Troubleshooting

This chapter provides solutions to problems that can occur during the installation and operation of the WRTB-283N. Read the following descriptions
if you are having problems. (The examples below are illustrated in Windows® XP. If you have a different operating system, the screenshots on your computer will look similar to the following examples.)

1. Why can't I access the web-based configuration utility?

When entering the IP address of the Gemtek router (192.168.0.1 for example), you are not connecting to a website on the Internet or have to be connected to the Internet. The device has the utility built-in to a ROM chip in the device itself. Your computer must be on the same IP subnet to connect to the web-based utility.

- Make sure you have an updated Java-enabled web browser. We recommend the following:

  - Internet Explorer 6.0 or higher
  - Chrome 2.0 or higher
  - Safari 3.0 or higher
  - Firefox 3.0 or higher

- Verify physical connectivity by checking for solid link lights on the device. If you do not get a solid link light, try using a different cable or connect
  to a different port on the device if possible. If the computer is turned off, the link light may not be on.

- Disable any internet security software running on the computer. Software firewal s such as Zone Alarm, Black Ice, Sygate, Norton Personal Firewal ,
  and Windows XP firewal may block access to the configuration pages. Check the help files included with your firewal software for more information
  on disabling or configuring it.

- Configure your Internet settings:

    - Go to **Start** > **Settings** > **Control Panel**. Double-click the **Internet Options** Icon. From the **Security** tab, click the button to restore the settings to their defaults.

    - Click the **Connection** tab and set the dial-up option to Never Dial a Connection. Click the LAN Settings button. Make sure nothing
      is checked. Click **OK**.

    - Go to the **Advanced** tab and click the button to restore these settings to their defaults. Click **OK** three times.

    - Close your web browser (if open) and open it.

- Access the web management. Open your web browser and enter the IP address of your Gemtek router in the address bar. This should open the
  login page for your the web management.

- If you stil cannot access the configuration, unplug the power to the router for 10 seconds and plug back in. Wait about 30 seconds and try accessing
  the configuration. If you have multiple computers, try connecting using a different computer.

2. What can I do if I forgot my password?

If you forgot your password, you must reset your router. Unfortunately this process will change all your settings back to the factory defaults.

To reset the router, locate the reset button (hole) on the rear panel of the unit. With the router powered on, use a paperclip to hold the button down for 10 seconds. Release the button and the router will go through its reboot process. Wait about 30 seconds to access the router. The default IP address is 192.168.0.1. When logging in, the username is **admin** and leave the password box empty.

3. Why can't I connect to certain sites or send and receive emails when connecting through my router?

If you are having a problem sending or receiving email, or connecting to secure sites such as eBay, banking sites, and Hotmail, we suggest lowering
the MTU in increments of ten (Ex. 1492, 1482, 1472, etc).

Note: AOL DSL+ users must use MTU of 1400.

To find the proper MTU Size, you'll have to do a special ping of the destination you're trying to go to. A destination could be another computer, or a URL.

- Click on **Start** and then click **Run**.

- Windows® 95, 98, and Me users type in **command** (Windows NT, 2000, XP, Vista® and 7 users type in **cmd**) and press **Enter** (or click
    OK).

- Once the window opens, you'll need to do a special ping. Use the following syntax:

ping [url] [-f] [-l] [MTU value]

Example: **ping yahoo.com -f -l 1472**

```
C:\>ping yahoo.com -f -l 1482

Pinging yahoo.com [66.94.234.13] with 1482 bytes of data:

Packet needs to be fragmented but DF set.
Packet needs to be fragmented but DF set.
Packet needs to be fragmented but DF set.
Packet needs to be fragmented but DF set.

Ping statistics for 66.94.234.13:
    Packets: Sent = 4, Received = 0, Lost = 4 (100% loss),
Approximate round trip times in milli-seconds:
    Minimum = 0ms, Maximum =  0ms, Average =  0ms

C:\>ping yahoo.com -f -l 1472

Pinging yahoo.com [66.94.234.13] with 1472 bytes of data:

Reply from 66.94.234.13: bytes=1472 time=93ms TTL=52
Reply from 66.94.234.13: bytes=1472 time=109ms TTL=52
Reply from 66.94.234.13: bytes=1472 time=125ms TTL=52
Reply from 66.94.234.13: bytes=1472 time=203ms TTL=52

Ping statistics for 66.94.234.13:
    Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
Approximate round trip times in milli-seconds:
    Minimum = 93ms, Maximum =  203ms, Average =  132ms

C:\>
```

You should start at 1472 and work your way down by 10 each time. Once you get a reply, go up by 2 until you get a fragmented packet. Take that

value and add 28 to the value to account for the various TCP/IP headers. For example, lets say that 1452 was the proper value, the actual MTU size would be 1480, which is the optimum for the network we're working with (1452+28=1480).

Once you find your MTU, you can now configure your router with the proper MTU size.

To change the MTU rate on your router follow the steps below:

- Open your browser, enter the IP address of your router (192.168.0.1) and click **OK**.

- Enter your username (admin) and password (blank by default). Click **OK** to enter the web configuration page for the device.

- Click on **Setup** and then click **Manual Configure**.

- To change the MTU enter the number in the MTU field and click **Save Settings** to save your settings.

- Test your email. If changing the MTU does not resolve the problem, continue changing the MTU in increments of ten.

Wireless Basics

Gemtek wireless products are based on industry standards to provide easy-to-use and compatible high-speed wireless connectivity within your
home, business or public access wireless networks. Strictly adhering to the IEEE standard, the Gemtek wireless family of products will allow you to securely access the data you want, when and where you want it. You will be able to enjoy the freedom that wireless networking delivers.

A wireless local area network (WLAN) is a cellular computer network that transmits and receives data with radio signals instead of wires. Wireless LANs are used increasingly in both home and office environments, and public areas such as airports, coffee shops and universities. Innovative ways to utilize WLAN technology are helping people to work and communicate more efficiently. Increased mobility and the absence of cabling and other fixed infrastructure have proven to be beneficial for many users.

Wireless users can use the same applications they use on a wired network. Wireless adapter cards used on laptop and desktop systems support the same protocols as Ethernet adapter cards.

Under many circumstances, it may be desirable for mobile network devices to link to a conventional Ethernet LAN in order to use servers, printers or an Internet connection supplied through the wired LAN. A Wireless Router is a device used to provide this link.

What is Wireless?

Wireless or Wi-Fi technology is another way of connecting your computer to the network without using wires. Wi-Fi uses radio frequency to connect
wirelessly, so you have the freedom to connect computers anywhere in your home or office network.

Why Gemtek Wireless?

Gemtek is the worldwide leader and award winning designer, developer, and manufacturer of networking products. Gemtek delivers the performance
you need at a price you can afford. Gemtek has all the products you need to build your network.

How does wireless work?

Wireless works similar to how cordless phone work, through radio signals to transmit data from one point A to point B. But wireless technology has
restrictions as to how you can access the network. You must be within the wireless network range area to be able to connect your computer. There are two different types of wireless networks: Wireless Local Area Network (WLAN) and Wireless Personal Area Network (WPAN).

Wireless Local Area Network (WLAN)

In a wireless local area network, a device called an Access Point (AP) connects computers to the network. The access point has a small antenna attached to it, which allows it to transmit data back and forth over radio signals. With an indoor access point, the signal can travel up to 300 feet. With an outdoor access point the signal can reach out up to 30 miles to serve places like manufacturing plants, industrial locations, college and high school campuses, airports, golf courses, and many other outdoor venues.

Wireless Personal Area Network (WPAN)

Bluetooth is the industry standard wireless technology used for WPAN. Bluetooth devices in WPAN operate in a range up to 30 feet away.
Compared to WLAN the speed and wireless operation range are both less than WLAN, but in return it doesn't use nearly as much power which makes it ideal for personal devices, such as mobile phones, PDAs, headphones, laptops, speakers, and other devices that operate on batteries.

Who uses wireless?

Wireless technology as become so popular in recent years that almost everyone is using it, whether it's for home, office, business, Gemtek has a wireless solution for it.

Home
- Gives everyone at home broadband access
- Surf the web, check email, instant message, and etc
- Gets rid of the cables around the house
- Simple and easy to use

Small Office and Home Office
- Stay on top of everything at home as you would at office
- Remotely access your office network from home
- Share Internet connection and printer with multiple computers

- No need to dedicate office space

Where is wireless used?

Wireless technology is expanding everywhere not just at home or office. People like the freedom of mobility and it's becoming so popular that more
and more public facilities now provide wireless access to attract people. The wireless connection in public places is usually called "hotspots".

Using a Gemtek Cardbus Adapter with your laptop, you can access the hotspot to connect to Internet from remote locations like: Airports, Hotels, Coffee Shops, Libraries, Restaurants, and Convention Centers.

Wireless network is easy to setup, but if you're installing it for the first time it could be quite a task not knowing where to start. That's why we've put
together a few setup steps and tips to help you through the process of setting up a wireless network.

Tips

Here are a few things to keep in mind, when you install a wireless network.

Centralize your router or Access Point

Make sure you place the router/access point in a centralized location within your network for the best performance. Try to place the router/access point as high as possible in the room, so the signal gets dispersed throughout your home. If you have a two-story home, you may need a repeater to boost the signal to extend the range.

Eliminate Interference

Place home appliances such as cordless telephones, microwaves, and televisions as far away as possible from the router/access point. This would significantly reduce any interference that the appliances might cause since they operate on same frequency.

Security

Don't let you next-door neighbors or intruders connect to your wireless network. Secure your wireless network by turning on the WPA security feature on the router. Refer to product manual for detail information on how to set it up.

Wireless Modes

There are basically two modes of networking:

- **Infrastructure** – All wireless clients will connect to an access point or wireless router.

- **Ad-Hoc** – Directly connecting to another computer, for peer-to-peer communication, using wireless network adapters on each computer, such as two or more WRTB-283N wireless network Cardbus adapters.

An Infrastructure network contains an Access Point or wireless router. All the wireless devices, or clients, will connect to the wireless router or access
point.

An Ad-Hoc network contains only clients, such as laptops with wireless cardbus adapters. All the adapters must be in Ad-Hoc mode to
communicate.

I

Networking Basics

Check your IP address

After you install your new Gemtek adapter, by default, the TCP/IP settings should be set to obtain an IP address from a DHCP server (i.e. wireless
router) automatically. To verify your IP address, please follow the steps below.

Click on **Start** > **Run**. In the run box type **cmd** and click **OK.** (Windows® 7/Vista® users type cmd in the **Start Search** box.)

At the prompt, type **ipconfig** and press **Enter**.

This will display the IP address, subnet mask, and the default gateway of your adapter.

If the address is 0.0.0.0, check your adapter instal ation, security settings, and the settings on your router. Some firewal software programs may block a DHCP request on newly adapters.

If you are connecting to a wireless network at a hotspot (e hotel, coffee shop, airport), please contact an employee or administrator to verify their wireless network settings.

```
C:\WINDOWS\system32\cmd.exe

Microsoft Windows XP [Version 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.

C:\Documents and Settings>ipconfig

Windows IP Configuration

Ethernet adapter Local Area Connection:

        Connection-specific DNS Suffix  . : dlink
        IP Address. . . . . . . . . . . : 10.5.7.114
        Subnet Mask . . . . . . . . . . : 255.255.255.0
        Default Gateway . . . . . . . . : 10.5.7.1

C:\Documents and Settings>_
```

Statically Assign an IP address

If you are not using a DHCP capable gateway/router, or you need to assign a static IP address, please follow the steps below:

Step 1
Windows® 7 - Click on **Start > Control Panel > Network and Internet > Network and Sharing Center.**
Windows Vista® - Click on **Start > Control Panel > Network and Internet > Network and Sharing Center > Manage Network Connections.**
Windows XP - Click on **Start > Control Panel > Network Connections**.
Windows 2000 - From the desktop, right-click **My Network Places > Properties**.

Step 2
Right-click on the **Local Area Connection** which represents your Gemtek network adapter and select **Properties**.

Step 3
Highlight **InternetProtocol(TCP/IP)** and click **Properties**.
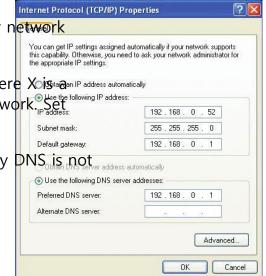
Step 4
Click **Use the following IP address** and enter an IP address that is on the same subnet as your network or the LAN IP address on your router.

Example: If the router´s LAN IP address is 192.168.0.1, make your IP address 192.168.0.X where X is a number between 2 and 99. Make sure that the number you choose is not in use on the network. Set Default Gateway the same as the LAN IP address of your router (192.168.0.1).

Set Primary DNS the same as the LAN IP address of your router (192.168.0.1). The Secondary DNS is not needed or you may enter a DNS server from your ISP.

Step 5
Click **OK** twice to save your settings.

Technical Specifications

Standards
- IEEE 802.11a
- IEEE 802.11n
- IEEE 802.11g
- IEEE 802.3
- IEEE 802.3u
- IEEE 802.3ab

Security
- WPA-Personal
- WPA2-Personal
- WPA-Enterprise
- WPA2-Enterprise

Wireless Signal Rates*
- 450Mbps   • 12Mbps
- 300Mbps   • 11Mbps
- 108Mbps   • 9Mbps
- 54Mbps   • 6Mbps
- 48Mbps   • 5.5Mbps
- 36Mbps   • 2Mbps
- 24Mbps   • 1Mbps
- 18Mbps

MSC (0-15)
- 130Mbps (270)   • 117Mbps (243)
- 104Mbps (216)   • 78Mbps (162)
- 66Mbps (135)   • 58.5Mbps (121.5)
- 52Mbps (108)   • 39Mbps (81)
- 26Mbps (54)   • 19.5Mbps (40.5)
- 12Mbps (27)   • 6.5Mbps (13.5)

Frequency Range
- 2.4GHz to 2.483GHz
- 5.15GHz to 5.825GHz

Transmitter Output Power
- 5GHz 26.4dBm (peak)   • 2.4GHz 25dBm (peak)
- 5GHz 18dBm (average)   • 2.4GHz 14dBm (average)

LEDs
- Power   • Internet

Operating Temperature
- 32°F to 104°F (0°C to 40°C)

Humidity
- 95% maximum (non-condensing)

Safety & Emissions
- FCC
- IC

Dimensions
- L = 8.4 inches
- W = 6.3 inches
- H = 1.4 inches

Warranty
- 1 Year

*   Maximum wireless signal rate derived from IEEE Standard 802.11g and 802.11n specifications. Actual data throughput will vary. Network conditions and environmental factors, including volume of network traffic, building materials and construction, and network overhead, lower actual data throughput rate. Environmental factors will adversely affect wireless signal range.

Warranty

Subject to the terms and conditions set forth herein, Gemtek Systems, Inc. ("Gemtek") provides this Limited Warranty:

- Only to the person or entity that originally purchased the product from Gemtek or its authorized reseller or distributor, and
- Only for products purchased and delivered within the fifty states of the United States, the District of Columbia, U.S. Possessions
  or Protectorates, U.S. Military Installations, or addresses with an APO or FPO.

Limited Warranty:

Gemtek warrants that the hardware portion of the Gemtek product described below ("Hardware") will be free from material defects in workmanship
and materials under normal use from the date of original retail purchase of the product, for the period set forth below ("Warranty Period"), except as otherwise stated herein.

- Hardware: One (1) year
- Spare parts and spare kits: Ninety (90) days

The customer's sole and exclusive remedy and the entire liability of Gemtek and its suppliers under this Limited Warranty will be, at
Gemtek's option, to repair or replace the defective Hardware during the Warranty Period at no charge to the original owner or to refund the actual
purchase price paid. Any repair or replacement will be rendered by Gemtek at an Authorized Gemtek Service Office. The replacement hardware
need not be new or have an identical make, model or part. Gemtek may, at its option, replace the defective Hardware or any part thereof with any
reconditioned product that Gemtek reasonably determines is substantially equivalent (or superior) in all material respects to the defective Hardware.
Repaired or replacement hardware will be warranted for the remainder of the original Warranty Period or ninety (90) days, whichever is longer,
and is subject to the same limitations and exclusions. If a material defect is incapable of correction, or if Gemtek determines that it is not practical
to repair or replace the defective Hardware, the actual price paid by the original purchaser for the defective Hardware will be refunded by Gemtek
upon return to Gemtek of the defective Hardware. All Hardware or part thereof that is replaced by Gemtek, or for which the purchase price is refunded,
shall become the property of Gemtek upon replacement or refund.

Limited Software Warranty:

Gemtek warrants that the software portion of the product ("Software") will substantially conform to Gemtek's then current functional specifications
for the Software, as set forth in the applicable documentation, from the date of original retail purchase of the Software for a period of ninety (90)
days ("Software Warranty Period"), provided that the Software is properly installed on approved hardware and operated as contemplated in its
documentation. Gemtek further warrants that, during the Software Warranty Period, the magnetic media on which Gemtek delivers the Software will
be free of physical defects. The customer's sole and exclusive remedy and the entire liability of Gemtek and its suppliers under this Limited Warranty
will be, at Gemtek's option, to replace the non-conforming Software (or defective media) with software that substantially conforms to Gemtek's
functional specifications for the Software or to refund the portion of the actual purchase price paid that is attributable to the Software.

Except as otherwise agreed by Gemtek in writing, the replacement Software is provided only to the original licensee, and is subject to the terms and
conditions of the license granted by Gemtek for the Software. Replacement Software will be warranted for the remainder of the original Warranty Period and is subject to the same limitations and exclusions. If a material non-conformance is incapable of correction, or if Gemtek determines in its sole discretion that it is not practical to replace the non-conforming Software, the price paid by the original licensee for the non-conforming Software will be refunded by Gemtek; provided that the non-conforming Software (and all copies thereof) is first returned to Gemtek. The license granted respecting any Software for which a refund is given automatically terminates.

Non-Applicability of Warranty:

The Limited Warranty provided hereunder for Hardware and Software portions of Gemtek's products will not be applied to and does not cover any refurbished product and any product purchased through the inventory clearance or liquidation sale or other sales in which Gemtek, the sellers, or the liquidators expressly disclaim their warranty obligation pertaining to the product and in that case, the product is being sold "As-Is" without any warranty whatsoever including, without limitation, the Limited Warranty as described herein, notwithstanding anything stated herein to the contrary.

Submitting A Claim:
 The customer shall return the product to the original purchase point based on its return policy. In case the return policy period has expired and the product is within warranty, the customer shall submit a claim to Gemtek as outlined below:

- The customer must submit with the product as part of the claim a written description of the Hardware defect or Software nonconformance in sufficient detail to allow DLink to confirm the same, along with proof of purchase of the product (such as a copy of the dated purchase invoice for the product) if the product is not registered.

- The customer must obtain a Case ID Number from Gemtek Technical Support at 1-877-453-5465, who will attempt to assist the
  customer in resolving any suspected defects with the product. If the product is considered defective, the customer must obtain a Return Material Authorization ("RMA") number by completing the RMA form and entering the assigned Case ID Number at https://rma.dlink.com/.

- After an RMA number is issued, the defective product must be packaged securely in the original or other suitable shipping package
  to ensure that it will not be damaged in transit, and the RMA number must be prominently marked on the outside of the package.
  Do not include any manuals or accessories in the shipping package. DLink will only replace the defective portion of the product and will not ship back any accessories.

- ~~The customer is responsible for al in-bound shipping charges to Gemtek. No Cash on Delivery ("COD") is al owed. Products~~ sent COD

will either be rejected by Gemtek or become the property of Gemtek. Products shall be fully insured by the customer and shipped
to Gemtek Systems, Inc., 17595 Mt. Herrmann, Fountain Valley, CA 92708. Gemtek will not be held responsible for any packages that
are lost in transit to Gemtek. The repaired or replaced packages will be shipped to the customer via UPS Ground or any common
carrier selected by Gemtek.

Return shipping charges shall be prepaid by Gemtek if you use an address in the United States, otherwise we will ship the product

to you freight collect. Expedited shipping is available upon request and provided shipping charges are prepaid by the customer. Gemtek may reject or return any product that is not packaged and shipped in strict compliance with the foregoing requirements, or for which an RMA number is not visible from the outside of the package. The product owner agrees to pay Gemtek's reasonable handling and return shipping charges for any product that is not packaged and shipped in accordance with the foregoing requirements, or that is determined by Gemtek not to be defective or non-conforming.

What Is Not Covered:

The Limited Warranty provided herein by Gemtek does not cover:
Products that, in Gemtek's judgment, have been subjected to abuse, accident, alteration, modification, tampering, negligence, misuse, faulty instalation,
lack of reasonable care, repair or service in any way that is not contemplated in the documentation for the product, or if the model or serial number
has been altered, tampered with, defaced or removed; Initial installation, installation and removal of the product for repair, and shipping costs; Operational adjustments covered in the operating manual for the product, and normal maintenance; Damage that occurs in shipment, due to act of God, failures due to power surge, and cosmetic damage; Any hardware, software, firmware or other products or services provided by anyone other than Gemtek; and Products that have been purchased from inventory clearance or liquidation sales or other sales in which Gemtek, the sellers, or the liquidators expressly disclaim their warranty obligation pertaining to the product.

While necessary maintenance or repairs on your Product can be performed by any company, we recommend that you use only an Authorized D-Link Service Office. Improper or incorrectly performed maintenance or repair voids this Limited Warranty.

Disclaimer of Other Warranties:

EXCEPT FORTHE LIMITED WARRANTY SPECIFIED HEREIN,THE PRODUCT IS PROVIDED"AS-IS" WITHOUT ANY WARRANTY OF ANY KIND WHATSOEVER
INCLUDING, WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT.

IF ANY IMPLIED WARRANTY CANNOT BE DISCLAIMED IN ANY TERRITORY WHERE A PRODUCT IS SOLD, THE DURATION OF SUCH IMPLIED WARRANTY
SHALL BE LIMITED TO THE DURATION OF THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE. EXCEPT AS EXPRESSLY COVERED UNDER THE LIMITED WARRANTY PROVIDED HEREIN, THE ENTIRE RISK AS TO THE QUALITY, SELECTION AND PERFORMANCE OF THE PRODUCT IS WITH THE PURCHASER OF THE PRODUCT.

Limitation of Liability:

TO THE MAXIMUM EXTENT PERMITTED BY LAW, GEMTEK IS NOT LIABLE UNDER ANY CONTRACT, NEGLIGENCE, STRICT LIABILITY OR OTHER LEGAL

OR EQUITABLE THEORY FOR ANY LOSS OF USE OF THE PRODUCT, INCONVENIENCE OR DAMAGES OF ANY CHARACTER, WHETHER DIRECT, SPECIAL,

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FOR WARRANTY SERVICE) RESULTING FROM THE USE OF THE PRODUCT, RELATING TO WARRANTY SERVICE, OR ARISING OUT OF ANY BREACH OF

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This Limited Warranty shall be governed by the laws of the State of California. Some states do not allow exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the foregoing limitations and exclusions may not apply. This Limited Warranty provides specific legal rights and you may also have other rights which vary from state to state.

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CE Mark Warning:

This is a Class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

FCC Statement:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.These limits are
designed to provide reasonable protection against harmful interference in a residential instal ation. This equipment generates, uses, and can radiate
radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communication. However, there is no guarantee that interference wil not occur in a particular instal ation. If this equipment does cause harmful interference to radio
or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device is restricted to *indoor* use when operated in the 5.15 to 5.25 GHz frequency range.

FCC Caution:

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.

IMPORTANT NOTICE:

FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

The availability of some specific channels and/or operational frequency bands are country dependent and are firmware programmed at the factory to match the intended destination. The firmware setting is not accessible by the end user.

Industry Canada Statement:

This device complies with RSS-210 of the Industry Canada Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.

IMPORTANT NOTE:

Radiation Exposure Statement:

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and
operated with minimum distance 20cm between the radiator & your body.