## **Appendix A: Troubleshooting**

This appendix provides solutions to problems that may occur during the installation and operation of the Wireless-G Access Point with Power Over Ethernet. Read the description below to solve your problems. If you can't find an answer here, check the Linksys website at *www.linksys.com*.

### **Frequently Asked Questions**

### Can the Access Point act as my DHCP Server?

No. The Access Point is nothing more than a wireless hub, and as such cannot be configured to handle DHCP capabilities.

### Can I run an application from a remote computer over the wireless network?

This will depend on whether or not the application is designed to be used over a network. Consult the application's user guide to determine if it supports operation over a network.

### Can I play multiplayer games with other users of the wireless network?

Yes, as long as the game supports multiple players over a LAN (local area network). Refer to the game's user guide for more information.

### What is the IEEE 802.11b standard?

It is one of the IEEE standards for wireless networks. The 802.11b standard allows wireless networking hardware from different manufacturers to communicate, provided that the hardware complies with the 802.11b standard. The 802.11b standard states a maximum data transfer rate of 11Mbps and an operating frequency of 2.4GHz.

### What is the IEEE 802.11g standard?

It is one of the IEEE standards for wireless networks. The 802.11g standard allows wireless networking hardware from different manufacturers to communicate, provided that the hardware complies with the 802.11g standard. The 802.11g standard states a maximum data transfer rate of 54Mbps and an operating frequency of 2.4GHz.

### What IEEE 802.11b features are supported?

The product supports the following IEEE 802.11 functions:

- CSMA/CA plus Acknowledge protocol
- Multi-Channel Roaming
- Automatic Rate Selection
- RTS/CTS feature
- Fragmentation
- Power Management

Appendix A: Troubleshooting Frequently Asked Questions

### What IEEE 802.11g features are supported?

The product supports the following IEEE 802.11g functions:

- CSMA/CA plus Acknowledge protocol
- OFDM protocol
- Multi-Channel Roaming
- Automatic Rate Selection
- RTS/CTS feature
- Fragmentation
- Power Management

### What is Ad-hoc?

An Ad-hoc wireless LAN is a group of computers, each with a WLAN adapter, connected as an independent wireless LAN. An Ad-hoc wireless LAN is applicable at a departmental scale for a branch or SOHO operation.

### What is Infrastructure?

An integrated wireless and wired LAN is called an Infrastructure configuration. Infrastructure is applicable to enterprise scale for wireless access to a central database, or wireless application for mobile workers.

### What is roaming?

Roaming is the ability of a portable computer to communicate continuously while its user is moving freely throughout an area greater than that covered by a single Access Point. Before using the roaming function, the user must make sure that the computer is set to the same channel number as the Access Point of the dedicated coverage area.

To achieve true seamless connectivity, the wireless LAN must incorporate a number of different functions. Each node and Access Point, for example, must always acknowledge receipt of each message. Each node must maintain contact with the wireless network even when not actually transmitting data. Achieving these functions simultaneously requires a dynamic RF networking technology that links Access Points and nodes. In such a system, the user's end node undertakes a search for the best possible access to the system. First, it evaluates such factors as signal strength and quality, as well as the message load currently being carried by each Access Point and the distance of each Access Point to the wired backbone. Based on that information, the node next selects the right Access Point and registers its address. Communications between end node and host computer can then be transmitted up and down the backbone.

As the user moves on, the end node's RF transmitter regularly checks the system to determine whether it is in touch with the original Access Point or whether it should seek a new one. When a node no longer receives acknowledgment from its original Access Point, it undertakes a new search. Upon finding a new Access Point, it then re-registers, and the communication process continues.

### What is the ISM band?

The FCC and their counterparts outside of the U.S. have set aside bandwidth for unlicensed use in the ISM (Industrial, Scientific and Medical) band. Spectrum in the vicinity of 2.4 GHz, in particular, is being made available worldwide. This presents a truly revolutionary opportunity to place convenient high speed wireless capabilities in the hands of users around the globe.

### What is Spread Spectrum?

Spread Spectrum technology is a wideband radio frequency technique developed by the military for use in reliable, secure, mission-critical communications systems. It is designed to trade off bandwidth efficiency for reliability, integrity, and security. In other words, more bandwidth is consumed than in the case of narrowband transmission, but the trade-off produces a signal that is, in effect, louder and thus easier to detect, provided that the receiver knows the parameters of the spread-spectrum signal being broadcast. If a receiver is not tuned to the right frequency, a spread-spectrum signal looks like background noise. There are two main alternatives, Direct Sequence Spread Spectrum (DSSS) and Frequency Hopping Spread Spectrum (FHSS).

### What is DSSS? What is FHSS? And what are their differences?

Frequency Hopping Spread Spectrum (FHSS) uses a narrowband carrier that changes frequency in a pattern that is known to both transmitter and receiver. Properly synchronized, the net effect is to maintain a single logical channel. To an unintended receiver, FHSS appears to be short-duration impulse noise. Direct Sequence Spread Spectrum (DSSS) generates a redundant bit pattern for each bit to be transmitted. This bit pattern is called a chip (or chipping code). The longer the chip, the greater the probability that the original data can be recovered. Even if one or more bits in the chip are damaged during transmission, statistical techniques embedded in the radio can recover the original data without the need for retransmission. To an unintended receiver, DSSS appears as low power wideband noise and is rejected (ignored) by most narrowband receivers.

### Would the information be intercepted while transmitting on air?

WLAN features two-fold protection in security. On the hardware side, as with Direct Sequence Spread Spectrum technology, it has the inherent security feature of scrambling. On the software side, the WLAN series offers a variety of wireless security methods to enhance security and access control. Users can set it up depending upon their needs.

### Can Linksys wireless products support file and printer sharing?

Linksys wireless products perform the same function as LAN products. Therefore, Linksys wireless products can work with NetWare, Windows NT/2000, or other LAN operating systems to support printer or file sharing.

### What is WEP?

WEP is Wired Equivalent Privacy, a data privacy mechanism based on a 40-bit shared-key algorithm, as described in the IEEE 802.11 standard.

### What is a MAC Address?

The Media Access Control (MAC) address is a unique number assigned by the manufacturer to any Ethernet networking device, such as a network adapter, that allows the network to identify it at the hardware level. For all practical purposes, this number is usually permanent. Unlike IP addresses, which can change every time a computer logs on to the network, the MAC address of a device stays the same, making it a valuable identifier for the network.

### How do I avoid interference?

Using multiple Access Points on the same channel and in close proximity to one another will generate interference. When employing multiple Access Points, make sure to operate each one on a different channel (frequency).

### How do I reset the Access Point?

Press the Reset button on the back of the Access Point for about ten seconds. This will reset the unit to its default settings.

### How do I resolve issues with signal loss?

There is no way to know the exact range of your wireless network without testing. Every obstacle placed between an Access Point and wireless PC will create signal loss. Leaded glass, metal, concrete floors, water, and walls will inhibit the signal and reduce range. Start with your Access Point and your wireless PC in the same room and move it away in small increments to determine the maximum range in your environment.

You may also try using different channels, as this may eliminate interference affecting only one channel. Also, open the Access Point's Web-based Utility. Click the **Wireless** tab and then the **Advanced Wireless** tab. Make sure the Output Power is set to 100%.

### Does the Access Point function as a firewall?

No. The Access Point is only a bridge from wired Ethernet to wireless clients.

### I have excellent signal strength, but I cannot see my network.

Wireless security, such as WEP or WPA, is probably enabled on the Access Point, but not on your wireless adapter (or vice versa). Verify that the same wireless security settings are being used on all devices in your wireless network.

### What is the maximum number of users the Access Point can handle?

No more than 65, but this depends on the volume of data and may be fewer if many users create a large amount of network traffic.

## **Appendix B: Wireless Security**

Linksys wants to make wireless networking as safe and easy for you as possible. The current generation of Linksys products provide several network security features, but they require specific action on your part for implementation. So, keep the following in mind whenever you are setting up or using your wireless network.

### **Security Precautions**

The following is a complete list of security precautions to take (as shown in this User Guide) (at least steps 1 through 5 should be followed):

- 1. Change the default SSID.
- 2. Disable SSID Broadcast.
- 3. Change the default password for the Administrator account.
- 4. Enable MAC Address Filtering.
- 5. Change the SSID periodically.
- 6. Use the highest encryption algorithm possible. Use WPA if it is available. Please note that this may reduce your network performance.
- 7. Change the WEP encryption keys periodically.

To ensure network security, steps one through five should be followed, at least.

### Security Threats Facing Wireless Networks

Wireless networks are easy to find. Hackers know that in order to join a wireless network, wireless networking products first listen for "beacon messages". These messages can be easily decrypted and contain much of the network's information, such as the network's SSID (Service Set Identifier). Here are the steps you can take:

**Change the administrator's password regularly.** With every wireless networking device you use, keep in mind that network settings (SSID, WEP keys, etc.) are stored in its firmware. Your network administrator is the only person who can change network settings. If a hacker gets a hold of the administrator's password, he, too, can change those settings. So, make it harder for a hacker to get that information. Change the administrator's password regularly.

Appendix B: Wireless Security Security Precautions



**NOTE:** Some of these security features are available only through the network router or access point. Refer to the router or access point's documentation for more information.

**SSID**. There are several things to keep in mind about the SSID:

- 1. Disable Broadcast
- 2. Make it unique
- 3. Change it often

Most wireless networking devices will give you the option of broadcasting the SSID. While this option may be more convenient, it allows anyone to log into your wireless network. This includes hackers. So, don't broadcast the SSID.

Wireless networking products come with a default SSID set by the factory. (The Linksys default SSID is "linksys".) Hackers know these defaults and can check these against your network. Change your SSID to something unique and not something related to your company or the networking products you use.

Change your SSID regularly so that any hackers who have gained access to your wireless network will have to start from the beginning in trying to break in.

MAC Addresses. Enable MAC Address filtering. MAC Address filtering will allow you to provide access to only those wireless nodes with certain MAC Addresses. This makes it harder for a hacker to access your network with a random MAC Address.

**WEP Encryption.** Wired Equivalent Privacy (WEP) is often looked upon as a cure-all for wireless security concerns. This is overstating WEP's ability. Again, this can only provide enough security to make a hacker's job more difficult.

There are several ways that WEP can be maximized:

- 1. Use the highest level of encryption possible
- 2. Use "Shared Key" authentication
- 3. Change your WEP key regularly

**WPA.** Wi-Fi Protected Access (WPA) is the newest and best available standard in Wi-Fi security. Two modes are available: Pre-Shared Key and RADIUS. Pre-Shared Key gives you a choice of two encryption methods: TKIP (Temporal Key Integrity Protocol), which utilizes a stronger encryption method and incorporates Message Integrity Code (MIC) to provide protection against hackers, and AES (Advanced Encryption System), which utilizes a symmetric 128-Bit block data encryption. RADIUS (Remote Authentication Dial-In User Service) utilizes a RADIUS server for authentication and the use of dynamic TKIP, AES, or WEP.



IMPORTANT: Always remember that each device in your wireless network MUST use the same encryption method and encryption key or your wireless network will not function properly. **WPA Pre-Shared Key.** If you do not have a RADIUS server, select the type of algorithm, TKIP or AES, enter a password in the Pre-Shared key field of 8-64 characters, and enter a Group Key Renewal period time between 0 and 99,999 seconds, which instructs the Router or other device how often it should change the encryption keys.

**WPA RADIUS**. WPA used in coordination with a RADIUS server. (This should only be used when a RADIUS server is connected to the Router or other device.) First, select the type of WPA algorithm, **TKIP** or **AES**. Enter the RADIUS server's IP Address and port number, along with a key shared between the device and the server. Last, enter a Group Key Renewal period, which instructs the device how often it should change the encryption keys.

**RADIUS**. WEP used in coordination with a RADIUS server. (This should only be used when a RADIUS server is connected to the Router or other device.) First, enter the RADIUS server's IP Address and port number, along with a key shared between the device and the server. Then, select a WEP key and a level of WEP encryption, and either generate a WEP key through the Passphrase or enter the WEP key manually.

Implementing encryption may have a negative impact on your network's performance, but if you are transmitting sensitive data over your network, encryption should be used.

These security recommendations should help keep your mind at ease while you are enjoying the most flexible and convenient technology Linksys has to offer.

# **Appendix C: Upgrading Firmware**

The Access Point's firmware is upgraded through the Web-based Utility's Administration - Firmware Upgrade tab. Follow these instructions:

- 1. Download the firmware upgrade file from the Linksys website, www.linksys.com.
- 2. Extract the firmware upgrade file on your computer.
- 3. Open the Access Point's Web-based Utility.
- 4. Click the Administration tab.
- 5. Click the Upgrade Firmware tab.
- 6. On the *Firmware Upgrade* screen, enter the location of the firmware upgrade file in the field provided, or click the **Browse** button to find the file.
- 7. Click the Upgrade button, and follow the on-screen instructions.

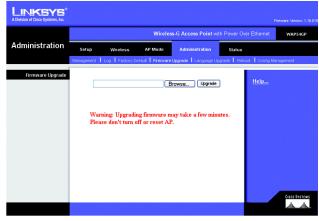


Figure C-1: Firmware Upgrade

## **Appendix D: Windows Help**

Almost all wireless products require Microsoft Windows. Windows is the most used operating system in the world and comes with many features that help make networking easier. These features can be accessed through Windows Help and are described in this appendix.

### TCP/IP

Before a computer can communicate with the Access Point, TCP/IP must be enabled. TCP/IP is a set of instructions, or protocol, all PCs follow to communicate over a network. This is true for wireless networks as well. Your PCs will not be able to utilize wireless networking without having TCP/IP enabled. Windows Help provides complete instructions on enabling TCP/IP.

### **Shared Resources**

If you wish to share printers, folder, or files over your network, Windows Help provides complete instructions on utilizing shared resources.

### Network Neighborhood/My Network Places

Other PCs on your network will appear under Network Neighborhood or My Network Places (depending upon the version of Windows you're running). Windows Help provides complete instructions on adding PCs to your network.

## **Appendix E: Glossary**

**802.11b** - A wireless networking standard that specifies a maximum data transfer rate of 11Mbps and an operating frequency of 2.4GHz.

**802.11g** - A wireless networking standard that specifies a maximum data transfer rate of 54Mbps, an operating frequency of 2.4GHz, and backward compatibility with 802.11b devices.

Access Point - A device that allows wireless-equipped computers and other devices to communicate with a wired network. Also used to expand the range of a wireless network.

Adapter - A device that adds network functionality to your PC.

Ad-hoc - A group of wireless devices communicating directly with each other (peer-to-peer) without the use of an access point.

AES (Advanced Encryption Standard) - A security method that uses symmetric 128-bit block data encryption.

**Backbone** - The part of a network that connects most of the systems and networks together, and handles the most data.

Bandwidth - The transmission capacity of a given device or network.

Beacon Interval - Data transmitted on your wireless network that keeps the network synchronized.

Bit - A binary digit.

Boot - To start a device and cause it to start executing instructions.

Bridge - A device that connects different networks.

Broadband - An always-on, fast Internet connection.

**Browser** - An application program that provides a way to look at and interact with all the information on the World Wide Web.

**Buffer** - A shared or assigned memory area that is used to support and coordinate different computing and networking activities so one isn't held up by the other.

Byte - A unit of data that is usually eight bits long

Cable Modem - A device that connects a computer to the cable television network, which in turn connects to the Internet.

CSMA/CA (Carrier Sense Multiple Access/Collision Avoidance) - A method of data transfer that is used to prevent data collisions.

CTS (Clear To Send) - A signal sent by a wireless device, signifying that it is ready to receive data.

Daisy Chain - A method used to connect devices in a series, one after the other.

**Database** - A collection of data that is organized so that its contents can easily be accessed, managed, and updated.

**DDNS (Dynamic Domain Name System)** - Allows the hosting of a website, FTP server, or e-mail server with a fixed domain name (e.g., www.xyz.com) and a dynamic IP address.

Default Gateway - A device that forwards Internet traffic from your local area network.

DHCP (Dynamic Host Configuration Protocol) - A networking protocol that allows administrators to assign temporary IP addresses to network computers by "leasing" an IP address to a user for a limited amount of time, instead of assigning permanent IP addresses.

**DMZ** (Demilitarized Zone) - Removes the Router's firewall protection from one PC, allowing it to be "seen" from the Internet.

DNS (Domain Name Server) - The IP address of your ISP's server, which translates the names of websites into IP addresses.

Domain - A specific name for a network of computers.

**Download** - To receive a file transmitted over a network.

DSL (Digital Subscriber Line) - An always-on broadband connection over traditional phone lines.

**DSSS (Direct-Sequence Spread-Spectrum) - Frequency transmission with a redundant bit pattern resulting in a** lower probability of information being lost in transit.

**DTIM (Delivery Traffic Indication Message)** - A message included in data packets that can increase wireless efficiency.

Dynamic IP Address - A temporary IP address assigned by a DHCP server.

**EAP** (Extensible Authentication Protocol) - A general authentication protocol used to control network access. Many specific authentication methods work within this framework.

**EAP-PEAP** (Extensible Authentication Protocol-Protected Extensible Authentication Protocol) - A mutual authentication method that uses a combination of digital certificates and another system, such as passwords.

**EAP-TLS** (Extensible Authentication Protocol-Transport Layer Security) - A mutual authentication method that uses digital certificates.

Encryption - Encoding data transmitted in a network.

**Ethernet** - A networking protocol that specifies how data is placed on and retrieved from a common transmission medium.

Finger - A program that tells you the name associated with an e-mail address.

**Firewall** - A set of related programs located at a network gateway server that protects the resources of a network from users from other networks.

Firmware - The programming code that runs a networking device.

**Fragmentation** -Breaking a packet into smaller units when transmitting over a network medium that cannot support the original size of the packet.

FTP (File Transfer Protocol) - A protocol used to transfer files over a TCP/IP network.

Full Duplex - The ability of a networking device to receive and transmit data simultaneously.

Gateway - A device that interconnects networks with different, incompatible communications protocols.

Half Duplex - Data transmission that can occur in two directions over a single line, but only one direction at a time.

Hardware - The physical aspect of computers, telecommunications, and other information technology devices.

HTTP (HyperText Transport Protocol) - The communications protocol used to connect to servers on the World Wide Web.

Infrastructure - A wireless network that is bridged to a wired network via an access point.

**IP** (Internet Protocol) - A protocol used to send data over a network.

IP Address - The address used to identify a computer or device on a network.

Appendix E: Glossary

IPCONFIG - A Windows 2000 and XP utility that displays the IP address for a particular networking device.

IPSec (Internet Protocol Security) - A VPN protocol used to implement secure exchange of packets at the IP layer.

ISM band - Radio bandwidth utilized in wireless transmissions.

ISP (Internet Service Provider) - A company that provides access to the Internet.

LAN - The computers and networking products that make up your local network.

LEAP (Lightweight Extensible Authentication Protocol) - A mutual authentication method that uses a username and password system.

MAC (Media Access Control) Address - The unique address that a manufacturer assigns to each networking device.

Mbps (MegaBits Per Second) - One million bits per second; a unit of measurement for data transmission.

mIRC - An Internet Relay Chat program that runs under Windows.

Multicasting - Sending data to a group of destinations at once.

NAT (Network Address Translation) - NAT technology translates IP addresses of a local area network to a different IP address for the Internet.

**Network** - A series of computers or devices connected for the purpose of data sharing, storage, and/or transmission between users.

NNTP (Network News Transfer Protocol) - The protocol used to connect to Usenet groups on the Internet.

Node - A network junction or connection point, typically a computer or work station.

**OFDM (Orthogonal Frequency Division Multiplexing)** - Frequency transmission that separates the data stream into a number of lower-speed data streams, which are then transmitted in parallel to prevent information from being lost in transit.

Packet - A unit of data sent over a network.

**Passphrase** - Used much like a password, a passphrase simplifies the WEP encryption process by automatically generating the WEP encryption keys for Linksys products.

**PEAP** (Protected Extensible Authentication Protocol) - A mutual authentication method that uses a combination of digital certificates and another system, such as passwords.

Appendix E: Glossary

Ping (Packet INternet Groper) - An Internet utility used to determine whether a particular IP address is online.

POP3 (Post Office Protocol 3) - A standard mail server commonly used on the Internet.

Port - The connection point on a computer or networking device used for plugging in cables or adapters.

Power over Ethernet (PoE) - A technology enabling an Ethernet network cable to deliver both data and power.

**PPPoE** (Point to Point Protocol over Ethernet) - A type of broadband connection that provides authentication (username and password) in addition to data transport.

**PPTP** (Point-to-Point Tunneling Protocol) - A VPN protocol that allows the Point to Point Protocol (PPP) to be tunneled through an IP network. This protocol is also used as a type of broadband connection in Europe.

Preamble - Part of the wireless signal that synchronizes network traffic.

**RADIUS** (Remote Authentication Dial-In User Service) - A protocol that uses an authentication server to control network access.

RJ-45 (Registered Jack-45) - An Ethernet connector that holds up to eight wires.

**Roaming** - The ability to take a wireless device from one access point's range to another without losing the connection.

Router - A networking device that connects multiple networks together.

RTS (Request To Send) - A networking method of coordinating large packets through the RTS Threshold setting.

Server - Any computer whose function in a network is to provide user access to files, printing, communications, and other services.

SMTP (Simple Mail Transfer Protocol) - The standard e-mail protocol on the Internet.

SNMP (Simple Network Management Protocol) - A widely used network monitoring and control protocol.

**Software** - Instructions for the computer. A series of instructions that performs a particular task is called a "program".

SOHO (Small Office/Home Office) - Market segment of professionals who work at home or in small offices.

SPI (Stateful Packet Inspection) Firewall - A technology that inspects incoming packets of information before allowing them to enter the network.

Spread Spectrum - Wideband radio frequency technique used for more reliable and secure data transmission.

SSID (Service Set IDentifier) - Your wireless network's name.

Static IP Address - A fixed address assigned to a computer or device that is connected to a network.

Static Routing - Forwarding data in a network via a fixed path.

Subnet Mask - An address code that determines the size of the network.

**Switch** - 1. A data switch that connects computing devices to host computers, allowing a large number of devices to share a limited number of ports. 2. A device for making, breaking, or changing the connections in an electrical circuit.

TCP (Transmission Control Protocol) - A network protocol for transmitting data that requires acknowledgement from the recipient of data sent.

TCP/IP (Transmission Control Protocol/Internet Protocol) - A set of instructions PCs use to communicate over a network.

Telnet - A user command and TCP/IP protocol used for accessing remote PCs.

**TFTP** (Trivial File Transfer Protocol) - A version of the TCP/IP FTP protocol that has no directory or password capability.

Throughput - The amount of data moved successfully from one node to another in a given time period.

**TKIP** (Temporal Key Integrity Protocol) - a wireless encryption protocol that provides dynamic encryption keys for each packet transmitted.

**Topology** - The physical layout of a network.

TX Rate - Transmission Rate.

**UDP** (User Datagram Protocol) - A network protocol for transmitting data that does not require acknowledgement from the recipient of the data that is sent.

**Upgrade** - To replace existing software or firmware with a newer version.

Upload - To transmit a file over a network.

URL (Uniform Resource Locator) - The address of a file located on the Internet.

VPN (Virtual Private Network) - A security measure to protect data as it leaves one network and goes to another over the Internet.

WAN (Wide Area Network)- The Internet.

WEP (Wired Equivalent Privacy) - A method of encrypting network data transmitted on a wireless network for greater security.

WINIPCFG - A Windows 98 and Me utility that displays the IP address for a particular networking device.

WLAN (Wireless Local Area Network) - A group of computers and associated devices that communicate with each other wirelessly.

WPA (Wi-Fi Protected Access) - a wireless security protocol using TKIP (Temporal Key Integrity Protocol) encryption, which can be used in conjunction with a RADIUS server.

### **Appendix F: Specifications**

Model	WAP54GP
Standards	IEEE802.11g, IEEE802.11b, IEEE802.3, IEEE802.3u, IEEE802.3af
Ports	Ethernet, Antenna, Power
Buttons	Reset
Cabling Type	UTP CAT 5
LEDs	Power, Ethernet, Wireless-G
Transmit Power	802.11g: 14dBm @ Normal Temp; 802.11b: 18dBm Normal Temp
Security Features	WEP, WPA, RADIUS
WEP Key Bits	64, 128
Dimensions (W x H x D)	1.26" x 7.83" x 6.89" (32 mm x 199 mm x 175 mm)
Unit Weight	1.01 lbs. (0.46 kg)
Power	12V 1A, IEEE802.3af Compliant PoE
Certifications	FCC, CE
Operating Temp.	-4° ~ 140° F (-20° ~ 60° C)
Storage Temp.	-4° ~ 140° F (-20° ~ 60° C)

Operating Humidity5% to 95% Non-CondensingStorage Humidity5% to 95% Non-Condensing

## **Appendix G: Warranty Information**

### LIMITED WARRANTY

Linksys warrants to You that, for a period of three years (the "Warranty Period"), your Linksys Product will be substantially free of defects in materials and workmanship under normal use. Your exclusive remedy and Linksys' entire liability under this warranty will be for Linksys at its option to repair or replace the Product or refund Your purchase price less any rebates. This limited warranty extends only to the original purchaser.

If the Product proves defective during the Warranty Period call Linksys Technical Support in order to obtain a Return Authorization Number, if applicable. BE SURE TO HAVE YOUR PROOF OF PURCHASE ON HAND WHEN CALLING. If You are requested to return the Product, mark the Return Authorization Number clearly on the outside of the package and include a copy of your original proof of purchase. RETURN REQUESTS CANNOT BE PROCESSED WITHOUT PROOF OF PURCHASE. You are responsible for shipping defective Products to Linksys. Linksys pays for UPS Ground shipping from Linksys back to You only. Customers located outside of the United States of America and Canada are responsible for all shipping and handling charges.

ALL IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED TO THE DURATION OF THE WARRANTY PERIOD. ALL OTHER EXPRESS OR IMPLIED CONDITIONS, REPRESENTATIONS AND WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF NON-INFRINGEMENT, ARE DISCLAIMED. Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to You. This warranty gives You specific legal rights, and You may also have other rights which vary by jurisdiction.

This warranty does not apply if the Product (a) has been altered, except by Linksys, (b) has not been installed, operated, repaired, or maintained in accordance with instructions supplied by Linksys, or (c) has been subjected to abnormal physical or electrical stress, misuse, negligence, or accident. In addition, due to the continual development of new techniques for intruding upon and attacking networks, Linksys does not warrant that the Product will be free of vulnerability to intrusion or attack.

TO THE EXTENT NOT PROHIBITED BY LAW, IN NO EVENT WILL LINKSYS BE LIABLE FOR ANY LOST DATA, REVENUE OR PROFIT, OR FOR SPECIAL, INDIRECT, CONSEQUENTIAL, INCIDENTAL OR PUNITIVE DAMAGES, REGARDLESS OF THE THEORY OF LIABILITY (INCLUDING NEGLIGENCE), ARISING OUT OF OR RELATED TO THE USE OF OR INABILITY TO USE THE PRODUCT (INCLUDING ANY SOFTWARE), EVEN IF LINKSYS HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT WILL LINKSYS' LIABILITY EXCEED THE AMOUNT PAID BY YOU FOR THE PRODUCT. The foregoing limitations will apply even if any warranty or remedy provided under this Agreement fails of its essential purpose. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to You.

Please direct all inquiries to: Linksys, P.O. Box 18558, Irvine, CA 92623.

# **Appendix H: Regulatory Information**

### FCC Statement

This product has been tested and complies with the specifications for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used according to the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which is found by turning the equipment off and on, the user is encouraged to try to correct the

interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- · Increase the separation between the equipment or devices
- Connect the equipment to an outlet other than the receiver's
- Consult a dealer or an experienced radio/TV technician for assistance

### FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Industry Canada (Canada)

This device complies with Canadian ICES-003 and RSS210 rules.

Cet appareil est conforme aux normes NMB-003 et RSS210 d'Industry Canada.

Operation is subject to the following two conditions:

1) This device may not cause interference and

2) This device must accept any interference, including interference that may cause undesired operation of the device.

This device has been designed to operate with an antenna having a maximum gain of 7 dBi. Antenna having a higher gain is strictly prohibited per regulations of Industry Canada. The required antenna impedance is 50 ohms.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

received, including interference that may cause undesired operation.

Linksys declares that WAP54GP (FCC ID: Q87-WAP54GP ) is limited in CH1-CH11 for 2.4 GHz by specified firmware controlled in U.S.A.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference

### Compliance Information for 2.4-GHz Wireless Products Relevant to the EU and Other Countries Following the EU Directive 1999/5/EC (R&TTE Directive)

Declaration of Conformity with Regard to the EU Directive 1995/5/EC (R&TTE Directive)

Česky [Czech]:	Toto zařízení je v souladu se základními požadavky a ostatními odpovídajícími ustanoveními Směrnice 1999/5/EC.	
Dansk [Danish]:	Dette udstyr er i overensstemmelse med de væsentlige krav og andre relevante bestemmelser i Direktiv 1999/5/EF.	
Deutsch [German]:	Dieses Gerät entspricht den grundlegenden Anforderungen und den weiteren entsprechenden Vorgaben der Richtlinie 1999/5/EU.	
Eesti [Estonian]:	See seade vastab direktiivi 1999/5/EÜ olulistele nõuetele ja teistele asjakohastele sätetele.	
English:	This equipment is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.	
Español [Spanish]:	Este equipo cumple con los requisitos esenciales así como con otras disposiciones de la Directiva 1999/5/CE.	
Ελληνική [Greek]:	Αυτός ο εξοπλισμός είναι σε συμμόρφωση με τις ουσιώδεις απαιτήσεις και άλλες σχετικές διατάζεις της Οδηγίας 1999/5/EC.	
Français [French]:	Cet appareil est conforme aux exigences essentielles et aux autres dispositions pertinentes de la Directive 1999/5/EC.	
Íslenska [Icelandic]:	Þetta tæki er samkvæmt grunnkröfum og öðrum viðeigandi ákvæðum Tilskipunar 1999/5/EC.	
Italiano [Italian]:	Questo apparato é conforme ai requisiti essenziali ed agli altri principi sanciti dalla Direttiva 1999/5/CE.	
Latviski [Latvian]:	Šī iekārta atbilst Direktīvas 1999/5/EK būtiskajām prasībām un citiem ar to saistītajiem noteikumiem.	
Lietuvių [Lithuanian]:	Šis įrenginys tenkina 1999/5/EB Direktyvos esminius reikalavimus ir kitas šios direktyvos nuostatas.	
Nederlands [Dutch]:	Dit apparaat voldoet aan de essentiele eisen en andere van toepassing zijnde bepalingen van de Richtlijn 1999/5/EC.	
Malti [Maltese]:	Dan l-apparat huwa konformi mal-ħtiģiet essenzjali u l-provedimenti l-oħra rilevanti tad-Direttiva 1999/5/EC.	
Margyar [Hungarian]:	Ez a készülék teljesíti az alapvető követelményeket és más 1999/5/EK irányelvben meghatározott vonatkozó rendelkezéseket.	

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Norsk [Norwegian]:	Dette utstyret er i samsvar med de grunnleggende krav og andre relevante bestemmelser i EU-direktiv 1999/5/EF.	
Polski [Polish]:	Urządzenie jest zgodne z ogólnymi wymaganiami oraz szczególnymi warunkami określonymi Dyrektywą UE: 1999/5/EC.	
Português [Portuguese]:	Este equipamento está em conformidade com os requisitos essenciais e outras provisões relevantes da Directiva 1999/5/EC.	
Slovensko [Slovenian]:	Ta naprava je skladna z bistvenimi zahtevami in ostalimi relevantnimi pogoji Direktive 1999/5/EC.	
Slovensky [Slovak]:	Toto zariadenie je v zhode so základnými požiadavkami a inými príslušnými nariadeniami direktív: 1999/5/EC.	
Suomi [Finnish]:	Tämä laite täyttää direktiivin 1999/5/EY olennaiset vaatimukset ja on siinä asetettujen muiden laitetta koskevien määräysten mukainen.	
Svenska [Swedish]:	Denna utrustning är i överensstämmelse med de väsentliga kraven och andra relevanta bestämmelser i Direktiv 1999/5/EC.	

**NOTE:** The full Declaration of Conformity can be found either on the CD or a separate document included with this product.

If you need any other technical documentation, see the "Technical Documents on www.linksys.com/international" section, as shown later in this appendix.

The following standards were applied during the assessment of the product against the requirements of the Directive 1999/5/EC:

- Radio: EN 300 328
- EMC: EN 301 489-1, EN 301 489-17
- Safety: EN 60950

### CE Marking

For the Linksys Wireless-B and Wireless-G products, the following CE mark, notified body number (where applicable), and class 2 identifier are added to the equipment.

### **(€0560** <sup>①</sup> <sup>or</sup> **(€0678** <sup>①</sup> <sup>or</sup> **(€** <sup>①</sup>

Check the CE label on the product to find out which notified body was involved during the assessment.

#### **National Restrictions**

This product may be used in all EU countries (and other countries following the EU directive 1999/5/EC) without any limitation except for the countries mentioned below:

*Ce produit peut être utilisé dans tous les pays de l'UE (et dans tous les pays ayant transposés la directive 1999/5/CE) sans aucune limitation, excepté pour les pays mentionnés ci-dessous:* 

Questo prodotto è utilizzabile in tutte i paesi EU (ed in tutti gli altri paesi che seguono le direttive EU 1999/5/EC) senza nessuna limitazione, eccetto per i paesii menzionati di seguito:

Das Produkt kann in allen EU Staaten ohne Einschränkungen eingesetzt werden (sowie in anderen Staaten die der EU Direktive 1995/5/CE folgen) mit Außnahme der folgenden aufgeführten Staaten:

#### Belgium

The Belgian Institute for Postal Services and Telecommunications (BIPT) must be notified of any outdoor wireless link having a range exceeding 300 meters. Please check http://www.bipt.be for more details.

Draadloze verbindingen voor buitengebruik en met een reikwijdte van meer dan 300 meter dienen aangemeld te worden bij het Belgisch Instituut voor postdiensten en telecommunicatie (BIPT). Zie http://www.bipt.be voor meer gegevens.

Les liaisons sans fil pour une utilisation en extérieur d'une distance supérieure à 300 mètres doivent être notifiées à l'Institut Belge des services Postaux et des Télécommunications (IBPT). Visitez http://www.ibpt.be pour de plus amples détails.

#### France

In case the product is used outdoors, the output power is restricted in some parts of the band. See Table 1 or check http://www.art-telecom.fr/ for more details.

Dans la cas d'une utilisation en extérieur, la puissance de sortie est limitée pour certaines parties de la bande. Reportezvous à la table 1 ou visitez http://www.art-telecom.fr/ pour de plus amples détails.

Table 1: Applicable Power Levels in France

Location	Frequency Range (MHz)	Power (EIRP)
Indoor (No restrictions)	2400-2483.5	100 mW (20 dBm)
Outdoor	2400-2454 2454-2483.5	100 mW (20 dBm) 10 mW (10 dBm)

### Italy

This product meets the National Radio Interface and the requirements specified in the National Frequency Allocation Table for Italy. Unless operating within the boundaries of the owner's property, the use of this 2.4 GHz Wireless LAN product requires a 'general authorization'. Please check with http://www.comunicazioni.it/it/ for more details.

Questo prodotto è conforme alla specifiche di Interfaccia Radio Nazionali e rispetta il Piano Nazionale di ripartizione delle frequenze in Italia. Se non viene installato all'interno del proprio fondo, l'utilizzo di prodotti Wireless LAN a 2.4 GHz richiede una "Autorizzazione Generale". Consultare http://www.comunicazioni.it/it/ per maggiori dettagli.

#### **Product Usage Restrictions**

This product is designed for indoor usage only. Outdoor usage is not recommended.

This product is designed for use with the standard, integral or dedicated (external) antenna(s) that is/are shipped together with the equipment. However, some applications may require the antenna(s) to be separated from the product and installed remotely from the device by using extension cables. For these applications, Linksys offers an R-SMA extension cable (AC9SMA) and an R-TNC extension cable (AC9TNC). Both of these cables are 9 meters long and have a cable loss (attenuation) of 5 dB. To compensate for the attenuation, Linksys also offers higher gain antennas, the HGA7S (with R-SMA connector) and HGA7T (with R-TNC connector). These antennas have a gain of 7 dBi and may only be used with either the R-SMA or R-TNC extension cable.

Combinations of extension cables and antennas resulting in a radiated power level exceeding 100 mW EIRP are illegal.

#### Power Output of Your Device

To comply with your country's regulations, you may have to change the power output of your wireless device. Proceed to the appropriate section for your device.

Note: The power output setting may not be available on all wireless products. For more information, refer to the documentation on your product's CD or http://www.linksys.com/international.

#### Wireless Adapters

Wireless adapters have the power output set to 100% by default. Maximum power output on each adapter does not exceed 20 dBm (100 mW); it is generally 18 dBm (64 mW) or below. If you need to alter your wireless adapter's power output, follow the appropriate instructions for your computer's Windows operating system:

#### Windows XP

- 1. Double-click the Wireless icon in your desktop's system tray.
- 2. Open the Wireless Network Connection window.
- 3. Click the Properties button.
- 4. Select the General tab, and click the Configure button.
- 5. In the *Properties* window, click the **Advanced** tab.
- 6. Select Power Output.
- 7. From the pull-down menu on the right, select the wireless adapter's power output percentage.

#### Windows 2000

- 1. Open the Control Panel.
- 2. Double-click Network and Dial-Up Connections.
- 3. Select your current wireless connection, and select Properties.
- 4. From the *Properties* screen, click the **Configure** button.
- 5. Click the Advanced tab, and select Power Output.
- 6. From the pull-down menu on the right, select the wireless adapter's power setting.

If your computer is running Windows Millennium or 98, then refer to Windows Help for instructions on how to access the advanced settings of a network adapter.

Wireless Access Points, Routers, or Other Wireless Products

If you have a wireless access point, router or other wireless product, use its Web-based Utility to configure its power output setting (refer to the product's documentation for more information).

Technical Documents on www.linksys.com/international

Follow these steps to access technical documents:

- 1. Browse to http://www.linksys.com/international.
- 2. Click the region in which you reside.
- 3. Click the name of the country in which you reside.
- 4. Click Products.
- 5. Click the appropriate product category.
- 6. Select a product.
- 7. Click the type of documentation you want. The document will automatically open in PDF format.

Note: If you have questions regarding the compliance of these products or you cannot find the information you need, please contact your local sales office or visit http://www.linksys.com/international for more details.

# **Appendix I: Contact Information**

Need to contact Linksys?

Visit us online for information on the latest products and updates to your existing products at:

Can't find information about a product you want to buy on the web? Do you want to know more about networking with Linksys products? Give our advice line a call at: Or fax your request in to:

If you experience problems with any Linksys product, you can call us at: Don't wish to call? You can e-mail us at:

If any Linksys product proves defective during its warranty period, you can call the Linksys Return Merchandise Authorization department for obtaining a Return Authorization Number at: (Details on Warranty and RMA issues can be found in the Warranty Information section in this Guide.) http://www.linksys.com or ftp.linksys.com

800-546-5797 (LINKSYS) 949-823-3002

800-326-7114 support@linksys.com

949-823-3000