

# XBOX ONE ACCESSORY IMPORTANT INFORMATION

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**⚠ This symbol identifies safety and health messages in this product guide and other product manuals.**  
Read this guide for important safety and health information for the product that you have purchased.

**⚠ WARNING:** Failure to properly set up, use, and care for this product can increase the risk of serious injury, death, property damage, or damage to the product or related accessories. Read this guide and keep all printed guides for future reference. For replacement guides, go to [xbox.com/durango/useinstructions](https://xbox.com/durango/useinstructions).

**⚠ WARNING: Do Not Attempt Repairs**

Do not attempt to take apart, open, service, or modify the product, accessories, or power supply. Doing so could present the risk of electric shock, fire or other hazard, or damage to your Xbox One accessory. Any evidence of any attempt to open and/or modify this device, including any peeling, puncturing, or removal of any of the labels, will void the Limited Warranty and render the Xbox One accessory ineligible for authorized repair. Modifying your accessory can result in a permanent ban from Xbox Live.

## USING YOUR ACCESSORY

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### Make Sure Children Play Safely

Make sure children using any Xbox One accessory together with the Xbox One console play safely and within their limits, and make sure that they understand proper use of the system. Refer to the Xbox One console guide for more information.

**⚠ WARNING: Choking hazard**

This device may contain small parts that may be a choking hazard to children under 3. Keep small parts away from children.

**⚠ CAUTION: Cables**

Arrange any cables and cords so that people and pets are unlikely to trip over or accidentally pull on them as they move around or walk through the area. Do not allow children to play with cables and cords.

**⚠ CAUTION: Hearing Safety**

Extended exposure to high sound volumes when using a headset may result in temporary or permanent hearing loss. **To reduce the risk of hearing loss**, set the volume loud enough to hear clearly in quiet surroundings, and no louder.

- Do not increase the volume after you start listening. Your ears can adapt over time so that high volume sounds normal, but the high volume may still damage your hearing.
- Do not increase the volume to block out outside noise. The combination of outside noise and sound from your headphones can damage your hearing. Sealed or noise-canceling headphones can reduce outside noise so that you don't have to turn up the volume.
- If you can't understand someone nearby speaking normally, turn down the volume. Sound that drowns out normal speech can damage your hearing. Even with sealed or noise canceling headphones, you should be able to hear nearby people speak.

### Minimize your time listening to loud sound

The more time that you spend exposed to high sound volumes, the more likely you are to damage your hearing. The louder the sound, the less time that is required to damage hearing.

- Minimize your time listening to loud sound. At maximum volume, listening to music on the device with headphones can permanently damage your hearing in 15 minutes.
- Even lower volumes can damage hearing if you are exposed to it for many hours.
- All of the sound that you are exposed to during a day adds up. If you are exposed to other loud sound, it takes less time listening at high volumes to cause hearing damage.
- To safely use the device without a time limit, keep the volume low enough that you can carry on a conversation with people nearby.

## ELECTRICAL SAFETY

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**⚠ WARNING:** As with many other electrical devices, failure to take the following precautions can result in serious injury or death from electric shock, fire, or damage to Xbox One accessories and console.

- Use only an approved charging cable.
- Do not allow a wireless device or charging cable to become wet.
- Unplug the charging cable during lightning storms or when unused for long periods.
- To prevent damage, avoid sitting or stepping on a wireless device, its cable, or the cable plug or connector.

Go to [xbox.com/durango/electricalsafety](https://xbox.com/durango/electricalsafety) for more information.

## BATTERY POWERED DEVICES

### **WARNING: Battery Safety**

The following precautions apply to all products that use disposable or rechargeable batteries including lithium polymer. Improper battery use may result in series injury, death, property damage, or damage to the product or related accessories as a result of battery fluid leakage, fire, overheating, or explosion. Released battery fluid is corrosive and may be toxic. It can cause skin and eye burns, and is harmful if swallowed. To reduce the risk of injury:

- Keep batteries out of reach of children.
- Remove the batteries if they are worn out or before storing your device for an extended period. Always remove old, weak, or worn-out batteries immediately and recycle or dispose of them in accordance with local and national disposal regulations.
- If a battery leaks, remove all batteries by reversing the installation steps provided for this product, being careful to keep the leaked fluid from touching your skin or clothes. If fluid from the battery contacts skin or clothes, flush skin with water immediately. Before inserting new batteries, thoroughly clean the battery compartment with a dry cloth, or follow the battery manufacturer's recommendations for cleanup.
- Do not open, puncture, mutilate, heat, apply direct heat to, or dispose of batteries in fire.
- Do not mix new and old batteries or batteries of different types (for example, carbon-zinc and alkaline batteries).
- Do not allow metal objects to touch the battery terminals on the device; they can become hot and cause burns.
- Do not carry or place batteries together with necklaces, hairpins or other metal objects.
- Do not leave a battery-powered device in direct sunlight for an extended period, such as on the dash of car during the summer.
- Do not immerse batteries in water or allow them to become wet.
- Do not connect batteries directly to wall outlets or car cigarette-lighter sockets.
- Do not attempt to connect to the battery terminals unless using a Microsoft approved host device.
- Do not strike, throw, step on, or subject batteries to severe physical shock.
- Do not pierce battery casings in any manner.
- Do not attempt to disassemble or modify batteries in any way.
- Do not recharge batteries near a fire or in extremely hot conditions.

### **WARNING: Use Near Fluids**

To reduce the risk of fire or explosion, do not use a rechargeable battery pack if it has become wet and do not attempt to dry a battery pack with a hair dryer, conventional oven, or a microwave oven.

### **WARNING: Risk of Explosion**

There is a risk of explosion if a battery is replaced with an incorrect type. Use Microsoft approved battery packs only and replace only with the same type and rating as the batteries provided.

### **WARNING: Use the Correct Battery Charger**

Charge batteries only with the recharger provided with the product. Using an improper charging method may result in fire or explosion.

### **WARNING: Environmental Conditions**

In order to reduce the risk of fire or explosion, use of batteries and storage conditions for batteries should not exceed their temperature ratings as shown in the Regulatory Information section of this document.

## WIRELESS DEVICES

### **Wireless devices aboard aircraft**

Before boarding any aircraft or packing a wireless device in luggage that will be checked, remove the batteries from the wireless device or turn the wireless device off (if it has an on/off switch). Wireless devices can transmit radio frequency (RF) energy, much like a cellular telephone, when batteries are installed and the wireless device is turned on (if it has an on/off switch).

### **CAUTION: Personal Medical Devices**

Radio-frequency emissions from electronic equipment can negatively affect the operation of other electronic equipment, causing them to malfunction. Although the device is designed, tested, and manufactured to comply with regulations governing radio frequency emission in countries such as the United States, Canada, the European Union, and Japan, the wireless transmitters and electrical circuits in the device may cause interference in other electronic equipment. Always take the following precautions:

#### **Persons with pacemakers:**

- The Health Industry Manufacturers Association recommends that a minimum separation of 15 cm (6 inches) be maintained between a wireless device and a pacemaker to avoid potential interference with the pacemaker.

- Wireless devices should not be carried in a breast pocket.
- If you have any reason to suspect that interference is occurring, turn the device off immediately.

#### **Other medical devices**

If you use any other personal medical device, contact the medical device manufacturer or your physician to determine whether it is appropriate for you to use other electronic devices near your medical device.

## **PLAY HEALTHY**

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### **⚠ WARNING: Important Health Warnings about Playing Video Games**

#### **Photosensitive seizures**

A very small percentage of people may experience a seizure when exposed to certain visual images, including flashing lights or patterns that may appear in video games. Even people who have no history of seizures or epilepsy may have an undiagnosed condition that can cause these “photosensitive epileptic seizures” while watching video games.

These seizures may have a variety of symptoms, including lightheadedness, altered vision, eye or face twitching, jerking or shaking of arms or legs, disorientation, confusion, or momentary loss of awareness. Seizures may also cause loss of consciousness or convulsions that can lead to injury from falling down or striking nearby objects.

Immediately stop playing and consult a doctor if you experience any of these symptoms. Parents should watch for or ask their children about the above symptoms—children and teenagers are more likely than adults to experience these seizures. The risk of photosensitive epileptic seizures may be reduced by taking the following precautions:

- Sit or stand farther from the TV screen.
- Use a smaller TV screen.
- Play in a well-lit room.
- Do not play when you are drowsy or fatigued.
- If you or any of your relatives have a history of seizures or epilepsy, consult a doctor before playing.

#### **Musculoskeletal disorders**

Use of game controllers, keyboards, mouse devices, or other electronic input devices may be linked to serious injuries or disorders. When playing video games, as with many activities, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. However, if you experience symptoms such as persistent or recurring discomfort, pain, throbbing, aching, tingling, numbness, burning sensation, or stiffness, **DO NOT IGNORE THESE WARNING SIGNS. PROMPTLY SEE A QUALIFIED HEALTH PROFESSIONAL**, even if symptoms occur when you are not playing a video game. Symptoms such as these can be associated with painful and sometimes permanently disabling injuries or disorders of the nerves, muscles, tendons, blood vessels, and other parts of the body. These musculoskeletal disorders (MSDs) include carpal tunnel syndrome, tendinitis, tenosynovitis, vibration syndromes, and other conditions.

While researchers are not yet able to answer many questions about MSDs, there is general agreement that many factors may be linked to their occurrence, including medical and physical conditions, stress and how one copes with it, overall health, and how a person positions and uses their body during work and other activities (including playing a video game). Some studies suggest that the amount of time a person performs an activity may also be a factor.

Some guidelines that may help you work more comfortably with your computer and possibly reduce your risk of experiencing an MSD can be found in the “Healthy Computing Guide” installed with this device’s software or in the “Healthy Gaming Guide” available at [xbox.com/durango/playhealthy](http://xbox.com/durango/playhealthy). If this device did not include software, you can access the “Healthy Computing Guide” at [microsoft.com/hardware](http://microsoft.com/hardware) or (in the United States only) by calling (800) 360-7561 to request a CD at no charge.

If you have questions about how your own lifestyle, activities, or medical, or physical condition may be related to MSDs, see a qualified health professional.

## **CARING FOR YOUR ACCESSORY**

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- Do not use near any heat sources.
- Only use attachments/accessories specified by Microsoft.
- Clean only with a dry cloth.

#### **Do not attempt repairs**

Do not take apart, open, service, or modify Xbox One accessories. Doing so could present the risk of electric shock, fire, or damage to your Xbox One accessory. Any evidence of any attempt to open and/or modify Xbox One accessories, including any peeling, puncturing, or removal of any of the labels, will, for safety reasons, void the Limited Warranty and render the Xbox One accessory ineligible for authorized repair. Modifying your accessory can result in a permanent ban from Xbox Live.

For more information, go to [xbox.com/durango/productcare](http://xbox.com/durango/productcare).

## **LIMITED WARRANTY**

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The limited warranty is available online at <http://xbox.com/durango/warranty> and the software license is available at <http://xbox.com/durango/sit>.

You must accept the terms and conditions of the Limited Warranty and this manual to use your Xbox One accessory. If you do not accept these terms and conditions, do not set up or use your Xbox One accessory and return it to Microsoft or your retailer for a refund.

## REGULATIONS

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### Regulatory information

- Not intended for use in machinery, medical or industrial applications.
- Any changes or modifications not expressly approved by Microsoft could void the user's authority to operate this device.
- This product is for use with NRTL Listed (UL, CSA, ETL, etc.), and/or IEC/EN 60950-1 compliant (CE marked) Information Technology equipment.
- No serviceable parts included.
- This device is rated as a commercial product for operation at +41°F (+5°C) to +95°F (+35°C).

This Class B digital apparatus complies with, as applicable, Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Cet appareil numérique de la classe B est conforme aux normes NMB-003, CNR-Gen, CNR-210 et CNR-310 du Canada. Son fonctionnement est assujéti aux deux conditions suivantes : (1) Cet appareil ne peut pas provoquer d'interférences nuisibles et (2) cet appareil doit accepter toute interférence reçue, y compris les interférences pouvant entraîner un fonctionnement non désiré.

To comply with RF exposure requirements, the following operating configurations must be satisfied: the antenna has been installed by the manufacturer and no changes can be made. The wireless devices must not be co-located or operating in conjunction with any other antenna or transmitter. Except for headset and handheld devices, wireless devices must be at least 20 cm between the antenna of the wireless device and all persons.

### For 802.11a devices only

This product is restricted to indoor use only to reduce any potential for harmful interference with licensed operation in the 5.15 to 5.25 GHz frequency range.

Microsoft Corporation; One Microsoft Way; Redmond, WA 98052-6399; U.S.A. United States: (800) 426-9400; Canada: (800) 933-4750.

### Radio and TV interference regulations

The Microsoft hardware device(s) can radiate radio frequency (RF) energy. If not installed and used in strict accordance with the instructions given in the printed documentation and/or onscreen Help files, the device may cause harmful interference with other radio-communications devices (for example AM/FM radios, televisions, baby monitors, cordless phones, etc.). However, there is no guarantee that RF interference will not occur in a particular installation.

To determine whether your hardware device is causing interference to other radio-communications devices, disconnect the device from your computer or remove the device's batteries (for a battery-operated device). If the interference stops, it was probably caused by the device. If the interference continues after you disconnect the hardware device or remove the batteries, turn the computer off and then on again. If the interference stopped when the computer was off, check whether one of the input/output (I/O) devices or one of the computer's internal accessory boards is causing the problem. Disconnect the I/O devices one at a time and see whether the interference stops.

If this hardware device does cause interference, try the following measures to correct it:

- Relocate the antenna of the other radio-communications device (for example AM/FM radios, televisions, baby monitors, cordless phones, etc.) until the interference stops.
- Move the hardware device farther away from the radio or TV, or move it to one side or the other of the radio or TV.
- Plug the computer into a different power outlet so that the hardware device and radio or TV are on different circuits controlled by different circuit breakers or fuses.
- If necessary, ask your computer dealer or an experienced radio-TV technician for more suggestions. For more information about interference issues, go to the FCC website at: [fcc.gov/cgb/consumerfacts/interference.html](http://fcc.gov/cgb/consumerfacts/interference.html). You can also call the FCC at 1-888-CALL FCC to request Interference and Telephone Interference fact sheets.

### Disposal of waste batteries and electrical & electronic equipment



This symbol on the product or its batteries or its packaging means that this product and any batteries it contains must not be disposed of with your household waste. Instead, it is your responsibility to hand this over to an applicable collection point for the recycling of batteries and electrical and electronic equipment. This separate collection and recycling will help to conserve natural resources and prevent potential negative consequences for human health and the environment due to the possible presence of hazardous substances in batteries and electrical and electronic equipment, which could be caused by inappropriate disposal. For more information about where you should drop off your batteries and electrical and electronic waste, please contact your local city/municipality office, your household waste disposal service, or the shop where you purchased this product. Contact [weee@microsoft.com](mailto:weee@microsoft.com) for more information about WEEE and waste batteries.

This product may use Lithium, NiMH, or alkaline batteries. This product is for use with NRTL-listed (UL, CSA, ETL, etc.) and/or IEC/EN 60950 compliant (CE marked) Information Technology equipment.

Visit [xbox.com/durango/regulations](http://xbox.com/durango/regulations) for more information.

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## **CUSTOMER SUPPORT**

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For answers to common questions, troubleshooting steps, and Xbox Customer Support contact information, visit [xbox.com/xboxone/support](http://xbox.com/xboxone/support).