4-tx-tos-mode [off | use-ipv6]

off means the TOS field in the IPv4 header is set to zero for transmitted 6rd packets. use-ipv6 means the the TOS field in the IPv4 header is set to the DS field of the 6rd-encapsulated IPv6 packet.

set ip6 conn name name 6rd-tunnel ipv4-tx-to-br [off | on]

off means each packet set to a destination IPv6 address within the originating 6rd domain is sent directly to the 6rd endpoint. **on** means that all packets are transmitted to the 6rd border gateway.

AICCU (SixXS tunnel broker) Connections

ip6 conn (type = aiccu, side = wan). This connection type enables an IPv6 connection to the IPv6 internet over an IPv4/NAT/UDP tunnel to a tunnel endpoint administered by tunnel broker SIXXS (www.sixxs.net).

You set up an account with SIXXS, and subsequently get assigned a tunnel and a subnet (usually a /48 subnet).

set ip6 conn name name aiccu username username

SIXXS username.

set ip6 conn name name aiccu password password

SIXXS password.

Delegated Prefix Connections

ip6 conn (type = dp, side = lan). A conn of type "delegated prefix" obtains its global prefix information from one or more prefix from another IPv6 conn (typically a WAN conn), if available. In order for a "dp" connection to become fully operational, its underlying link must be up AND the IPv6 connection which delegates the prefix must have created one or more prefixes from which to draw the "dp" connection's global prefix.

set ip6 conn name name dp link-oid link name

set ip6 conn name name dp conn-oid ipv6 conn name

Sets the dp connection named name to obtain its prefix from IPv6 connection named ipv6_conn_name.

set ip6 conn name name dp subnet-length value [0 - 16]

The length of the subnet portion of the delegated prefix. Default is 0.

set ip6 conn name name dp subnet-id value [0 - 65535]

If a subnet length is specified, the value that would occupy the of the subnet portion of the conn's IPv6 prefix. Default is **0**.

set ip6 conn name name dp stay-up [off | on]

If the delegated prefix parameter **stay-up** is set to **on**, the global prefix assigned from the conn delegating the prefix remains active in the event that the conn delegating the prefix goes down, and the prefix becomes invalid. This enables local LAN-side hosts to continue to use the global prefix uninterrupted. If parameter **stay-up** is set to **off**, the connection's delegated prefix becomes invalid when the connection named **ipv6-conn-name** delegating the prefix goes down.

Router Advertisement and DHCPv6 Server

ip6 conn (side = lan). Router Advertisements and the DHCPv6 server are available on LAN-side conns as the means to provide clients with stateful or stateless IPv6 prefixes and addresses, as well as addition client parameters such as MTU size and IPv6-addressable DNS servers.

set ip6 conn name name radv enable [off | on]

on means rady is enabled for this conn.

set ip6 conn name name radv min-rtr-adv-interval seconds [3 - 1350]

The minimum time allowed between sending unsolicited multicast router advertisements from the link, in seconds.

set ip6 conn name name radv max-rtr-adv-interval seconds [4 - 1800]

The maximum time allowed between sending unsolicited multicast router advertisements from the interface, in seconds.

set ip6 conn name name dhcp-server enable [off | on]

on means the DHCPv6 server is enabled for this conn.

set ip6 conn name name dhcp-server addr-count value [0 - 256]

The number of IPv6 addresses available to serve to DHCPv6 stateful clients. If the **addr-count** parameter is set to zero, the DHCPv6 server operates in "stateless" mode.

set ip6 conn name name dhcp-server start-addr-offset value [0 - 65536]

If the **addr-count** parameter is greater than zero, the start address is an offset from the base address of the prefix which is assigned to the LAN conn.

set ip6 conn name name dhcp-server lease-time seconds [180 - 8553600]

DHCPv6 lease time.

set ip6 conn name name dhcp-server dns-server optional IPv6 address

IPv6 address of advertised DNS server (optiona).

IPv6 DHCP Server

set ip6 dhcp-server enable [on | off]

Globally enables or disables DHCPv6 servers on all IPv6 LAN conns. The default is on.

set ip6 dhcp-server information-only [off | on]

When set to **on** DHCPv6 servers on all IPv6 LAN conns operate in stateless "information-only" mode. The default is **off**.

set ip6 dhcp-server preference 255

Sets the preference option, as defined in RFC1315, sec. 22.8. The preference option in the server's Advertise message may assist a DHCPv6 client in selecting from more than one server on the LAN.

set ip6 dhcp-server authoritative [on | off]

If a client requests an IP address on a given network segment that the server knows is not valid for that segment, and **authoritative** is set to **on**, the server will respond with a DHCPNAK message, causing the client to forget its IP address and try to get a new one. If **authoritative** is set to **off**, the server will ignore the client's request. The default is **on**.

set ip6 dhcp-server rapid-commit [on | off]

Enables or disables the rapid commit option per rfc3315 sec 22.14. (http://tools.ietf.org/html/rfc3315#section-22.14) The default is **on**.

set ip6 dhcp-server unicast [off | on]

Enables or disables server unicast option per rfc3315 sec 22.12. (http://tools.ietf.org/html/rfc3315#section-22.12) The default is **off**.

set ip6 dhcp-server leasequery [off | on]

Enables or disables DHCPv6 Leasequery option per rfc5007. (http://tools.ietf.org/rfc/rfc5007.txt) The default is off.

set ip6 dhcp-server pd-enable [on | off }

Enables or disables prefix delegation globally on all DHCPv6 servers on all IPv6 LAN conns, overriding individual DHCPv6 server settings. The default is **on**.

set ip6 dhcp-server default-lease-time seconds

Sets the global DHCPv6 lease time setting in seconds. The default is 2592000 (30 days).

set ip6 dhcp-server preferred-lifetime seconds

Sets the global DHCPv6 preferred lifetime of prefixes in seconds, per RFC 3633. (http://www.ietf.org/rfc/rfc3633.txt) The default is **604800** (7 days).

set ip6 dhcp-server T1 seconds set ip6 dhcp-server T2 seconds

Sets global DHCPv6 T1, T2 values, per RFC 3315 for local NA addresses:

- The time at which the client contacts the server from which the addresses in the IA_NA were obtained to extend the lifetimes of the addresses assigned to the IA_NA; T1 is a time duration relative to the current time expressed in units of seconds. Defaults to **302400** (3.5 days).
- The time at which the client contacts any available server to extend the lifetimes of the addresses assigned to the IA_NA; T2 is a time duration relative to the current time expressed in units of seconds. Defaults to **483840** (5.6 days).

and also per global DHCPv6 T1, T2 values, per RFC 3633 for PD prefixes:

- The time at which the requesting router should contact the delegating router from which the prefixes in the IA_PD were obtained to extend the lifetimes of the prefixes delegated to the IA_PD; T1 is a time duration relative to the current time expressed in units of seconds.
- The time at which the requesting router should contact any available delegating router to extend the lifetimes of the prefixes assigned to the IA_PD; T2 is a time duration relative to the current time expressed in units of seconds.

set ip6 dhcp-server info-refresh-time seconds

In seconds, per rfc 4242: The information refresh time option specifies an upper bound for how long a client should wait before refreshing information retrieved from DHCPv6 in stateless mode. (http://tools.ietf.org/html/rfc4242) The default is **86400** (24 hours).

Static Routes

ip6 static-route.

set ip6 static-route name conn-oid ipv6_conn_name

Route is directed to IPv6 connection named *ipv6_conn_name*.

set ip6 static-route name nexthop IPv6_address

Next-hop IPv6 address for forwarding. Can be a global or link-local address.

set ip6 static-route name prefix IPv6_prefix

IPv6 prefix.

set ip6 static-route name prefix-length value [1 - 64]

IPv6 prefix-length.

set ip6 static-route name metric value [0 - 255]

metric assigned to route.

IP DNS commands

set ip dns domain-name domain_name

Specifies the default domain name for your network. When an application needs to resolve a host name, it appends the default domain name to the host name and asks the DNS server if it has an address for the "fully qualified host name."

set ip dns primary-address ip_address

Specifies the IP address of the primary DNS name server.

set ip dns secondary-address ip_address

Specifies the IP address of the secondary DNS name server. Enter **0.0.0.0** if your network does not have a secondary DNS name server.

set ip dns proxy-enable [on | off]

This allows you to disable the default behavior of acting as a DNS proxy. The default is on.

IP IGMP commands

Multicasting is a method for transmitting large amounts of information to many, but not all, computers over an internet. One common use is to distribute real time voice, video, and data services to the set of computers which have joined a distributed conference. Other uses include updating the address books of mobile computer users in the field, or sending out company newsletters to a distribution list.

Since a router should not be used as a passive forwarding device, Motorola Gateways use a protocol for forwarding multicasting: Internet Group Management Protocol (IGMP).

Motorola Gateways support IGMP Version 1, Version 2, or Version 3.

IGMP "Snooping" is a feature of Ethernet layer 2 switches that "listens in" on the IGMP conversation between computers and multicast routers. Through this process, it builds a database of where the multicast routers reside by noting IGMP general queries used in the querier selection process and by listening to other router protocols.

From the host point of view, the snooping function listens at a port level for an IGMP report. The switch then processes the IGMP report and starts forwarding the relevant multicast stream onto the host's port. When the switch receives an IGMP leave message, it processes the leave message, and if appropriate stops the multicast stream to that particular port. Basically, customer IGMP messages although processed by the switch are also sent to the multicast routers.

In order for IGMP snooping to function with IGMP Version 3, it must always track the full source filter state of each host on each group, as was previously done with Version 2 only when Fast Leave support was enabled.

IGMP Version 3 supports:

IGMP Source Filtering: the ability for group memberships to incorporate source address filtering. This allows "Source-Specific Multicast" (SSM). By adding source filtering, a Gateway that proxies IGMP can more selectively join the specific multicast group for which there are interested LAN multicast receivers.

These features require no user configuration on the Gateway.

You can set the following options:

- ◆ IGMP Snooping enables the Motorola Gateway to "listen in" to IGMP traffic. The Gateway discovers multi-cast group membership for the purpose of restricting multicast transmissions to only those ports which have requested them. This helps to reduce overall network traffic from streaming media and other bandwidth-intensive IP multicast applications.
- ♦ **Robustness** a way of indicating how sensitive to lost packets the network is. IGMP can recover from robustness minus 1 lost IGMP packet. The default value is 2.
- Query Interval— the amount of time in seconds between IGMP General Query messages sent by the querier gateway. The default query interval is 125 seconds.
- Query Response Interval the maximum amount of time in tenths of a second that the IGMP Gateway waits to receive a response to a General Query message. The default query response interval is 10 seconds and must be less than the query interval.
- ◆ Unsolicited Report Interval the amount of time in seconds between repetitions of a particular computer's initial report of membership in a group. The default unsolicited report interval is 10 seconds.
- ◆ Querier Version select a version of the IGMP Querier: version 1, version 2, or version 3. If you know you will be communicating with other hosts that are limited to v1 or v2, for backward compatibility, select accordingly; otherwise, allow the default v3.



NOTE:

IGMP Querier version is relevant only if the Gateway is configured for IGMP forwarding. If any IGMP v1 routers are present on the subnet, the querier **must** use IGMP v1. The use of IGMP v1 must be administratively configured, since there is no reliable way of dynamically determining whether IGMP v1 routers are present on a network. IGMP forwarding is enabled per IP Profile and WAN Connec-

tion Profile.

- ◆ Last Member Query Interval the amount of time in tenths of a second that the IGMP gateway waits to receive a response to a Group-Specific Query message. The last member query interval is also the amount of time in seconds between successive Group-Specific Query messages. The default last member query interval is 1 second (10 deci-seconds).
- Last Member Query Count the number of Group-Specific Query messages sent before the gateway
 assumes that there are no members of the host group being queried on this interface. The default last member
 query count is 2.
- ◆ Fast Leave set to off by default, fast leave enables a non-standard expedited leave mechanism. The querier keeps track of which client is requesting which channel by IP address. When a leave message is received, the querier can check its internal table to see if there are any more clients on this group. If there are none, it immediately sends an IGMP leave message to the upstream querier.
- ◆ Log Enable If set to on, all IGMP messages on both the LAN and the WAN will be logged.
- Wireless Multicast to Unicast conversion Only available if IGMP Snooping is enabled. If set to on, the Gateway replaces the multicast MAC-address with the physical MAC-address of the wireless client. If there is more than one wireless client interested in the same multicast group, the Gateway will revert to multicasting the stream immediately. When one or more wireless clients leave a group, and the Gateway determines that only a single wireless client is interested in the stream, it will once again unicast the stream.

set ip igmp querier-version [1 | 2 | 3]

Sets the IGMP querier version: version **1**, version **2**, or version **3**. If you know you will be communicating with other hosts that are limited to v1, for backward compatibility, select **1**; otherwise, allow the default **3**.

set ip igmp robustness value

Sets IGMP robustness range: from 2 – 255. The default is 2.

set ip igmp query-interval value

Sets the query-interval range: from 10 seconds – 600 seconds, The default is 125 seconds.

set ip igmp query-response-interval value

Sets the query-response interval range: from 5 deci-seconds (tenths of a second) – 255 deci-seconds. The default is 100 deci-seconds.

set ip igmp unsolicited-report-interval value

Sets the unsolicited report interval: the amount of time in seconds between repetitions of a particular computer's initial report of membership in a group. The default is 10 seconds.

set ip igmp fast-leave [off | on]

Sets fast leave **on** or **off**. Set to **on** by default, fast leave enables a non-standard expedited leave mechanism. The querier keeps track of which client is requesting which channel by IP address. When a leave message is received, the querier can check its internal table to see if there are any more clients on this group. If there are none, it immediately sends an IGMP leave message to the upstream querier.

set ip igmp max-group-memberships value

Sets the maximum number of IGMP group memberships. Default is 20.

set ip igmp fwd-admin-groups [off | on]

Turns Admin group forwarding off or on. Default is off.

set ip igmp last-member-interval value

Sets the last member query interval: the amount of time in tenths of a second that the IGMP gateway waits to receive a response to a Group-Specific Query message. The last member query interval is also the amount of time in seconds between successive Group-Specific Query messages. The default is 1 second (10 deci-seconds).

set ip igmp last-member-count value

Sets the last member query count: the number of Group-Specific Query messages sent before the gateway assumes that there are no members of the host group being queried on this interface. The default is 2.

set ip igmp default-fwd-allow [on | off]

Turns default forwarding on or off. The default is on.

set ip igmp snoop-entry-time seconds

The **snoop-entry-time** is the amount of time an entry will remain in the snooping table (in seconds) after being added. An entry is added when a "JOIN" is seen from a multicast client. Any new joins (triggered by upstream queries) will reset the timeout back to *seconds*. If no additional joins are seen, the entry will expire after *seconds*. Default is **130**.

set ip igmp snooping-unreg-mode [block | flood]

The **snooping-unreg-mode** can be set to **block** or **flood**. This indicates what should happen to unregistered multicast traffic – traffic that hasn't been subscribed to by any clients. If set to **flood**, the traffic will be sent to all LAN ports. If set to **block**, the traffic will not be sent to any LAN ports; it will be dropped. Default is **block**.

NTP commands

set ip ntp enable [on | off]

Enables or disables acquiring the time of day from an NTP (Network Time Protocol) server.

set ip ntp server-address server address

set ip ntp alt-server-address alt server address

Specify the NTP server(s) to use for time updates. The NTP server-address and alt-server-address can be entered as DNS names as well as IP addresses.

set ip ntp update-period minutes

update-period specifies how often, in minutes, the Gateway should update the clock. Default is 1440.

Application Layer Gateway (ALG) commands

These commands allow you to enable or disable the router's support for a variety of Application Layer Gateways (ALGs). An application layer gateway (ALG) is a NAT component that helps certain application sessions to pass cleanly through NAT. Each ALG has a slightly different function based on the particular application's protocol-specific requirements.

An internal client first establishes a connection with the ALG. The ALG determines if the connection should be allowed or not and then establishes a connection with the destination computer. All communications go through two connections – client to ALG and ALG to destination. The ALG monitors all traffic against its rules before deciding whether or not to forward it. The ALG is the only address seen by the public Internet so the internal network is concealed. In some situations, it may be desirable to disable some of the ALGs.

set ip alg esp-enable [on | off]

Turns the ESP (Encapsulated Security Payload) ALG for file transfers on or off. Default is on.

set ip alg esp-setup-timeout value

Specifies the timeout value for the ESP ALG setup. Default is 180.

set ip alg esp-stream-timeout value

Specifies the timeout value for the ESP ALG streaming. Default is 300.

set ip alg ftp-enable [on | off]

Turns the FTP (File Transfer Protocol) ALG for file transfers on or off. Default is on.

set ip alg h323-enable [on | off]

Turns the H323 ALG for audio, video, and data communications across IP-based networks **on** or **off**. Default is **on**.

set ip alg pptp-enable [on | off]

Turns the PPTP (Point-to-Point Transfer Protocol) ALG for authentication on or off. Default is on.

set ip alg sip-enable [on | off]

Turns the SIP (Session Initiation Protocol) ALG for voice communication initiation on or off. Default is on.

set ip alg tftp-enable [on | off]

Turns the TFTP (Trivial File Transfer Protocol) ALG for simple file transfers and firmware updates **on** or **off**. Default is **on**.

Dynamic DNS Commands

set ip dynamic-dns enable [off | on]

Enables or disables Dynamic DNS. Dynamic DNS support allows you to use the free services of www.dyndns.org. Dynamic DNS automatically directs any public Internet request for your computer's name to your current dynamically-assigned IP address. This allows you to get to the IP address assigned to your Gateway, even though your actual IP address may change as a result of a PPPoE connection to the Internet.

set ip dynamic-dns service-type [dyndns] set ip dynamic-dns username myusername set ip dynamic-dns password mypassword set ip dynamic-dns hostname myhostname set ip dynamic-dns retries [1 - 64]

Enables or disables dynamic DNS services. The default is **off**. If you specify **dyndns.org**, you must supply your hostname, username for the service, and password. Number of retries defaults to **5**.

Default server settings

Set ip wan-allocation mode [normal | defaultserver]

Sets the WAN mode to direct your Gateway to forward all externally initiated IP traffic (TCP and UDP protocols only) to a default host on the LAN, otherwise this feature is disabled. Default is **normal**.

Link commands

links represent physical connections. Currently, port-based VLAN support is provided at this level. Your Gateway is capable of adding and stripping 802.1Q tags to and from frames before transmission on its LAN interfaces. See also "Filterset commands" on page 124 and "Queue commands" on page 128 for more information.

set link name name type [ethernet | ppp]

Specifies whether the **type** of the **link** named *name* is **ethernet** or **ppp**.

set link name name mtu-override [0 - 1500]

Specifies whether the **M**aximum **T**ransmission **U**nit value should be set to other than the standard 1500. A setting of 0 (zero) turns off override.

set link name name igmp-snooping [off | on]

Turns **igmp-snooping off** or **on** on the **link** named *name*.

set link name name port-vlan ports [lan-1... 4 | hpna | ssid-1...4 | ptm | vc-1 | vc-2]

Specifies a port-based VLAN on the selected ports on the link named name.

set link name name port-vlan priority [0 - 7]

Specifies the 802.1p priority bit. If you set this to a value greater than 0, all packets of this VLAN with unmarked priority bits (pbits) will be re-marked to this priority.

set link name name tagged-vlan name integer ports [lan-1... 4 | hpna | ssid-1...4 | ptm | vc-1 | vc-2]

Specifies a tagged VLAN on the selected port on the **link** named *name*. Default is **ptm**.

set link name name tagged-vlan name integer vid vlan id

Specifies a VLAN ID (vid) on the selected link named **name**. Default is **0**.

set link name name tagged-vlan name integer priority [0 - 7]

Specifies the 802.1p priority bit. If you set this to a value greater than 0, all packets of this VLAN with unmarked priority bits (pbits) will be re-marked to this priority.

set link name name supplicant type [none | eap-tls]

Specifies whether the EAP TLS supplicant is enabled on the link named name. Default is eap-tls.

set link name name supplicant priority [0 - 7]

Sets the supplicant priority on the link named name when supplicant type is eap-tls. Default is 0.

set link name name ppp sub-link link name

Specifies a name *link_name* for this secondary link when one is required.

set link name name ppp auth-type [on | off]

Enables or disables PPP login authorization.

set link name name ppp username uname

Specifies a username uname for authentication on the specified link when ppp auth-type is set to on.

set link name name ppp password pwd

Specifies a password *pwd* for authentication on the specified link when **ppp auth-type** is set to **on**.

set link name name ppp magic-number [on | off]

Enables or disables LCP magic number negotiation.

set link name name ppp protocol-compression [off | on]

Specifies whether you want the Gateway to compress the PPP Protocol field when it transmits datagrams over the PPP link.

set link name name ppp max-failures integer

Specifies the maximum number of Configure-NAK messages the PPP module can send without having sent a Configure-ACK message. The *integer* argument can be any number between 1 and 20.

set link name name ppp max-configures integer

Specifies the maximum number of unacknowledged configuration requests that your Gateway will send. The *integer* argument can be any number between 1 and 20.

set link name name ppp max-terminates integer

Specifies the maximum number of unacknowledged termination requests that your Gateway will send before terminating the PPP link. The *integer* argument can be any number between 1 and 10.

set link name name ppp restart-timer integer

Specifies the number of seconds the Gateway should wait before retransmitting a configuration or termination request. The *integer* argument can be any number between 1 and 30.

set link name name ppp connection-type [instant-on | always-on]

Specifies whether a PPP connection is maintained by the Motorola[®] Gateway when it is unused for extended periods. If you specify *always-on*, the Gateway never shuts down the PPP link. If you specify *instant-on*, the Gateway shuts down the PPP link after the number of seconds specified in the time-out setting (below) if no traffic is moving over the circuit.

set link name name ppp echo-request [on | off]

Specifies whether you want your Gateway to send LCP echo requests. You should turn off LCP echoing if you do not want the Gateway to drop a PPP link to a nonresponsive peer.

set link name name ppp echo-failures integer

Specifies the maximum number of lost echoes the Gateway should tolerate before bringing down the PPP connection. The *integer* argument can be any number from between 1 and 20.

set link name name ppp echo-interval integer

Specifies the number of seconds the Gateway should wait before sending another echo from an LCP echo request. The *integer* argument can be any number from between 5 and 300 (seconds).

set link name name ppp mru integer

Specifies the Maximum Receive Unit (MRU) for the PPP interface. The *integer* argument can be any number between 128 and 1492 for PPPoE; 1500 otherwise.

set link name name ppp peer-dns [on | off]

Controls whether the Gateway accepts nameserver addresses from the peer.

- The default is on, which means the Gateway expects to get nameserver addresses when the PPP link comes up. This especially applies when the primary WAN connection is PPP.
- ♦ However, there are some unusual situations where the PPP connection is **not** the primary WAN, for example when the connection is used only for management. In that situation it may be desirable to **not** pick up more nameserver addresses. You can do that by setting the parameter to **off**.



NOTE:

This is an expert-mode setting that will rarely be used. The setting should be left **on**, unless you are an expert user who knows you do not want the Gateway to acquire any nameserver addresses from this PPP connection.

set link name name pppoe service-name name

Specifies an ISP name or a class or quality of service. The Service Name tells the access concentrator which network service the Motorola Gateway is trying to reach.

set link name name pppoe ac-name name

Specifies this particular Access Concentrator unit from all others.. Some access provider networks may have multiple PPPoE servers, and having the Motorola Gateway indicate an AC Name specifies to which one the Motorola Gateway is trying to connect.

Management commands

All management related items are grouped in this section.

set management account administrator username username

Specifies the **username** for the administrative user – the default is **admin**.

set management account user username username

Specifies the username for the non-administrative user – the default is user.

set management cwmp enable [off | on]

Turns **cwmp** (TR-069 CPE WAN Management Protocol) **on** or **off**. TR-069 allows a remote Auto-Config Server (ACS) to provision and manage the Motorola Gateway. TR-069 protects sensitive data on the Gateway by not advertising its presence, and by password protection.

set management cwmp acs-url acs_url:port_number

set management cwmp acs-username acs username

set management cwmp acs-password acs password

If TR-069 WAN side management services are enabled, specifies the auto-config server URL and port number. A username and password must also be supplied, if TR-069 is enabled.

The auto-config server is specified by URL and port number. The format for the ACS URL is as follows:

```
http://some_url.com:port_number
```

or

On units that support SSL, the format for the ACS URL can also be:

```
https://some_url.com:port_number
```

or

```
https://123.45.678.910:port_number
```

TR-064

DSL Forum LAN Side CPE Configuration (TR-064) is an extension of UPnP. It defines more services to locally manage the Motorola[®] Device. While UPnP allows open access to configure the Device's features, TR-064 requires a password to execute any command that changes the Device's configuration.

set management lanmgmt enable [off I on]

Turns TR-064 LAN side management services on or off. The default is off.

set management shell idle-timeout [1...120]

Specifies a timeout period of inactivity for telnet access to the Gateway, after which a user must re-login to the Gateway. Default is **15** minutes for telnet.

set management shell ssh-port [1 - 65534]

Specifies the port number for secure shell (SSH) communication with the Motorola Gateway. Defaults to port **0** (off).

set management shell telnet-port [1 - 65534]

Specifies the port number for telnet (CLI) communication with the Motorola Gateway. Because port numbers in the range 0-1024 are used by other protocols, you should use numbers in the range 1025-65534 when assigning new port numbers to the Motorola Gateway telnet configuration interface. A setting of **0** (zero) will turn the server off.

set management upnp enable [off | on]

Turns Universal Plug-and-Play (UPnP) on or off.

set management web http-port [1 - 65534]

Specifies the port number for HTTP (web) communication with the Motorola Gateway. Because port numbers in the range 0-1024 are used by other protocols, you should use numbers in the range 1025-65534 when assigning new port numbers to the Motorola Gateway web configuration interface. A setting of **0** (zero) will turn the server off.

set management web https-port [1 - 65534]

Sets the secure web access port for secure management of the Motorola Gateway. Default is port 443.

set management web https-cert-cn string

Specifies a certificate from a trusted certificate authority to identify the secure web access.

set management web idle-timeout [1...120]

Specifies a timeout period of inactivity for HTTP access to the Gateway, after which a user must re-login to the Gateway. Default is 5 minutes for HTTP.



NOTE:

You cannot specify a port setting of **0** (zero) for both the web and telnet ports at the same time. This would prevent you from accessing the Gateway.

set management web isp-help-desk phone number string

Specifies the ISP Help Desk phone number as it appears in the web UI. For AT&T, the default is: 1-800-288-2020.

Remote access commands

set management remote-access http-port [1 - 65534]

Sets the web access port for remote access management of the Gateway. Default is port 51003.

set management remote-access http-idle-timeout [1...120]

Specifies a timeout period of inactivity for remote HTTP access to the Gateway, after which a user must re-login to the Gateway. Default is **20** minutes for HTTP.

set management remote-access http-total-timeout [1...120]

Specifies a total timeout period of inactivity for remote HTTP access to the Gateway, after which a user must relogin to the Gateway. Default is **20** minutes for HTTP.

set management remote-access http-max-clients number

Specifies the maximum number of client sessions for remote web access management. Defaults to 1 (one).

set management remote-access https-port [1 - 65534]

Sets the secure web access port for remote access management of the Gateway. Default is port 51443.

set management remote-access https-idle-timeout [1...120]

Specifies a timeout period of inactivity for secure remote HTTPS access to the Gateway, after which a user must re-login to the Gateway. Default is **20** minutes for HTTPS.

set management remote-access https-total-timeout [1...120]

Specifies a total timeout period of inactivity for secure remote HTTPS access to the Gateway, after which a user must re-login to the Gateway. Default is **20** minutes for HTTPS.

set management remote-access https-max-clients number

Specifies the maximum number of client sessions for secure remote web access management. Defaults to 1 (one).

set management remote-access telnet-port [1 - 65534]

Specifies the port number for remote access telnet (CLI) communication with the Motorola Gateway. Because port numbers in the range 0-1024 are used by other protocols, you should use numbers in the range 1025-65534 when assigning new port numbers to the Motorola Gateway telnet configuration interface. A setting of **0** (zero) will turn the server off. Defaults to port **0**.

set management remote-access telnet-idle-timeout [1...120]

Specifies a timeout period of inactivity for remote telnet access to the Gateway, after which a user must re-login to the Gateway. Default is 5 minutes for telnet.

set management remote-access telnet-total-timeout [1...120]

Specifies a total timeout period of inactivity for remote telnet access to the Gateway, after which a user must relogin to the Gateway. Default is 20 minutes for telnet.

set management remote-access telnet-max-clients number

Specifies the maximum number of client sessions for remote telnet access management. Defaults to 4.

set management remote-access ssh-port [1 - 65534]

Specifies the port number for secure shell (SSH) communication with the Motorola Gateway. Defaults to port 22.

set management remote-access ssh-idle-timeout [1...120]

Specifies a timeout period of inactivity for remote secure shell (SSH) access to the Gateway, after which a user must re-login to the Gateway. Default is **5** minutes for SSH.

set management remote-access ssh-total-timeout [1...120]

Specifies a total timeout period of inactivity for remote secure shell (SSH) access to the Gateway, after which a user must re-login to the Gateway. Default is **20** minutes for SSH.

set management remote-access ssh-max-clients number

Specifies the maximum number of client sessions for remote secure shell (SSH) access management. Defaults to 4.

set management lan-redirect enable [off | on]

If set to **on**, if a WAN failure condition is detected, the LAN client's browser is redirected to a web page of failure and help text information. The redirect will only occur once, as the web UI maintains a state variable to determine whether the redirect has occurred; to continually redirect would block the user from reconfiguring the router.

set management lan-redirect missing-filter-notify [on | off]

If set to **on**, if a missing filter on the line is detected, the LAN client's browser is redirected to a web page of failure and help text information. The redirect will only occur once, as the web UI maintains a state variable to determine whether the redirect has occurred; to continually redirect would block the user from reconfiguring the router.

set management lan-access wan-cpe-mgmt-block [off | web | all]

Blocks management of the device from the LAN via the web or all interface(s).

TR-064

DSL Forum LAN Side CPE Configuration (TR-064) is an extension of UPnP. It defines more services to locally manage the Motorola[®] Gateway. While UPnP allows open access to configure the Gateway's features, TR-064 requires a password to execute any command that changes the Gateway's configuration.

set management lanmgmt enable [off I on]

Turns TR-064 LAN side management services on or off. The default is off.

Physical interfaces commands

DSL interfaces

set physical dsl enable [off | on]

Turns the physical DSL interface off or on. Default is on.

set physical dsl dsl-mode [auto | single | bonded]

Sets the mode for the DSL connection, whether a **single** line or **bonded**. If the default **auto** is set, the device will try both single and bonded, attempting to detect and lock on the mode in use.

set physical dsl loopback [off | on]

Turns the DSL loopback mode off or on. Default is off.

set physical dsl annexm [off | on]

Turns optional DSL Annex M **off** or **on**. Default is **off**. If enabled, data rates can be as high as 12 or 24 Mbit/s downstream and 3 Mbit/s upstream depending on the distance from the DSLAM to the customer's premises.

set physical dsl modulation auto [off | on]

Turns automatic DSL modulation off or on. Default is off.

set physical dsl modulation vdsl2 [off | on]

Turns vdsl2 DSL modulation off or on. Default is on.

set physical dsl modulation adsl2 [off | on]

Turns adsl2 DSL modulation off or on. Default is on.

set physical dsl modulation adsl2+ [off | on]

Turns adsl2+ DSL modulation off or on. Default is on.

set physical dsl modulation annex-I [off | on]

Turns annex-I DSL modulation off or on. Default is off.

set physical dsl modulation annex-m [off | on]

Turns annex-m DSL modulation off or on. Default is off.

set physical dsl profile-8a [on | off]

Enables or disables VDSL2 profile 8a governing upstream and downstream bandwidth. Default is ${\bf on}$.

set physical dsl profile-8b [on | off]

Enables or disables VDSL2 profile 8b governing upstream and downstream bandwidth. Default is on.

set physical dsl profile-8c [on | off]

Enables or disables VDSL2 profile 8c governing upstream and downstream bandwidth. Default is on.

set physical dsl profile-8d [on | off]

Enables or disables VDSL2 profile 8d governing upstream and downstream bandwidth. Default is on.

set physical dsl profile-12a [on | off]

Enables or disables VDSL2 profile 12a governing upstream and downstream bandwidth. Default is on.

set physical dsl profile-12b [on | off]

Enables or disables VDSL2 profile 12b governing upstream and downstream bandwidth. Default is on.

set physical dsl profile-17a [on | off]

Enables or disables VDSL2 profile 17a governing upstream and downstream bandwidth. Default is on.

set physical dsl profile-30a [on | off]

Enables or disables VDSL2 profile 30a governing upstream and downstream bandwidth. Default is off.

set physical dsl bit-swap [on | off]

Turns DSL bit-swapping on or off. Bit-swapping is resilient to loss of hand-shake commands. Default is on.

set physical dsl trellis [on | off]

Turns trellis error correction encoding on or off. Default is on.

set physical dsl vectoring-enable [off | on]

Enables or disables VDSL2 vectoring. Vectoring enables VDSL2 to achieve its highest potential data rates, exceeding 100 Mbps. Default is **off**.

set physical dsl vectoring-timeout-ms milliseconds

If vectoring-enable is set to on, specifies a timeout interval in milliseconds. Default is 5000.

set physical dsl nlnm-threshold [0 - 480]

Specifies the New Low Noise Model (NLNM) value between 0 and 480. Default is 60.

set physical dsl transport [atm | ptm | auto | off]

Sets the DSL transport mode: Asynchronous (atm), Packet (ptm), Automatic (auto), or none (off). Default is ptm.

set physical dsl atm vcc 1 enable [off | on]

Turns atm on or off on vcc 1. Default is on.

set physical dsl atm vcc 1 aal-type [aal5 | aal0pkt | aal0cell]

Sets the ATM Adaptation Layer type (aal-type): AAL5, AAL0-packet, or AAL0-cell. Default is aal5.

set physical dsl atm vcc 1 datapath [phy0fast | phy0interleaved]

Sets the ATM datapath, Fast Path or Interleaved. Default is phy0fast.

set physical dsl atm vcc 1 encap-type [llcsnap-eth | llcsnap-rtip | llcencaps-ppp | vcmux-eth | vcmux-ipoa | vcmux-pppoa]

Specifies the data link encapsulation type. Default is Ilcsnap-eth.

set physical dsl atm vcc 1 vpi [0 - 255]

Sets the Virtual Path Identifier (vpi) for the circuit. Default is 0.

set physical dsl atm vcc 1 vci [32 - 65535]

Sets the Virtual Channel Identifier (vci) for the circuit. Default is 35.

set physical dsl atm vcc 2 enable [off | on]

Turns atm on or off on vcc 2. Default is on.

set physical dsl atm vcc 2 aal-type [aal5 | aal0pkt | aal0cell]

Sets the ATM Adaptation Layer type (aal-type): AAL5, AAL0-packet, or AAL0-cell. Default is aal5.

set physical dsl atm vcc 2 datapath [phy0fast | phy0interleaved]

Sets the ATM datapath, Fast Path or Interleaved. Default is **phy0fast**.

set physical dsl atm vcc 2 encap-type [llcsnap-eth | llcsnap-rtip | llcencaps-ppp | vcmux-eth | vcmux-ipoa | vcmux-pppoa]

Specifies the data link encapsulation type. Default is Ilcsnap-eth.

set physical dsl atm vcc 2 vpi [0 - 255]

Sets the Virtual Path Identifier (vpi) for the circuit. Default is 8.

set physical dsl atm vcc 2 vci [32 - 65535]

Sets the Virtual Channel Identifier (vci) for the circuit. Default is 35.

set physical dsl atm vcc vcc num tx-queue queue name

Attaches the egress queue template to the atm vc when the queue type is egress.

set physical dsl atm vcc vcc num rx-queue queue name

Attaches the ingress queue to the atm vc when the queue type is ingress.

set physical dsl ptm datapath [phy0fast | phy0interleaved]

Sets the ATM datapath, Fast Path or Interleaved. Default is phy0fast.

set physical dsl ptm priority [low | high]

Sets the Packet Transfer Mode (ptm) priority. Default is low.

set physical dsl ptm tx-queue queue name

Attaches the egress queue template to the ptm interface when the queue type is egress.

set physical dsl ptm rx-queue queue name

Attaches the ingress queue to the ptm interface when the queue type is ingress.

set physical dsl atm vcc 1 auto-vpi-vci [on | off]

Turns Automatic VPI/VCI Detection on or off. If you leave the default **on**, the device will try a series of VPI/VCI pairs that are commonly used by service providers. When one pair succeeds, the device will use this one for future connections.

set physical dsl atm vcc 1 vpi-vci-list vpi_vci_pairs

Specifies the series of VPI/VCI pairs that the device will use to attempt a connection. The default set ("0/35 8/35 0/43 0/51 0/59 8/43 8/51 8/59") may changed.

set physical dsl atm vcc 1 qos enable [off | on]

Turns QoS off or on on the virtual circuit. Default is off.

set physical dsl power-save enable [off | on]

Turns power saving mode off or on. Default is off.

Ethernet interfaces

set physical enet [1 - 4] mac-addr-override mac addr

You can override your Gateway's Ethernet MAC address with any necessary setting. Some ISPs require your account to be identified by the MAC address, among other things. Enter your 12-character Ethernet MAC override address as instructed by your service provider, for example: 12 34 AB CD 19 64

set physical enet [1 - 4] port media [auto | 100-fd | 100-hd | 10-fd | 10-hd]

Sets the Ethernet port's media flow control: Automatic, 100 Mbps Full-Duplex, 100 Mbps Half-Duplex, 10 Mbps Full-Duplex, or 10 Mbps Half-Duplex. Default is **auto**.

set physical enet [1 - 4] port mdix [auto on off]

Sets the Ethernet port's crossover detection. Default is off.

set physical enet [1 - 4] tx-queue queue name

Attaches the egress queue template to the ethernet interface when the queue type is egress.

set physical enet [1-4] rx-queue queue_name

Attaches the ingress queue to the ethernet interface when the queue type is ingress.

set physical enet [1 - 4] port power-save enable ""

Turns power saving mode off or on.

set physical ensw max-age seconds

Sets the maximum delay on the Ethernet switch in seconds. Default is 300 (5 minutes).

set physical ensw gos-mode [off | p-bit]

Sets QoS up on Ethernet switch, classified by priority-bit mapping. Default is **off**. When **p-bit** is selected, packets will be mapped from their priority (even if untagged) to one of four queues per-port in the Ethernet switch.

See "Quality of Service (QoS) Examples" on page 207 for more information.



Note

This only applies to packets sent from the host CPU to a switch port; it does not apply to port-to-port traffic.

set physical ensw p-bit-map pbit-to-4queue-map

Sets the mapping from the 8 priority-bits to the four queues in the Ethernet switch. The lowest priority queue is "1", and the highest priority queue is "4".

Example: Mapping is "1 1 2 2 3 3 4 4", where priority bit values 0 and 1 would map to queue 1, and values 2 and 3 would map to queue 2, etc.

Wireless interfaces

set physical wireless enable [on | off]

Enables or disables the wireless capability for supported Wi-Fi Gateways. Default is on.

set physical wireless standard [bg | b-only | g-only | bgn | n-only | an | a-only]

Sets and locks the Gateway into the wireless transmission mode you want: **bg**, **b-only**, **g-only**, **bgn**, **n-only**, **an**, or **a-only**. For compatibility with clients using 802.11b (up to 11 Mbps transmission), 802.11g (up to 20+ Mbps), 802.11a (up to 54 Mbit/s using the 5 GHz band), or 802.11n (from 54 Mbit/s to 600 Mbit/s with the use of four spatial streams at a channel width of 40 MHz), select **B/G/N**. To limit your wireless LAN to one mode or the other, select **G-only**, **N-only**, **A-only**, or some combination that applies to your setup. Default is **bgn**.

set physical wireless auto-channel [off | on]

Turns auto-channel detection on or off.

set physical wireless bandwidth [narrow | wide]

Specifies whether the Wi-Fi channel is **narrow** or **wide** band. Default is **narrow** in compliance with FCC requirements.

set physical wireless default-channel [1... 11]

(1 through 11, for North America) on which the network will broadcast. This is a frequency range within the 2.4Ghz band. Channel selection depends on government regulated radio frequencies that vary from region to region. The widest range available is from 1 to 14. Europe, France, Spain and Japan differ. Channel selection can have a significant impact on performance, depending on other wireless activity close to this Router. Channel selection is not necessary at the client computers; the clients will scan the available channels seeking access points using the same SSID as the client. Defaults to **6**.

set physical wireless power [1 - 100]

Sets some value lower than 100 percent transmit power if your Gateway is located close to other Wi-Fi Gateways and causes interference. Defaults to **100** (percent).

set physical wireless mul2uni [off | on]

Turns wireless "many-to-one" packet scheduling off or on. Default is off.

set physical wireless ssid 1 enable [on | off]

Enables or disables the first (default) Wi-Fi SSID.

set physical wireless ssid 1 name name

Specifies a name for the first Wi-Fi SSID. Defaults to a unique value per router of the form "ATTxxx".

set physical wireless ssid 1 access-type [none | allow | deny]

Specifies the type of address list for defining MAC address filtering. If set to **allow**, only hosts with the specified addresses will be permitted to join the WLAN of the specified SSID. If set to **deny**, any hosts except those with the specified addresses will be permitted to join the specified SSID. Default is **none**.

set physical wireless ssid 1 access-list mac address

Specifies the MAC address of devices controlled by MAC address filtering.

set physical wireless ssid 1 hidden [off | on]

Enables or disables "closed system mode" for the specified SSID. If set to **on**, the specified SSID will not appear on client scans. Clients must log into the SSID with the exact SSID name and credentials specified for that SSID.

set physical wireless ssid 1 isolate [off | on]

If set to **on**, blocks wireless clients from communicating with other wireless clients on the LAN side of the Gateway. Defaults to **off**.

set physical wireless ssid 1 security [none | wep | wpa]

Sets the wireless privacy type: **none**, **wep**, or **wpa-psk**. Default is **none**.

set physical wireless ssid 2 enable [off | on]

Enables or disables the second available SSID.

set physical wireless ssid 3 enable [off | on]

Enables or disables the third available SSID.

set physical wireless ssid 4 enable [off | on]

Enables or disables the fourth available SSID.

set physical wireless wps [on | off]

Enables or disables Wi-Fi Protected Setup (WPS) for simplified security configuration with Wi-Fi clients that support it.

set physical wireless wmm enable [off | on]

Enables or disables Wi-Fi Multimedia settings for multimedia queueing characteristics.

set physical wireless wmm power-save [off | on]

Turns power saving mode off or on for wireless multimedia when wmm enable is on. Default is on.

set physical wireless power-save enable [off | on]

Turns power saving mode off or on for all wireless services. Default is off.

PPPoE relay commands

set pppoe-relay enable [on | off]

Allows the Gateway to forward PPPoE packets. Default is on.

set pppoe-relay max-sessions [0... 4]

Specifies the maximum number of PPPoE relay sessions. Default is 4.

NAT Pinhole commands

NAT pinholes let you pass specific types of network traffic through the NAT interfaces on the Motorola Gateway. NAT pinholes allow you to route selected types of network traffic, such as FTP requests or HTTP (Web) connections, to a specific host behind the Motorola Gateway transparently.

To set up NAT pinholes, you identify the type(s) of traffic you want to redirect by port number, and you specify the internal host to which each specified type of traffic should be directed.

The following list identifies protocol type and port number for common TCP/IP protocols:

- ◆ FTP (TCP 21)
- telnet (TCP 23)
- SMTP (TCP 25),
- ◆ TFTP (UDP 69)

set pinhole name name protocol [tcp | udp]

Specifies the identifier for the entry in the Gateway's pinhole table. You can name pinhole table entries sequentially (1, 2, 3), by port number (21, 80, 23), by protocol, or by some other naming scheme. Specifies the type of protocol being redirected.

set pinhole name name ext-port-range [0 - 49151]

Specifies the first and last port number in the range being translated.

set pinhole name name int-addr ipaddr

Specifies the IP address of the internal host to which traffic of the specified type should be transferred.

set pinhole name name int-start-port [0 - 65535]

Specifies the port number your Motorola Gateway should use when forwarding traffic of the specified type. Under most circumstances, you would use the same number for the external and internal port.

Security Stateful Packet Inspection (SPI) commands

set security firewall-level [low | high | off]

All computer operating systems are vulnerable to attack from outside sources, typically at the operating system or Internet Protocol (IP) layers. Stateful Inspection firewalls intercept and analyze incoming data packets to determine whether they should be admitted to your private LAN, based on multiple criteria, or blocked. Stateful inspection improves security by tracking data packets over a period of time, examining incoming and outgoing packets. Outgoing packets that request specific types of incoming packets are tracked; only those incoming packets constituting a proper response are allowed through the firewall.

The **high** setting is recommended, but for special circumstances, a **low** level of firewall protection is available. You can also turn all firewall protection **off**. Defaults to **low**.

set security spi ip4 invalid-addr-drop [on | off]

Enables or disables whether Broadband packets with invalid source or destination addresses should be dropped. Default is **on**.

set security spi ip4 private-addr-drop [on | off]

Enables or disables whether Broadband packets with private source or destination addresses should be dropped. Default is **off**.

set security spi unknown-ethertypes-drop [on | off]

Enables or disables whether packets with unknown ether types are to be dropped. Default is on.

set security spi portscan-protect [on | off]

Enables or disables whether to detect and drop port scans. Default is on.

set security spi invalid-tcp-flags-drop [on | off]

Enables or disables whether packets with invalid TCP flag settings (NULL, FIN, Xmas, etc.) are to be dropped. Default is **on**.

set security spi ip4 invalid-addr-drop [on | off]

Broad sets of addresses exist that should not be used as one or both of source or destination addresses. These include the following:

IP address/mask	Source or destination		
10.0.0.0/8	source		
192.168.0.0.0/16	source		
169.254.0.0/16	source		
172.16.0.0/12	source		
224.0.0.0/4	Source / destination		
224.0.0.0/5	Source / destination		
0.0.0.0/8	Source / destination		
255.255.255.255	destination		

The default is on.

set security spi ip4 private-addr-drop [off | on]

Drops packets sourced or destined for private IPv4 addresses. The default is off.

set security spi flood-limit enable [on | off]

Enables or disables whether packet flooding should be detected and offending packets be dropped. Default is on.

set security spi flood-limit limit pps value

Sets a maximum Packets Per Second (PPS) value for packet flood criterion. Defaults to 4.

set security spi flood-limit burst-limit max value

Sets a maximum value in a packet-burst for packet flood criterion. Defaults to 8.

set security spi flood-limit icmp enable [on | off]

Enables or disables whether ICMP packet flooding should be detected and offending packets be dropped. Defaults to **on**.

set security spi flood-limit udp enable [off | on]

Enables or disables whether UDP packet flooding should be detected and offending packets be dropped. Defaults to **off**.

set security spi flood-limit tcp enable [off | on]

Enables or disables whether TCP packet flooding should be detected and offending packets be dropped. Defaults to **off**.

set security spi flood-limit tcp syn-cookie [on | off]

Allows TCP SYN cookies flooding to be excluded. Defaults to on.

Reflexive ACL

set security spi ip6 allow-inbound [on | off]

Turns reflexive ACL on or off for IPv6.

Reflexive Access Control Lists (ACL) provide that layer 4 Session information is used to make decisions about what packets to route. Reflexive ACL reduces exposure to spoofing and denial-of-service attacks, because desired inbound packet flows are usually in response to outbound traffic.

Motorola 9.x DSL Gateways use the relevant session information about whether the packet flow was initiated from the LAN side (upstream) or WAN side (downstream). If the parameter security.**spi.ip6.allow-inbound** is set to **off**, then sessions which are initiated from the WAN side are disallowed. Upstream sessions are never precluded because of reflexive ACL. (Of course there may be other reasons that particular packets are dropped.)

For IPv4, NAT is generally enabled, so reflexive ACL is usually not an issue.

VoIP commands

(supported models only)

Voice-over-IP (VoIP) refers to the ability to make voice telephone calls over the Internet. This differs from traditional phone calls that use the Public Switched Telephone Network (PSTN). VoIP calls use an Internet protocol, Session Initiation Protocol (SIP), to transmit sound over a network or the Internet in the form of data packets. Certain Motorola Gateway models have one or more voice ports for connecting telephone handsets. These models support VoIP. If your Gateway is a VoIP model, you can configure the VoIP features.

set voip phone n sip-option [off | on]

Turns SIP on or off for the phone specified by *n*, usually 1 or 2, depending on your Gateway's number of physical voice ports. Default is **off**.

set voip phone n sip-proxy-server [server name l ip address]

Specifies the SIP proxy server for the specified phone by fully qualified server name or IP address.

set voip phone *n* sip-proxy-server-port [1 - 65535]

Specifies the SIP proxy server port number for the specified phone. Default is 5060.

set voip phone *n* sip-proxy-server-transport [udp | tcp]

Specifies the SIP proxy server transport protocol for the specified phone. Default is UDP.

set voip phone n sip-registrar-server [server name l ip address]

Specifies the SIP registration server for the specified phone by fully qualified server name or IP address.

set voip phone *n* sip-registrar-server-port [1 - 65535]

Specifies the SIP registration server port number for the specified phone. Default is 5060.

set voip phone *n* sip-registrar-server-transport [udp | tcp]

Specifies the SIP registration server transport protocol for the specified phone. Default is UDP.

set voip phone n sip-expires-time [5 - 65535]

Specifies the SIP registration server time-out duration from 0 – 65535 seconds for the specified phone. Default is **3600** (1 hour).

set voip phone n sip-outproxy-server [server_name l ip_address]

Specifies the SIP outbound proxy server for the specified phone by fully qualified server name or IP address.

set voip phone *n* sip-outproxy-server-port [1 - 65535]

Specifies the SIP outbound proxy server port for the specified phone. Default is 5060.

set voip phone n sip-user-display-name name

Specifies the user name that is displayed on the web UI Home page, or other caller-id displays for the specified phone.

set voip phone n sip-user-name username

Specifies the user name that authenticates the user to SIP for the specified phone.

set voip phone n sip-user-password password

Specifies the password that authenticates the user to SIP for the specified phone.

set voip phone n auth-id string

Specifies the authorization ID that authenticates the user to SIP for the specified phone. Most SIP Servers expect this to be the username itself but some may use **auth-id**.

set voip phone *n* sip-user-port [1 - 65535]

Specifies the SIP user port for the specified phone, Default is 5060.

set voip phone *n* codec G711U priority [1 | 2 | 3 | 4 | 5 | 6 | 7 | none]

Assigns a priority to the ulaw codec, the common analog voice encoding method used in North America.

set voip phone *n* codec G711A priority [1 | 2 | 3 | 4 | 5 | 6 | 7 | none]

Assigns a priority to the alaw codec, the common analog voice encoding method used outside North America.

set voip phone *n* codec G729 priority [1 | 2 | 3 | 4 | 5 | 6 | 7 | none]

Assigns a priority to the *G729 annex A* codec, the common analog voice compression implementation used in North America.

set voip phone *n* codec G726_16 priority [1 | 2 | 3 | 4 | 5 | 6 | 7 | none]

Assigns a priority to the *G726-16* codec, a common audio media type implementation at 16 kbit/s.

set voip phone *n* codec G726_24 priority [1 | 2 | 3 | 4 | 5 | 6 | 7 | none]

Assigns a priority to the G726-24 codec, a common audio media type implementation at 24 kbit/s.

set voip phone *n* codec G726_32 priority [1 | 2 | 3 | 4 | 5 | 6 | 7 | none]

Assigns a priority to the G726-32 codec, a common audio media type implementation at 32 kbit/s.

set voip phone *n* codec G726_40 priority [1 | 2 | 3 | 4 | 5 | 6 | 7 | none]

Assigns a priority to the G726-40 codec, a common audio media type implementation at 40 kbit/s.

Advanced settings

set voip phone n sip-advanced-setting sip-dtmf-mode [inband | rfc2833 | info]

sip-dtmf-mode – sets the Dual Tone Multi-Frequency Mode:

- inband: sends the DTMF digits as a normal inband tone.
- rfc2833: (default) sends the DTMF digits as an event as part of the RTP packet header information.
- info: sends the DTMF digits in the SIP INFO message.

set voip phone n sip-advanced-setting sip-hk-flash-mode [cpe | info]

Sets the behavior of the flash hook mode for the specified phone line. Default is **info**.

set voip phone n sip-advanced-setting sip-session-refresher [local|remote|auto]

Sets the method for refreshing the SIP session. Default is auto.

set voip phone *n* sip-advanced-setting sip-dynamic-payload [96 - 110]

Specifies a default dynamic payload value for a named telephony event. Default is 101.

set voip phone *n* sip-advanced-setting sip-digit-map string

Specifies rules used to recognize a number dialed by the user and to ensure this number matches the dial plan defined by the ITSP.

set voip phone n sip-advanced-setting sip-compact-header [off | on]

Forces all headers in the message to use compact format when set to **on**. Sends the SIP messages with Compact Headers, reducing the size of the SIP messages.

set voip phone *n* sip-advanced-setting sip-q-value [0 - 10]

This is used to prioritize the SIP account based on the value.

set voip phone *n* sip-advanced-setting sip-qos-tos-value [0 - 255]

Specifies the SIP Diff-Serv Type of Service (ToS) values for Quality of Service (QoS) assignment. Default is 136.

set voip phone n sip-advanced-setting sip-qos-p-bit-value [0 - 7]

Sets a QoS P-bit value for the SIP session. Default is 6.

set voip phone n sip-advanced-setting sip-gos-marker-value value

Sets a QoS marker on the SIP session packets on the specified phone line.

set voip phone *n* sip-advanced-setting rtp-gos-tos-value [0 - 255]

Specifies the RTP Diff-Serv Type of Service (ToS) values for Quality of Service (QoS) assignment. Default is 184.

set voip phone *n* sip-advanced-setting rtp-qos-p-bit-value [0 - 7]

Sets a QoS P-bit value for the RTP session. Default is 6...

set voip phone n sip-advanced-setting rtp-qos-marker-value value

Sets a QoS marker on the RTP session packets on the specified phone line.

set voip phone n sip-advanced-setting fax-redundancy-level [0 - 1]

Specifies the level of fax redundancy for t38 fax data rate management.

set voip phone *n* sip-advanced-setting sip-init-de-register [off | on]

Turns SIP de-registration on or off. Default is off.

set voip phone n sip-advanced-setting sip-known-ip-list string

Specifies a known IP address list of SIP servers for the SIP session.

Advanced telephony settings

The telephony features include advanced settings for fine tuning phone behavior. The following codecs and associated *value* defaults are supported:

	Codec G711U	Codec G711A	Codec G729	Codec G726_16
packetization-time	20	20	20	20
jitter-max-reorder-delay	50	50	50	50
jitter-max-accept-late-seq- num	200	200	200	200
jitter-initial-delay	80	80	80	80
jitter-exe-frame-del-mode	off	off	off	off

	Codec G711U	Codec G711A	Codec G729	Codec G726_16
jitter-max-transit-delay	250	250	250	250
jitter-peak-transit-delay	475	475	475	475
jitter-delay-buff-inc	10	10	10	10
jitter-transit-delay-threshold	10000	10000	10000	10000

	Codec G726_24	Codec G726_32	Codec G726_40
packetization-time	20	20	20
jitter-max-reorder-delay	50	50	50
jitter-max-accept-late-seq- num	200	200	200
jitter-initial-delay	80	80	80
jitter-exe-frame-del-mode	off	off	off
jitter-max-transit-delay	250	250	250
jitter-peak-transit-delay	475	475	475
jitter-delay-buff-inc	10	10	10
jitter-transit-delay-threshold	10000	10000	10000

Syntax is as follows:

set voip advanced-telephony-setting codec codec jitter-max-reorder-delay value

set voip advanced-telephony-setting codec codec
jitter-max-accept-late-seq-num value

set voip advanced-telephony-setting codec codec jitter-initial-delay value

set voip advanced-telephony-setting codec codec jitter-exe-frame-del-mode
[off | on]

set voip advanced-telephony-setting codec codec jitter-max-transit-delay value

set voip advanced-telephony-setting codec codec jitter-peak-transit-delay value

set voip advanced-telephony-setting codec codec jitter-peak-transit-delay value

set voip advanced-telephony-setting codec codec jitter-transit-delay-threshold value

set voip advanced-telephony-setting fxs-port-setting-for-fxo [none | fxs1 | fxs2 | both | emgncy]

Sets a port to be used for the FXS (Foreign eXchange Subscriber interface) port to the FXO (Foreign eXchange Office interface -- the phone) port. Default is **none**,

set voip advanced-telephony-setting rtp-port-range-start *value* set voip advanced-telephony-setting rtp-port-range-end *value*

Sets the start and end port values for the RTP port range. Although no ports are specified for the RTP protocol, the RTP data is to be carried on an even UDP port number. The defaults in use for the Motorola Gateway are **8024** and **8036**, respectively.

set voip advanced-telephony-setting rtcp-option [off | on]

Turns Real-Time Transport Control Protocol on or off. RTCP supports and controls RTP media streams, but does not itself deliver media streams. Default is **off**.

set voip advanced-telephony-setting t38-option [off | on]

Turns T.38 fax capability on or off. Default is off.

set voip advanced-telephony-setting sip-session-timer-value seconds

Sets a timer in seconds for SIP sessions to periodically verify that an established session is still active. Default is **2280**.

set voip advanced-telephony-setting sip-t1-timer-value milliseconds

Sets a SIP T1 timer value, an estimate of the round trip time, in milliseconds from 100 - 5000. Default is 500.

set voip advanced-telephony-setting sip-dynamic-line-selection [off | on]

Turns dynamic (next available) line selection off or on. Default is off.

set voip RegionSpecificSettings Region-Code region_code

Specifies the set of standards in use for the geographical region. Example: "USA_DEFAULT".

set voip RegionSpecificSettings fxs-hook-flash-min-time seconds

Specifies the minimum Foreign Exchange Station (FXS) hookflash time in seconds. Default is 280.

set voip RegionSpecificSettings fxs-hook-flash-max-time seconds

Specifies the maximum Foreign Exchange Station (FXS) hookflash time in seconds. Default is 1100.

set voip RegionSpecificSettings fxs-debounce-onoff-hook-delay seconds

Specifies the on/off-hook debounce time delay for removing the ripple signal, in seconds. Default is 100.

set voip RegionSpecificSettings fxs-debounce-offon-hook-delay seconds

Specifies the off/on-hook debounce time delay for removing the ripple signal, in seconds. Default is 300.

Call feature settings

set voip phone n call-feature call-forwarding-all-option [off | on]

call-forwarding-all-option – turns unconditional call forwarding on or off.

set voip phone n call-feature call-forwarding-on-busy-option [off | on]

call-forwarding-on-busy-option - turns call forwarding when line is busy on or off.. Default is off.

set voip phone n call-feature call-forwarding-on-no-answer-option [off | on]

call-forwarding-on-no-answer-option - turns call forwarding when there is no answer on or off.

set voip phone n call-feature call-waiting-option [off | on]

call-waiting-option - enables or disables call waiting.

set voip phone *n* call-feature call-conferencing-option [off | on]

call-conferencing-option – enables or disables 3-way call conferencing.

set voip phone n call-feature do-not-disturb-option [off | on]

do-not-disturb-option – enables or disables option to prevent the phone from ringing.

set voip phone *n* call-feature subscribe-mwi-option [off | on]

subscribe-mwi-option - if set to on, the Message Waiting Indicator is enabled when new voice mail is received.

set voip phone n call-feature anonymous-call-block-option [off | on]

anonymous-call-block-option – if set to **on**, blocks calls from unidentified sources, such as those with caller-ID blocking.

set voip phone *n* call-feature call-transfer-option [off | on]

call-transfer-option – if set to on, permits call transfer to another phone.

DSP settings

set voip phone *n* dsp-settings echo-option [echo-off | echo-on | echo-on-nlp | echo-on-cng-nlp]

echo-option – specifies under what conditions the system invokes or disables echo cancellation. Default is **echo-on-cng-nlp** (Comfort Noise Generation with non-linear processor).

set voip phone n dsp-settings echo-start-attenuation [0 - 65535]

echo-start-attenuation – specifies the minimum attenuation level at which to invoke echo cancellation. Default is **8192**.

set voip phone *n* dsp-settings echo-max-attenuation [0 - 65535]

echo-max-attenuation – specifies the maximum attenuation level at which to invoke echo cancellation. Default is **16384**.

set voip phone *n* dsp-settings echo-tail-length [0 - 65535]

echo-tail-length - specifies the duration of an echo tail required to invoke cancellation. Default is 0.

set voip phone *n* dsp-settings vad-option [off | on]

When **vad-option** is set to **on** – enables Voice Activity Detection/Comfort Noise Generation. When speech is not present, the CNG algorithm generates a noise signal at the level sent from the transmit side.

System commands

set system name name

Specifies the name of your Motorola Gateway. Each Motorola Gateway is assigned a name as part of its factory initialization. The default name for a Motorola Gateway consists of the word "Motorola-7000/XXX" where "XXX" is the serial number of the device; for example, Motorola-7000/9437188. A system name can be 1 – 255 characters long. Once you have assigned a name to your Motorola Gateway, you can enter that name in the Address text field of your browser to open a connection to your Motorola Gateway.



NOTE:

Some broadband cable-oriented Service Providers use the **System Name** as an important identification and support parameter. If your Gateway is part of this type of network, do **NOT** alter the System Name unless specifically instructed by your Service Provider.

set system time-zone [UTC | HST10 | AKST9AKDT | YST8 | PST8PDT | MST7MDT | MST7 | CST6CDT | CST6 | EST5EDT | AST4ADT | NST3:30NDT]

time-zone of 0 is Coordinated Universal Time (UTC); options are -12 through 12 (+/- 1 hour increments from UTC time).

set system auto-daylight-savings [on | off]

Time zones honoring Daylight Saving Time may be automatically designated.

set system firewall-log enable [on | off]

Turns firewall logging on or off. The firewall log tracks attempted violations of the firewall rules. Default is on.

set system firewall-log persist [on | off]

When set to on, causes the log information to be kept in flash memory. Default is off.

set system firewall-log file-size [4096... 65536]

Specifies a size for the firewall logs. The most recent entries are posted to the beginning of the log. When the log becomes full, the oldest entries are dropped. The default is 16384.

set system firewall-log file-count [2... 8]

Specifies the number of possible log files. The default is 4.

set system fastpath software-enable [on | off]

Enables or disables the fastpath accelerator processor. Fastpath works on only TCP and UDP. Default is on.

set system fastpath hardware-enable [off | on]

Enables or disables the fastpath accelerator processor. Default is off.

set system fastpath mcast-mode 3

Sets the mode for multicast on the fastpath accelerator processor.

set system scheduler enable [off | on]

Turns the system scheduler feature on or off. The default is off.

set system scheduler enable-time hr:min

Specifies a time at which to turn the system on. Default is midnight (00:00). **enable-time** must be supplied in 24 hour military time, colon separated, for example "05:21".

set system scheduler disable-time hr:min

Specifies a time at which to turn the system off. Default is 5 o'clock (05:00). **disable-time** must be supplied in 24 hour military time, colon separated, for example "21:44".

set system calendar-update enable [on | off]

Turns the calendar update feature on or off. The device will periodically poll the update server for new operating system software. The default is **on**.

set system calendar-update interval [monthly | biweekly]

Specifies how often the device should poll the update server, monthly or biweekly. The default is monthly.

set system calendar-update protocol [http | https | tftp]

Specifies the protocol for accessing the update server. The default is http.

set system calendar-update server server address

Specifies the address of the update server by name or IP address. The default is "cpems.bellsouth.net".

set system calendar-update username string

Specifies the username for the update server. The default is "anonymous".

set system calendar-update password string

Specifies the password for the update server. The default is "guest".

set system calendar-update fwverfile filename

Specifies the firmware version filename to the update server. For the AT&T NVG589 the file is "netopiaNVG589 64.txt".

set system calendar-update day day of month

Specifies the numerical day of the month for the update server to be polled, for example, "21".

set system calendar-update time hr:min_AMPM

Specifies the time of day for the update server to be polled, in the form HOUR:MINUTEAM/PM. Example: "06:00AM"

set system supplicant enable [on | off]

Turns on the 802.1x supplicant functionality. You must set the corresponding "type" field in the WAN link to activate it:

```
NOS/142253966608 (top)>> set link name WAN supplicant supplicant type (none) [ none | eap-tls ]: priority (0) [ 0 - 7 ]:
```

Default is on.

set system supplicant dest-broadcast [off | on]

Mostly useful for debugging. If this is set to **on**, the destination MAC address FF:FF:FF:FF:FF:FF is used when the supplicant sends 802.lx packets. If this is **off**, the EAPOL-specific destination address of 01:80:C2:00:00:03 is used. Default is **off**.

set system supplicant eap-tls-identity string

Sets the identity sent by the supplicant in response to an Identity request from an 802.1x authenticator.

set system supplicant server-cert-check [on | off]

If set to **on**, examines the certificate chain sent by an 802.1x authenticator for validation, and ensures that the root cert of this chain is accepted by the CPE (i.e. in its trust list). Default is **on**.

set system voice-check enable [off | on]

When this is set to **on**, and a voice call is in progress when a software update is scheduled, the software update is deferred for the **voice-check interval** until the call is completed, that is, the call state becomes "idle." If set to **off**, and a voice call is in progress when an update is scheduled, the call is torn down. The default is **on**.

set system voice-check interval [60 - 86400]

This specifies the interval in seconds for the device to wait before attempting a software update, when a software update is scheduled but a voice call is in progress, when **voice-check enable** is set to **on**. The default is **300** (5 minutes).

set system voice-check max-time [300 - 604800]

This specifies the maximum time in seconds for the device to continue to attempt a scheduled software update if a voice call is in progress and **voice-check enable** is set to **on**. The default is **3600** (1 hour).

set system log buffer-size [4096... 65536]

Specifies a size for the system log. The most recent entries are posted to the beginning of the log. When the log becomes full, the oldest entries are dropped. The default is 16384.

set system log level [low | medium | high | alerts | failures]

Specifies the types of log messages you want the Motorola Gateway to record. All messages with a level equal to or greater than the level you specify are recorded. For example, if you specify set system diagnostic-level **medium**, the diagnostic log will retain medium-level informational messages, alerts, and failure messages.

Use the following guidelines:

Administrator's Handbook

- ♦ low Low-level informational messages or greater; includes trivial status messages.
- medium Medium-level informational messages or greater; includes status messages that can help monitor network traffic.
- high High-level informational messages or greater; includes status messages that may be significant but do not constitute errors. The default.
- alerts Warnings or greater; includes recoverable error conditions and useful operator information.
- failures Failures; includes messages describing error conditions that may not be recoverable.

Debug Commands

When you are in SHELL mode, the DEBUG prompt is the name of the Motorola Gateway/DEBUG followed by a right angle bracket (>). For example, if you open a CLI connection to the Motorola Gateway named "Motorola-3000/9437188," then type "debug" you would see *Motorola-3000/9437188/DEBUG>* as your prompt.

Debug level is available for field debugging purposes. There is no service and quality level guarantee from Motorola. This level is intended for SEs or Telcos lab people, not for normal operation at home for end users.

Disclaimer & Warning Text

The following is displayed when entering Debug level from normal Config level.

"Warning: Accessing these commands may impact the normal operation of this device. Exit now if you entered by mistake."

Commands

console

Make this session the console.

mirror <src-port> <dst-port>

To mirror one port's traffic to another. Causes traffic transmitted or received on <src-port> to be mirrored on <dst-port>. Ports must support Ethernet (IPoA and PPPoA ATM ports are not supported).

mirror off

Turns off port mirroring.

show fastpath

Displays entries in fastpath.

show cpu

Displays CPU Usage as a percentage and CPU Load Averages over 1, 5 and 15 minute periods.

CHAPTER 5 Technical Specifications and Safety Information

Description

Dimensions:

10 in H x 7.25 in L x 1.63 in W (25.4 cm H x 18.4 cm L x 4.1 cm W)

1.28 lbs (.58 kg) (without integrated battery)

1.77 lbs (.80 kg) (with integrated battery)

Communications interfaces: The Motorola[®] Gateways have a 4-port 10/100/1000Base-T Ethernet switch for your LAN connections, an FXS port for VoIP connections, a HomePNA 3.1 coax port, a USB 2.0 network port, and a 400 mW wireless radio for Wi-Fi connections.

WAN interfaces: Bonded VDSL2/single line VDSL2/bonded ADSL2+/single line ADSL, RJ-14; One-port 10/100/1000 Ethernet, RJ-45

Power Supply

■ 115VAC 36W/12VDC@3A (2phone,5REN, RINGING)

Environment

Operating temperature: 0 °C to 42 °C (32 °F to 107 °F); 8% to 95% (Non Condensing) Relative Humidity

Storage temperature: -20 °C to 85 °C (-4 °F to 185 °F)

Relative storage humidity: 20 to 80% noncondensing

Software and protocols

Software media: Software preloaded on internal flash memory; field upgrades done via download to internal flash memory via CLI or web upload.

Routing: IPv4 , IPv6/6rd; DHCP server/relay; DNS Proxy, Dynamic DNS Support; Multiple subnet support

WAN support: PPPoA, DHCP, static IP address; ADSL, ADSL2/2+, ADSL2 Reach Extended protocol (ITU G.992.3 annex L)

Security: Stateful Packet Inspection Firewall; Virtual DMZ/IP pass-through; Denial of Service (DoS) protection; VPN Pass-through (PPTP, L2TP, IPSec)

Wi-Fi Security. WEP (64-bit, 128-bit, 256-bit) encryption 802.1x, WPA, WPA-PSK, 802.11i/WPA2, WPA2-PSK EAP-TLS, EAP-TLS, EAP-SIM MAC Address filtering

Management/configuration methods: HTTP (Web server), telnet command line interface

Diagnostics: Ping, event logging, routing table displays, statistics counters, web-based management, traceroute, nslookup, and diagnostic commands.

Agency approvals

North America

Safety Approvals:

- United States UL 60950, Third Edition
- Canada CSA: CAN/CSA-C22.2 No. 60950-00

EMC:

- United States FCC Part 15 Class B
- Canada ICES-003

Telecom:

- United States 47 CFR Part 68
- Canada CS-03

Integrated Battery:

- Hazardous Materials Regulations and Procedures CFR Title 49, Section 173,
- Subsection 185
- UL60950/CAN/CSA-C22.2 No. 60950—Recognized component (U.S. and Canada)
- UL 2054—Recognized component (U.S. and Canada)
- UN Manual of test and Criteria, sect. 38.3, CE, IEC62133
- California Code of Regulation Title 20

Manufacturer's Declaration of Conformance



Warnings:

This is a Class B product. In a domestic environment this product may cause radio interference, in which case the user may be required to take adequate measures. Adequate measures include increasing the physical distance between this product and other electrical devices. Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

United States. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference, and
- 2. this device must accept any interference received, including interference that may cause undesired operation.

Service requirements. In the event of equipment malfunction, if under warranty we will exchange a product deemed defective. Under FCC rules, no customer is authorized to repair this equipment. This restriction applies regardless of whether the equipment is in or out of warranty.

Technical Support for Hardware Products

1-877-466-8646

http://www.motorola.com/support



Important

This product was tested for FCC compliance under conditions that included the use of shielded cables and connectors between system components. Changes or modifications to this product not authorized by the manufacturer could void your authority to operate the equipment.

Canada. This Class B digital apparatus meets all requirements of the Canadian Interference -Causing Equipment Regulations.

Cet appareil numérique de la classe B respecte toutes les exigences du Réglement sur le matériel brouilleur du Canada.

Declaration for Canadian users

NOTICE: The Canadian Industry Canada label identifies certified equipment. This certification means that the equipment meets certain telecommunications network protective, operation, and safety requirements. The Department does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. In some cases, the company's inside wiring associated with a single line individual service may be extended by means of a certified connector assembly (telephone extension cord). The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to the certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines, and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

Caution

Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

The Ringer Equivalence Number (REN) assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed 5.

Important Safety Instructions

Caution

DO NOT USE BEFORE READING THE INSTRUCTIONS: Do not connect the Ethernet ports to a carrier or carriage service provider's telecommunications network or facility unless: a) you have the written consent of the network or facility manager, or b) the connection is in accordance with a connection permit or connection rules.

Connection of the Ethernet ports may cause a hazard or damage to the telecommunication network or facility, or persons, with consequential liability for substantial compensation.

Caution

- The direct plug-in power supply serves as the main power disconnect; locate the direct plug-in power supply near the product for easy access.
- For use only with CSA Certified Class 2 power supply, rated 12VDC, 1.0A.

Telecommunication installation cautions

- Never install telephone wiring during a lightning storm.
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.
- Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
- Do not use the telephone to report a gas leak in the vicinity of the leak.

47 CFR Part 68 Information

FCC Requirements

- The Federal Communications Commission (FCC) has established Rules which permit this device to be directly connected to the telephone network. Standardized jacks are used for these connections. This equipment should not be used on party lines or coin phones.
- 2. If this device is malfunctioning, it may also be causing harm to the telephone network; this device should be disconnected until the source of the problem can be determined and until repair has been made. If this is not done, the telephone company may temporarily disconnect service.
- 3. The telephone company may make changes in its technical operations and procedures; if such changes affect the compatibility or use of this device, the telephone company is required to give adequate notice of the changes. You will be advised of your right to file a complaint with the FCC.
- 4. If the telephone company requests information on what equipment is connected to their lines, inform them of:
 - a. The telephone number to which this unit is connected.
 - b. The ringer equivalence number. [0.XB]
 - c. The USOC jack required. [RJ11C]
 - d. The FCC Registration Number. [XXXUSA-XXXXX-XX-E]

Items (b) and (d) are indicated on the label. The Ringer Equivalence Number (REN) is used to determine how many devices can be connected to your telephone line. In most areas, the sum of the REN's of all devices on any one line should not exceed five (5.0). If too many devices are attached, they may not ring properly.

FCC Statements

- a) This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.
- b) List all applicable certification jack Universal Service Order Codes ("USOC") for the equipment: RJ11.
- c) A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.
- d) The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. For products approved after July 23, 2002, the REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.
- e) If this equipment, the Motorola[®] Gateway, causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.
- f) The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.
- g) If trouble is experienced with this equipment, the Motorola® Gateway, for warranty information, please contact:

Technical Support for Hardware Products 1-877-466-8646

http://www.motorola.com/support

If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

- h) This equipment not intended to be repaired by the end user. In case of any problems, please refer to the trouble-shooting section of the Product User Manual before calling Motorola Technical Support.
- i) Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

j) If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this Motorola[®] Series Gateway does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or qualified installer.

RF Exposure Statement:

NOTE: Installation of the wireless models must maintain at least 20 cm between the wireless Gateway and any body part of the user to be in compliance with FCC RF exposure guidelines.

Electrical Safety Advisory

Telephone companies report that electrical surges, typically lightning transients, are very destructive to customer terminal equipment connected to AC power sources. This has been identified as a major nationwide problem. Therefore it is advised that this equipment be connected to AC power through the use of a surge arrestor or similar protection device.

Caring for the Environment by Recycling

When you see this symbol on a Motorola product, do not dispose of the product with residential or commercial waste.



Recycling your Motorola Equipment

Please do not dispose of this product with your residential or commercial waste. Some countries or regions, such as the European Union, have set up systems to collect and recycle electrical and electronic waste items. Contact your local authorities for information about practices established for your region.

If collection systems are not available, call Motorola Customer Service for assistance.

Please visit www.motorola.com/recycle

http://www.motorola.com/recycle for instructions on recycling.

Beskyttelse af miljøet med genbrug

Når du ser dette symbol på et Motorola-produkt, må produktet ikke bortskaffes sammen med husholdningsaffald eller erhvervsaffald.

Umweltschutz durch Recycling

Wenn Sie dieses Zeichen auf einem Produkt von Motorola sehen, entsorgen Sie das Produkt bitte nicht als gewöhnlichen Hausoder Büromüll.

Cuidar el medio ambiente mediante el reciclaje

Cuando vea este símbolo en un producto Motorola, no lo deseche junto con residuos residenciales o comerciales.

Recyclage pour le respect de l'environnement

Lorsque vous voyez ce symbole sur un produit Motorola, ne le jetez pas avec vos ordures ménagères ou vos rebuts d'entreprise.

Genbrug af dit Motorola-udstyr

Dette produkt må ikke bortskaffes sammen med husholdningsaffald eller erhvervsaffald. Nogle lande eller områder, f.eks. EU, har oprettet systemer til indsamling og genbrug af elektriske og elektroniske affaldsprodukter. Kontakt de lokale myndigheder for oplysninger om gældende fremgangsmåder i dit område. Hvis der ikke findes tilgængelige indsamlingssystemer, kan du kontakte Motorola Kundeservice.

Recycling bei Geräten von Motorola

Bitte entsorgen Sie dieses Produkt nicht als gewöhnlichen Haus- oder Büromüll. In einigen Ländern und Gebieten, z. B. in der Europäischen Union, wurden Systeme für die Rücknahme und Wiederverwertung von Elektroschrott eingeführt. Erkundigen Sie sich bitte bei Ihrer Stadtoder Kreisverwaltung nach der geltenden Entsorgungspraxis. Falls bei Ihnen noch kein Abfuhroder Rücknahmesystem besteht, wenden Sie sich bitte an den Kundendienst von Motorola.

Reciclaje de su equipo Motorola

No deseche este producto junto con sus residuos residenciales o comerciales. Algunos países o regiones, tales como la Unión Europea, han organizado sistemas para recoger y reciclar desechos eléctricos y electrónicos. Comuníquese con las autoridades locales para obtener información acerca de las prácticas vigentes en su región. Si no existen sistemas de recolección disponibles, solicite asistencia llamando el Servicio al Cliente de Motorola.

Recyclage de votre équipement Motorola

Veuillez ne pas jeter ce produit avec vos ordures ménagères ou vos rebuts d'entreprise. Certains pays ou certaines régions comme l'Union Européenne ont mis en place des systèmes de collecte et de recyclage des produits électriques et électroniques mis au rebut. Veuillez contacter vos autorités locales pour vous informer des pratiques instaurées dans votre region. Si aucun système de collecte n'est disponible, veuillez appeler le Service clientèle de Motorola qui vous apportera son assistance.

Milieubewust recycleren

Als u dit symbool op een Motorola-product ziet, gooi het dan niet bij het huishoudelijk afval of het bedrijfsafval.

Uw Motorola-materiaal recycleren.

Gooi dit product niet bij het huishoudelijk afval het of bedrijfsafval. In sommige landen of regio's zoals de Europese Unie, zijn er bepaalde systemen om elektrische of elektronische afvalproducten in te zamelen en te recycleren. Neem contact op met de plaatselijke overheid voor informatie over de geldende regels in uw regio. Indien er geen systemen bestaan, neemt u contact op met de klantendienst van Motorola.

Dbałość o środowisko - recykling

Produktów Motorola oznaczonych tym symbolem nie należy wyrzucać do komunalnych pojemników na śmieci.

Recykling posiadanego sprzętu Motorola

Produktu nie należy wyrzucać do komunalnych pojemników na śmieci. W niektórych krajach i regionach, np. w Unii Europejskiej, istnieją systemy zbierania i recyklingu sprzętu elektrycznego i elektronicznego. Informacje o utylizacji tego rodzaju odpadów należy uzyskać od władz lokalnych. Jeśli w danym regionie nie istnieją systemy zbierania odpadów elektrycznych i elektronicznych, informacje o utylizacji należy uzyskać od biura obsługi klienta firmy Motorola (Motorola Customer Service).

Cuidando do meio ambiente através da reciclagem

Quando você ver este símbolo em um produto Motorola, não descarte o produto junto com lixo residencial ou comercial.

Var rädd om miljön genom återvinning

När du ser den här symbolen på en av Motorolas produkter ska du inte kasta produkten tillsammans med det vanliga avfallet.

Reciclagem do seu equipamento Motorola

Não descarte este produto junto com o lixo residencial ou comercial. Alguns países ou regiões, tais como a União Européia, criaram sistemas para colecionar e reciclar produtos eletroeletrônicos. Para obter informações sobre as práticas estabelecidas para sua região, entre em contato com as autoridades locais. Se não houver sistemas de coleta disponíveis, entre em contato com o Serviço ao Cliente da Motorola para obter assistência.

Återvinning av din Motorola-utrustning

Kasta inte denna produkt tillsammans med det vanliga avfallet. Vissa länder eller regioner, som t.ex. EU, har satt upp ett system för insamling och återvinning av el- och elektronikavfall. Kontakta dina lokala myndigheter för information om vilka regler som gäller i din region. Om det inte finns något insamlingssystem ska du kontakta Motorolas kundtjänst för hjälp.

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重复利用,保护环境

如果 Motorola

产品上具有这个标识,请勿将产品 丢弃到家庭或商业垃圾中。

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在你看到產品上有Motorola的標誌 時,請勿以住家或商用的廢棄物方 式處置。

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請勿以住家或商用的廢棄物方式處置。某些國家或地區,如歐盟, 已對廢棄的電器和電子產品制訂回收以及再利用體制。請與您所在 地的管理機構諮詢相關規定。

若您所在的地區並未設置回收機制,請電Motorola客服部諮詢相關 事宜。

Please visit http://www.motorola.com/recycle for instructions on recycling.

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dhcp (dhcp-isc) 4.1.1-P1
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DropBear 0.52

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- bridge-utils 1.2
- busybox 1.18.3 dnsmasq 2.45
- ez-ipupdate 3.0.11b7 haserl 0.9.26
- inetd
- iproute2
- iptables 1.4.0 ntpclient 2003_194
- pppd 2.4.4
- rp-pppoe 3.10
- samba 3.0.25a
- udev 136
- vconfig 1.6
- wget 1.10.2 * zebra 0.94

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uClibc 0.9.29

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Updated to ppp-2.4.2 by David Woodhouse 2004.

- disconnect method added
- remove_options() abuse removed.

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Appendix A Motorola[®] Gateway Captive Portal Implementation

This section contains information about the Motorola Gateway Captive Portal Support.

Overview

Motorola follows the 2Wire RPC specification for implementation of Captive Portal.

The Captive Portal feature redirects all TCP traffic destined to port 80 and redirects it to a Captive Portal URL. A White-IP address list can be configured to avoid the captive portal redirect. All HTTP traffic destined to the IP addresses within this white IP address list will not be redirected to the Captive Portal. Any Changes to the Captive Portal parameters will take place immediately and do not require a reboot.

- PortalURL can be a maximum of 512 characters long.
- A maximum of 500 White IP Addresses are supported WhiteIPAddresses list takes a comma-separated string, which can be Individual IP addresses or a range of IP addresses. For a range of IP Addresses, subnet mask is required.
- The following formats of IP address are accepted:
 - Individual IP address 144.130.120.62 or 144.130.120.62/32
 - Range of 64 IP addresses 144.130.120.64/26
- White IP Address list gets rewritten on any changes.
- Clearing the Captive Portal URL disables Captive Portal. Turning OFF the enable parameter can also disable captive Portal functionality.
- Captive Portal is disabled by default and enabled via TR-069
- White List can be a combination of FQDN (Fully Qualified Domain Names) and white IP Address/cidr.
- FQDNs will be resolved to IP addresses on BOOT and whenever a new list is pushed.
- For NVG589, Captive Portal implementation only redirects port 80 traffic. Traffic to port 443 is allowed.
- DNS Traffic will not be blocked

Captive Portal RPC

RPC supported per 2Wire requirements that will set Captive Portal Parameters.

```
<xs:schema xmlns:xs="http://www.w3.org/2001/XMLSchema"</pre>
 xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
 xmlns:soapenc="http://schemas.xmlsoap.org/soap/encoding/"
 xmlns:tns="urn:dslforum-org:cwmp-1-0"
targetNamespace="urn:dslforum-org:cwmp-1-0"
 elementFormDefault="unqualified"
attributeFormDefault="unqualified">
  <xs:import namespace="http://schemas.xmlsoap.org/soap/envelope/"</pre>
    schemaLocation="soapenv.xsd"/>
  <xs:import namespace="http://schemas.xmlsoap.org/soap/encoding/"</pre>
    schemaLocation="soapenc.xsd"/>
<xs:complexType name="CaptivePortalParamStruct">
    <xs:sequence>
      <xs:element name="Enable" type="soapenc:boolean">
        <xs:annotation>
          <xs:documentation>If true, the Captive Portal is enabled.
xs:documentation>
          <xs:documentation>If false, the Captive Portal is
disabled.</xs:documentation>
        </xs:annotation>
      </xs:element>
      <xs:element name="RedirectURL">
        <xs:annotation>
          <xs:documentation>the URL to be redirected to.
xs:documentation>
        </xs:annotation>
        <xs:simpleType>
          <xs:restriction base="xs:string">
            <xs:maxLength value="512"/>
          </xs:restriction>
        </xs:simpleType>
      </xs:element>
      <xs:element name="WhiteList" type="tns:WhiteList">
        <xs:annotation>
          <xs:documentation>a list of sites and IP address to be
escaped by the Captive Portal.</xs:documentation>
        </xs:annotation>
      </xs:element>
    </xs:sequence>
  </xs:complexType>
X_00D09E_GetCaptivePortalParams RPC:
<!-- X 00D09E GetCaptivePortalParams -->
  <xs:element name="X 00D09E GetCaptivePortalParams">
    <xs:annotation>
      <xs:documentation>X_00D09E_GetCaptivePortalParams message is
to get the Captive Portal parameters on a CPE.</xs:documentation>
```

```
</xs:annotation>
    <xs:complexType/>
  </xs:element>
<!-- X 00D09E GetCaptivePortalParamsResponse -->
  <xs:element name="X 00D09E GetCaptivePortalParamsResponse">
    <xs:annotation>
      <xs:documentation>X 00D09E GetCaptivePortalParamsResponse
response message for X 00D09E GetCaptivePortalParams request.<
xs:documentation>
    </xs:annotation>
    <xs:complexType>
      <xs:sequence>
        <xs:element name="CaptivePortalParamStruct"</pre>
type="tns:CaptivePortalParamStruct"/>
      </xs:sequence>
    </xs:complexType>
  </xs:element>
X 00D09E SetCaptivePortalParams RPC:
<!-- X 00D09E SetCaptivePortalParams -->
  <xs:element name="X_00D09E_SetCaptivePortalParams">
    <xs:annotation>
      <xs:documentation>X 00D09E SetCaptivePortalParams message to
set the Captive Portal parameters on a CPE.</xs:documentation>
    </xs:annotation>
    <xs:complexType>
      <xs:sequence>
        <xs:element name="CaptivePortalParamStruct"</pre>
type="tns:CaptivePortalParamStruct"/>
      </xs:sequence>
    </xs:complexType>
  </xs:element>
<!-- X 00D09E SetCaptivePortalParamsResponse -->
  <xs:element name="X_00D09E_SetCaptivePortalParamsResponse">
    <xs:annotation>
      <xs:documentation>X 00D09E SetCaptivePortalParamsResponse
response message is a response for X 00D09E SetCaptivePortalParams
request.</xs:documentation>
    </xs:annotation>
    <xs:complexType/>
  </xs:element>
```

Appendix B Quality of Service (QoS) Examples

This section contains information about the Motorola Gateway QoS implementation.

Overview

When packets arrive on a high speed interface and are forwarded to a low speed interface, there is contention for bandwidth. This is the use case for QoS: to make effective use of bandwidth.

The basic steps for Quality of Service are to match and identify packets as belonging to a class of traffic, and to give each class of traffic a certain behavior such as priority queuing or bandwidth shaping across critical networking bottlenecks.

Packets forwarded through the system are classified using sets of filter rules to match various criteria, for example p-bit, DSCP, IP address, port, etc. The matching rule can set the classification, which is the name of the queue that is to be used.

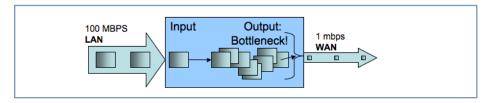


Figure 1. Illustration of upstream congestion, all traffic is consistently delayed.

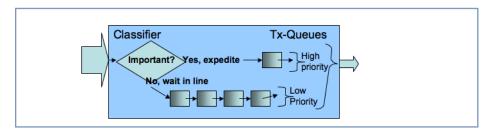


Figure 2. Illustration of classification and transmit queue in a simple high/low priority scheme. Low priority may transmit only when high priority is completely empty.

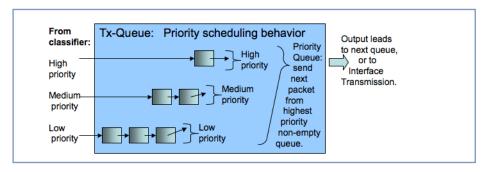


Figure 3. Illustration of priority scheduling

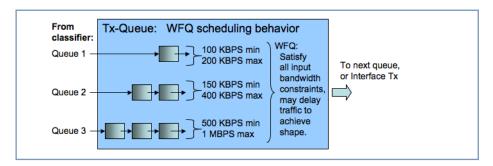


Figure 4. Illustration of weighted fair queue scheduling

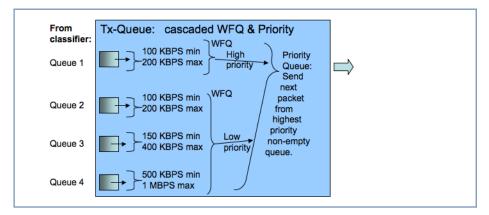


Figure 5. Illustration of a hybrid queue that is both priority and WFQ, to both constrain bandwidth usage and expedite one of the queues.

After the packet has been classified, it can be put in the proper queue. Queues are assigned to interfaces and can be constructed of several queue components to deliver the desired behavior. The components of an interface queue are these building blocks:

- basic queues: a 1 input 1 output packet list with a length of 64 packets by default. Packets will tail-drop when the enqueued to a full basic queue.
- priority queue: 2 or more input, 1 output. Schedules the packets from the various inputs strictly according to input's priority.
- weighted fair queue: 1 or more input, 1 output. Schedules the packets according to bandwidth constraints

Packets are enqueued to basic queues, and only to basic queues. Basic queues are output to priority queues and weighted fair queues, which act as "plumbing" elements that alter the dequeuing order and rate, respectively. Priority queues and weighted fair queues can contain one another.

Weighted fair queues are used to constrain bandwidth. For example, consider a weighted fair queue with three basic queues as inputs, EF, AF and BE:

WFQ
Input 1: EF
Input 2: AF
Input 3: BE

Each input entry is configured with a weight value, which is the rate at which to limit the traffic. This weight can be either absolute (bps) or a relative percentage of the interface's data-rate. This allows dedicating a split amount of bandwidth to each queue. A special value for the weight parameter is zero, which will use the remainder of unclaimed bandwidth.

There is an option to enable bandwidth sharing, so that unused bandwidth in idle queues can be shared to other queues. When the traffic resumes in the previously idle queue, the previously shared-out bandwidth is taken back.

When bandwidth sharing is enabled, a secondary rate configuration appears on each input entry, the peak parameter. This is a hard limit on the amount of bandwidth that the particular input entry can use. This rate will not be exceeded, even if there is an excess pool of idle bandwidth that could otherwise be shared.

Upstream QoS: Priority and shaping

The Gateway uses the DSL sync rate to determine traffic shaping requirements for WAN traffic. In this case there are 6 basic queues, and a hierarchy of both priority queue and weighted fair queue with bandwidth sharing and dual rate shaping. First the packets are classified via the filterset, to set the QoS-marker with the name of the desired basic queues. The queues are shown here, with packets traveling from left to right. Each basic queue feeds into a WFQ entry, and is shaped between the minimum bandwidth defined by "weight", and the maximum rate defined by "peak". If there is sufficient bandwidth, the WFQ entry shapes at the peak rate. If there is no spare bandwidth available for sharing, then the queue is shaped at the "weight" rate. The weight" rate is defined either as a bps value, or as a percentage of line-rate that is determined once the upstream WAN data-rate is acquired. This "weight" value behaves as a Committed Information Rate (CIR), and the "peak" value behaves as a Peak Information Rate (PIR.)

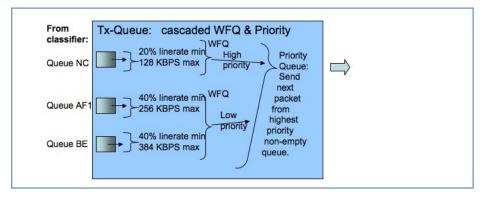


Figure 6. Illustration of default queues used for AT&T

Downstream QoS: Ethernet Switch

The simplest way of handling downstream QoS (from WAN to LAN) is to use the per-port queues that are present in the Ethernet switch. This achieves the greatest efficiency since the queues are handled in the switch hardware, and should be used when a strict priority queue with 4 priorities is sufficient.

The traffic is classified by priority-bit value. This can be the value retained from WAN ingress (assuming WAN is tagged,) or it can be a value that is set via a filter rule, which allows for advanced classification criteria to be used. Even though the LAN interface might not be tagged, there is still an internal priority field which is used to convey this information to the switch.

Downstream QoS: Egress queues

The secondary method of downstream QoS is to assign egress queues to the LAN port configuration. This is less efficient, however it allows more advanced queue scheduling algorithms to be used. Packets are classified by QoS markers set by filter rules.



This method is typically not recommended for deployment configuration as this mechanism can consume a large amount of CPU processing bandwidth.

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 $\begin{array}{l} \text{WiFi-Key} \ \underline{48} \\ \text{Wireless} \ \underline{\underline{46}} \\ \text{Wireless Security} \ \underline{48} \end{array}$



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