

## VOIP-211RS/210RS/220RS/440S

**SIP VolP Router** 

# **User's Guide**



#### Trademarks

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#### FCC Warning

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the Instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause radio interference in which case the user will be required to correct the interference at his or her own expense.

#### **CE-mark Warning**

This is a Class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

#### Revision

USER'S GUIDE Part No.:

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## Home



**System Uptime:** specifies the amount of time, which the system has been up. This time is reset every time the system is reset.

LAN IP Address: indicates the IP Address of your LAN.

MAC address: MAC address is the address of your MAC.

Security: for your password, which is configured in the "System" section.

Application Code Version: tells the version of the application code which you are using.

**Download Code Version:** tells the version of the download code which you are using.

#### WAN

#### WAN status



Interface Status: these are the details of your interface's status.

**Enabled:** "Yes", lets you know that your interface is enabled and ready to be used.

Service: either "Routed or Bridged", tells you the level of your interface's connection.

Protocol: refers to how you are transmitting data. (i.e. Ethernet)

Interface Status: either "Up" or "Down".

Under Network Settings: these are the details of your network settings.

**Dynamic IP Assignment:** "Yes" or "No", depending on whether or not you are using a dynamic IP.

IP address: your specified IP.

MAC address: Your specified MAC address.

Subnet Mask: indicates the IP address of your mask. Default Gateway: is the IP address of the gateway. The gateway IP could be retrieved from DHCP offer in DHCP mode, or be set up manually in fixed IP mode.

**DNS address:** refers to the address of your dynamic name server, if applicable. **VLAN:** VLAN tag value encoded in the Ethernet header in all outgoing packets **Priority Tag:** Priority Tag value encoded in the Ethernet header in outgoing

packets.

## **WAN Configuration**

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Home	WAN Status WAN Settings PPPoF IPSEC VIAN	MAC Sponfing
WAN		
LAN	WAN Configuration	
SIP	Davice Operating Moder Router	
System	Router	
Download	Obtain WAN configuration dynamically	
Reset	Specify fixed WAN configuration	
	IP Address: 172.16.50.11	
	IP Netmask: 255.255.0.0	
	IP Gateway: 172.16.1.253	
	IP DNS Server:	
	Host Name:	
	Domain Name:	
	Multicast Limits	—
	Broadcast limit: 100 % (of Ethernet connection bitrate)	
	Multicast limit: 100 % (of Ethernet connection bitrate)	
		—
	Save WAN Settings	
🍯 Done		Themet

1. Device Operating Mode: you choose either "Router" or "Bridged" depending on your operation.

## 2. You will check either "Obtain WAN configuration dynamically" or "Specify fixed WAN configuration".

When you choose "**Obtain WAN configuration dynamically**", the information is detected automatically through DHCP.

If you choose "**Specify fixed WAN configuration**", you are required to enter the IP address, IP of the Sub mask, IP of the Gateway, and IP of the DNS Server, if applicable.

#### 3. Multicast Limits:

**Broadcast Limit:** the value specifies the maximum limit on the percentage of broadcast packets which will be bridged to the destination interface (as a percentage of the source side bandwidth) Multicast Limit: the value specifies the maximum limit on the percentage of multicast packets which will be bridged to the destination interface (as a percentage of the source side bandwidth)

#### **WAN PPPoE Configuration**

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	Smart VOIP IAD	
Home	WAN Status WAN Settings <b>PPPoE</b> IPSEC VLAN MAC Spoofing	
LAN	WAN PPPoE Configuration	
SIP		
CODECS	Enable PPPoE: No 💌	
System Download	Authentication	
Reset	Username:	
	Password:	
	Idle Timeout	
	Echn Timeout seconds	
	Echo Count:	
	Service Name:	
	AC Name:	
	Save PPPoE Settings	
🕘 Done		🥑 Internet

- 1. Enable PPPoE: "Yes" or "No", to enable/disable PPPoE
- **2.** Under "**Authentication**", you enter the username and password given by your ISP.
- 3. Settings:

Idle Timeout: Idle timeout before PPP connection is closed due to inactivity Echo Timeout: the duration between PPP echo requests sending to server. Echo Count: the number of unanswered PPP echo requests before PPP connection is closed.

Service Name: PPPoE Service name AC Name: PPPoE AC name

#### **IPSec Configuration**

	Smart VOIP IAD	
Home	WAN Status WAN Settings PPPoE IPSEC VLAN MAC Spoofing	
WAN LAN	IPSec Configuration	
SIP		
CODECS	Select Tunnel to view/modify: Tunnel 1	
System	Enable tunnel 1: No 🔻	
ownload	Remote IP Address range:	
Reset	Remote security gateway:	
	Security mode: Tunnel	
	Outbound AH SPI (DEC):	
	Outbound AH Authentication Algorithm: HMAC-SHA1	
	Outbound AH Authentication Key (HEX):	
	Outbound ESP SPI (DEC):	
	Outbound ESP Encryption Algorithm: NULL	
	Outbound ESP Authentication Algorithm: NULL	
	Outbound ESP Encryption Key (HEX):	
	Outbound ESP Authentication Key (HEX):	
	Inbound AH SPI (DEC):	
	Inbound AH Authentication Algorithm: HMAC-SHA1 🔽	
	Inbound AH Authentication Key (HEX):	
	Inbound ESP SPI (DEC):	
	Inbound ESP Encryption Algorithm: NULL 💌	
	Inbound ESP Authentication Algorithm: TULL	
	Inbound ESP Encryption Key (HEX):	
	Inbound ESP Authentication Key (HEX):	

This page allows configuration of the device's IPSec (IP Security) settings.

Enable tunnel 1: Enable/disable tunnel 1 IP sec

Remote IP Address range: start and end of remote IP address range. Remote security gateway: Remote security gateway IP address Security Mode: IPSec mode (tunneling/transport) Outbound AH SPI (DEC): Outbound AH security parameter index number. Outbound AH Authentication Algorithm: in HMAC-MD5 or HMAC-SHA1 Outbound AH Authentication Key (HEX): hex number up to 40 nibbles Outbound ESP SPI (DEC): Outbound ESP security parameter index number Outbound ESP Encryption Algorithm: in 3DES-CBC or DES-CBC Outbound ESP Authentication Key (HEX): hex number up to 48 nibbles Outbound ESP Encryption Key (HEX): hex number up to 48 nibbles Outbound ESP Authentication Key (HEX): hex number up to 40 nibbles Inbound AH SPI (DEC): Inbound AH security parameter index number Inbound AH Authentication Algorithm: in HMAC-MD5 or HMAC-SHA1 Inbound AH Authentication Key (HEX): hex number up to 40 nibbles Inbound ESP SPI (DEC): Inbound ESP security parameter index number Inbound ESP Encryption Algorithm: 3DES-CBC or DES-CBC Inbound ESP Authentication Algorithm: in HMAC-MD5 or HMAC-SHA1 Inbound ESP Encryption Key (HEX): hex number up to 48 nibbles Inbound ESP Authentication Key (HEX): hex number up to 40 nibbles

## WAN VLAN Configuration

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	Smart VOID IAD	
Home	WAN Status WAN Settings PPPoE IPSEC VLAN MAC Spoofing	
WAN	WANN AN Configuration	
LAN		
CODECS	WAN VI AN Teg	
System		
Download	WAN Floht Tag.	
Reset	Save VI AN Settings	
and Domo		Tuturnat
C Done		g internet

**WAN VLAN Tag:** VLAN tag for all outgoing packets on interface. The value should be between 0 and 4094

**WAN Priority Tag:** Priority tag for all outgoing packets on interface. The value should be between 0 and 7

## **MAC Spoofing Configuration**

🚈 WoIP Media-Hub Web Configuration Pages - Microsoft Internet Explorer
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Address 🕘 http://172.16.50.11
Smart VOIP IAD
Home WAN Status WAN Settings PPPoE IPSEC VLAN MAC Spoofing
WAN
LAN MAC Spoofing Configuration
SIP
CODECS WAN MAC Address (Spoofed):
System Service Address Service
Download Save mac spouling settings
NCOSI
🕘 Done

#### WAN MAC Address (Spoofed):

Only available when devices under the router mode. The spoofed MAC address to be used by the device's WAN interfaces, the Ethernet address of the outgoing packets from the WAN interface would be replaced with this address. If blank, the WAN interfaces will use the value of MAC

## LAN

## LAN Configuration

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Address 🕘 http://172.16.50.11		💌 🔗 Go
Address Attp://172.16.50.11	Semant VOIP IAD         LAN Settings       DHCP       Routing       VLA         LAN Configuration         Network Settings       192.166.1.1       VLA         Jubret Mask:       255.255.255.0       VLA         Multicast Limits       Broadcast limit: 100 % (of Ethernet connection bitrate)       VLA         Save LAN Settings       Save LAN Settings       VLA	▼ ⊄Go N
Done		🕐 Internet

**1.** Under "**Network Settings**", you enter the **IP address** and **subnet mask** of your network.

#### 2. Multicast Limits:

**Broadcast Limit:** the value specifies the maximum limit on the percentage of broadcast packets which will be bridged to the destination interface (as a percentage of the source side bandwidth)

**Multicast Limit:** the value specifies the maximum limit on the percentage of multicast packets which will be bridged to the destination interface (as a percentage of the source side bandwidth)

#### **DHCP Server Configuration**

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Home	LAN Settings DHCP Routing Port Forwarding VLAN	
WAN	DUCD Server Conferenction	
LAN		
CODECS	Server Settings	
System	• Enabled C Disabled	
Download	Client IP Address Range: 192.168.1. 100 - 131	
Reset		
	Client Network Information	
	Domain Name:	
	DNS Server 1: 2:	
	Static Address Assignments	
	Identify Using Host Identifier Internal Address	
	Hostname 192.168.1. Add	
	MAC Address	
	Save DHCP Settings View DHCP Table	
<b>e</b>		🥶 Internet

These configuration parameters are for the device's internal DHCP server.

- 1. Server Setting: "Yes" or "No", to enable/disable DHCP Client IP Address Range: Minimum and Maximum limit on the DHCP IP address pool
- 2. Client Network Information

**Domain Name:** LAN domain name provided to DHCP clients during the OFFER process.

**DNS Server:** This statically assigned DNS server IP address will be provided to clients during the OFFER process.

#### 3. Static Address Assignment

Up to eight static DHCP address assignments can be configured. To add a static IP assignment, enter the LAN device's **host name** (must be unique in the private network) and/or **MAC address**. Specify the **Internal address** to be assigned and press the "Add" button.

## **Router Configuration**

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Address 🙆 http://172.16.50.1	1	<u>▼</u> 🖗 Go
Home	LAN Settings DHCP Routing Port Forwarding VLAN	
LAN	Router Configuration	
SIP CODECS System	Dynamic Routing RX Mode: Disabled <b>T</b> X Mode: Disabled <b>T</b>	
Reset	Static Routing Subnet Mask Gateway IP Dest IP Address Metric Interface	
	Save Router Settings View Routing Table	
ē	-	🔮 Internet

These configuration parameters are for the device's internal router.

1. Dynamic Routing: Whether or not dynamic routing on TX/RX interfaces is enabled/disabled.

#### 2. Static Routing

Under "**Static Routing**", you can specify your routing path of your internal network.

## **Port Forwarding Configuration**

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Home WAN	Smart VOIP IAD           LAN Settings         DHCP         Routing         Port Forwarding         VLAN	
LAN	Port Forwarding Configuration	
SIP CODECS System Download Reset	Reserved Ports The following ports have been reserved by the CPE, and may not be forwarded to the LAN 68, 5060-5070, 8000-8015, 80, 161	
Υςρεί	Port Forwarding to LAN Port Range Protocol Destination Address Both I92.168.1. Add Both TCP UPP Save NAPT Settings	
🕘 Done		📔 📄 💕 Internet

- **1.** Under "**Reserved Ports**", specified are the ports, which cannot be forwarded to the LAN.
- 2. Under "Port Forwarding to LAN", you enter the specifications, which you will be forwarding to the lan, including port range, protocol(Both, TCP or UDP), and destination IP address.

Click on "Save NAPT Settings" to save your configurations.

## LAN VLAN Configuration

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Home	Smart VOIP IAD	
WAN		
LAN	LAN VLAN Configuration	
SIP		
System		
Download		
Reset	Save VLAN Settings	
資 Done		🌍 Internet

LAN VLAN Tag: VLAN tag for all outgoing packets on interface. The value should be between 0 and 4094

LAN Priority Tag: Priority tag for all outgoing packets on interface. The value should be between 0 and 7

Click on "Save VLAN Settings", to save your configurations.

SIP

#### **SIP Configuration**

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Address 🙋 http://172.16.50.11	1	▼ @Go
Home WAN	Smart VOIP IAD SIP SIP Extensions OOB Signalling ToS/DiffServ VLAN	
LAN	SIP Configuration	
CODECS System Download Reset	SIP Server Settings (Current Server: : 5060 ; Domain: )  * Server Address: (IP or FQDN)  * Port: Domain Name: Domain Name:  Send Registration Request with Expire Time  Gateway Settings Dial Plan:  # use as a quick dial function  To enable # to be recognized as dial number To enable # to be recognized as dial number	
	Phone Number CallerID Name Port AEC On User Name Password Line1: 5060 00  00 00 00 00 00 00 00 00 Setting a setting blank will force the unit to use the information obtained via DHCP and/or DNS Save SIP Settings	
(e)		itemet

**1.** Under "**SIP Server Settings**", you enter the **server address**, **port**, **domain name**, and **expiration time** unit, if you choose to send registration request with an expiration time.

#### 2. Gateway Settings

- **Dial Plan:** refer to appendix D of this guide
- **# use as a quick dial function:** If this box is checked, the dialed digits would be sent out when '#' key is pressed.
- Enable # to be recognized as dial number: allow '#' key to be appeared in the INVITE request URI
- Enable \* to be recognized as dial number: allow '\*' key to be appeared in the INVITE request URI
- For the line on the endpoint, enter the Line Phone Number, Caller-ID
   Name, signaling port value, authentication Username and Password, and select if AEC is to be performed on this line.

#### **SIP Extensions**

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	Smart VOIP IAD	
Home	SIP SIP Extensions OOB Signalling ToS/DiffServ VLAN	
WAN		
LAN	SIP Extensions	
SIP		
CODECS	Support PRACK method with provisional response reliability     Encode SIE LIEI with user percenter.	
Download	Chouse of ordination bendervalue:	
Reset		
	Conditional Call Waiting (Reject second incoming call)	
	Disable Caller-ID Display	
	Call Hold using c=0.0.0.0 in SDP	
	send NOTIFY for REFER request	
	Save SIP Extension Settings	

- 1. Support PRACK method: enable SIP PRACK support.
- 2. Encode SIP URI with user parameter: encode user=phone parameter in SIP URI.
- 3. Send INVITE with Timer header: encode Timer header in all INVITE requests for ringing timeout
- 4. SIP session timer: enable SIP session timer function.
- 5. Conditional Call Forwarding Timer: Forward the call to the preconfigured number if the phone does not pick up within the timer.
- 6. Disable Call Waiting: don't play call waiting tone.
- 7. Disable Caller-ID display: don't send out caller-id display for incoming calls.
- 8. Call Hold using C=0.0.0.0: using the call hold method described in rfc 2543. If unchecked, the call hold would follow rfc 3263 method
- **9. Send NOTIFY :** send out NOTIFY request to transferer for unattended and attended call transfer.

## **RTP Telephone Event Configuration**

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Address 🕘 http://172.16.50.11	1 👻 🖗 Go
	Smart VOIP IAD
Home	SIP SIP Extensions OOB Signalling ToS/DiffServ VLAN
WAN	RTP Telephone Event Configuration
SIP	
CODECS	Send DTMF Events In-Band
System	RFC2833 signalling using payload value:
Download	Regenerate OOB DTMF tone
Reset	
	Save OOB Settings
🕘 Done	i i i i i i i i i i i i i i i i i i i

This sub-page allows configuration of the out-of-band signaling options for SIP. Select whether OOB telephone event signaling is to be done using the SIP INFO message, or to be done via RFC2833 RTP signaling. For additional information please refer RFC2833.

## ToS/DiffServ

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Address 🗿 http://172.16.50.11	
Home SIP Eldensions OOB Signalling ToS/DiffServ VLAN	
CODECS Call Signalling Packets: C0 (2 Hex digit byte value)	
System RTP Packets: A0 (2 Hex digit byte value)	
Download	
Save ToS/DiffServ Settings	
Done	💙 Internet

This sub-page is used to configure the Type-of-Service/Diffserv byte values which are to be used in the IP header of all transmitted SIP signaling packets and RTP packets. The ToS/DiffServ byte values are entered as two-digit hexadecimal values. If no special ToS/DiffServ value is to be used for a particular traffic type, enter "00" or leave the setting empty.

Press "Save ToS/DiffServ Settings" to save these new settings.

## **VoIP VLAN Configuration**

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Address Attp://172.16.50.11	Smart VOIP         Y       YP Extensions       OOB Signalling         VoIP VLAN Configuration         Call Signalling Packets         VLAN Tag:	IAD Tos/DiffServ	VLAN	<u>,</u> €00

This sub-page allows configuration of specific VLAN tags that are to be applied to all SIP signaling and RTP packets used for VoIP calls. These VLAN settings will override any general VLAN settings applied to the interface

Press "Save VoIP VLAN Settings" to save the settings.

## CODEC

#### Audio/CODEC Configuration

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Address 🙆 http://172.16.50.11		
Address A http://172.16.50.11	Smart VOIP IAD         codecs         Audio/CODEC Configuration         codecs         Selected       Silence Suppression         G711U       OFF         G711A       OFF         G723       OFF         G726       ON         G729       OFF         Jitter Buffer       Ioms C         Jitter Buffer       Ioms C         Greet Jitter Buffer:       Ioms C         Automatically switch to Fixed Jitter Buffer upon fax/modern tone detection	<u>,</u> (260
	Save CODEC Configuration	
🖄 Done		internet

**1. CODECS:** configure the silence suppression to your desired settings.

2. Packetization: configure the packet sending increments.

3. Jitter Buffer: configure the timing of the voice buffering.
Selection between adaptive or fixed jitter buffer. Default = ADAPTIVE
Set the adaptive jitter buffer maximum playout delay. Default = 100ms
or Fixed jitter buffer playout delay. Default = 40ms
Whether or not to automatically switch from an adaptive jitter buffer to a fixed jitter buffer upon fax/modem tone detection

Click on "Save CODEC Configuration" to save the configurations made.

## SYSTEM

## Set Security Password

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Address 🕘 http://172.16.50.11		] ∂°Go
	Smart VOIP IAD	
Home	Security Localization SNMP Service Access	
LAN	Set Security Password	
SIP		
CODECS	No password installed	
System		
Download	New password:	
Reset	Confirm new password:	
	Save Password	

Configure a **password** for the system.

## Localization

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Address Attp://172.16.50.1	Security Localization SNMP Service Access Localization Country: United States NTP Server: Time Zone:  CMT-08:00 Pacific Time Adjust clock for daylight savings Save Localization Settings	▼ 00

Choose the correct country for a proper impedance match, as well as the NTP Server, and Time Zone. Check the "**Adjust clock for daylight savings**", when applicable.

Click on "Save Localization Settings", to save your configurations.

## **SNMP** Configuration

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	Smart VOID IAD	
Home	Security Localization SNMP Service Access	
WAN	SNMP Configuration	
SIP		
CODECS	SNMP Trap Configuration	
System	IP address: Trap Community:	
Download	CMMD Community Configuration	
Reset	Read Community muhlic Write Community private	
	SNMP System Configuration	
	System Description:	
	System Objectid: 4528	
	Save SNMP Settings	
🕘 Done		💓 Internet

#### **1. SNMP Trap Configuration**

IP address: Trap host IP address

**Trap Community:** The community name used by the SNMP manager to verify traps. The default value is 'public'

#### 2. SNMP Community Configuration

**Read Community:** The community name used by the SNMP manager when reading SNMP data items from a client MIB. The default value is 'public'

Write Community: The community name used by the SNMP manager when setting SNMP data items in a client's MIB. The default value is 'public'

#### 3. SNMP System Configuration

**System Description:** Description of the unit (e.g. "John's phone") **System Object Id:** A vendor's enterprise ID

## **Service Access Configuration**

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Address 🕘 http://172.16.50.11		
	Smart VOIP IAD	
Home	Security Localization SNMP Service Access	
	Service Access Configuration	
CODECS	Select which interfaces are allowed access to the services listed below:	
System Download Reset	LAN WAN HTTP (Web access): 🔽 🔽 SNMP: 🔽 🗹	
	VolP Discovery: 🔽 🔽	
	Save Service Access Settings	
🗃 Done		🔮 Internet

Check the proper boxes enabling LAN and WAN for the HTTP, SNMP, and VoIP Discovery.

Click on "Save Service Access Settings", to save the configurations.

## Download

🕗 VoIP Media-Hub Web Conf	iguration Pages - Microsoft Internet Explorer
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	Smart VOIP IAD
Home	Dewpload
WAN	Download
LAN	Download
SIP CODECS	waining: the download process will reset the district the download mode. This will terminate an network connections and reset your provise connection.
System	TFTP Download method (Select remote TFTP server IP address and filename)
Download Reset	TFTP Server IP:
	Filename:
	HTTP Download method (Select filename on local browser machine)
	Filename: Browse
	Start HTTP Download
C) Done	The second secon

For both **HTTP and TFTP methods**, the device will reboot itself into the downloader mode if the main application is executing, and proceed with the ROM file download and permanent write of the application to the device's flash memory. After the download is completed, the download status page will be displayed.

## Reset



Chose the "**Reset and execute Main Application**" option, for execution of the main application which you have configure, once you reset the system.

Chose the "**Reset and execute Downloader Application**" option, to being downloading, once you reset the system.

## **Appendix. Dial Plans**

The H.323 and SIP code will allow provisioning (via web browser) of the dial plan. A dial plan gives the unit a map to determine when a complete number has been entered and should be passed to the gatekeeper for resolution into an IP address. Dial plans are expressed using the same syntax as used by MGCP NCS specification.

The formal syntax of the dial plan is described by the following notation:

Digit ::= "0" | "1" | "2" | "3" | "4" | "5" | "6" | "7" | "8" | "9"

Timer ::= "T" | "t"

Letter ::= Digit | Timer | "#" | "\*" | "A" | "a" | "B" | "b" | "C" | "c" | "D" | "d"

Range ::= "X" | "x" -- matches any digit

|"[" Letters "]" -- matches any of the specified letters

Letters::= Subrange | Subrange Letters

Subrange::= Letter -- matches the specified letter

| Digit "-" Digit -- matches any digit between first and last

Position::= Letter | Range

StringElement::= Position -- matches any occurrence of the position

| Position "." -- matches an arbitrary number of occurrences

including 0

String ::= StringElement | StringElement String

StringList::= String | String "|" StringList

DialPlan::= String | "(" StringList ")"

A dial plan, according to this syntax, is defined either by a (case insensitive) string or by a list of strings. Regardless of the above syntax a timer is only allowed if it appears in the last position in a string (12T3 is not valid). Each string is an alternate numbering scheme. The unit will process the dial plan by comparing the current dial string against the dial plan, if the result is underqualified (partial matches at least one entry) then it will do nothing further. If the result matches or is over-qualified (no further digits could possibly produce a match) then send the string to the gatekeeper and clear the dial string. The Timer T is activated when it is all that is required to produce a match. The period of timer T is 4 seconds. For example a dial plan of (xxxT|xxxxx) will match immediately if 5 digits are entered, it will also match after a 4 second pause when 3 digits are entered.

## Sample Dial Plans

#### Simple Dial Plan

Allows dialing of 7 digit numbers (e.g. 5551234) or an operator on 0. Dial plan is (0T|xxxxxx)

#### Non-dialed Line Dial Plan

As soon as handset is lifted the unit contacts the gatekeeper (used for systems where dtmf detection is done in-call). Dial plan is (x.) i.e. match against 0 (or more) digits. Note: the dot '.'

#### **Complex Dial Plan**

Local operator on 0, long distance operator on 00, four digit local extension number starting with 3,4 or 5, seven digit local numbers are prefixed by an 8, two digit star services (e.g. 69), ten digit long distance prefixed by 91, and international numbers starting with 9011+variable number of digits.

Dial plan for this is:

(0T|00T|[3-5]xxx|8xxxxxxx|\*xx|91xxxxxxxxxx|9011x.T)