

# Apple TV User Guide

## Important safety and handling information

**WARNING:** Read all safety information below and operating instructions before using Apple TV to avoid injury. Failure to follow these safety instructions could result in fire, electric shock, or other injury or damage to Apple TV or other property.

**Safety** To use Apple TV safely, read and keep all instructions and heed all warnings below.

**Power** Apple TV has no on/off switch. To disconnect Apple TV from power, you must disconnect the power cord. Make sure the power cord is always easily accessible. Protect the power cord from being walked on or pinched, particularly at plugs and at the point where they exit from Apple TV. Unplug Apple TV during lightning storms or when unused for long periods of time. When connecting or disconnecting Apple TV, always hold the plug by its sides. Keep fingers away from the metal part of the plug.

**Location** Do not use Apple TV outdoors. Apple TV is an indoor product. Do not install near any heat sources such as radiators, heat registers, stoves, or other devices (including amplifiers) that produce heat. Do not place naked flame sources, such as lighted candles, on or near Apple TV. Do not use Apple TV near water. Do not expose Apple TV to dripping or splashing, and do not place any object filled with liquid, such as a vase, on Apple TV. Do not move Apple TV if another device such as a TV, computer, or other electronic device is connected to it.

**WARNING:** To reduce the risk of fire or electric shock, do not expose Apple TV to rain, liquid, moisture, excessive heat, or naked flame.

**Cleaning and care** To clean Apple TV, unplug and power cord and all cables. Then use a soft, dry, lint-free cloth. Avoid getting moisture in openings. Don't use window cleaners, household cleaners, aerosol sprays, solvents, alcohol, ammonia, or abrasives to clean Apple TV.

**Repairing** Do not make repairs yourself. Refer all servicing to qualified service personnel. Servicing is required when Apple TV has been damaged in any way, such as when the power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into Apple TV, or Apple TV has been exposed to rain or moisture, does not operate normally, or has been dropped. You can find more information about getting service at [www.apple.com/support/appletv/service/faq](http://www.apple.com/support/appletv/service/faq).

**WARNING:** Do not attempt to open Apple TV or disassemble it. You run the risk of electric shock and voiding the limited warranty. No user-serviceable parts are inside.

**Handling** Your Apple TV may be damaged by improper storage or handling. Be careful not to drop Apple TV when transporting the device.

**Operating temperature** Apple TV is designed to work best in ambient temperatures between 32° and 95° F (0° and 35° C) and be stored in temperatures between -4° and 113° F (-20° and 45° C). When you're using Apple TV, it's normal for the case to get warm. The Apple TV case functions as a cooling surface that transfers heat from inside the unit to the cooler air outside.

**Medical conditions** If you have a medical condition that you believe could be affected by using Apple TV (for example, seizures, blackouts, eyestrain, or headaches), consult with your physician prior to using Apple TV.

**Accessories** Only use attachments/accessories specified by the manufacturer.

**Device information** Information such as model number, serial number, electrical rating, and other classifications is located on the bottom of Apple TV. You can also find the serial number in the Apple TV Settings menu. On Apple TV, choose Settings > General > About.

## Apple TV Support site

Comprehensive support information is available online at [www.apple.com/support/appletv](http://www.apple.com/support/appletv). To contact Apple for personalized support (not available in all areas), see [www.apple.com/support/contact](http://www.apple.com/support/contact).

## Restart Apple TV

If Apple TV isn't responding, try restarting it. VERIFY all below

**Restart Apple TV** Do any of the following:

- Press and hold Menu and Down on the remote until the Apple TV status light blinks rapidly.
- Disconnect Apple TV from the power outlet, wait five seconds, then reconnect it.
- On Apple TV, choose Settings > General > Restart.

## Restore Apple TV

If Apple TV still doesn't respond after restarting, try restoring it. VERIFY all below

**Restore Apple TV** Do the following:

- On Apple TV, choose Settings > General > Reset, and then select Restore. Restoring Apple TV can take some time, so be patient.

- If Apple TV still doesn't respond, disconnect the power and HDMI cables from Apple TV. Connect one end of a USB-C cable (sold separately) to the back of Apple TV, and the other end to your computer. Open iTunes on your computer, select Apple TV in the Source list, and then click Restore.

## Update Apple TV software

You'll see a message on Apple TV when a software update is available. You can also check for updates, or set Apple TV to update automatically.

**Check for updates** On Apple TV, choose Settings > General > Software Updates > Check for Update. If an update is available, a message will appear. Click Download and Install to start downloading. During the update process, do not disconnect your Apple TV. The status light may flash slowly during the update and restart process.

**Set automatic updates** On Apple TV, choose Settings > General > Software Updates and choose Update Automatically.

## FCC compliance statement for Apple TV

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception,

which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**Important:** Changes or modifications to this product not authorized by Apple could void the electromagnetic compatibility (EMC) and wireless compliance and negate your authority to operate the product. This product has demonstrated EMC compliance under conditions that included the use of compliant peripheral devices and shielded cables between system components. It is important that you use compliant peripheral devices and shielded cables between system components to reduce the possibility of causing interference to radios, television sets, and other electronic devices.

**Exposure to radio frequency energy** The radiated output power of this device meets the limits of FCC/IC radio frequency exposure limits. This device should be operated with a minimum separation distance of 20cm (8 inches) between the equipment and a person's body.

*Responsible party (contact for FCC matters only):*

Apple Inc. Corporate Compliance

1 Infinite Loop, MS 91-1EMC

Cupertino, CA 95014

## Canadian regulatory statement for Apple TV

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not

cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Operation in the band 5150–5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.

Users are advised that high-power radars are allocated as primary users (that is, priority users) of the bands 5250–5350 MHz and 5650–5850 MHz and these radars could cause interference and/ or damage to LE-LAN devices.

**Exposure to radio frequency energy** The radiated output power of this device meets the limits of FCC/IC radio frequency exposure limits. This device should be operated with a minimum separation distance of 20cm (8 inches) between the equipment and a person's body.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

La bande 5150–5250 MHz est réservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux.

Les utilisateurs êtes avisés que les utilisateurs de radars de haute puissance sont désignés utilisateurs principaux (c.-à-d., qu'ils ont la priorité) pour les bandes 5250–5350 MHz et 5650–5850 MHz et que ces radars pourraient causer du brouillage et/ou des dommages aux dispositifs LAN-EL.

**L'exposition à l'énergie radiofréquence** La puissance de sortie rayonné de cet appareil est conforme aux limites de la FCC/IC limites d'exposition aux fréquences radio. Cet appareil doit être utilisé avec une distance minimale de séparation de 20 cm (8 pouces ) entre l'appareil et le corps d'une personne.

CAN ICES-3 (B)/NMB-3(B)

## EU compliance statement

Hereby, Apple Inc. declares that this wireless device is in compliance with the

essential requirements and other relevant provisions of R&TTE Directive.

A copy of the EU Declaration of Conformity is available at [www.apple.com/euro/compliance](http://www.apple.com/euro/compliance). Apple's EU representative is Apple Distribution International, Hollyhill Industrial Estate, Cork, Ireland.

This device can be used in the European Community.

## Use restriction

This device is restricted to indoor use when operating in the 5.15 to 5.25 GHz frequency band.

**European community restrictions** This device is restricted to indoor use in the 5150 to 5350 MHz frequency range.

Cet appareil doit être utilisé à l'intérieur.

## Disposal and recycling information

**Disposal and recycling** The lithium-ion battery in the remote should be removed by Apple or an authorized service provider. Dispose of this product and/or its battery separately from household waste, and in accordance with local environmental laws and guidelines. For information about battery service and recycling, go to [www.apple.com/batteries/service-and-recycling](http://www.apple.com/batteries/service-and-recycling). For information about Apple's recycling program, recycling collection points, restricted substances, and other environmental initiatives, go to [www.apple.com/environment](http://www.apple.com/environment).

### Turkey

Türkiye Cumhuriyeti: AEEE Yönetmeliğine Uygundur.

### Taiwan Battery Statement

台灣



警告：請勿戳刺或焚燒。此電池不含汞。

## European Union – Disposal Information



The symbol above means that according to local laws and regulations your product and/or its battery shall be disposed of separately from household waste. When this product reaches its end of life, take it to a collection point designated by local authorities. The separate collection and recycling of your product and/or its battery at the time of disposal will help conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment.

*Union Européenne—informations sur l'élimination:* Le symbole ci-dessus signifie que, conformément aux lois et réglementations locales, vous devez jeter votre produit et/ou sa batterie séparément des ordures ménagères. Lorsque ce produit arrive en fin de vie, apportez-le à un point de collecte désigné par les autorités locales. La collecte séparée et le recyclage de votre produit et/ou de sa batterie lors de sa mise au rebut aideront à préserver les ressources naturelles et à s'assurer qu'il est recyclé de manière à protéger la santé humaine et l'environnement.

*Europäische Union—Informationen zur Entsorgung:* Das oben aufgeführte Symbol weist darauf hin, dass dieses Produkt und/oder die damit verwendete Batterie den geltenden gesetzlichen Vorschriften entsprechend und vom Hausmüll getrennt entsorgt werden muss. Geben Sie dieses Produkt zur Entsorgung bei einer offiziellen Sammelstelle ab. Durch getrenntes Sammeln und Recycling werden die Rohstoffreserven geschont und es ist sichergestellt, dass beim Recycling des Produkts und/oder der Batterie alle Bestimmungen zum Schutz von Gesundheit und Umwelt eingehalten werden.

*Unione Europea—informazioni per lo smaltimento:* Il simbolo qui sopra significa che, in base alle leggi e alle normative locali, il prodotto e/o la sua batteria dovrebbero essere riciclati separatamente dai rifiuti domestici. Quando il prodotto diventa inutilizzabile, portalo nel punto di raccolta stabilito dalle



autorità locali. La raccolta separata e il riciclaggio del prodotto e/o della sua batteria al momento dello smaltimento aiutano a conservare le risorse naturali e assicurano che il riciclaggio avvenga nel rispetto della salute umana e dell'ambiente.

*Europeiska unionen—information om kassering:* Symbolen ovan betyder att produkten och/eller dess batteri enligt lokala lagar och bestämmelser inte får kastas tillsammans med hushållsavfallet. När produkten har tjänat ut måste den tas till en återvinningsstation som utsetts av lokala myndigheter. Genom att låta den uttjänta produkten och/eller dess batteri tas om hand för återvinning hjälper du till att spara naturresurser och skydda hälsa och miljö.

### **Brasil—Informações sobre descarte e reciclagem**



O símbolo indica que este produto e/ou sua bateria não devem ser descartadas no lixo doméstico. Quando decidir descartar este produto e/ou sua bateria, faça-o de acordo com as leis e diretrizes ambientais locais. Para informações sobre substâncias de uso restrito, o programa de reciclagem da Apple, pontos de coleta e telefone de informações, visite [www.apple.com/br/environment](http://www.apple.com/br/environment).

### **Información sobre eliminación de residuos y reciclaje**



El símbolo indica que este producto y/o su batería no debe desecharse con los residuos domésticos. Cuando decida desechar este producto y/o su batería, hágalo de conformidad con las leyes y directrices ambientales locales. Para obtener información sobre el programa de reciclaje de Apple, puntos de recolección para reciclaje, sustancias restringidas y otras iniciativas ambientales, visite [www.apple.com/la/environment](http://www.apple.com/la/environment).

## Apple and the environment

At Apple, we recognize our responsibility to minimize the environmental impacts of our operations and products. For more information, go to

[www.apple.com/environment](http://www.apple.com/environment).