

## eero User Documentation.

Rather than a standard “User Manual”, eero provides the users with the documentation and instructions they need through 3 main methods.

First, there is the Quick Start Guide provided as a card that sits on top of the eero in the box.

Secondly, the eero product works in concert with an App that the user must install on their smartphone.

Third, there is key documentation included on the company web site. The information is found in the section titled “Legal”.

### eero Quick Start Guide artwork, page 1:



Download the app  
[eero.com/app](https://eero.com/app)



eero Beacon can only connect to  
an existing eero WiFi system.

eero Quick Start Guide artwork, page 2:

We're here to help  
**eero.com/support**  
**(877) 659-2347**

For our return policy, warranty info, privacy policy, terms of service, and more, visit **eero.com/legal**

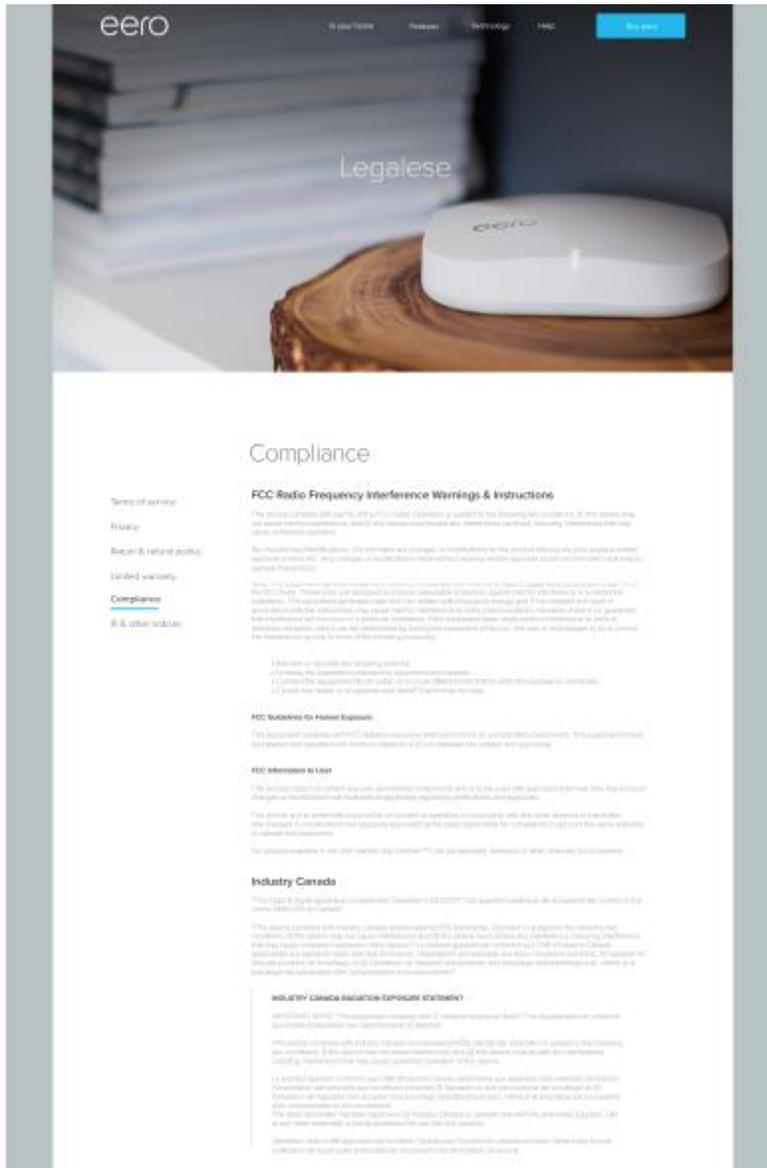
Because our lawyers made us:

These devices comply with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) these devices may not cause harmful interference, and (2) these devices must accept any interference received, including interference that may cause undesired operation.

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**eero Legal pages in App and on company web site:**

The screenshot is shown below. Since this is difficult to read, I have also expanded the text.



**FCC Radio Frequency Interference Warnings & Instructions**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**No Unauthorized Modifications:** Do not make any changes or modifications to this product without the prior express written approval of eero, Inc. Any changes or modifications made without express written approval could void the user's authority to operate this product.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### **FCC Guidelines for Human Exposure**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance of 20 cm between the radiator and your body.

### **FCC Information to User**

This product does not contain any user serviceable components and is to be used with approved antennas only. Any product changes or modifications will invalidate all applicable regulatory certifications and approvals.

This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

For product available in the USA market, only channel 1~11 can be operated. Selection of other channels is not possible.

### **Industry Canada**

"This Class B digital apparatus complies with Canadian ICES-0031"/ "Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada"

“This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference and (2) this device must accept any interference, including interference that may cause undesired operation of the device” / “Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement”

#### **INDUSTRY CANADA RADIATION EXPOSURE STATEMENT**

IMPORTANT NOTE: “This equipment complies with IC radiation exposure limits” / “Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies”

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux conditions suivantes: (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

The radio transmitter has been approved by Industry Canada to operate only with the antenna(s) supplied. Use of any other antenna(s) is strictly prohibited for use with this product.

L'émetteur radio a été approuvé par Industrie Canada pour fonctionner uniquement avec l'antenne(s) fournie. L'utilisation de toute autre antenne(s) est strictement interdit d'utiliser ce produit.