TP-LINK®

User Guide

TD854W

150Mbps Wireless N ADSL2+ Modem Router



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FCC STATEMENT



This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1) This device may not cause harmful interference.
- 2) This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: The manufacturer is not responsible for any radio or tv interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

FCC RF Radiation Exposure Statement

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter.

"To comply with FCC RF exposure compliance requirements, this grant is applicable to only Mobile Configurations. The antennas used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter."

CE Mark Warning

C€1588 ①

This is a class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

National restrictions

This device is intended for home and office use in all EU countries (and other countries following the EU directive 1999/5/EC) without any limitation except for the countries mentioned below:

Country	Restriction	Reason/remark
Bulgaria	None	General authorization required for outdoor use and public service
France	Outdoor use limited to 10 mW e.i.r.p. within the band 2454-2483.5 MHz	Military Radiolocation use. Refarming of the 2.4 GHz band has been ongoing in recent years to allow current relaxed regulation. Full implementation planned 2012
Italy	None	If used outside of own premises, general authorization is required
Luxembourg	None General authorization required for networ service supply(not for spectrum)	
Norway	Implemented	This subsection does not apply for the geographical area within a radius of 20 km from the centre of Ny-Ålesund
Russian Federation	None	Only for indoor applications

Note: Please don't use the product outdoors in France.

DECLARATION OF CONFORMITY

For the following equipment:

Product Description: 150Mbps Wireless N ADSL2+ Modem Router

Model No.: TD854W

Trademark: TP-LINK

We declare under our own responsibility that the above products satisfy all the technical regulations applicable to the product within the scope of Council Directives:

Directives 1999/5/EC

The above product is in conformity with the following standards or other normative documents

ETSI EN 300 328 V1.7.1: 2006

ETSI EN 301 489-1 V1.8.1:2008& ETSI EN 301 489-17 V2.1.1:2009

EN60950-1:2006

Recommendation 1999/519/EC

EN62311:2008

Directives 2004/108/EC

The above product is in conformity with the following standards or other normative documents

EN 55022:2006 +A1:2007

EN 55024:1998+A1:2001+A2:2003

EN 61000-3-2:2006

EN 61000-3-3:1995+A1:2001+A2:2005

Directives 2006/95/EC

The above product is in conformity with the following standards or other normative documents

EN60950-1:2006

Directive (ErP) 2009/125/EC

Audio/Video, information and communication technology equipment- Environmentally conscious design

EN62075:2008

Person is responsible for marking this declaration:

Yang Hongliang

Product Manager of International Business

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Package Contents

The following contents should be found in your package:

- > One TD854W 150Mbps Wireless N ADSL2+ Modem Router
- One Power Adapter for TD854W 150Mbps Wireless N ADSL2+ Modem Router
- Quick Installation Guide
- ➤ One RJ45 cable
- Two RJ11 cables
- One ADSL splitter
- > One Resource CD, which includes this User Guide

Make sure that the package contains the above items. If any of the listed items are damaged or missing, please contact your distributor.

Chapter 1. Introduction

Thank you for choosing the TD854W 150Mbps Wireless N ADSL2+ Modem Router.

1.1 Product Overview

The device is designed to provide a simple and cost-effective ADSL Internet connection for a private Ethernet or IEEE 802.11n/ IEEE 802.11g/ IEEE 802.11b wireless network.

The TD854W connects to an Ethernet LAN or computers via standard Ethernet ports. The ADSL connection is made using ordinary telephone line with standard connectors. Multiple workstations can be networked and connected to the Internet using a single Wide Area Network (WAN) interface and single global IP address. The advanced security enhancements, MAC Filter, IP/Port Filter, URL Filter and ACL can help to protect your network from potentially devastating intrusions by malicious agents from the outside of your network.

Wizard of the Web-based Utility is supplied and friendly help messages are provided for the configuration. Network and Router management is done through the Web-based Utility which can be accessed through local Ethernet using any web browser.

ADSL

The TD854W supports full-rate ADSL2+ connectivity conforming to the ITU and ANSI specifications. In addition to the basic DMT physical layer functions, the ADSL2+ PHY supports dual latency ADSL2+ framing (fast and interleaved) and the I.432 ATM Physical Layer.

Wireless

In the most attentive wireless security, the Router provides multiple protection measures. It can be set to turn off the wireless network name (SSID) broadcast so that only stations that have the SSID can be connected. The Router provides wireless LAN 64/128-bit WEP encryption security, WPA-PSK/WPA2-PSK authentication, as well as TKIP/AES encryption security.

1.2 Main Features

- > Wireless AP, Router, 4 Port Switch and Firewall
- > Support ITU-T G.992.1 (G.dmt), ANSI T1.413, G.992.2 (G.Lite), ADSL2 and ADSL2+
- Support 802.11n, compatible with 802.11b and 802.11g
- Up to 54 Mbps wireless operation rate
- ▶ 64/128 bits WEP for security
- WPA and WPA2 support
- → 4 10/100MBase-T Ethernet interface (LAN)

- > RFC-1483/2684 LLC/VC-Mux bridge/route mode
- > RFC-1577 Classical IP over ATM
- ➤ RFC-2516 PPPoE
- > RFC-2364 PPPoA
- > ITU-T 1.610 F4/F5 OAM send and receive loop-back
- > 802.1d Spanning-Tree Protocol
- DHCP Client/Server/Relay
- ➤ NAT
- ➢ RIP v1/v2
- DNS Relay Agent
- Support DMZ, virtual server, ALG
- IGMP Proxy/Snooping
- Protection against Denial of Service attack
- ➤ IP Packet filtering
- MAC filtering
- URL filtering
- > IP QoS
- Dynamic DNS
- ➤ UPnP support
- System log support, can record the state of the router
- > Remote management
- ➤ SNMP v1/v2/Trap
- > Firmware upgrade through FTP, TFTP and HTTP
- Configuration backup/restore
- Diagnostic tools

1.3 Conventions

The Router or device mentioned in this User Guide stands for TD854W without any explanations.

Parameters provided in the pictures are just references for setting up the product, which may differ from the actual situation.

Chapter 2. Hardware Installation

2.1 The Front Panel



Figure 2-1

The LEDs locate on the front panel. They indicate the device's working status. For details, please refer to **Error! Reference source not found**..

LED Explanation

Name	Status	Indication	
Power	On	The modem router is powered on.	
	Off	The modem router is off. Please ensure that the power adapter is connected correctly.	
ADSL	On	ADSL line is synchronized and ready to use.	
	Flash	The ADSL negotiation is in progress.	
	Off	ADSL synchronization fails. Please refer to Note 1 for troubleshooting.	
	On	The network is available with a successful Internet connection.	
1	Flash	There is data being transmitted or received via the Internet.	
Internet	Off	There is no successful Internet connection or the modem router is operating in Bridge mode. Please refer to Note 2 for troubleshooting.	
WLAN	On	Wireless is enabled but no data is being transmitted.	
	Flash	The modem router is sending or receiving data over the wireless network.	
	Off	Wireless function is disabled.	
	On	There is a device connected to this LAN port.	
1,2,3,4 (LAN)	Flash	The modem router is sending or receiving data over this LAN port.	
	Off	There is no device connected to this LAN port.	
QSS	On	A wireless device has been successfully added to the network by QSS function.	
	Flash	QSS handshaking is in process and will continue for about 2 minutes. Please press the QSS button on other wireless devices that you want to add to the network while the LED is flashing.	
	Off	The QSS function is disabled or the wireless device fails to be added to the network in 2 minutes after QSS function is enabled. Please refer to 4.2.3.6 QSS for more information.	

- If the ADSL LED is off, please check your Internet connection first. Refer to <u>2.4 Connecting</u> the <u>Modem Router</u> for more information about how to make Internet connection correctly. If you have already made a right connection, please contact your ISP to make sure if your Internet service is available now.
- If the Internet LED is off, please check your ADSL LED first. If your ADSL LED is also off, please refer to Note 1. If your ADSL LED is GREEN ON, please check your Internet configuration. You may need to check this part of information with your ISP and make sure everything have been input correctly. Refer to 4.1.1 Device Info and 4.2.1 WAN for more information.

2.2 The Back Panel

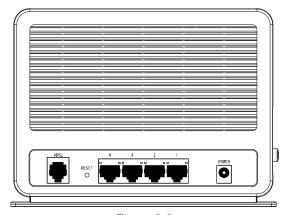


Figure 2-2

- ADSL: Through the port, you can connect the router with the telephone. Or you can connect them by an external separate splitter. For details, please refer to 2.4.
- > RESET: There are two ways to reset the Router's factory defaults.
- > 1, 2, 3, 4 (LAN): Through the port, you can connect the Router to your PC or the other Ethernet network devices.

Method one: With the Router powered on, use a pin to press and hold the Reset button for at least 5 seconds. And the Router will reboot to its factory default settings.

Method two: Restore the default setting from "Maintenance-SysRestart" of the Router's Web-based Utility.

POWER: The Power plug is where you will connect the power adapter.

2.3 The Side Panel

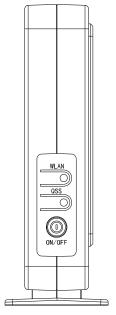


Figure 2-3

- > WLAN: Press this button to enable or disable the Wireless LAN interface.
- QSS: This button is used for QSS setting. For detailed information, please refer to 4.2.3.6 QSS.
- > **ON/OFF:** The switch for the power.

2.4 Installation Environment

- > The Product should not be located where it will be exposed to moisture or excessive heat.
- Place the Router in a location where it can be connected to the various devices as well as to a power source.
- Make sure the cables and power cord are safely placed out of the way so they do not create a tripping hazard.
- > The Router can be placed on a shelf or desktop.
- > Keep away from the strong electromagnetic radiation and the device of electromagnetic sensitive.

2.5 Connecting the Modem Router

Back to LED Explanation

Before installing the device, please make sure your broadband service provided by your ISP is available. If there is any problem, please contact your ISP. Before cable connection, cut off the power supply and keep your hands dry. You can follow the steps below to install it.

Step 1: Connect the ADSL Line.

Method one: Plug one end of the twisted-pair ADSL cable into the ADSL LINE port on the rear panel of TD854W, and insert the other end into the wall socket.

Method two: You can use a separate splitter. External splitter can divide the data and voice, and then you can access the Internet and make calls at the same time. The external splitter has three ports:

- · LINE: Connect to the wall jack
- PHONE: Connect to the phone sets
- MODEM: Connect to the ADSL LINE port of TD854W

Plug one end of the twisted-pair ADSL cable into the ADSL LINE port on the rear panel of TD854W. Connect the other end to the MODEM port of the external splitter.

- **Step 2:** Connect the Ethernet cable. Attach one end of a network cable to your computer's Ethernet port or a regular hub/switch port, and the other end to the LAN port on the TD854W.
- **Step 3:** Power on the computers and LAN devices.
- **Step 4:** Attach the power adapter. Connect the power adapter to the power connector on the rear of the device and plug in the adapter to a electrical outlet or power extension. The electrical outlet shall be installed near the device and shall be easily accessible.

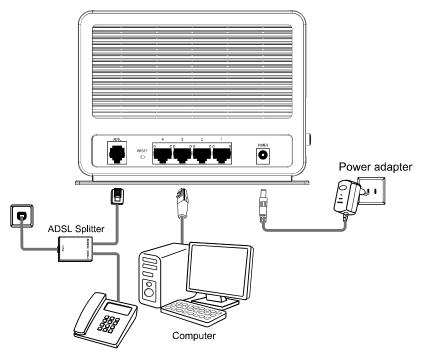
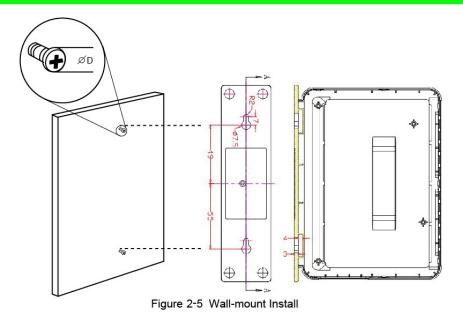


Figure 2-4



Note: The diameter of the screw, 4mm < D < 7.5mm, and the distance of two screws is 129.6mm. The screw that project from the wall need around 4mm basseted, and the length of the screw need to be at least 20mm to to withstand the weight of the product.

Chapter 3. Quick Installation Guide

3.1 Configure PC

After you directly connect your PC to the TD854W or connect your adapter to a Hub/Switch which has connected to the Router, you need to configure your PC's IP address. Follow the steps below to configure it.

Step 1: Click the Start menu on your desktop, right click My Network Places, and then select Properties (shown in Figure 3-1).

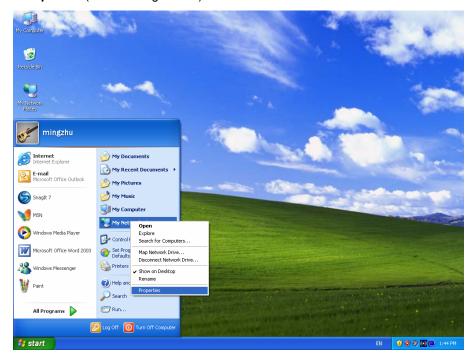


Figure 3-1

Step 2: Right click Local Area Connection (LAN), and then select Properties.

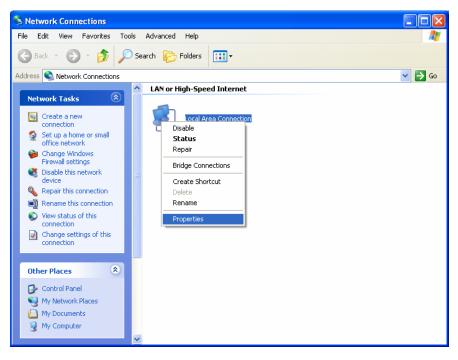


Figure 3-2

Step 3: Select **General** tab, highlight Internet Protocol (TCP/IP), and then click the **Properties** button.

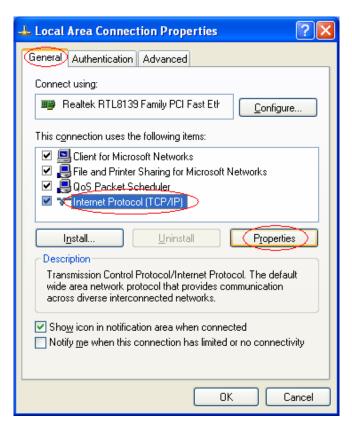


Figure 3-3

Step 4: Configure the IP address as Figure 3-4 shows. After that, click OK.

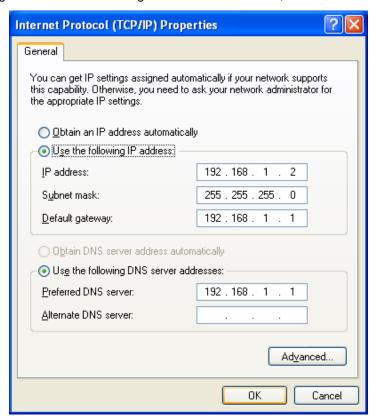


Figure 3-4

P Note:

You can configure the PC to get an IP address automatically, select "Obtain an IP address automatically" and "Obtain DNS server address automatically" in the screen above.

Now, you can run the Ping command in the command prompt to verify the network connection. Please click the **Start** menu on your desktop, select **run** tab, type **cmd or command** in the field and press **Enter**. Type **ping 192.168.1.1** on the next screen, and then press **Enter**.

If the result displayed is similar to the screen below, the connection between your PC and the Router has been established.

```
Pinging 192.168.1.1 with 32 bytes of data:

Reply from 192.168.1.1: bytes=32 time<1ms TTL=64

Ping statistics for 192.168.1.1:

Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
Approximate round trip times in milli-seconds:

Minimum = 0ms, Maximum = 0ms, Average = 0ms
```

Figure 3-5

If the result displayed is similar to the screen shown below, it means that your PC has not connected to the Router.

```
Pinging 192.168.1.1 with 32 bytes of data:

Request timed out.

Request timed out.

Request timed out.

Request timed out.

Ping statistics for 192.168.1.1:

Packets: Sent = 4, Received = 0, Lost = 4 (100% loss),
```

Figure 3-6

You can check it follow the steps below:

1) Is the connection between your PC and the Router correct?

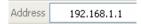
The LEDs of LAN port which you link to the device and the LEDs on your PC's adapter should be lit.

2) Is the TCP/IP configuration for your PC correct?

If the Router's IP address is 192.168.1.1, your PC's IP address must be within the range of $192.168.1.2 \sim 192.168.1.254$.

3.2 Login

Once your host PC is properly configured, please proceed as follows to use the Web-based Utility: Start your web browser and type the private IP address of the Router in the URL field: **192.168.1.1**.



After that, you will see the screen shown below, enter the default **User name (admin)** and the default **Password (admin)**, and then click **OK** to access to the Web-based Utility of the Router.



Figure 3-7

Step 1: Select the Wizard tab and you will see the next screen.

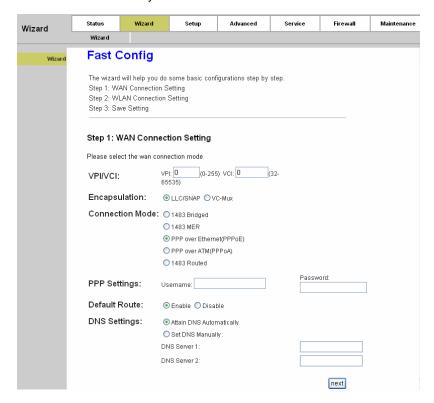


Figure 3-8

Step 2: Configure the Router with the information provided by your ISP, including VPI/VCI, Connection Mode and the following parameters. Take PPPoE for example, you need to enter Username, Password and DNS parameters. All these information are provided by your ISP. After that, click the next button to continue.

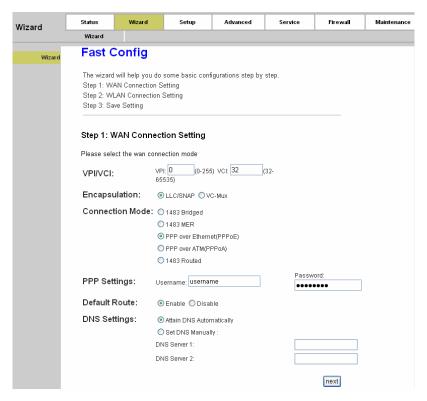


Figure 3-9

Step 3: Choose to enable your wireless network or not. If it's enabled, you need to create a name for your wireless network. It's recommended that the name be unique and easy to remember. You can also keep default without the device being affected. Select an Encryption and Authentication Mode for the security of your wireless network, and then enter the key in the corresponding field. After that, click the next button to continue.

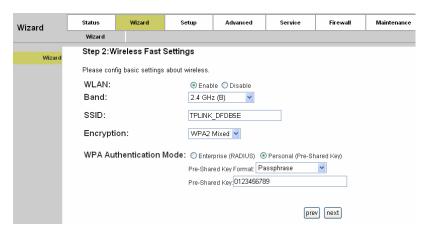


Figure 3-10

If the WLAN is enabled, the wireless function will be available even without the external antenna because of an additional printed antenna. To adopt the wireless security protection measures, please refer to Section 4.2.3.3.

Step 4: Click the Apply Changes button to finish the wizard.

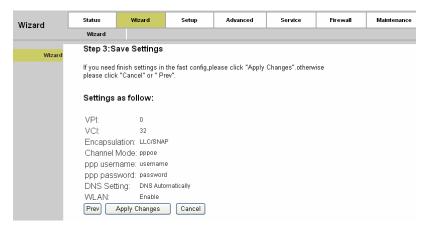


Figure 3-11

Chapter 4. Software Configuration

This User Guide recommends using the "Quick Installation Guide" for first-time installation. For advanced users, if you want to know more about this device and make use of its functions adequately, maybe you will get help from this chapter to configure the advanced settings through the Web-based Utility.

After your successful login, you can configure and manage the device. There are main menus on the top of the Web-based Utility; submenus will be available after you click one of the main menus. On the center of the Web-based Utility, there are the detailed configurations or status information. To apply any settings you have altered on the page, please click the **SAVE** button.

4.1 Status

Choose "Status", you can see the next submenus: **Device Info** and **Statistics**. Click any of them, and you will be able to configure the corresponding function.



Click any of them, and you will be able to view the corresponding information.

4.1.1 Device Info

4.1.1.1 Device Info

Back to LED Explanation

Choose "Status→Device Info→Device Info" menu, and you will be able to view the device information, including System, DSL, LAN, DNS, and WAN. The information will vary depending on the settings of the Router.

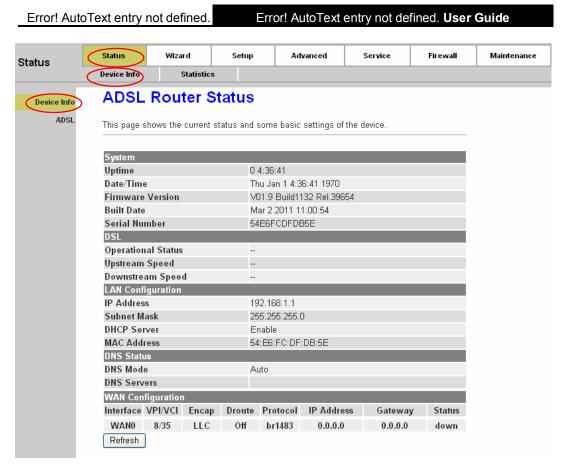


Figure 4-1

Click the Refresh button to refresh immediately.

4.1.1.2 ADSL

Choose "Status→Device Info→ADSL" menu, and you will be able to view the ADSL configuration.

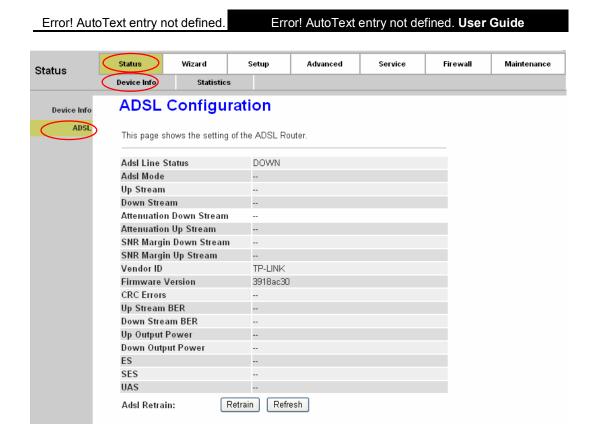


Figure 4-2

Click the **Retrain** button to retrain the information again.

Click the **Refresh** button to refresh immediately.

4.1.2 Statistics

Choose "Status→Statistics" menu, and you will be able to view the network traffic.

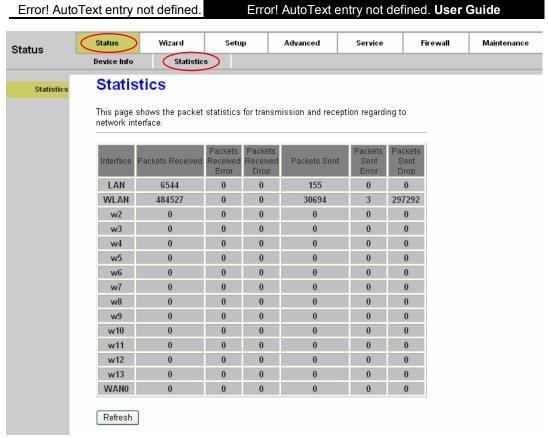


Figure 4-3

Click the **Refresh** button to refresh immediately.

4.1.3 Wizard

Please refer to "3.2: Login".

4.2 Setup

Choose "Setup", you can see the next submenus: WAN, LAN and WLAN.



Click any of them, and you will be able to configure the corresponding function.

4.2.1 WAN

4.2.1.1 WAN

Back to LED Explanation

Choose "**Setup**→**WAN**→**WAN**" menu, you can configure the parameters for WAN in the next screen (shown in Figure 4-4).

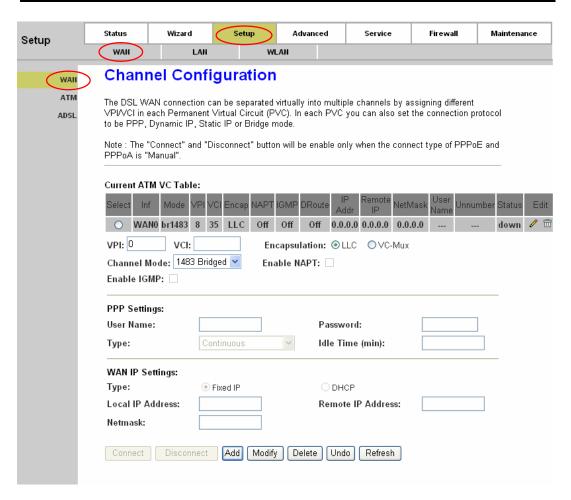


Figure 4-4

- Current ATM VC Table: ATM settings are used to connect to your ISP. Your ISP provides VPI (Virtual Path Identifier), VCI (Virtual Channel Identifier) settings to you. In this Device, there is one VC configured by default. You can totally setup 8 VCs on different encapsulations, if you apply 8 different virtual circuits from your ISP. You need to activate the VC to take effect.
 - Z: Click this icon to enter the VC modification page. Besides, some advanced settings can be configured there.
 - In the corresponding VC.
 - VPI: Identifies the virtual path between endpoints in an ATM network. The valid range is from 0 to 255. Please input the value provided by your ISP.
 - VCI: Identifies the virtual channel endpoints in an ATM network. The valid range is from 32 to 65535 (1 to 31 is reserved for well-known protocols). Please input the value provided by your ISP.

- **Encapsulation:** Specifies the type of Multiplexing, either LLC or VC-Mux. Please note that VC-Mux is not available for IPoA channel mode.
- **Channel Mode:** There are six channel modes, 1483 Bridged, 1483 MER, PPPoE, PPPoA, 1483 Routed and IPoA. Please choose the mode that you want to use.
- Enable NAPT: Choose to enable the NAPT function or not.
- Enable IGMP: Choose to enable the IGMP function or not.
- PPP Settings: These parameters are only available for PPPoE and PPPoA channel mode.
 - User Name: Enter your user name for your PPPoE/PPPoA connection.
 - Password: Enter your password for your PPPoE/PPPoA connection.
 - Type: Select Continuous, Connect on Demand or Manually for the network connection. Continuous means the Internet connection will always keep on. Connect on demand is dependent on the traffic. If it's idle (there is no traffic) for a pre-specified period of time), the connection will tear down automatically. And once there is traffic send or receive, the connection will be automatically on. Manually means you have to manually connect or disconnect your Internet by clicking the Connect or Disconnect button at the bottom of this page.
 - Idle Time (min): Specifies the idle time for Connect on Demand type.
- ➤ WAN IP Settings: These parameters are only available for 1483 MER and 1483 Routed channel mode. Please note that for 1483 Routed mode, DHCP is not available.
 - Type: Selects to use Fixed IP or DHCP. If Fixed IP is selected, then you have to fill the
 following parameters, including Local IP Address, Remote IP Address, and Netmask.
 Otherwise, these parameters will not be available.
 - Local IP Address: The IP address of the router on the PVC channel.
 - Remote IP Address: The gateway's IP address of the router on the PVC channel.
 - Netmask: The subnet mask of the router on the PVC channel.
- > Connect/Disconnect: When there is a VC using PPPoE/PPPoA channel and Manually type, you need to click this button to connect/disconnect the network.
- Add: Click this button to add a VC. First fill the parameters above and then click this button, thus your new VC will be added to the Current ATM VC Table.
- Modify: Click this button to modify your existed VC. First choose the desired VC and modify the parameters, and then click this button, thus your existed VC will be modified.
- ➤ **Delete:** Click this button to delete your existed VC. First choose the desired VC, and then click this button, thus your existed VC will be deleted.

- Undo: Click this button to abandon your operation.
- > Refresh: Click this button to refresh the ATM VC table.

P Note:

After configuration, you need to click the **Save** button on the left panel to make your configuration take effect.

4.2.1.2 ATM

Choose "Setup—WAN—ATM" menu, you can configure the parameters for the ATM of your ADSL Router in the next screen (shown in Figure 4-4). Here you may change the setting for QoS, PCR, CDVT, SCR and MBS.

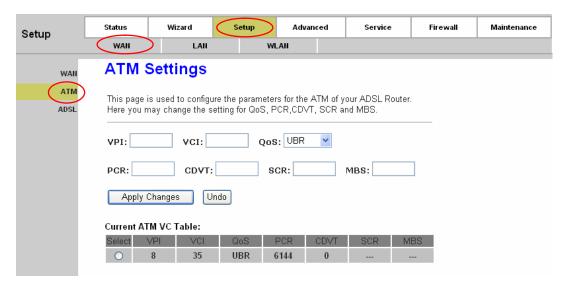


Figure 4-5

QoS: Select the Quality of Service types for the Virtual Circuit, including UBR (Unspecified Bit Rate), CBR (Constant Bit Rate), and nrt-VBR (Variable Bit Rate) and rt-VBR. Please note that the selection of QoS type will lead to the availability of the following parameters, including PCR (Peak Cell Rate), CDVT (Cell Delay Variation Tolerance), SCR (Sustained Cell Rate) and MBS (Maximum Burst Size). Please configure them according to your needs.

Click Apply Changes to save your configuration.

P Note:

After saving your configuration, you need to click the **Save** button on the left panel to make your configuration take effect.

4.2.1.3 ADSL

Choose "**Setup**—**WAN**—**ADSL**" menu, you can configure some advanced parameters for your ADSL Router in the next screen (shown in Figure 4-4).

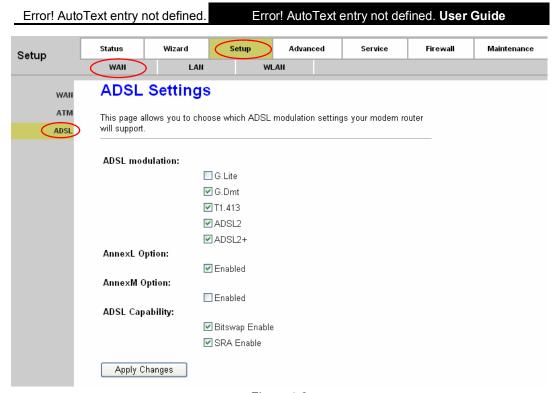


Figure 4-6

P Note:

After saving your configuration, you need to click the **Save** button on the left panel to make your configuration take effect.

4.2.2 LAN

4.2.2.1 LAN

Choose "Setup→LAN→LAN" menu, and you will see the LAN Interface Setup screen (shown in Figure 4-7). Here you can change IP address, subnet mask and other parameters for LAN interface.

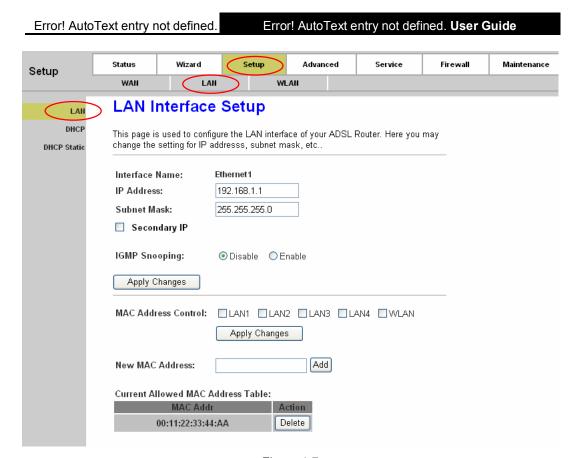


Figure 4-7

- Interface Name: Displays the name of the LAN interface for the device.
 - IP Address: The Router's local IP Address. You can access to the Web-based Utility via the IP Address, the default value is 192.168.1.1. You can change the IP address if needed. The LAN IP address is private to your internal network and cannot be seen on the Internet.
 - Subnet Mask: The subnet mask of the ADSL Router's LAN interface. The default value is 255.255.255.0.
- > Secondary IP: If you enable the "Secondary IP", you should configure another IP address and subnet mask for the LAN interface.
- ▶ IGMP Snooping: You can enable or disable the IGMP Snooping function according to your needs.
- MAC Address Control: The router supports the MAC address control on Ethernet port. Select the LAN interface on which you want to run MAC Address Control. Click the Apply Changes button to make the configuration take effect. For example, if you enable the MAC address control on "LAN1", then the traffic from interface "LAN1" will be flowed only when its MAC address matches the Current Allowed MAC Address Table, otherwise the traffic will be dropped by the router.

- New MAC Address: This field allows you to add a new MAC address to the Current Allowed MAC Address Table. To add a new MAC address, enter the MAC address and then click Add button.
- Current Allowed MAC Address Table: Displays the current allowed MAC address. Click the Delete button and then the corresponding MAC address will be deleted.

P Note:

After saving your configuration, you need to click the **Save** button on the left panel to make your configuration take effect.

4.2.2.2 DHCP

Choose "Setup→LAN→DHCP" menu, and then you will see the DHCP Mode screen (shown in Figure 4-7). Here you can configure the DHCP mode of your ADSL Router as None, DHCP Relay or DHCP Server. DHCP stands for Dynamic Host Control Protocol. The DHCP Server gives out IP addresses when a device is booting up and request an IP address to be logged on to the network.

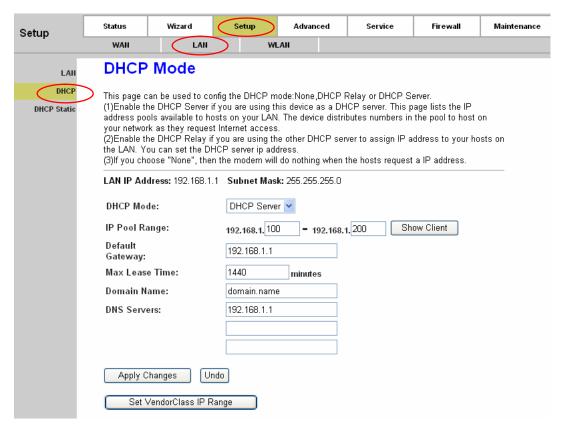


Figure 4-8

- > LAN IP Address: Displays the LAN IP address of the Modem Router
- Subnet Mask: Displays the subnet mask of the Modem Router.

- > DHCP Mode: Options available are None, DHCP Relay and DHCP Server.
- 1) **None:** In this mode, the Modem Router will do nothing when the host requests an IP address by DHCP protocol. The screen will be shown as in Figure 4-9.

LAN IP Address: 192.168.1.1	Subnet Mask: 255.255.255.0			
DHCP Mode:	None			
Apply Changes Undo				
Set VendorClass IP Range				

Figure 4-9

2) DHCP Relay: In this mode, the Router will work as a DHCP Relay. A DHCP relay is a device that forwards DHCP data between computers that request IP addresses and the DHCP server that assigns the addresses. Each of the device's interfaces can be configured as a DHCP relay. In this mode, the DHCP requests from local PCs will be forwarded to the DHCP server running on WAN side.

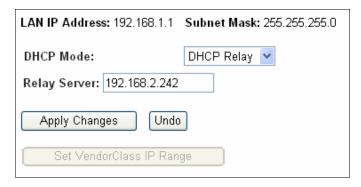


Figure 4-10

- Relay Server: Enter the IP Address of the DHCP server running on WAN side.
- 3) DHCP Server: Select this mode, then the screen will be shown as in Figure 4-11. The Router will work as a DHCP Server; it becomes the default gateway for DHCP client connected to it. That device on your local network must be set as a DHCP client to obtain the IP address automatically. By default, the DHCP Server is enabled.

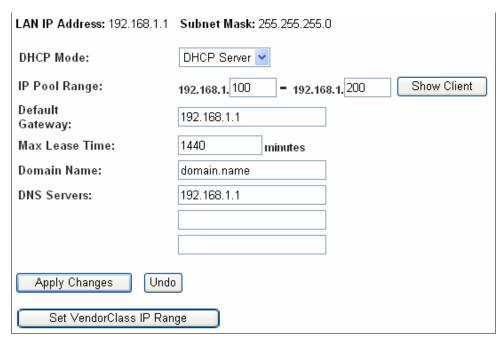


Figure 4-11

- IP Pool Range: Specify the start and end IP address for the DHCP server's IP assignment. The default start and end IP Address are 192.168.1.100 and 192.168.1.200 separately. Please note that both addresses should be smaller than 192.168.1.254.
- **Default Gateway:** The default gateway address.
- Max Lease Time: The time that the DHCP client is allowed to maintain the assigned dynamic IP. After the dynamic IP address has expired, the user will be automatically assigned a new one. The default is 1440 minutes.
- **Domain Name:** Specify a user-friendly name to refer to the group of hosts (subnet) that will be assigned addresses from this pool.
- **DNS Servers:** The IP address of DNS server used in option filed of DHCP message.
- > Apply Changes: Click this button to save your configuration.
- > Undo: Click this button to cancel your configuration.
- > Set VendorClass IP Range: Click this button to and then you will enter the screen as shown in Figure 4-12. This page allows you to configure the IP address range depending on device's option60.

Device IP Range Table					
This page is used to configure the IP address range based on device type.					
device name:					
start address:	192.168.1.				
end address: 192.168.1.					
router address:					
option60					
add delete modify Close					
IP Range Table:					
Select device name	start address	end address	default gateway	option60	
O IPTV	192.168.1.34	192.168.1.45	192.168.1.1	22	
O PC	192.168.1.23	192.168.1.33	192.168.1.1	11	

Figure 4-12

- Device name: Give a name for the class of your device, such as PC, Phone, TV, etc.
- Start address: Specify the start address.
- End address: Specify the end address.
- Router address: Enter the IP address of the Modem Router.
- **Option60:** A string of n octets, interpreted by DHCP servers, used by DHCP client to optionally identify the vendor type and configuration of a DHCP client. In Figure 4-12, we suppose 11 as PC's option60.

After saving your configuration, you need to click the **Save** button on the left panel to make your configuration take effect.

4.2.2.3 DHCP Static

Choose "Setup→LAN→DHCP Static" menu, you can view and add a static address for client via the next screen (shown in Figure 4-13). When you specify a static IP address for a PC on the LAN, that PC will always receive the same IP address each time when it accesses the DHCP server. Static IP address is recommended to be assigned to the client that requires permanent IP settings.

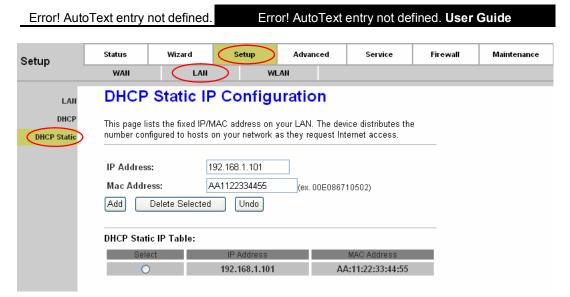


Figure 4-13

- > IP Address: Enter the IP address desired to be assign to the client.
- Mac Address: Enter the MAC address of the client.

P Note:

After saving your configuration, you need to click the **Save** button on the left panel to make your configuration take effect.

4.2.3 WLAN

There are seven submenus under the WLAN menu, Basic, MSSID, Security, Access Control, Advanced, QSS, and WDS. Click any of them, and you will be able to configure the corresponding function.

4.2.3.1 Basic

Choose "**Setup**—**WLAN**—**Basic**" menu, and you will see the Wireless Basic Settings screen (shown in Figure 4-14). Please configure the parameters for wireless according to the descriptions below.

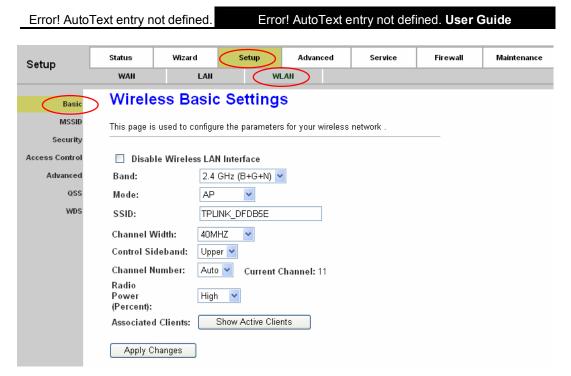


Figure 4-14

- Disable Wireless LAN Interface: Choose to disable the Wireless function of the ADSL Router.
- ▶ Band: Options available are 2.4 GHz (B), 2.4 GHz (G), 2.4 GHz (B+G), 2.4 GHz (N), 2.4 GHz (G+N), and 2.4 GHz (B+G+N).
- Mode: Options are AP and AP+WDS. If AP+WDS is selected, then the Router can bridge two or more WLANs.
- SSID: Wireless network name shared among all points in a wireless network. The SSID must be identical for all devices in the wireless network. It is case-sensitive and must not exceed 32 characters (use any of the characters on the keyboard). Make sure this setting is the same for all stations in your wireless network. Type the desired SSID in the space provided.
- > Channel Width: Select the width you want to use from the drop-down List. There are three options, 20MHz, 40MHZ and 20/40MHz. If bigger bandwidth is selected, device could transmit and receive data with higher speed.
- Control Sideband: Options are Upper and Lower.
- Radio Power (Percent): Here you can specify the Radio Power of Router. You can select High, Middle or Low which you would like. High is the default setting and is recommended.
- Associated Clients: Click the Show Active Clients button to view the information of wireless clients that connects to the ADSL Router.

P Note:

After saving your configuration, you need to click the **Save** button on the left panel to make your configuration take effect.

4.2.3.2 MSSID

Choose "Setup → WLAN → MSSID" menu, and you will see the Wireless Multiple BSSID Setup screen (shown in Figure 4-15). Here you can configure the parameters for the virtual access point.

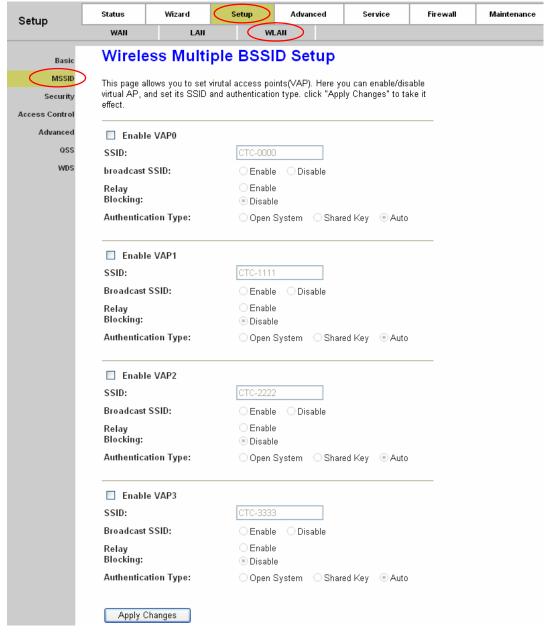


Figure 4-15

➤ Enable VAP0/VAP1/VAP2/VAP3: Select the checkbox to enable the corresponding VAP (Virtual Access Point). Only the VPA is enabled, do the following parameters are available.

- > SSID: Wireless network name shared among all points in a wireless network. The SSID must be identical for all devices in the wireless network. It is case-sensitive and must not exceed 32 characters (use any of the characters on the keyboard). Make sure this setting is the same for all stations in your wireless network. Type the desired SSID in the space provided.
- > **Broadcast SSID:** When wireless clients survey the local area for wireless networks to associate with, they will detect the SSID broadcast by the Router. To broadcast the Router's SSID, select "Enable". If you don't want to broadcast the Router's SSID, select "Disable".
- Relay Blocking:
- **Authentication Type:** Select an authentication type for your wireless network.

After configuration, click **Apply Changes** button to save your changes.

P Note:

After saving your configuration, you need to click the **Save** button on the left panel to make your configuration take effect.

4.2.3.3 Security

Choose "Setup→WLAN→Security" menu, and you will see the Wireless Security Setup screen (shown in Figure 4-16). Here you can configure the security settings of your wireless network. There are six encryptions supported by the Router: WEP, WPA (TKIP), WPA (AES), WPA2 (AES), WPA2 (TKIP) and WPA2 Mixed.



Figure 4-16

1. WEP

WEP (Wired Equivalent Privacy) is a data privacy mechanism based on a 64-bit and 128-bit shared key algorithm, as described in the IEEE 802.11g standard. To configure WEP settings, select "WEP" from the Encryption drop-down list. The options available will change to offer the appropriate settings.



Figure 4-17

- > SSID TYPE: Select the desired wireless network to configure the security. There can be root SSID or virtual Access Point.
- Encryption: There are six encryptions supported by the Router: WEP, WPA (TKIP), WPA (AES), WPA2 (AES), WPA2 (TKIP) and WPA2 Mixed.
- Set WEP Key: Click this button to enter the Wireless WEP Key Setup screen as shown in Figure 4-18.

Wireless WEP Key Setup This page allows you setup the WEP key value. You could choose use 64-bit or 128bit as the encryption key, and select ASCII or Hex as the format of input value. SSID TYPE: 64-bit 💌 Key Length: Key Format: ASCII (5 characters) > Default Tx Key: Key 1 💌 **** **Encryption Key 1:** Encryption Key 2: Encryption Key 3: **** Encryption Key 4: Apply Changes Close Reset

Figure 4-18

- **Key Length:** Select the desired length. Options available are 64-bit and 128-bit.
- Key Format: Select the desired format. Options available are ASCII (5 characters) and Hex (10 characters).
- **Default Tx Key:** Select the desired key for the configuration.
- Encryption Key 1/2/3/4: Create a key for your wireless network.
- Use 802.1x Authentication: If you want to use the authentication, check the box and then set the port, IP address and password for the authentication radius server.

Click **Apply Changes** to save your configuration. Click **Close** to close the screen and return to Wireless Security Setup screen.

After saving your configuration, you need to click the **Save** button on the left panel to make your configuration take effect.

2. WPA/WPA2

WPA (Wi-Fi Protected Access) and WPA2 (WPA version 2) are based on Radius Server. There are two WPA encryption rules: AES and TKIP and you can select anyone as the encryption. There are also two WPA Authentication Mode, Enterprise (RADUIS) or Personal (Pre-Shared Key).



Figure 4-19

- > **SSID TYPE:** Select the desired wireless network to configure the security. There can be root SSID or virtual Access Point.
- Encryption: Select the encryption you want to use: WPA (TKIP), WPA (AES), WPA2 (AES), WPA2 (TKIP) and WPA2 Mixed is an encryption method stronger than TKIP).
 - TKIP (Temporal Key Integrity Protocol) a wireless encryption protocol that provides dynamic encryption keys for each packet transmitted.
 - AES (Advanced Encryption Standard) A security method that uses symmetric 128-bit block data encryption.
- > **WPA Authentication Mode:** Options available are Enterprise (RADIUS) and Personal (Pre-Shared key). Select the desired mode, and then options will change to offer the appropriate configuration.
- Pre-Shared Key Format: It's available when Personal (Pre-Shared key) mode is selected in WPA Authentication Mode field. Options are Passphrase and Hex (64 characters).
- Pre-Shared Key: It's available when Personal (Pre-Shared key) mode is selected in WPA Authentication Mode field. Create a key for your Router. The least length will change according to the format selected in Pre-Shared Key Format field.
- Authentication RADIUS Server: It's available when Enterprise (RADIUS) is selected in WPA Authentication Mode field. You have to enter the Port, IP address and Password.

4.2.3.4 Access control

Choose "Setup—WLAN—Access Control" menu, and you will see the Wireless Access Control screen (shown in Figure 4-20). Wireless access control function is used to allow or deny the wireless client's access to the wireless network by MAC address.



Figure 4-20

- Wireless Access Control Mode: Options are "Disable", "Allow Listed" and "Deny Listed". If the mode is "disable", it means the wireless access control function is closed; if the mode is "Allow Listed", only the client on the list will be able to connect to you access point; if the mode is "Deny Listed", these wireless clients on the list will not be able to connect to you access point. Click Apply Changes to save your configuration.
- > MAC Address: Enter the MAC address of the client you want to allow or deny.
- Current Access Control List: Shows the MAC address table you configured, you can delete it as you need.

Note:

After saving your configuration, you need to click the **Save** button on the left panel to make your configuration take effect.

4.2.3.5 Advanced

Choose "Setup—WLAN—Advanced" menu, and you will see the Wireless Advanced Settings screen (shown in Figure 4-21). You can configure the advanced parameters for your WLAN.

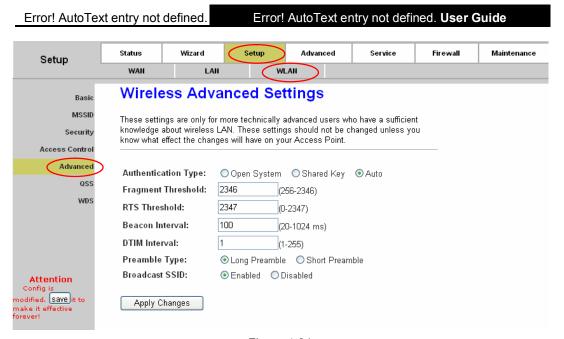


Figure 4-21

- Fragment Threshold: This value specifies the maximum size for a packet before data is fragmented into multiple packets. If you experience a high packet error rate, you may slightly increase the Fragmentation Threshold. Setting the Fragmentation Threshold too low may result in poor network performance. Only minor reduction of the default value is recommended. In most cases, it should remain at its default value of 2346.
- RTS Threshold: Should you encounter inconsistent data flow, only minor reduction of the default value 2347 is recommended. If a network packet is smaller than the preset RTS threshold size, the RTS/CTS mechanism will not be enabled. The Router sends Request to Send (RTS) frames to a particular receiving station and negotiates the sending of a data frame. After receiving an RTS, the wireless station responds with a Clear to Send (CTS) frame to acknowledge the right to begin transmission. In most cases, keep its default value of 2347.
- Beacon Interval: Enter a value between 20-1000 milliseconds. The Beacon Interval value indicates the frequency interval of the beacon. A beacon is a packet broadcast by the Router to synchronize the wireless network. The default value is 100.
- DTIM Interval: This value, between 1 and 255, indicates the interval of the Delivery Traffic Indication Message (DTIM). A DTIM field is a countdown field informing clients of the next window for listening to broadcast and multicast messages. When the Router has buffered broadcast or multicast messages for associated clients, it sends the next DTIM with a DTIM Interval value. Its clients hear the beacons and awaken to receive the broadcast and multicast messages. The default value is 1.

> Broadcast SSID: When wireless clients survey the local area for wireless networks to associate with, they will detect the SSID broadcast by the Router. To broadcast the Router's SSID, select "Enable". If you don't want to broadcast the Router's SSID, select "Disable".

P Note:

These settings are only for more technically advanced users who have a sufficient knowledge about wireless LAN. These settings should not be changed unless you know exactly what will happen for the changes you made on your Access Point.

After configuration, click **Apply Changes** button to save your changes.

P Note:

After saving your configuration, you need to click the **Save** button on the left panel to make your configuration take effect.

4.2.3.6 QSS

Back to LED Explanation

Choose "Setup→WLAN→QSS" menu, and you will see the Quick Secure Setup screen (shown in Figure 4-22). Quick Secure Setup (QSS) is a simple way to establish the connection between the wireless client and access point. You don't need to select the encryption method and encryption key. You just need to input the correct PIN or start PBC and press the QSS button on the router to set the QSS.

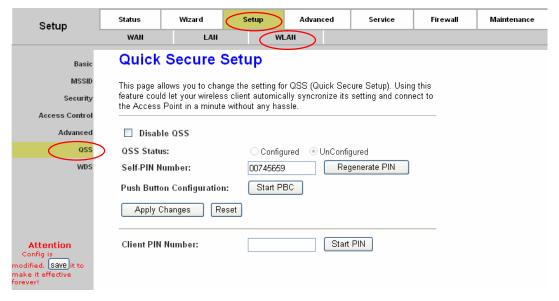


Figure 4-22

- > **Disable QSS:** Choose to disable QSS function or not.
- QSS state: Display the current QSS state.
- > Self PIN Number: Displays the PIN number of the Router. You can click the Regenerate PIN button to regenerate a new PIN number.

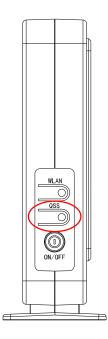
Push Button Configuration: Click Start PBC button when using PBC method for QSS configuration.

1) PBC

If the wireless adapter supports QSS and the Push Button Configuration (PBC) method, you can add it to the network by PBC with the following two methods.

Method One:

Step 1: Press the QSS button on the front panel of the Router or click **Start PBC** button in Figure 4-22.



Step 2: Press and hold the QSS button of the adapter directly for 2 or 3 seconds.



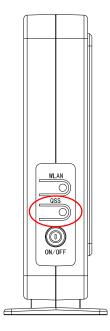
Step 3: Wait for a while until the next screen appears. Click **Finish** to complete the QSS configuration.



The QSS Configuration Screen of Wireless Adapter

Method Two:

Step 1: Press the QSS button on the front panel of the Router or click **Start PBC** button in Figure 4-22.



Step 2: For the configuration of the wireless adapter, please choose "Push the button on my access point" in the configuration utility of the QSS as below, and click Next.



The QSS Configuration Screen of Wireless Adapter

Step 3: Wait for a while until the next screen appears. Click **Finish** to complete the QSS configuration.



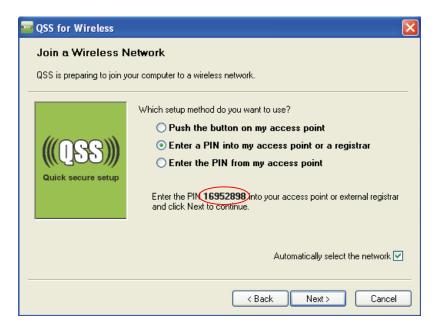
The QSS Configuration Screen of Wireless Adapter

2) PIN code

If the wireless adapter supports QSS and the PIN method, you can add it to the network by PIN with the following two methods.

Method One: Enter the PIN into my Router

Step 1: For the configuration of the wireless adapter, please choose "Enter a PIN into my access point or a registrar" in the configuration utility of the QSS, and get the PIN code on the screen as below, then click **Next**.



The QSS Configuration Screen of Wireless Adapter

Step 2: For the Router, enter the PIN code of the wireless adapter in the **Client PIN Number** field as shown below. Then click **Start PIN**.

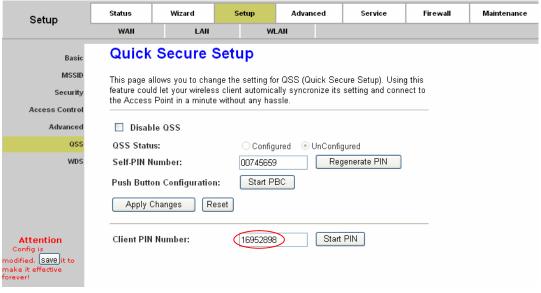
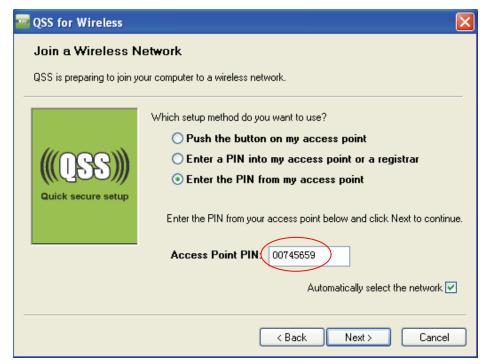


Figure 4-23

Method Two: Enter the PIN from my Router

- Step 1: Get the Current PIN code of the Router from **Self-PIN Number** in Figure 4-23 (each Router has its unique PIN code. Here takes the PIN code 00745659 of this Router for example).
- Step 2: For the configuration of the wireless adapter, please choose "Enter a PIN from my access point" in the configuration utility of the QSS as below, and enter the PIN code of the Router into the Access Point PIN field. Then click Next.



The QSS Configuration Screen of Wireless Adapter

P Note:

The default PIN code of the Router can be found in its label or the QSS configuration screen as Figure 4-23.

P Note:

After saving your configuration, you need to click the **Save** button on the left panel to make your configuration take effect.

Comment [znh1]: 无法设置

4.2.3.7 WDS



Figure 4-24

Enable WDS: Select to enable WDS. With this function enabled, the Router can bridge two or more WLANs.

> Add WDS AP:

- MAC Address: Enter the MAC Address you wish to bridge in the field.
- Comment: Give a comment.

P Note:

If changes are made, after clicking **Apply Changes** button, a **Save** button will appear on the left panel. You need to click the **Save** button to make your changes take effect.

4.3 Advanced

Choose "Advanced", you can see the next submenus:



Click any of them, and you will be able to configure the corresponding function.

4.3.1 Route

4.3.1.1 Static Route

Choose "Advanced—Route—Static Route" menu, you can configure the routing information in the next screen (shown in Figure 4-25). Here you can add or delete IP routes.

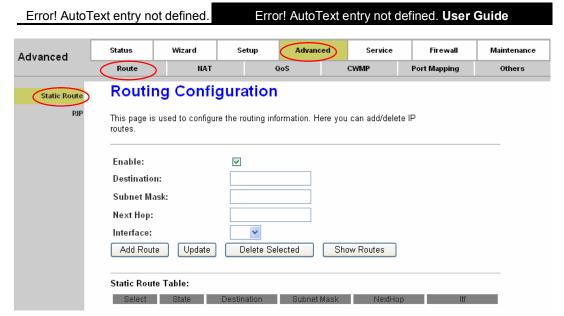


Figure 4-25

- **Enable**: Check the box to enable this function.
- > **Destination:** Enter the IP network address of the final destination. It can be a subnet IP or a host address. All zeros indicate that the route entry should be used for all destinations for which no other route is defined.
- > Subnet Mask: Enter the subnet mask of the destination.
- > Next Hop: The IP address of the next hop through which traffic will forward the destination.
- Interface: Select the interface to which a static route is to be applied.

Click the Add Route button to add the new route in the Static Route Table.

The Static Route Table shows the current static route entries.

✓ Note:

After adding a new entry, a **Save** button will appear on the left panel. You need to click the **Save** button to make your changes take effect.

4.3.1.2 RIP

Choose "Advanced→Route→RIP" menu, you can configure the RIP settings in the next screen (shown in Figure 4-26). RIP is an internet protocol you can setup to share routing table information with other routing devices.

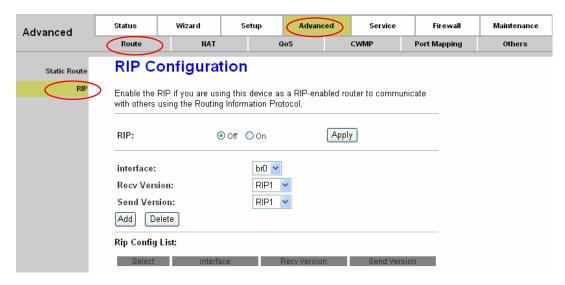


Figure 4-26

- > RIP: Select to enable the RIP function or not. Click the Apply button to save your configuration.
- > Interface: Select the interface on which you want to enable RIP.
- > Recv Version: Indicate the RIP version in which information must be passed to the device. It can be accepted into its routing table.
- > Send Version: Indicate the RIP version this interface will use when it sends its route information to the other device.

Click the **Add** button to add a RIP configuration to the Rip Config List. Click the **Delete** button to delete it.

The RIP Config List shows the current RIP setting of the device.

Note:

After adding a new entry, a **Save** button will appear on the left panel. You need to click the **Save** button to make your changes take effect.

4.3.2 NAT

4.3.2.1 DMZ

Choose "Advanced→NAT→DMZ", you can configure the DMZ host in the screen as shown in Figure 4-27.

A DMZ (demilitarized zone) is a host between a private local network and the outside public network. It allows a single host on your LAN to expose all of its ports to the Internet. Users of the public network outside the company can access to the DMZ host.

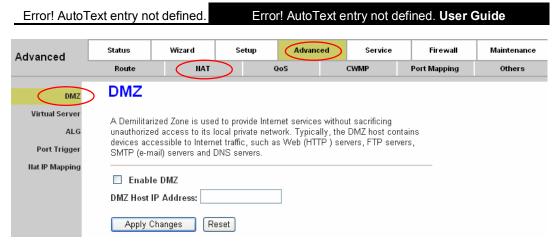


Figure 4-27

- **Enable DMZ:** Check the box to enable DMZ function.
- > DMZ Host IP Address: Enter the specified IP Address for DMZ host on the LAN side.

Click Apply Changes to save your configuration.

P Note:

If changes are made, after clicking **Apply Changes** button, a **Save** button will appear on the left panel. You need to click the **Save** button to make your changes take effect.

4.3.2.2 Virtual Server

Choose "Advanced→NAT→Virtual Server", and then you can configure the Virtual Server in the screen as shown in Figure 4-28.

The Virtual Server is the server or server(s) behind NAT (on the LAN). It allows a single host on your LAN to provide the specified service to the Internet, for example Web server or FTP server, which you can make visible to the outside world even though NAT makes your whole inside network appear as a single machine to the outside world.

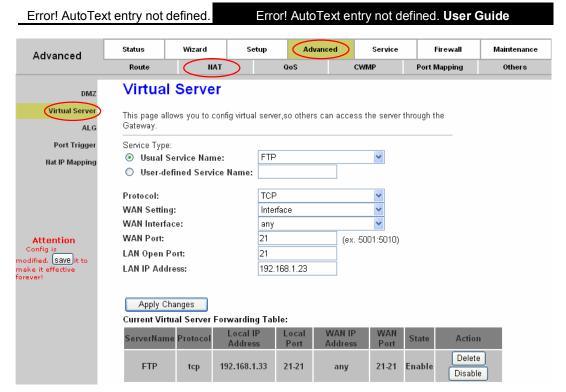


Figure 4-28

- Usual Service Name: The Router provides some common services. Select the one you need.
- ➤ User-defined Service Name: If the service can not be found in the Usual Service Name drop-down list, just enter the name manually in this field instead.
- Protocol: The protocol used for this virtual server.
- **WAN Setting:** The WAN setting of this virtual server used; it can be interface and IP address. Select a desired one, and then options available will change to offer the configuration.
- > WAN Interface: The interface on which the virtual server used on WAN side
- ➤ WAN IP Address: The IP address which the virtual server used on WAN side. You can access this IP and WAN port from WAN side to obtain the service.
- WAN Port: The open port on WAN side. It can be either a single port or a port range.
- **LAN Open Port:** The open port on LAN host. It can be either a single port or a port range.
- **LAN IP Address:** The IP address of the host which provides the service on LAN side.

Click the **Apply Changes** button to save your configuration.

P Note:

If changes are made, after clicking **Apply Changes** button, a **Save** button will appear on the left panel. You need to click the **Save** button to make your changes take effect.

Error! AutoText entry not defined. User Guide

For example: If you want to setup a FTP Server on LAN host 192.168.1.33, you can configure a virtual server rule as follows:

- Step 1: Select "FTP" from Usual Service Name drop-down list. Protocol, WAN Port, and LAN **Open Port** will be automatically filled, and you don't need to change them.
- Step 2: Select the WAN Setting for the service.
- Step 3: Enter 192.168.1.33 in LAN IP Address field.
- Step 4: Click Apply Changes button to save your configuration. And the Virtual Server will be added to the Current Virtual Server Forwarding Table.
- Step 5: Click Save button on the left panel to make your configuration take effect.

4.3.2.3 ALG

Choose "Advanced→NAT→ALG", and then you can configure the ALG settings in the screen as shown in Figure 4-29. The router supports several NAT ALG and pass-Through function. Here you can enable or disable the ALG or pass-through function for each application.

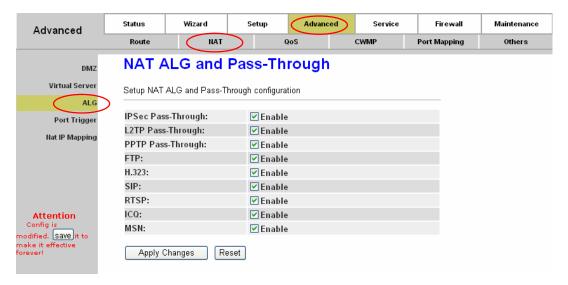


Figure 4-29

Click the **Apply Changes** button to save your configuration.

Note:

If changes are made, after clicking Apply Changes button, a Save button will appear on the left panel. You need to click the Save button to make your changes take effect.

4.3.2.4 Port Trigger

Choose "Advanced→NAT→Port Trigger", and then you can configure the port trigger rules in the screen as shown in Figure 4-33.

Port trigger is used to restrict certain types of data packets from your local network to Internet. Some applications require multiple connections, like Internet games, video conferencing, Internet calling and so on. These applications cannot work with a pure NAT Router. Port Trigger is used for some of these applications that can work with an NAT Router, which can be helpful in securing and restricting your local network.

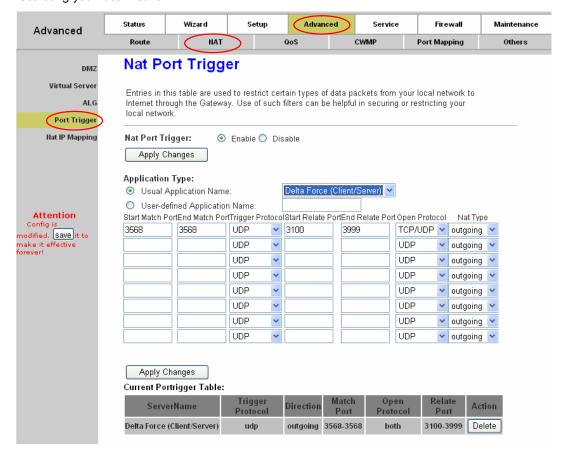


Figure 4-33

- > Nat Port rigger: Enable or disable the port trigger function on the device. After selecting, click the Apply Changes button to save your configuration.
- Application Type: You can select the service from the "Usual Application Name" and then the following parameters, Match Port, Trigger Protocol, Relate Port and Open Protocol, will be automatically filled. You can also define the application by yourself in the "User-defined Application Name" field. But, you need to fill the following related parameters manually.
- > Start Match Port / End Match port: The start and end port to match.
- > Trigger Protocol: The protocol to trigger the rule, it can be TCP, UDP or TCP/UDP.
- > Start Relate Port / End Relate Port: The start and end related port.
- > Open Protocol: It can be TCP, UDP or TCP/UDP.

NAT Type: It can be outgoing or incoming.

Click the **Apply Changes** button to save your configuration. And then the trigger rule will be added to the Current Portrigger Table.

P Note:

If changes are made, after clicking **Apply Changes** button, a **Save** button will appear on the left panel. You need to click the **Save** button to make your changes take effect.

4.3.2.5 IP Address Mapping

Choose "Advanced→NAT→IP Address Mapping", and then you can configure the mapping rules in the screen as shown in Figure 4-31.

NAT IP mapping allows you to configure one IP pool for specified source IP address from LAN, so a packet whose source IP is in range of the specified address will select one IP address from pool for NAT.

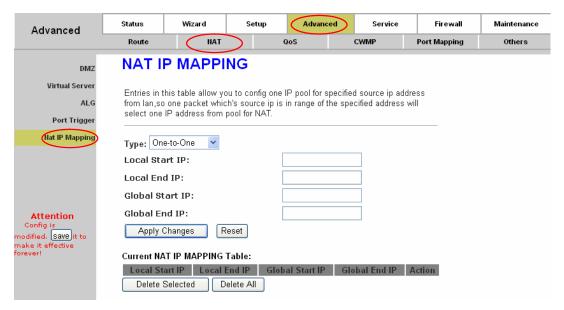


Figure 4-31

- > **Type:** There are four types of mapping rule, "One-to-One", "Many-to-One", "Many-to-Many" and "One-to-Many".
 - One-to-One: One local IP will be mapped to one global IP.
 - Many-to-One: The IP between "Local Start IP" and "Local End IP" will be mapped to a global IP.
 - Many-to-Many: The IP between "Local Start IP" and "Local End IP" will be mapped to the IP between "Global Start IP" and "Global End IP".
 - One-to-Many: One local IP will be mapped to any of the IP between "Global Start IP" and

"Global End IP".

- > Local Start IP / Local End IP: Enter the local IP Address you plan to map to. Local Start IP is the starting local IP address and Local End IP is the ending local IP address. If the rule is for all local IPs, then the Start IP is 0.0.0.0 and the End IP is 255.255.255.255.
- > Global Start IP / Global End IP: Enter the global IP Address you want to do NAT. Global Start IP is the starting public IP address and Global End IP is the ending public IP address. If you have a dynamic IP, enter 0.0.0.0 as the Global Start IP.
- > Current NAT IP MAPPING Table: This displays the information about the Mapping address.

Note:

If changes are made, after clicking **Apply Changes** button, a **Save** button will appear on the left panel. You need to click the **Save** button to make your changes take effect.

4.3.3 QoS

Choose "Advanced→QoS", you can configure the QoS in the next screen. QoS helps to prioritize data as it enters your router. By attaching special identification marks or headers to incoming packets, QoS determines which queue the packets enter, based priority. This is useful when there are certain types of data you want to give higher priority, such as voice data packets give higher priority than Web data packets. This option will provide better service of selected network traffic over various technologies.

Error! AutoText entry not defined. User Guide Error! AutoText entry not defined. Setup Advanced Status Wizard Service Firewall Maintenance Advanced Route NAT QoS CWMP Port Mapping Others IP QoS 009 Entries in this table are used to assign the precedence for each incoming packet based on specified policy. Config Procedure: 1: set traffic rule. 2: assign the precedence or add marker for different stream. Attention IP QoS: Odisable oenable odified. save it to QoS Policy: stream based 💌 Schedule Mode: strict prior Apply QoS Rule List: src IP add rule delete delete all Add QoS Rule Src Mask: 255.255.255.255 Src IP: 0.0.0.0 Dest IP: Dest Mask: Dest Port: Protocol: Phy Port: set priority: p3(Lowest) 💌 I insert or modify QoS mark

Figure 4-32

IP QoS: Enable or disable the IP QoS function on the device.

add rule

- ➤ **QoS Policy:** Policy of QoS. The traffic will be classified on the base of this policy. It can be based on stream, 802.1p or DSCP.
- Schedule Mode: The schedule mode of the IP QoS function, it can be "strict prior" or "WFQ (4:3:2:1)".
 - **Strict prior:** Traffic with different priority will be send by its priority, the higher priority the traffic is, the higher priority the traffic will be send out.
 - WFQ (4:3:2:1): Traffic with different priority will be send in proportion of its priority, the four priority traffic will be send out in proportion to 4:3:2:1.

Click the **Apply** button to save your changes.

P Note:

If changes are made, after clicking **Apply Changes** button, a **Save** button will appear on the left panel. You need to click the **Save** button to make your changes take effect.

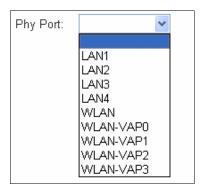
4.3.3.1 Stream

If the QoS policy is "stream based", you should configure the QoS rule.

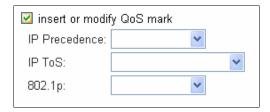
QoS Rule List:				
stream rul			behavi	
src IP src Port dest IP	dest Pon	t proto port	prior DSCP	802.1p sel
add rule delete delete all				
Add QoS Rule				
Src IP:	Src Mask:			
Dest IP:	Dest Mask:			
Src Port:	Dest Port:			
Protocol:	Phy Port:		~	
set priority: p3(Lowest) 💌				
✓ insert or modify QoS mark				
DSCP: (0-63)				
802.1p:				
add rule				

Figure 4-33

- > Src IP: The source IP address of the rule.
- > Src Mask: The source mask of the rule.
- > **Dest IP:** The destination IP address of the rule.
- > **Dest Mask:** The destination mask of the rule.
- > Src Port: The source port number of the rule. If the "Protocol" filed is not been selected or is selected as ICMP, the "Src Port" filed can't be configured.
- ➤ **Dest Port:** The destination port number of the rule. If the "Protocol" filed is not been selected or is selected as ICMP, the "Dest Port" filed can't be configured.
- **Protocol:** The protocol of the rule. It can be TCP, UDP, and ICMP.
- **Phy port:** The incoming port of the rule. It indicates the physical port of the traffic is incoming.

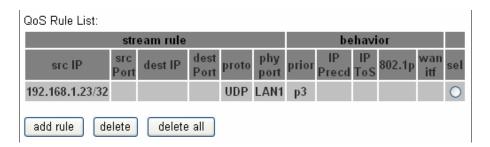


- > **Set Priority:** The priority of the rule. It can be p0(highest), p1, p2, p3(lowest). The traffic matches the rule will be assigned the priority you have configured.
- ➤ Insert or modify QoS mark: You can insert or modify the DSCP or 802.1p tag. The traffic matches the rule will be added or modified the mark.



If you select 802.1p tag, please make sure 802.1q is enabled in specified WAN interface; otherwise 802.1p tag will not be tagged.

- Add rule: After filling the parameters, click this button to add a new rule.
- > QoS Rule List: Shows the current rules on the device.



- ➤ **Delete:** Select a rule then press "delete" button, the selected rule will be deleted from Qos rule list.
- > **Delete all:** Delete all the rules from QoS rule list.

4.3.3.2 802.1p

If the QoS policy is "802.1p based", you should configure the 802.1p setting.

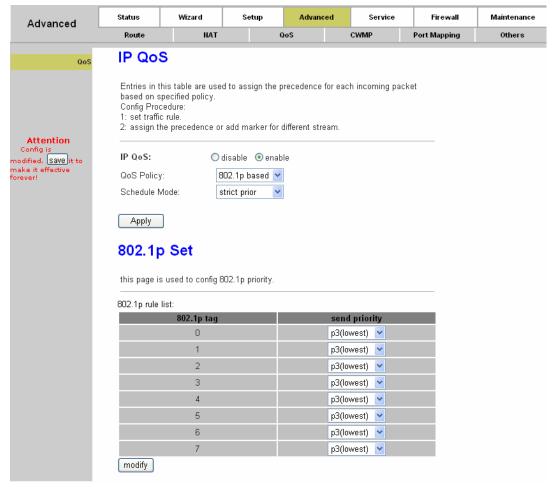


Figure 4-34

- > **802.1p tag:** The number of 802.1p tag.
- > **Send priority:** The priority to transmit. The traffic matches the 802.1p filed will be assigned this priority.
- > **Modify:** Click this button to modify your configuration.
- > 802.1p rule list: Shows the current rules on the device.

4.3.3.3 DSCP

If the QoS policy is "DSCP based", you should configure the DSCP setting. Press the "DSCP config" button to configure the DSCP priority.

Figure 4-35

- > DSCP tag: The value of the DSCP filed.
- > Transmit prior: The priority to transmit. The traffic matches the DSCP filed will be assigned this priority.
- > **Dscp rule list:** Shows the current rules on the device.

dscp rule list:					
Select	DSCP tag	transmit priority			
0	0	р3			
0	1	p2			
0	2	p1			
0	3	р0			

4.3.4 CWMP

Choose "Advanced→CWMP", you can configure the CWMP function in the screen (shown in Figure 4-36). Here you may change the setting for the ACS's parameters.

CPE WAN Management Protocol (CWMP) is a protocol for communication between a CPE and Auto-Configuration Server (ACS). The function supports TR-069 protocol which collects

information, diagnoses the devices and configures the devices automatically via ACS (Auto-Configuration Server).

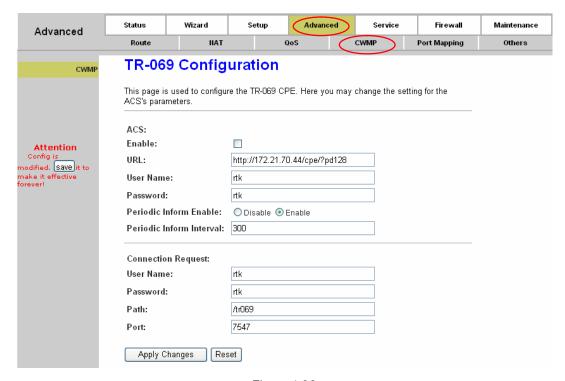


Figure 4-36

ACS parameters

- > Enable: Enable or disable the CWMP.
- > URL: Enter the website of ACS which is provided by your ISP.
- User Name/Password: Enter the User Name and password the device should use when connecting to the ACS.
- Periodic Inform Enable: When this field is enabled, the device will send an Inform RPC to the ACS server at the system startup, and will continue to send it periodically at an interval defined in "Periodic Inform Interval" field; when this field is disabled, the device will only send Inform RPC to the ACS server once at the system startup.
- Periodic Inform Interval: The interval to send Inform RPC.

Connection Request parameters:

- User Name/Password: Enter the User Name and Password the remote ACS should use when connecting to the device.
- Path: The path of the device ConnectionRequestURL.

> Port: The port of the device ConnectionRequestURL.

4.3.5 Port mapping

Choose "Advanced→Port Mapping", you can configure the mapping group in the screen (shown in Figure 4-37).

The device provides multiple interface groups, up to five interface groups are supported including one default group. Traffic coming from one interface of a group can only be flowed to the interfaces in the same interface group. Thus, the device can isolate traffic from group to group for some application. By default, all the interfaces (LAN and WAN) belong to the default group, and the other four groups are all empty. It is possible to assign any interface to any group but only one group.

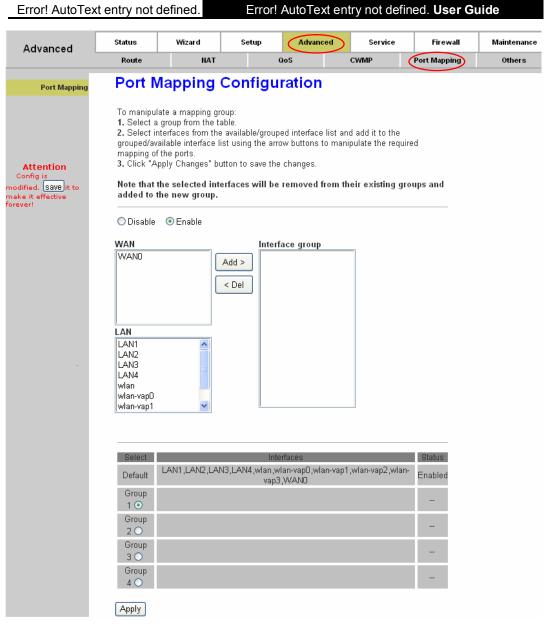


Figure 4-37

You can enable or disable the port mapping function of the device by the select radio button. If "Enable" radio is selected, you can configure the mapping group as follow steps.

- 1. Select a group (Group 1, Group 2, Group3 or Group 4) from the table, then you can see the available interface (LAN and WAN) and grouped interface list
- 2. Select interfaces from the "WAN" and "LAN" interface list and add it to the "Interface group" using **Add>** button or delete it from the "Interface group" using **>Del** button to manipulate the required mapping of the ports.
- 3. Click the **Apply** button to finish the configuration.

4. Click the Save button on the left panel to make the changes take effect.

4.3.6 Others

Choose "Advanced→Others", you can configure the client limit settings in the screen (shown in Figure 4-38). Client limit allows you to force how many devices can access to the internet. Here you can enable or disable the client limit function and the maximum device to access to the internet.



Figure 4-38

- > Client Limit Capability: Enable or disable the client limit function
- > Maximum Devices: limit the maximum number of devices that can access to the Internet

4.4 Service

Choose "Service", you can see the next submenus:



Click any of them, and you will be able to configure the corresponding function.

4.4.1 IGMP Proxy

Choose "Service → IGMP Proxy" menu, you can configure the IGMP proxy in the screen (shown in Figure 4-39). Here you can enable or disable the IGMP proxy function on all WAN interface, and you can also set the parameters of the IGMP function.

IP hosts use Internet Group Management Protocol (IGMP) to report their multicast group memberships to neighbor routers. Similarly, multicast routers use IGMP to discover which of their hosts belong to multicast group. The router supports IGMP proxy that handles IGMP message. When enabled, the router will act as a proxy for a LAN host making request to join and leave multicast groups, and a multicast router sending multicast packets to multicast groups on WAN side.

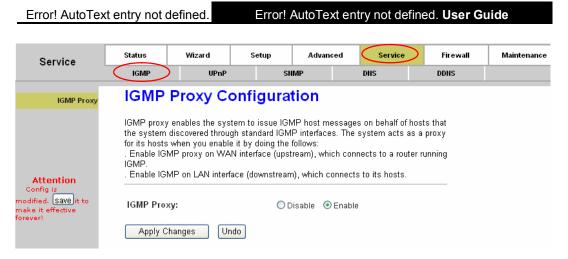


Figure 4-39

P Note:

If changes are made, after clicking **Apply Changes** button, a **Save** button will appear on the left panel. You need to click the **Save** button to make your changes take effect.

4.4.2 UPnP

Choose "Service→UPnP" menu, you can configure the UPnP in the screen (shown in Figure 4-40).

UPnP (Universal Plug and Play) is a distributed, open networking standard that uses TCP/IP for simple peer-to-peer network connectivity between devices. An UPnP device can dynamically join a network, obtain an IP address, convey its capabilities and learn about other devices on the network. In turn, a device can leave a network smoothly and automatically when it is no longer in use. UPnP broadcasts are only allowed on the LAN.

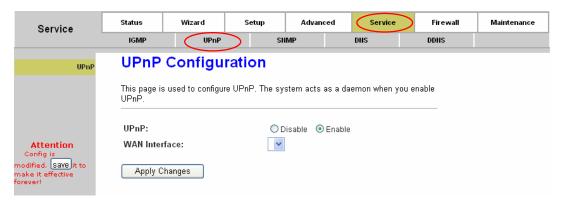


Figure 4-40

> **UPnP:** Choose to enable or disable the UPnP function. Only when the function is enabled, can the UPnP take effect.

P Note:

If changes are made, after clicking **Apply Changes** button, a **Save** button will appear on the left panel. You need to click the **Save** button to make your changes take effect.

4.4.3 SNMP

Choose "Service→SNMP", you can see the SNMP screen (shown in Figure 4-41).

Simple Network Management Protocol (SNMP) is a troubleshooting and management protocol which uses the UDP protocol on port 161 to communicate between the clients and servers. The router can be managed locally or remotely by SNMP protocol.

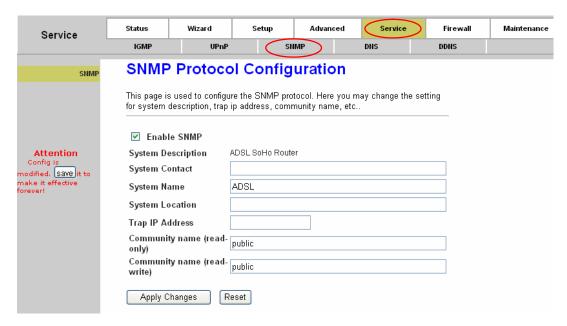


Figure 4-41

- **Enable SNMP:** Choose to enable or disable the SNMP support.
- > System Description: System description of the device.
- > System Contact: Contact information of the device.
- > System name: Name of the device.
- > System Location: The physical location of the device
- Trap IP address: Destination IP address of SNMP trap.
- Community name (read-only): Name of the read-only community. This read-only community allows read operation to all objects in the MIB.

Community name (read-write): Name of the read-write community. This read-write community allows read and write operation to all objects defines as read-writable in the MIB.

4.4.4 DNS

Choose "Service→DNS", you can see the DNS screen (shown in Figure 4-42).

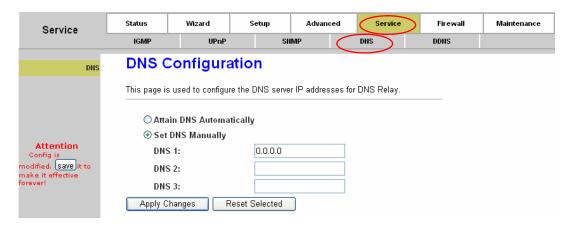


Figure 4-42

- Attain DNS Automatically: Select this option, so the device will use the DNS servers which obtained by the WAN interface via the auto-configuration mechanism.
- > **Set DNS Manually:** Select this option, and then you need to configure the DNS IP address manually.

P Note:

If changes are made, after clicking **Apply Changes** button, a **Save** button will appear on the left panel. You need to click the **Save** button to make your changes take effect.

4.4.5 DDNS

Choose "**Service**→**DDNS**", you can configure the DDNS function in the screen (shown in Figure 4-43).

The router offers a Dynamic Domain Name System (DDNS) feature. The feature lets you use a static host name with a dynamic IP address. User should type the host name, user name and password assigned to your ADSL Router by your Dynamic DNS provider.

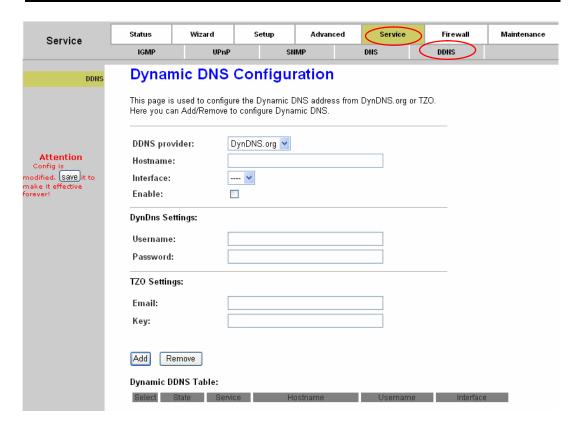


Figure 4-43

- DDNS provider: There are two DDNS provider to be selected in order to register your device, DynDNS.org and TZO.
- **Hostname:** Domain name to be registered with the DDNS server.
- Interface: The WAN interface over which your device will be accessed.
- **Enable:** Check to enable the registration account for the DDNS server.

DynDns Settings:

- Username: Username assigned by the DDNS provider.
- Password: Password assigned by the DDNS provider

TZO Settings:

- **Email:** Email address assigned by DDNS provider.
- **Key:** Key assigned by DDNS provider.
- Dynamic DDNS Table: Display the DDNS entry of this device.

Click the **Add** button to add the DDNS entry. Click the **Remove** button to delete the existed DDNS entry.

4.5 Firewall

Choose "Firewall", you can see the next submenus:



Click any of them, and you will be able to configure the corresponding function.

4.5.1 MAC Filter

Choose "Firewall—MAC Filter" menu, and you will see the next screen (shown in Figure 4-44). In order to management your local network better, you can use the MAC address filter function to control the internet access. Here you can set the MAC filtering rules.

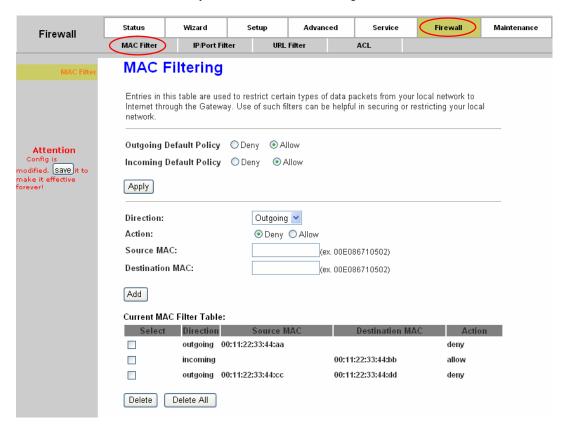
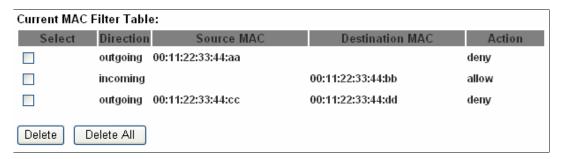


Figure 4-44

- Outgoing/Incoming Default Policy: The default action of outgoing/incoming connection. It can be "Deny" or "Allow". If the connection doesn't match any MAC filtering rules, the router will handle the connection with the default action you have set.
- Direction: The direction of the filter entry, it can be "Outgoing" or "Incoming".

- > Action: The action of the filter entry, it can be "Deny" or "Allow". If the action is "Deny", the connection matches the filter rule will be denied, if the action is "Allow", the connection matches the filter rule will be allowed.
- Source MAC: The source MAC address of the filter entry. Empty means matching any source MAC address.
- Destination MAC: The destination MAC address of the filter entry. Empty means matching any source MAC address.
- Add: Click this button to add your rule into "Current MAC Filter Table".
- > Current MAC Filter Table: It shows the current MAC filtering rules. You can delete the entry on the list.



- > Delete: Check the desired rule and then click this button to delete the corresponding rule.
- > **Delete All:** Click this button to delete all the rules in the table.

4.5.2 IP/Port Filter

Choose "Firewall→IP/Port Filter" menu, and you will see the next screen (shown in Figure 4-45). Here you can set the IP/Port filter rules to secure or restrict your local network.

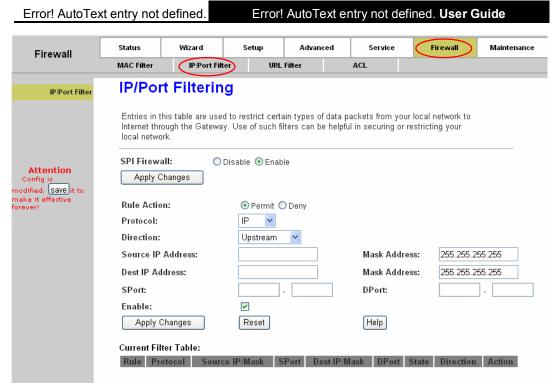
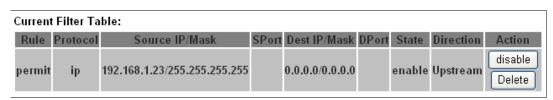


Figure 4-45

- > SPI Firewall: Choose to enable or disable the SPI firewall.
- Rule Action: The filter mode of this entry, it can be "Permit" and "Deny". If the mode is "Permit", the IP connection matches the rule will be permitted; if the mode is "Deny", the IP connection matches the rule will be denied.
- **Protocol:** The protocol of this entry, it can be "IP", "ICMP", "TCP" and "UDP".
- Direction: The direction of this entry, it can be "upstream" and "Downstream".
- Source IP Address / Mask Address: The source IP address and mask address of the entry.
- Dest IP Address / Mask Address: The destination IP address and mask address of the entry.
- > **SPort:** Tf the protocol is "TCP" or "UDP", you should set the source port of the entry. It can be a single port or a port range.
- > **Dport:** TI the protocol is "TCP" or "UDP", you should set the destination port of the entry. It can be a single port or a port range.
- Enable: Choose to enable or disable this filter entry.
- > Current Filter table: It shows the current filter rules. You can enable or disable or delete the filter entry.



P Note:

If changes are made, after clicking **Apply Changes** button, a **Save** button will appear on the left panel. You need to click the **Save** button to make your changes take effect.

4.5.3 URL Filter

Choose "Firewall→URL Filter" menu, and you will see the next screen (shown in Figure 4-46). Here you can specify which site can't be accessed based on URL to secure or restrict your local network.

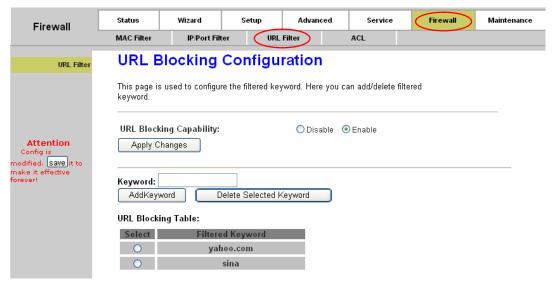


Figure 4-46

- > URL Blocking Capability: Enable or disable the URL filtering function. If it is enabled, the access to the site which matches the keyword will be blocked by the router; if it is disabled, nothing will be done.
- **Keyword:** The keyword of the site you want to block.
- > **URL Blocking Table:** It shows the current URL filtering entry. You can delete the selected entry.

For example: If you want to forbid the user to access the website including "yahoo.com".

Step 1: Select "Enable" (show in Figure 4-46).

- Step 2: Enter "yahoo.com" in the Keyword field.
- Step 3: Finally click the AddKeyword to save the entry.

P Note:

If changes are made, after clicking **Apply Changes** button, a **Save** button will appear on the left panel. You need to click the **Save** button to make your changes take effect.

4.5.4 ACL

Choose "Firewall→ACL", you can see the next screen (shown in Figure 4-47). ACL function is used to specify which services are accessible from LAN or WAN side.

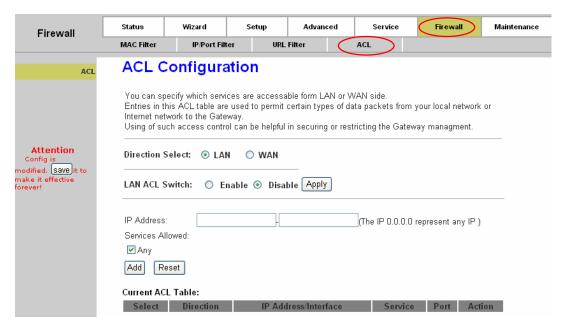


Figure 4-47

> **Direction Select:** The direction of the ACL entry, it can be LAN or WAN.

1) LAN

If "LAN" is selected, you can see the next screen (shown in Figure 4-48)

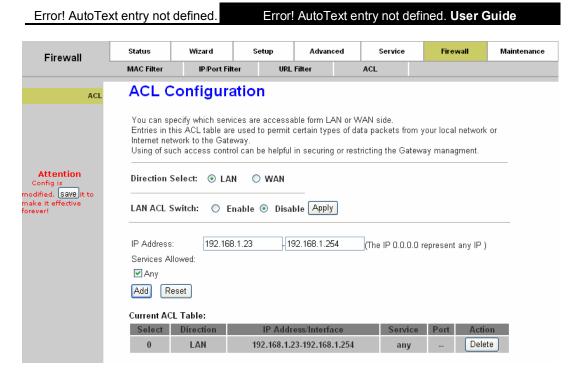


Figure 4-48

- LAN ACL Switch: You can enable or disable the ACL function on LAN side. If it is disabled, all hosts on LAN side can access the services which your router provides. If it is enabled, only the hosts on the "Current ACL Table" can access the specified services.
- ▶ **IP Address:** The IP address of the host, "0.0.0.0" means any IP.
- > Service Allowed (LAN side): The allowed services which the host can access. It can be "any", or any specified service, such as "web", "telnet", "ftp", "tftp", "snmp" and "ping". If select "any", it means the host can access all the services the router provides.

2) WAN

If "WAN" is selected, you can see the next screen (shown in Figure 4-49)

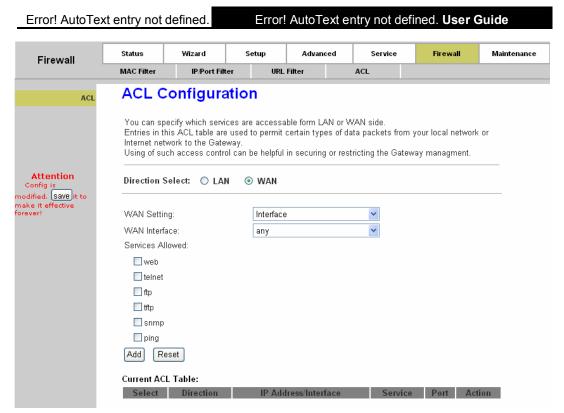
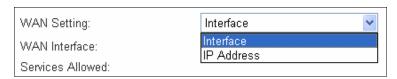
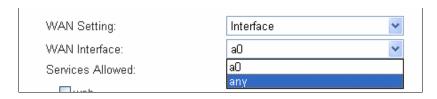


Figure 4-49

WAN Setting: The setting of WAN side, it can be "Interface" or "IP Address".



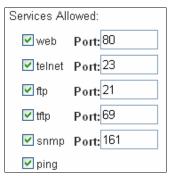
If it is "Interface", you should specify a WAN interface for this ACL entry.



If the WAN setting is "IP Address", you should specify the IP address of the host on WAN side.



> **Service Allowed:** You can specify the service and opened port for this service on WAN side. The host access the specified port can obtain the specified service the router provides.



> Current ACL Table: It shows the current ACL setting.

4.6 Maintenance

Choose "Maintenance", you can see the next submenus:



Click any of them, and you will be able to configure the corresponding function.

4.6.1 Update

4.6.1.1 Firmware Update

Choose "Maintenance Update Firmware Update", you can upgrade the firmware of the Router in the screen (shown in Figure 4-50). Make sure the firmware you want to use is on the local hard drive of the computer. Click **Browse** to find the local hard drive and locate the firmware to be used for upgrade.

Maintenance	Status	Status Wizard		Setup Advanc		Service	Firewall	Maintenance	
	Update	Passwo	rd Re	eboot	Time		Log	Diagnostics	
Fireware Update	Upgra	Upgrade Firmware							
Backup/Restore	this page allows you upgrade the AUSL Router firmware to new version. Please note, do not power off the device during the upload because it may crash the system.								
	Note:Syste	Note:System will reboot after file is uploaded.							
	Select File	e:				Browse			
	Upload	Reset							

Figure 4-50

Comment [znh2]: Fireware

To upgrade the router's firmware, follow these instructions below:

Step 1: Type the exact path of the update file into the "Select File" field. Or click the **Browse** button to locate the update file.

Step 2: Click the Upload button.

Note:

- 1) When you upgrade the router's firmware, you may lose its current configurations, so please back up the router's current settings before you upgrade its firmware.
- 2) Do not turn off the router or press the Reset button while the firmware is being upgraded.
- 3) The router will reboot after the upgrading has been finished.

4.6.1.2 Backup/Restore

Choose "Maintenance→Update→Backup/Restore", you can save the current configuration settings to a file, and you can also restore the settings from a configuration file (shown in Figure 4-50).



Figure 4-51

To backup the Router's current settings:

Step 1: Click the **Save** button (shown in Figure 4-50) to proceed.



Figure 4-52

Step 2: Save the file as the appointed file (shown in Figure 4-53).

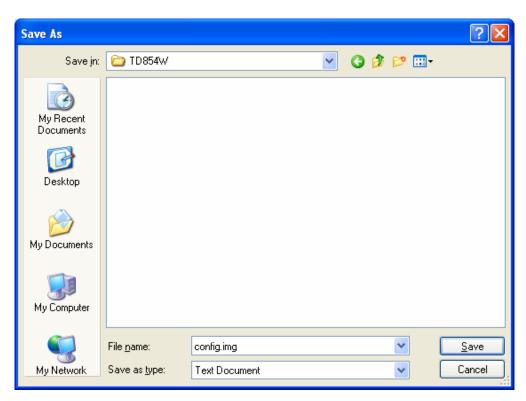


Figure 4-53

To restore the Router's settings:

Step 1: Click the **Browse** button to locate the file for the device, or enter the exact path in "Load Settings from File" field.

Step 2: Click the Upload button to complete.

4.6.2 Password

Choose "Maintenance—Password", you can configure the user account of the router in the screen (shown in Figure 4-54). Here you can add user account to access the web server, and modify the password of the specified user.

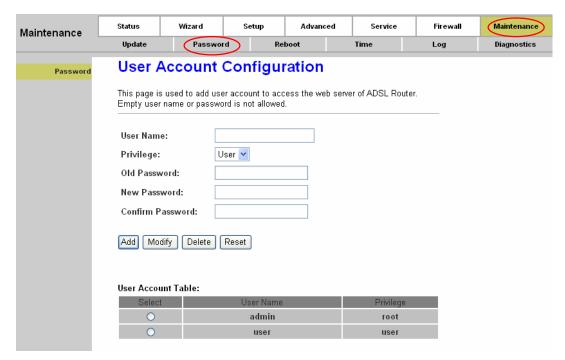


Figure 4-54

4.6.3 System Restart

Choose "Maintenance→Reboot", you can select to restart the device with current settings or restore to factory default settings in the screen (shown in Figure 4-55).

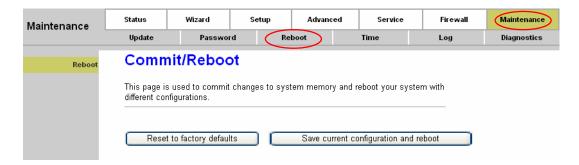


Figure 4-55

4.6.4 Time

Choose "**Maintenance**→**Time**", you can configure the system time in the screen (shown in Figure 4-56).

Simple Network Timing Protocol (SNTP) is a protocol used to synchronize the system time to the public SNTP server. You can also configure the time manually.

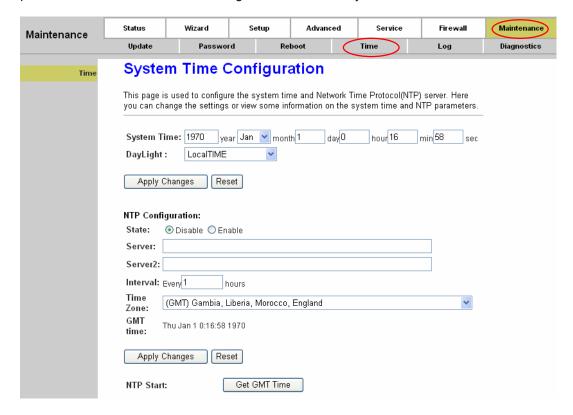


Figure 4-56

1) Manually

You need to set the date and time corresponding to the current time. And then click **Apply Changes** button to save your configuration.



Figure 4-57

2) NTP

NTP Configuration:					
State: ODisable oEnable	Obisable				
Server:					
Server2:					
Interval: Every 1 hours					
Time Zone: (GMT) Gambia, Liberia, Morocco, England	(GMT) Gambia, Liberia, Morocco, England				
GMT Thu Jan 1 2:39:3 1970 time:					
Apply Changes Reset					
NTP Start: Get GMT Time					

Figure 4-58

- > State: Indicate the current state of NTP function. Choose to enable the NTP or not.
- > Server/Server2: Enter the IP address or the host name of the NTP server.
- > Interval: The interval time of NTP function.
- > Time Zone: The time zone in which the device resides.
- ➤ **Get GMT Time:** After setting the NTP configuration correctly, click this button to start the NTP function. Then you can see the GMT time obtained from NTP server.

P Note:

If changes are made, after clicking **Apply Changes** button, a **Save** button will appear on the left panel. You need to click the **Save** button to make your changes take effect.

4.6.5 Log

Choose "Maintenance→Log", you can view and configure the logs of the Modem Router (shown in Figure 4-59).

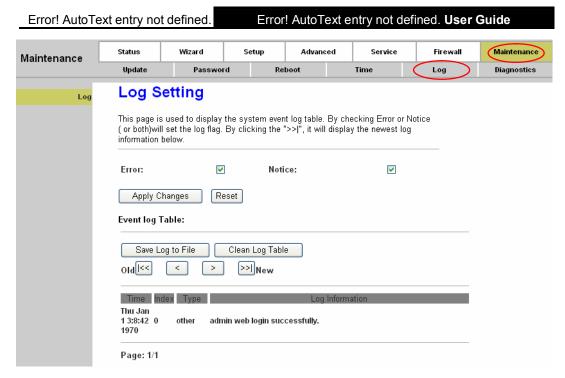


Figure 4-59

Note:

If changes are made, after clicking **Apply Changes** button, a **Save** button will appear on the left panel. You need to click the **Save** button to make your changes take effect.

4.6.6 Diagnostic

The router provides several useful diagnostic tools.

4.6.6.1 Ping

Choose "Maintenance→Diagnostic→Ping", you can ping a specified host (shown in Figure 4-60).



Figure 4-60

> Host: Enter the IP address or host name you want to ping.

After setting the host, click the **PING** button to start the ping process, then the ping result will be shown.

4.6.6.2 Tracert

Choose "Maintenance→Diagnostic→Tracert", you can tracert a host you want (shown in Figure 4-61).

The router provides a tracert command to measure the route path and transit times of packets across an Internet Protocol (IP) network.

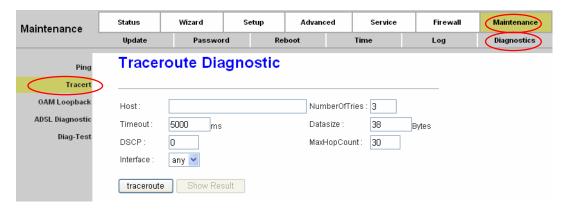


Figure 4-61

- Host: Enter the IP address or host name you want to run trace route command.
- NumberofTriers: Enter the number of try.
- > **Timeout:** The time for the trace route command timeout.
- > **Datasize:** Data size of the trace route packet.
- MaxHopCount: The maximum hop count.
- Interface: The interface to which the trace route is to be applied.

For example, you can set the host to "www.baidu.com", and then click the **traceroute** button to start the trace route process. Several times later, you can see the trace route result.

4.6.6.3 OAM Loopback

Choose "Maintenance→Diagnostic→OAM Loopback", you can perform the loopback function to check the connectivity of the VCC (shown in Figure 4-62).

OAM Loopback allows you to verify the connectivity between VP/VC endpoints, as well as segment endpoints within the VP/VC. ATM uses two cell flows: F4 used in VPs and F5 used in VCs.

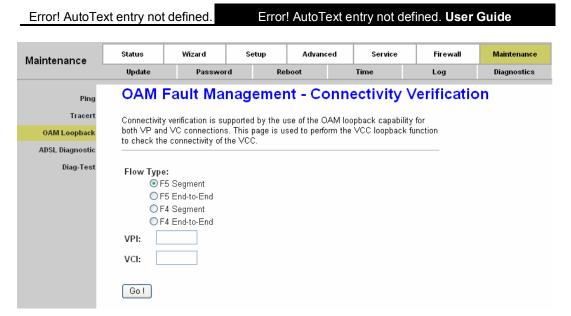


Figure 4-62

- Flow type: The ATM OAM flow type. The selection can be F5 Segment, F5 End-to-End, F4 Segment or F4 End-to-End.
- > VPI: The VPI number you want to do the loopback diagnostics.
- > VCI: The VCI number you want to do the loopback diagnostics.

4.6.6.4 ADSL Diagnostic

Choose "Maintenance—Diagnostic—ADSL Diagnostic", you will see the next screen (shown in Figure 4-63). ADSL diagnostics allows you to diagnostics the ADSL tone.

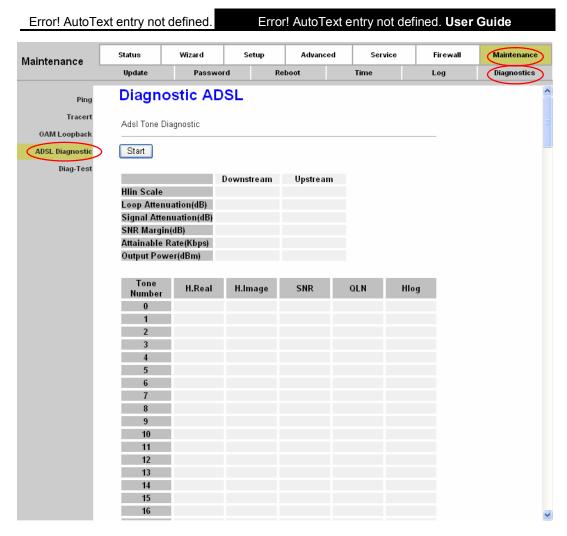


Figure 4-63

Click the **Start** button to start the diagnostic, and then wait several minutes later you will see the test result.

4.6.6.5 Diag-Test

Choose "Maintenance→Diagnostic→Diag-Test", you can select an interface to run diagnostic in Figure 4-64.

The Diagnostic Test allows you to test your DSL connection of the physical layer and protocol layer for both LAN and WAN sides.

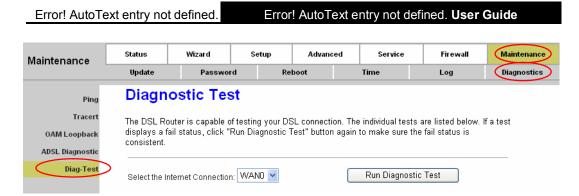


Figure 4-64

Click the **Run Diagnostic Test** button to start the test, and then wait several times later you can see the diagnostic result.

Appendix A: Specifications

General					
Standards and Protocols	ANSI T1.413, ITU G.992.1, ITU G.992.2, ITU G.992.3, ITU G.992.5, IEEE 802.11b, IEEE 802.11g, IEEE 802.11n, IEEE 802.3, IEEE 802.3u, TCP/IP, PPPoA, PPPoE, SNTP, HTTP, DHCP, ICMP, NAT				
Safety & Emission	FCC, CE				
Ports	Four 10/100M Auto-Negotiation RJ45 ports (Auto MDI/MDIX) One RJ11 port				
LEDs	Power, ADSL, Internet, WLAN, 1,2,3,4(LAN), QSS				
Network Medium	10Base-T: UTP category 3, 4, 5 cable 100Base-TX: UTP category-5 Max line length: 6.5Km				
Data Rates	Downstream: Up to 24Mbps Upstream: Up to 3.5Mbps (With Annex M enabled)				
System Requirement	Internet Explorer 5.0 or later, Netscape Navigator 6.0 or later Win 9x/ ME/ 2000/ XP/ Vista/Windows 7				
Physical and Environment					
Working Temperature	0℃~40℃				
Working Humidity	10% ~ 90% RH (non-condensing)				
Storage Temperature	-40℃ ~ 70℃				
Storage Humidity	5% ~ 90% RH (non-condensing)				

Appendix B: Troubleshooting

1. How do I restore my Router's configuration to its factory default settings?

With the Router powered on, press and hold the **RESET** button on the rear panel for 8 to 10 seconds before releasing it.

P Note:

Once the Router is reset, the current configuration settings will be lost and you will need to re-configure the router.

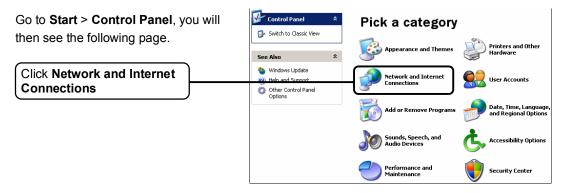
2. What can I do if I don't know or forgot my password?

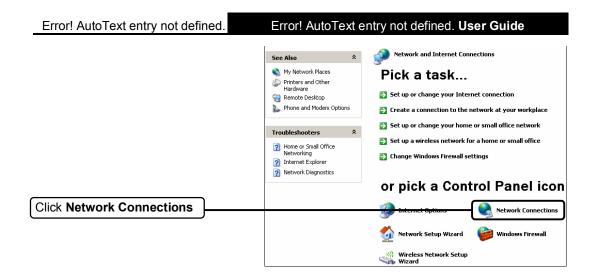
- 1) Restore the Router's configuration to its factory default settings. If you don't know how to do that, please refer to section **T1**.
- 2) Use the default user name and password: admin, admin.
- Try to configure your Router once again by following the instructions in the previous steps of the QIG.

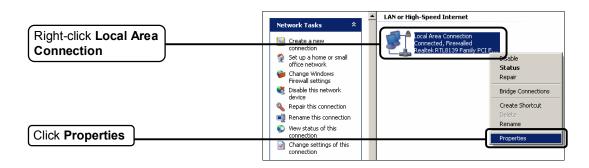
3. What can I do if I cannot access the web-based configuration page?

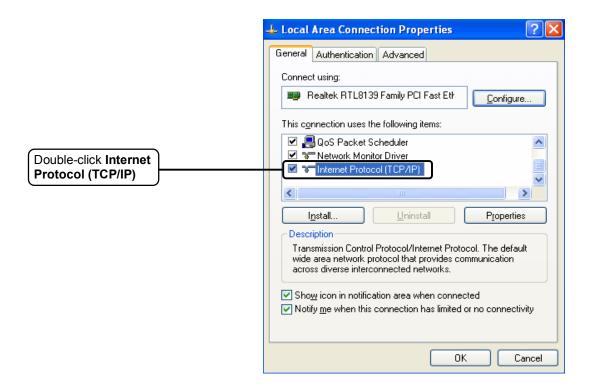
1) Configure your computer's IP Address.

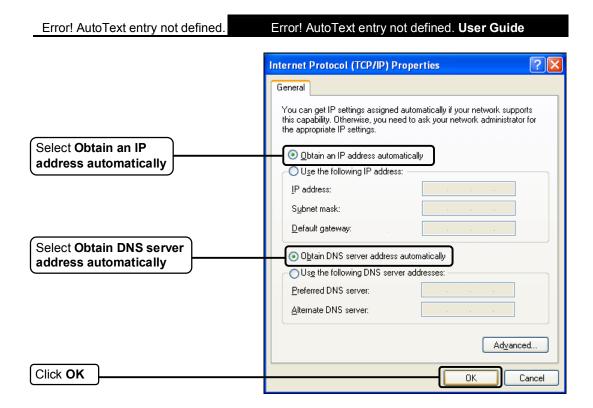
For Windows XP OS

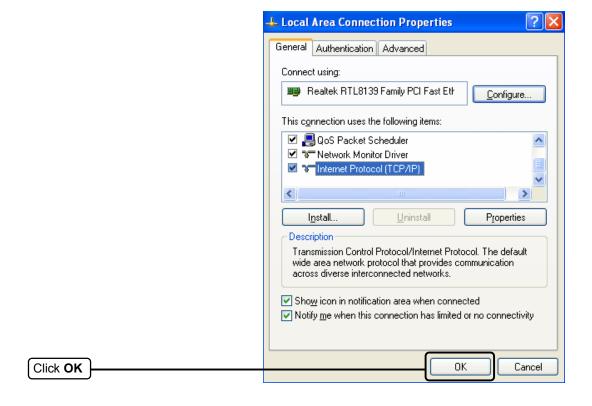






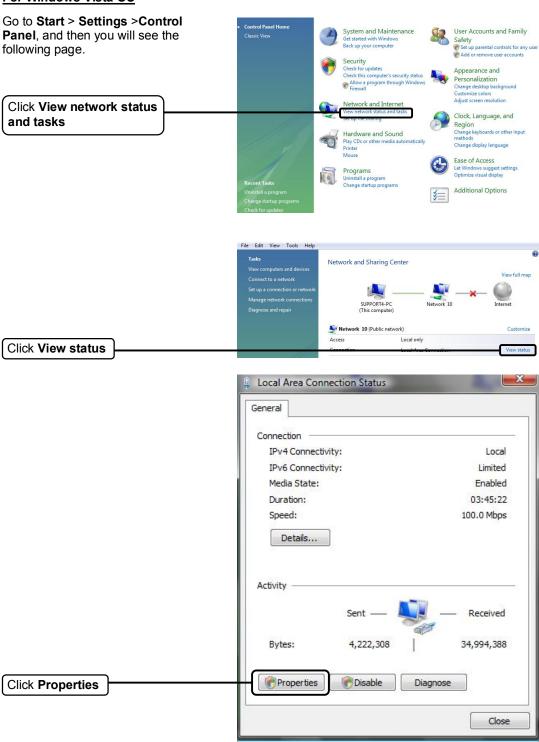


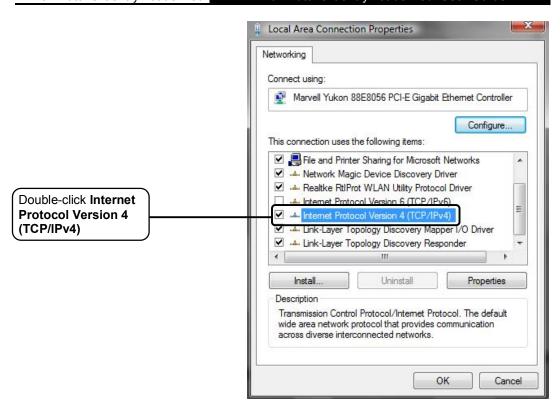


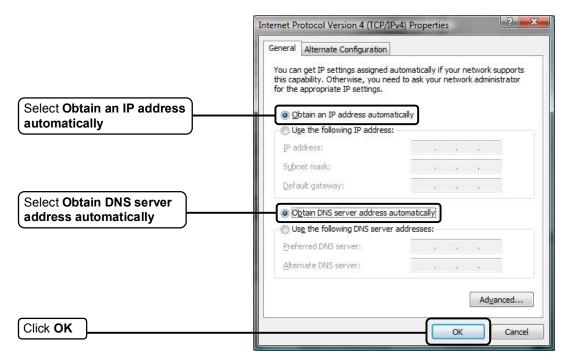


Error! AutoText entry not defined. User Guide

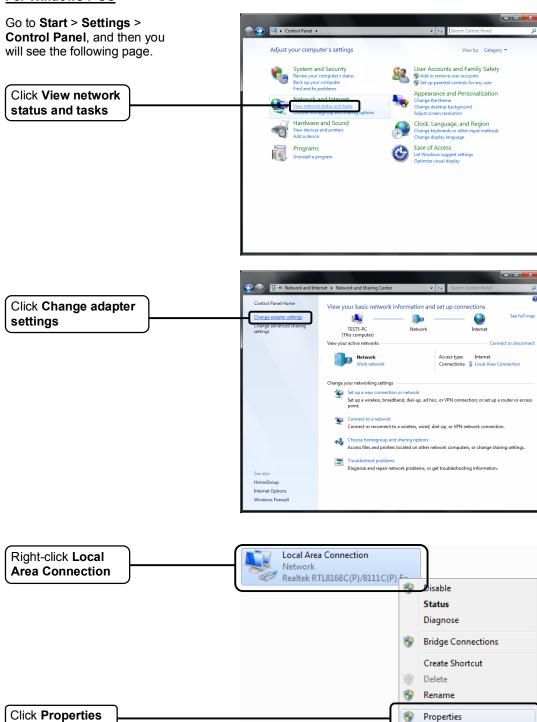
For Windows Vista OS

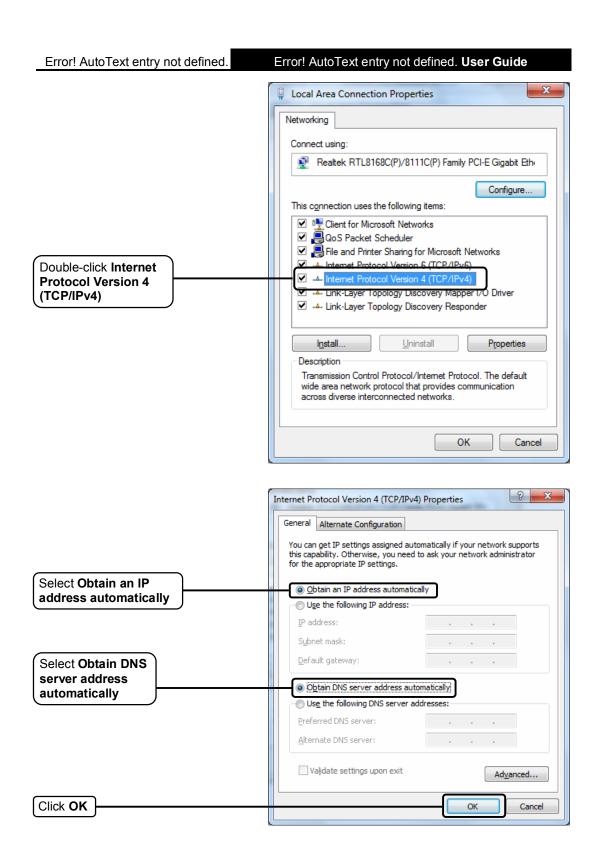




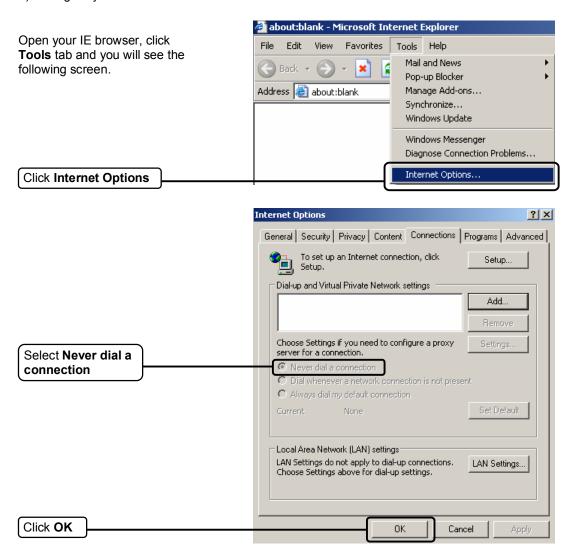


For Windows 7 OS





2) Configure your IE browser



4. What can I do if I cannot access the Internet?

- 1) Check to see if all the connectors are connected well, including the telephone line, Ethernet cables and power adapter.
- 2) Consult your ISP and make sure all the VPI/VCI. Connection Type, account username and password are correct. If there are any mistakes, please correct the settings and try again.
- 3) If you still cannot access the Internet, please restore your Router to its factory default settings and reconfigure your Router by following the instructions of this QIG.
- 4) Please feel free to contact our Technical Support if the problem still exists.

Now, try to log on to the Web-based configuration page again after the above settings have been configured. If you still cannot access the configuration page, please restore your Router's factory default settings and reconfigure your Router following the instructions of this QIG. Please feel free

to contact our Technical Support if the problem persists.

Note:

For more details about Troubleshooting and Technical Support contact information, please log on to our Technical Support Website: http://www.tp-link.com/support/Support.asp

Appendix C: Technical Support

Technical Support

- For more troubleshooting help, go to: www.tp-link.com/support/faq.asp
- To download the latest Firmware, Driver, Utility and User Guide, go to: www.tp-link.com/support/download.asp
- For all other technical support, please contact us by using the following details:

Global

Tel: +86 755 26504400 E-mail: support@tp-link.com Service time: 24hrs, 7 days a week

Singapore

Tel: +65 62840493 E-mail: support.sg@tp-link.com Service time: 24hrs, 7 days a week

<u>UK</u>

Tel: +44 (0) 845 147 0017 E-mail: support.uk@tp-link.com Service time: 24hrs, 7 days a week

USA/Canada

Toll Free: +1 866 225 8139 E-mail: support.usa@tp-link.com Service time: 24hrs, 7 days a week

Germany / Austria

Tel: +49 1805 875465 (German Service) / +49 1805 TPLINK E-mail: support.de@tp-link.com Fee: 0.14 EUR/min from the German fixed phone network and up to 0.42 EUR/min from mobile phone Service time: Monday to Friday 9:00 AM to 6:00 PM GMT+ 1 or GMT+ 2 (Daylight Saving Time in Germany) *Except bank holidays in Hesse

Australia & New Zealand

Tel: AU 1300 87 5465 NZ 0800 87 5465 E-mail: support@tp-link.com.au Service time: 24hrs, 7 days a week

Malaysia

Tel: 1300 88 875465 (1300 88TPLINK) Email: support.my@tp-link.com Service time: 24hrs, 7 days a week

Turkey

Tel: 444 19 25 (Turkish Service) E-mail: support.tr@tp-link.com Service time: 9:00 AM to 6:00 PM 7 days a week

Tel: +39 02 66987799 E-mail: support.it@tp-link.com Service time: 9:00 AM to 6:00 PM Monday to Friday

Switzerland Tel: +41 (0)848 800998 (German

Service) E-mail: support.ch@tp-link.com Fee: 4-8 Rp/min, depending on rate of different time Service time: Monday to Friday 9:00

AM to 6:00 PM GMT+ 1 or GMT+ 2 (Daylight Saving Time)