



# ADSL2 Gatewaywith 4-Port SwitchUser Guide





#### **Copyright and Trademarks**

Specifications are subject to change without notice. Linksys is a registered trademark or trademark of Cisco Systems, Inc. and/or its affiliates in the U.S. and certain other countries. Copyright © 2004 Cisco Systems, Inc. All rights reserved. Other brands and product names are trademarks or registered trademarks of their respective holders.

#### How to Use this Guide

Your Guide to the ADSL2 Gateway with 4-Port Switch has been designed to make understanding networking with the Gateway easier than ever. Look for the following items when reading this User Guide:



This checkmark means there is a Note of interest and is something you should pay special attention to while using the Gateway.



This exclamation point means there is a Caution or Warning and is something that could damage your property or the Gateway.



This question mark provides you with a reminder about something you might need to do while using the Gateway.

In addition to these symbols, there are definitions for technical terms that are presented like this:

word: definition.

Also, each figure (diagram, screenshot, or other image) is provided with a figure number and description, like this: Figure 0-1: Sample Figure Description

Figure numbers and descriptions can also be found in the "List of Figures" section in the "Table of Contents".

AG241-EU-UG-50208

## **Table of Contents**

Chapter 1: Introduction	1
Welcome	1
What's in this Guide?	2
Chapter 2: Planning Your Network	4
The Gateway's Functions	4
IP Addresses	4
What is a VPN?	5
Why do I need a VPN?	6
Chapter 3: Getting to Know the ADSL2 Gateway with 4-Port Switch	8
The Back Panel	8
The Front Panel	9
Chapter 4: Connecting the ADSL2 Gateway with 4-Port Switch	10
Overview	10
Wired Connection to a Computer	11
Chapter 5: Configuring the Gateway	13
Overview	13
How to Access the Web-based Utility	15
The Setup Tab	15
The Security Tab	22
The Access Restrictions Tab	27
The Applications and Gaming Tab	29
The Administration Tab	32
The Status Tab	37
Common Problems and Solutions	39
Frequently Asked Questions	4/
Introduction	53 52
Environment How to Establish a Socura IDSoc Tunnal	5C E /
Nindows 09 or Mo Instructions	54 4.1
Windows 2000 or XP Instructions	65
	•••

## **List of Figures**

Figure 2-1: Network	4
Figure 2-2: Computer-to-VPN Gateway	6
Figure 2-3: VPN Gateway-to-VPN Gateway	7
Figure 3-1: Back Panel	8
Figure 3-2: Front Panel	9
Figure 4-1: Ethernet Connection	11
Figure 4-2: ADSL Connection	11
Figure 4-3: Power Connection	11
Figure 5-1: Password Screen	15
Figure 5-2: Basic Setup Tab	15
Figure 5-3: Dynamic IP	16
Figure 5-4: Static IP	16
Figure 5-5: IPoA	17
Figure 5-6: RFC 2516 PPPoE	17
Figure 5-7: RFC 2364 PPPoA	18
Figure 5-8: Bridged Mode Only	18
Figure 5-9: Optional Settings	19
Figure 5-10: DynDNS.org	20
Figure 5-11: TZO.com	20
Figure 5-12: Advanced Routing	21
Figure 5-13: Routing Table List	22
Figure 5-14: Firewall	23
Figure 5-15: VPN	24
Figure 5-16: VPN Settings Summary	24
Figure 5-17: Manual Key Management	25
Figure 5-18: System Log	25
Figure 5-19: Advanced VPN Tunnel Setup	26
Figure 5-20: Internet Access	27

Figure 5-21: Internet Policy Summary	27
Figure 5-22: List of PCs	28
Figure 5-23: Port Services	28
Figure 5-24: Single Port Forwarding	29
Figure 5-25: Port Range Forwarding	29
Figure 5-26: Port Triggering	30
Figure 5-27: DMZ	30
Figure 5-28: QOS	31
Figure 5-29: Management	32
Figure 5-30: Reporting	33
Figure 5-31: System Log	33
Figure 5-32: Ping Test	34
Figure 5-33: Backup&Restore	34
Figure 5-34: Factory Defaults	35
Figure 5-35: Firmware Upgrade	35
Figure 5-36: Reboot	36
Figure 5-37: Status	37
Figure 5-38: Local Network	37
Figure 5-39: DHCP Clients Table	37
Figure 5-40: DSL Connection	38
Figure B-1: Local Security Screen	54
Figure B-2: Rules Tab	54
Figure B-3: IP Filter List Tab	54
Figure B-4: IP Filter LIst	55
Figure B-5: Filters Properties	55
Figure B-6: New Rule Properties	55
Figure B-7: IP Filter List	56
Figure B-8: Filters Properties	56
Figure B-9: New Rule Properties	56
Figure B-10: IP Filter List Tab	57

Figure B-11: Filter Acton Tab	57
Figure B-12: Security Methods Tab	57
Figure B-13: Authentication Methods	58
Figure B-14: Preshared Key	58
Figure B-15: New Preshared Key	58
Figure B-16: Tunnel Setting Tab	59
Figure B-17: Connection Type Tab	59
Figure B-18: Properties Screen	59
Figure B-19: IP Filter List Tab	60
Figure B-20: Filter Action Tab	60
Figure B-21: Authentication Methods Tab	60
Figure B-22: Preshared Key	61
Figure B-23: New Preshared Key	61
Figure B-24: Tunnel Setting Tab	61
Figure B-25: Connection Type	62
Figure B-26: Rules	62
Figure B-27: Local Computer	62
Figure B-28: VPN Tab	63
Figure C-1: IP Configuration Screen	64
Figure C-2: MAC Address/Adapter Address	64
Figure C-3: MAC Address/Physical Address	65
Figure D-1: Upgrade Firmware	66

## **Chapter 1: Introduction**

#### Welcome

The Linksys ADSL2 Gateway with 4-Port Switch is the all-in-one solution for Internet connectivity in your home. The ADSL Modem function gives you a blazing fast connection to the Internet, far faster than a dial-up, and without tying up your phone line.

Connect your computers to the Gateway via the built-in 4-port 10/100 Ethernet Switch to jump start your home network. You can share files, printers, hard drive space and other resources, or play head-to-head computer games. Attach four computers directly, or connect more hubs and switches to create as big a network as you need. The Gateway ties it all together and lets your whole network share that high-speed Internet connection.

To protect your data and privacy, the ADSL2 Gateway with 4-Port Switch features an advanced firewall to keep Internet intruders and attackers out.

Safeguard your family with Parental Control features like Internet Access Time Limits and Key Word Blocking. Configuration is a snap with any web browser.

With the Linksys ADSL2 Gateway with 4-Port Switch at the heart of your home network, you're connected to the future.

#### What's in this Guide?

This user guide covers the steps for setting up and using the ADSL2 Gateway with 4-Port Switch.

- Chapter 1: Introduction This chapter describes the ADSL2 Gateway with 4-Port Switch ADSL2 Gateway with 4-Port Switch applications and this User Guide.
- Chapter 2: Planning Your Network
   This chapter describes the basics of networking.
- Chapter 3: Getting to Know the ADSL2 Gateway with 4-Port Switch This chapter describes the physical features of the Gateway.
- Chapter 4: Connecting the ADSL2 Gateway with 4-Port Switch
   This chapter instructs you on how to connect the Gateway to your network.
- Chapter 5: Configuring the Gateway
   This chapter explains how to use the Web-Based Utility to configure the settings on the Gateway.
- Appendix A: Troubleshooting This appendix describes some problems and solutions, as well as frequently asked questions, regarding installation and use of the ADSL2 Gateway with 4-Port Switch.
- Appendix B: Configuring IPSec between a Windows 2000 Computer and the Gateway
  This appendix instructs you on how to establish a secure IPSec tunnel using preshared keys to join a private
  network inside the VPN Gateway and a Windows 2000 or XP computer.
- Appendix C: Upgrading Firmware This appendix instructs you on how to upgrade the firmware on your Gateway if you should need to do so.
- Appendix D: Finding the MAC Address and IP Address for your Ethernet Adapter. This appendix describes how to find the MAC address for your computer's Ethernet adapter so you can use the MAC filtering and/or MAC address cloning feature of the Gateway.
- Appendix E: Glossary
   This appendix gives a brief glossary of terms frequently used in networking.
- Appendix F: Specifications This appendix provides the technical specifications for the Gateway.

- Appendix G: Warranty Information This appendix supplies the warranty information for the Gateway.
- Appendix H: Regulatory Information This appendix supplies the regulatory information regarding the Gateway.
- Appendix I: Contact Information This appendix provides contact information for a variety of Linksys resources, including Technical Support.

## **Chapter 2: Planning Your Network**

#### The Gateway's Functions

A Gateway is a network device that connects two networks together.

In this instance, the Gateway connects your Local Area Network (LAN), or the group of computers in your home or office, to the Internet. The Gateway processes and regulates the data that travels between these two networks.

The Gateway's NAT feature protects your network of computers so users on the public, Internet side cannot "see" your computers. This is how your network remains private. The Gateway protects your network by inspecting every packet coming in through the Internet port before delivery to the appropriate computer on your network. The Gateway inspects Internet port services like the web server, ftp server, or other Internet applications, and, if allowed, it will forward the packet to the appropriate computer on the LAN side.

Remember that the Gateway's ports connect to two sides. The LAN ports connect to the LAN, and the ADSL port connects to the Internet. The LAN ports transmit data at 10/100Mbps.

#### **IP Addresses**

What's an IP Address?

IP stands for Internet Protocol. Every device on an IP-based network, including computers, print servers, and Gateways, requires an IP address to identify its "location," or address, on the network. This applies to both the Internet and LAN connections. There are two ways of assigning an IP address to your network devices. You can assign static IP addresses or use the Gateway to assign IP addresses dynamically.

#### Static IP Addresses

A static IP address is a fixed IP address that you assign manually to a computer or other device on the network. Since a static IP address remains valid until you disable it, static IP addressing ensures that the device assigned it will always have that same IP address until you change it. Static IP addresses must be unique and are commonly used with network devices such as server computers or print servers.



Figure 2-1: Network

**LAN:** the computers and networking products that make up your local network



**NOTE:** Since the Gateway is a device that connects two networks, it needs two IP addresses—one for the LAN, and one for the Internet. In this User Guide, you'll see references to the "Internet IP address" and the "LAN IP address."

Since the Gateway uses NAT technology, the only IP address that can be seen from the Internet for your network is the Gateway's Internet IP address. However, even this Internet IP address can be blocked, so that the Gateway and network seem invisible to the Internet see the Block WAN Requests description under Security in "Chapter 5: Configuring the Gateway." Since you use the Gateway to share your DSL Internet connection, contact your ISP to find out if they have assigned a static IP address to your account. If so, you will need that static IP address when configuring the Gateway. You can get that information from your ISP.

#### **Dynamic IP Addresses**

A dynamic IP address is automatically assigned to a device on the network, such as computers and print servers. These IP addresses are called "dynamic" because they are only temporarily assigned to the computer or device. After a certain time period, they expire and may change. If a computer logs onto the network (or the Internet) and its dynamic IP address has expired, the DHCP server will automatically assign it a new dynamic IP address.

#### DHCP (Dynamic Host Configuration Protocol) Servers

Computers and other network devices using dynamic IP addressing are assigned a new IP address by a DHCP server. The computer or network device obtaining an IP address is called the DHCP client. DHCP frees you from having to assign IP addresses manually every time a new user is added to your network.

A DHCP server can either be a designated computer on the network or another network device, such as the Gateway. By default, the Gateway's DHCP Server function is enabled.

If you already have a DHCP server running on your network, you must disable one of the two DHCP servers. If you run more than one DHCP server on your network, you will experience network errors, such as conflicting IP addresses. To disable DHCP on the Gateway, see the DHCP section in "Chapter 5: Configuring the Gateway."

#### What is a VPN?

A VPN, or Virtual Private Network, is a connection between two endpoints - a VPN Gateway, for instance - in different networks that allows private data to be sent securely over a shared or public network, such as the Internet. This establishes a private network that can send data securely between these two locations or networks.

This is done by creating a "tunnel". A VPN tunnel connects the two computers or networks and allows data to be transmitted over the Internet as if it were still within those networks. Not a literal tunnel, it is a connection secured by encrypting the data sent between the two networks.

VPN was created as a cost-effective alternative to using a private, dedicated, leased line for a private network. Using industry standard encryption and authentication techniques - IPSec, short for IP Security - the VPN creates a secure connection that, in effect, operates as if you were directly connected to your local network. Virtual Private Networking can be used to create secure networks linking a central office with branch offices,

telecommuters, and/or professionals on the road (travelers can connect to a VPN Gateway using any computer with VPN client software that supports IPSec, such as SSH Sentinel.)

There are two basic ways to create a VPN connection:

- VPN Gateway to VPN Gateway
- Computer (using VPN client software that supports IPSec) to VPN Gateway

The VPN Gateway creates a "tunnel" or channel between two endpoints, so that data transmissions between them are secure. A computer with VPN client software that supports IPSec can be one of the two endpoints. Any computer with the built-in IPSec Security Manager (Microsoft 2000 and XP) allows the VPN Gateway to create a VPN tunnel using IPSec (refer to "Appendix C: Configuring IPSec between a Windows 2000 or XP computer and the VPN Gateway"). Other versions of Microsoft operating systems require additional, third-party VPN client software applications that support IPSec to be installed.

#### Computer (using VPN client software that supports IPSec) to VPN Gateway

The following is an example of a computer-to-VPN Gateway VPN. (See Figure 2-2.) In her hotel room, a traveling businesswoman dials up her ISP. Her notebook computer has VPN client software that is configured with her office's VPN settings. She accesses the VPN client software that supports IPSec and connects to the VPN Gateway at the central office. As VPNs utilize the Internet, distance is not a factor. Using the VPN, the businesswoman now has a secure connection to the central office's network, as if she were physically connected.

#### VPN Gateway to VPN Gateway

An example of a VPN Gateway-to-VPN Gateway VPN would be as follows. (See Figure 2-3.) At home, a telecommuter uses his VPN Gateway for his always-on Internet connection. His Gateway is configured with his office's VPN settings. When he connects to his office's Gateway, the two Gateways create a VPN tunnel, encrypting and decrypting data. As VPNs utilize the Internet, distance is not a factor. Using the VPN, the telecommuter now has a secure connection to the central office's network, as if he were physically connected.

For additional information and instructions about creating your own VPN, please visit Linksys's international website at www.linksys.com/international or refer to "Appendix C: Configuring IPSec between a Windows 2000 or XP computer and the VPN Gateway."

#### Why do I need a VPN?

Computer networking provides a flexibility not available when using a paper-based system. With this flexibility, however, comes an increased risk in security. This is why firewalls were first introduced. Firewalls help to





Figure 2-2: Computer-to-VPN Gateway



**IMPORTANT:** You must have at least one VPN Gateway on one end of the VPN tunnel. At the other end of the VPN tunnel, you must have a second VPN Gateway or a computer with VPN client software that supports IPSec.

protect data inside of a local network. But what do you do once information is sent outside of your local network, when emails are sent to their destination, or when you have to connect to your company's network when you are out on the road? How is your data protected?

That is when a VPN can help. VPNs secure data moving outside of your network as if it were still within that network.

When data is sent out across the Internet from your computer, it is always open to attacks. You may already have a firewall, which will help protect data moving around or held within your network from being corrupted or intercepted by entities outside of your network, but once data moves outside of your network - when you send data to someone via email or communicate with an individual over the Internet - the firewall will no longer protect that data.

At this point, your data becomes open to hackers using a variety of methods to steal not only the data you are transmitting but also your network login and security data. Some of the most common methods are as follows:

#### 1) MAC Address Spoofing

Packets transmitted over a network, either your local network or the Internet, are preceded by a packet header. These packet headers contain both the source and destination information for that packet to transmit efficiently. A hacker can use this information to spoof (or fake) a MAC address allowed on the network. With this spoofed MAC address, the hacker can also intercept information meant for another user.

#### 2) Data Sniffing

Data "sniffing" is a method used by hackers to obtain network data as it travels through unsecured networks, such as the Internet. Tools for just this kind of activity, such as protocol analyzers and network diagnostic tools, are often built into operating systems and allow the data to be viewed in clear text.

#### 3) Man in the Middle Attacks

Once the hacker has either sniffed or spoofed enough information, he can now perform a "man in the middle" attack. This attack is performed, when data is being transmitted from one network to another, by rerouting the data to a new destination. Even though the data is not received by its intended recipient, it appears that way to the person sending the data.

These are only a few of the methods hackers use and they are always developing more. Without the security of your VPN, your data is constantly open to such attacks as it travels over the Internet. Data travelling over the Internet will often pass through many different servers around the world before reaching its final destination. That's a long way to go for unsecured data and this is when a VPN serves its purpose.





### Chapter 3: Getting to Know the ADSL2 Gateway with 4-Port Switch

**The Back Panel** 



Figure 3-1: Back Panel



**Important:** Resetting the Gateway to factory defaults will erase all of your settings and replace them with the factory defaults. Do not reset the Gateway if you want to retain these settings.

The Gateway's ports, where a network cable is connected, are located on the back panel. The Gateway's buttons are also located on the back panel.

- LINE The LINE port connects to the ADSL line.
- **Ethernet (1-4)** The **Ethernet** ports connect to your computer and other network devices.
- **Reset Button** There are two ways to Reset the Gateway's factory defaults. Either press the **Reset Button**, for approximately ten seconds, or restore the defaults from the Factory Defaults screen of the Administration tab in the Gateway's Web-Based Utility.
- Power The Power port is where you will connect the power adapter.

**On/Off Switch** This switch is used to turn the Gateway on or off.

With these, and many other, Linksys products, your networking options are limitless. Go to the Linksys international website at www.linksys.com/international for more information about products that work with the Gateway.

#### **The Front Panel**

The Gateway's LEDs, where information about network activity is displayed, are located on the front panel.





- Power Green. The Power LED lights up when the Gateway is powered on.
- **Ethernet (1-4)** Green. The LAN LED serves two purposes. If the LED is continuously lit, the Gateway is successfully connected to a device through the LAN port. If the LED is blinking, it is an indication of any network activity.
- **DSL** Green. The **DSL** LED lights up whenever there is a successful DSL connection. The LED blinks while establishing the ADSL connection.
- Internet Green. The Internet LED lights up green when an Internet connection to the Internet Service Provider (ISP) session is established. The Internet LED lights up red when the connection to the ISP fails.

## Chapter 4: Connecting the ADSL2 Gateway with 4-Port Switch

#### **Overview**

The Gateway's setup consists of more than simply plugging hardware together. You will have to configure your networked computers to accept the IP addresses that the Gateway assigns them (if applicable), and you will also have to configure the Gateway with setting(s) provided by your Internet Service Provider (ISP).

The installation technician from your ISP should have left the setup information for your modem with you after installing your broadband connection. If not, you can call your ISP to request that data.

After you have the setup information you need for your specific type of Internet connection, you can begin installation and setup of the Gateway.

#### **Connection to a Computer**

- 1. Before you begin, make sure that all of your network's hardware is powered off, including the Gateway and all computers.
- 2. Connect one end of an Ethernet network cable to one of the Ethernet ports (labeled 1-4) on the back of the Gateway (see Figure 4-1), and the other end to an Ethernet port on a computer.
- 3. Repeat this step to connect more computers, a switch, or other network devices to the Gateway.



**NOTE:** A small device called a microfilter (not included) may be necessary between each phone and wall jack to prevent interference. Contact your ISP if you have any questions.



Figure 4-1: Ethernet Connection



**IMPORTANT:** For countries that have phone jacks with RJ-11 connectors, make sure to only place the microfilters between the phone and the wall jack and **not** between the Modem and the wall jack or your ADSL will not connect.

For countries that do **not** have phone jacks with RJ-11 connectors (e.g. France, Sweden, Switzerland, United Kingdom, etc.), except for ISDN users, the microfilter has to be used between the modem and the wall jack, because the microfilter will have the RJ-11 connector.

Annex B users (E1 and DE versions of the Gateway) must use the included special cable to connect the gateway to the wall jack (RJ-45 to RJ-12). If you require splitters or special jacks, please contact your service provider.

- 4. Connect a phone cable from the Line port on the Gateway's back panel (see Figure 4-2) to the wall jack of the ADSL line. A small device called a microfilter may be necessary between each phone and wall jack to prevent interference. Contact your ISP if you have any questions.
- 5. Connect the power adapter to the Gateway's Power port (see Figure 4-3), and then plug the power adapter into a power outlet. Turn the On/Off switch to On.
  - The Power LED on the front panel will light up green as soon as the power adapter is connected properly and the switch is turned on. The Power LED will flash for a few seconds, then it will light up steady when the self-test is complete. If the LED flashes for one minute or longer, see "Appendix A: Troubleshooting."
- 6. Power on one of your computers that is connected to the Gateway.

The Gateway's hardware installation is now complete.

Go to "Chapter 5: Configuring the Gateway."







**NOTE:** You should always plug the Gateway's power adapter into a power strip with surge protection.



Figure 4-3: Power Connection



**NOTE:** You should always change the SSID from its default, linksys, and enable WEP encryption.

## **Chapter 5: Configuring the Gateway**

#### **Overview**

Follow the steps in this chapter and use the Gateway's web-based utility to configure the Gateway. This chapter will describe each web page in the Utility and each page's key functions. The utility can be accessed via your web browser through use of a computer connected to the Gateway. For a basic network setup, most users only have to use the following screens of the Utility:

- · Basic Setup. On the Basic Setup screen, enter the settings provided by your ISP.
- Management. Click the Administration tab and then the Management tab. The Gateway's default username
  and password is admin. To secure the Gateway, change the Password from its default.

There are six main tabs: Setup, Security, Access Restrictions, Applications & Gaming, Administration, and Status. Additional tabs will be available after you click one of the main tabs.

#### Setup

- · Basic Setup. Enter the Internet connection and network settings on this screen.
- DDNS. To enable the Gateway's Dynamic Domain Name System (DDNS) feature, complete the fields on this screen.
- Advanced Routing. On this screen, you can alter Dynamic Routing, and Static Routing configurations.

#### Security

- Firewall. This screen contains Filters and Block WAN Requests. Filters block specific internal users from accessing the Internet and block anonymous Internet requests.
- VPN. To enable or disable IPSec and/or PPTP Pass-through, and set up VPN tunnels, use this screen.

#### **Access Restrictions**

 Internet Access. This screen allows you to prevent or permit only certain users from attaching to your network.



Have You: Enabled TCP/IP on your computers? computers communicate over the network with this protocol. Refer to Windows Help for more information on TCP/IP.



**Note:** For added security, you should change the password through the Administration tab.

#### **Applications & Gaming**

- Single Port Forwarding. Use this screen to set up common services or applications on your network.
- Port Range Forwarding. To set up public services or other specialized Internet applications on your network, click this tab.
- Port Triggering. To set up triggered ranges and forwarded ranges for Internet applications, click this tab.
- DMZ. To allow one local user to be exposed to the Internet for use of special-purpose services, use this screen.
- QoS. QoS ensures better service to high-priority types of network traffic, which may involve demanding, realtime applications, such as Internet phone calls or videoconferencing.

#### Administration

- Management. On this screen, alter Gateway access privileges, SNMP, UPnP, and WT-82 settings.
- Reporting. If you want to view or save activity logs, click this tab.
- Diagnostics. Use this screen to do a Ping Test.
- · Backup&Restore. The Backup&Restore tab allows you to back up and restore the Gateway's configuration file.
- · Factory Defaults. If you want to restore the Gateway's factory defaults, use this screen.
- Firmware Upgrade. Click this tab if you want to upgrade the Gateway's firmware.
- Reboot. This tab allows you to do a soft or hard reboot of your Gateway.

#### Status

- Gateway. This screen provides status information about the Gateway.
- Local Network. This provides status information about the local network.
- DSL Connection. This screen provides status information about the DSL connection.

#### How to Access the Web-based Utility

To access the web-based utility, launch Internet Explorer or Netscape Navigator, and enter the Gateway's default IP address, 192.168.1.1, in the Address field. Then press Enter.

A password request page, shown in Figure 5-1 will appear. (non-Windows XP users will see a similar screen.) Enter **admin** (the default user name) in the User Name field, and enter **admin** (the default password) in the Password field. Then click the **OK** button.

#### The Setup Tab

#### The Basic Setup Tab

The first screen that appears is the Basic Setup tab. This tab allows you to change the Gateway's general settings. Change these settings as described here and click the **Save Settings** button to save your changes or **Cancel Changes** to cancel your changes.

#### **Internet Setup**

- PVC Connection. Select a PVC connection number from the drop-down menu. Then, select the **Enable Now** to enable the connection.
- VC Settings. Virtual Circuits (VPI and VCI): These fields consist of two items: VPI (Virtual Path Identifier) and VCI (Virtual Channel Identifier). Your ISP will provide the correct settings for these fields.
  - Multiplexing: Select LLC or VC , depending on your ISP.
  - QOS Type: Select from the drop-down menu: CBR, Continuous Bit Rate to specify fixed bandwidth for voice or data traffic; UBR, Unspecific Bit Rate for application that are none-time sensitive, such as email; or VBR, Variable Bite Rate for Bursty traffic and bandwidth sharing with other application.
  - Pcr Rate: Peak Cell Rate, divide the DSL line rate by 424 to find the PCR to get the maximum rate the sender can send cells. Enter the rate in the field (if required by your service provider).
  - Scr Rate: Sustain Cell Rate, sets the average cell rate that can be transmitted. SCR normally less than PCR. Enter the rate in the field (if required by your service provider).
  - Autodetect: Select Enable to have the settings automatically entered or Disable to enter the values manually.
  - Virtual Circuit: Enter the VPI and VCi ranges in the fields.

Chapter 5: Configuring the Gateway How to Access the Web-based Utility

er Net	work Passwo	rd			? ×
<b>?</b> >	Please type y	our user name	and password		
9	Site:	192.168.1.1			
	Realm	AG241			
	User Name				
	Password				
	☐ Save this	password in yo	ur password lis	st	
			OK		Cancel

#### Figure 5-1: Password Screen

		ADSL Gateway
Setup	Access Applications	
	Dece Security Restrictions & Carrierg	Newsel Proma
Internet Setup		Windows
PVC Connection	Please Select a Connection 1 .	
Construction of the	Erable Now 🖓	
net Connection Type	Broapsulation RFC1483 Bridged *	
VC Settings	Mutphing FLLC C VC	
100	Gos Type: UBR .	
	Por Rate	
	Sor Rate	
	Autodatect @ Enable C Devable	
	Virtual Circuit VPI (Barran 0-255)	
	VO (Range 32-65535)	
IP Settings	G Obtain an P Address Automatically	
	C Use the following IP Address:	
_	internet P 0 0 0 0	
	Subret Mark	
	Gateway 0 0 0 0	
	Primary ENS: 0 0 0	
	Secondary DHS 0 0	
Optional Settings	Host Name	
the of the states cares	Domain Neme	
	MTU Auto	
	Sizk 11492	
Network Setup		
Router IP	Local P Address 192 168 1	
	Subnet Mack: 255.255.255.0	
Hetwark Address	LocalDHP Server: # Instite C Bastle C BICP Relay	
rver senings (uncr)	D+CP Retay Server 0	
	AutoDetect LAN C Frankler @ Develop	
	Dectro P Address and an a 64	
	Maximum Number of 1191	
	Check Laws Trees	
	State 2451 t	
	Tank CMS 2 10 10 10 10	
	State PAG 2 10 10 10 10	
	wers [0 [0 [0 [0	
Time Setting	Tene Zone	10.00
	(GMT-08.00) Pacific Time (USA & Canada)	
	Time Interval 25.00 seconds	
	P Automatically wature clock for daylight saving changes	
		22

Figure 5-2: Basic Setup Tab

 Internet Connection Type. The Gateway supports five Encapsulations: RFC 1483 Bridged, RFC 1483 Routed, RFC 2516 PPPoE, RFC 2364 PPPoA, and Bridged Mode Only. Each Basic Setup screen and available features will differ depending on what type of encapsulation you select.

#### RFC 1483 Bridged

#### **Dynamic IP**

IP Settings. Select **Obtain an IP Address Automatically** if your ISP says you are connecting through a dynamic IP address.

#### Static IP

If you are required to use a permanent (static) IP address to connect to the Internet, then select **Use the following IP Address**.

- Internet IP Address. This is the Gateway's IP address, when seen from the WAN, or the Internet. Your ISP
  will provide you with the IP Address you need to specify here.
- Subnet Mask. This is the Gateway's Subnet Mask. Your ISP will provide you with the Subnet Mask.
- Gateway. Your ISP will provide you with the default Gateway Address, which is the ISP server's IP address.
- Primary DNS. (Required) and Secondary DNS (Optional). Your ISP will provide you with at least one DNS (Domain Name System) Server IP Address.

When finished making your changes on this tab, click the **Save Settings** button to save these changes, or click the **Cancel Changes** button to undo your changes.

Connection	Nexus School a Consustion 1	
. Connection	Please Select a Connection:	
	Enable Now:	
nection Type	Encapsulation: RFC 1483 Bridged 💌	
VC Settings	Multiplexing: @ LLC C VC	
	Qos Type: UBR 💌	
	Por Rate: 0 cps	
	Scr Rate: 0 cps	
	Autodetect: C Enable C Disable	
	Virtual Circuit: 0 VPI (Range 0~255)	
	0 VCI (Range 32~65535)	
IP Settings	Obtain an IP Address Automatically	
	C Use the following IP Address:	
	Internet IP . 0 . 0 . 0	
	Subnet Mask: 0 . 0 . 0 . 0	
	Gateway: 0 .0 .0	
	Primary DNS: 0.0.0.0	
	Secondary DNS: 0 .0 .0	
	Figure 5-3: Dynamic IP	

Internet

Inte

Internet Setup		
PVC Connection	Please Select a Connection: 1	
	Enable Now: 🔽	
et Connection Type	Encapsulation: RFC 1483 Bridged	
VC Settings	Multiplexing: ILC C VC	
	Qos Type: UBR 💌	
	Pcr Rate: 0 cps	
	Scr Rate: 0 cps	
	Autodetect: C Enable C Disable	
	Virtual Circuit: 0 VPI (Renne 0x255)	
	VCI (Range 32~65535)	
IP Settings	C Obtain an IP Address Automatically	
	C Use the following IP Address:	
	Internet IP 0.0.0.00.00	
	Subnet Mask: 0.0.0.0	
	Gateway: 0 ,0 ,0 ,0	
	Primary DNS: 0 .0 .0 .0	
	Secondary DNS: 0 0 0	

Figure 5-4: Static IP

#### IPoA

If you are required to use RFC 1577 IPoA (Classical IP over ATM), then select IPoA.

- IP Address. This is the Gateway's IP address, when seen from the WAN, or the Internet. Your ISP will provide you with the IP Address you need to specify here.
- Subnet Mask. This is the Gateway's Subnet Mask. Your ISP will provide you with the Subnet Mask.
- Default Gateway. Your ISP will provide you with the Default Gateway Address, which is the ISP server's IP address.
- Primary DNS. (Required) and Secondary DNS (Optional). Your ISP will provide you with at least one DNS (Domain Name System) Server IP Address.

#### RFC 2516 PPPoE

Some DSL-based ISPs use PPPoE (Point-to-Point Protocol over Ethernet) to establish Internet connections. If you are connected to the Internet through a DSL line, check with your ISP to see if they use PPPoE. If they do, you will have to enable PPPoE.

- Service Name. Enter the name of your PPPoE service in the field.
- User Name and Password. Enter the User Name and Password provided by your ISP.
- Connect on Demand: Max Idle Time. You can configure the Gateway to disconnect the Internet connection after it has been inactive for a specified period of time (Max Idle Time). If your Internet connection has been terminated due to inactivity, Connect on Demand enables the Gateway to automatically re-establish your connection as soon as you attempt to access the Internet again. If you wish to activate **Connect on Demand**, click the radio button. In the Max Idle Time field, enter the number of minutes you want to have elapsed before your Internet connection terminates.
- Keep Alive: Redial Period. If you select this option, the Gateway will periodically check your Internet connection. If you are disconnected, then the Gateway will automatically re-establish your connection. To use this option, click the radio button next to **Keep Alive**. In the Redial Period field, you specify how often you want the Gateway to check the Internet connection. The default Redial Period is 30 seconds.

When finished making your changes on this tab, click the **Save Settings** button to save these changes, or click the **Cancel Changes** button to undo your changes.

C Connection	Please Select a Co	nnection: 1 -
	Enable Now:	<u> </u>
nnection Type	Encapsulation:	IPoA 💌
VC Settings	Multiplexing:	CLLC C VC
	Qos Type:	UBR -
	Pcr Rate:	0 cps
	Scr Rate:	0 cps
	Autodetect:	€ Enable C Disable
	Virtual Circuit:	VPI (Range 0~255)
		35 VCI (Range 32~65535)
IP Settings	Internet IP Address:	0.0.0
	Subnet Mask:	0.0.0
	Gateway:	0.0.0
	Primary DNS:	0.0.0
	Secondary DNS:	

#### Figure 5-5: IPoA

Internet Setup	
PVC Connection	Please Select a Connection: 1 -
	Enable Now:
ternet Connection Type	Encapsulation: RFC 2516 PPPoE
VC Settings	Multiplexing: CLLC CVC
	Gos Type: UBR 💌
	Por Rate: 0 ops
	Scr Rete: 0 cps
	Autodetect:      Enable      Disable
	Virtual Circuit: 8 VPI (Range 0~255)
	35 VCI (Range 32~65535)
PPPoE Settings	Service Name:
	User Name:
	Password
	Connect on Demand: Max Idle Time 20 Min.
	Circuit in Particular 20

Figure 5-6: RFC 2516 PPPoE

**Chapter 5: Configuring the Gateway** The Setup Tab

Some DSL-based ISPs use PPPoA (Point-to-Point Protocol over ATM) to establish Internet connections. If you are connected to the Internet through a DSL line, check with your ISP to see if they use PPPoA. If they do, you will have to enable PPPoA.

- User Name and Password. Enter the User Name and Password provided by your ISP. ٠
- Connect on Demand: Max Idle Time. You can configure the Gateway to cut the Internet connection after it ٠ has been inactive for a specified period of time (Max Idle Time). If your Internet connection has been terminated due to inactivity, Connect on Demand enables the Gateway to automatically re-establish your connection as soon as you attempt to access the Internet again. If you wish to activate Connect on Demand, click the radio button. In the Max Idle Time field, enter the number of minutes you want to have elapsed before your Internet connection terminates.
- Keep Alive Option: Redial Period. If you select this option, the Gateway will periodically check your ٠ Internet connection. If you are disconnected, then the Gateway will automatically re-establish your connection. To use this option, click the radio button next to Keep Alive. In the Redial Period field, you specify how often you want the Gateway to check the Internet connection. The default Redial Period is 30 seconds.

When finished making your changes on this tab, click the Save Settings button to save these changes, or click the Cancel Changes button to undo your changes.

#### Bridged Mode Only

If you are using your Gateway as a bridge, which makes the Gateway act like a standalone modem, select Bridged Mode Only. All NAT and routing is disabled in this mode.

When finished making your changes on this tab, click the Save Settings button to save these changes, or click the Cancel Changes button to undo your changes.

PVC Connection	Please Select a Connection: 1 -	
	Enable Now: 🔽	
t Connection Type	Encapsulation: RFC 2364 PPPoA -	
VC Settings	Multiplexing: C LLC @ VC	
	Gos Type: UBR -	
	Por Rate: 0 ops	
	Scr Rate: 0 cps	
	Autodetect: C Enable C Disable	
	Virtual Circuit: 8 VPI (Range 0~255)	
	35 VCI (Range 32~65535)	
PPPoA Settings	User Name:	
	Password:	
	Connect on Demand: Max Idle Time 20 Min.	
	C Keep Alive: Redial Period 20 Sec.	

#### Figure 5-7: RFC 2364 PPPoA

Internet Setup		
PVC Connection	Please Select a C	Connection: 1 💌
	Enable Now:	ঘ
nternet Connection Type	Encapsulation:	Bridge Mode Only 💌
VC Settings	Multiplexing:	@ LLC ℃ VC
	Qos Type:	UBR -
	Pcr Rate:	0 cps
	Scr Rate:	0 cps
	Autodetect:	C Enable C Disable
	Virtual Circuit:	0 VPI (Range 0~255)
		35 VCI (Range 32~85535)



ADSL2 Gateway with 4-Port Switch

#### RFC 2364 PPPoA

#### **Optional Settings (Required by some ISPs)**

- Host Name and Domain Name. These fields allow you to supply a host and domain name for the Gateway. Some ISPs require these names as identification. You may have to check with your ISP to see if your broadband Internet service has been configured with a host and domain name. In most cases, leaving these fields blank will work.
- MTU. The MTU (Maximum Transmission Unit) setting specifies the largest packet size permitted for network transmission. Select **Manual** and enter the value desired in the *Size* field. It is recommended that you leave this value in the 1200 to 1500 range. By default, MTU is configured automatically.

#### **Network Setup**

- Router IP. The values for the Gateway's Local IP Address and Subnet Mask are shown here. In most cases, keeping the default values will work.
  - Local IP Address. The default value is 192.168.1.1.
  - Subnet Mask. The default value is 255.255.255.0.
- Network Address Server Settings (DHCP). A Dynamic Host Configuration Protocol (DHCP) server automatically assigns an IP address to each computer on your network for you. Unless you already have one, it is highly recommended that you leave the Gateway enabled as a DHCP server.
  - DHCP Relay Server. If you enable the Local DHCP Server or DHCP Relay for the Local DHCP server, enter the IP address for the DHCP server in the fields.
  - AutoDetect LAN DHCP Server.
  - Starting IP Address. Enter a value for the DHCP server to start with when issuing IP addresses. This value must be 192.168.1. 2 or greater, because the default IP address for the Gateway is 192.168.1.1.
  - Maximum Number of DHCP Users. Enter the maximum number of users/clients that can obtain an IP address. The number will vary depending on the starting IP address entered.
  - Client Lease Time. The Client Lease Time is the amount of time a network user will be allowed connection to the Gateway with their current dynamic IP address. Enter the amount of time, in minutes, that the user will be "leased" this dynamic IP address.
  - Static DNS 1-3. The Domain Name System (DNS) is how the Internet translates domain or website names into Internet addresses or URLs. Your ISP will provide you with at least one DNS Server IP Address. You

Optional Settings ed by some ISPs)	Host Name: Domain Name: MTU: Auto Size: 1492
Network Setup	
Router IP	Local IP Address: 192 . 168 . 1 . 1 Subnet Mask: 255.255.255.0
Network Address er Settings (DHCP)	Local DHCP Server: © Enable C Disable C DHCP Relay
	AutoDetect LAN C Enable C Disable
	Starting IP Address: 192.168.1. 64
	Maximum Number of 191 DHCP Users:
	Client Lease Time: 0 minutes (0 means one day)
	Static DNS 1: 0 . 0 . 0
	Static DNS 2: 0 , 0 , 0 , 0
	Static DNS 3: 0 .0 .0
	WINS: 0.0.0.0
Time Setting	Time Zone:
	(GMT-08:00) Pacific Time (USA & Canada)
	Time Interval: 3600 seconds
	Automatically adjust clock for daylight saving changes
	I

(requi

#### Figure 5-9: Optional Settings

can enter up to three DNS Server IP Addresses here. The Router will use these for quicker access to functioning DNS servers.

- WINS. The Windows Internet Naming Service (WINS) converts NetBIOS names to IP addresses. If you use a WINS server, enter that server's IP address here. Otherwise, leave this field blank.
- Time Setting. This is where you set the time zone for your Gateway. Select your time zone from the dropdown menu. If desired, check the Automatically adjust clock for daylight saving changes.

When finished making your changes on this tab, click the **Save Settings** button to save these changes, or click the **Cancel Changes** button to undo your changes.

#### The DDNS Tab

The Gateway offers a Dynamic Domain Name System (DDNS) feature. DDNS lets you assign a fixed host and domain name to a dynamic Internet IP address. It is useful when you are hosting your own website, FTP server, or other server behind the Gateway.

Before you can use this feature, you need to sign up for DDNS service at DynDNS.org.

#### DDNS

DDNS Service. If your DDNS service is provided by DynDNS.org, then select **DynDNS.org** in the drop-down menu. (See Figure 5-10.) To disable DDNS Service, select **Disabled**.

#### DynDNS.org

- User Name, Password, and Host Name. Enter the User Name, Password, and Host Name of the account you set up with DynDNS.org.
- Internet IP Address. The Gateway's current Internet IP Address is displayed here. Because it is dynamic, it will change.
- Status. The status of the DDNS service connection is displayed here.

#### TZO.com

Email Address, Password, and Domain Name. Enter the Email Address, TZO Password Key, and Domain Name
of the service you set up with TZO.









- Internet IP Address. The Router's current Internet IP Address is displayed here. Because it is dynamic, this will change.
- Status. The status of the DDNS service connection is displayed here.

When finished making your changes on this tab, click the **Save Settings** button to save these changes, or click the **Cancel Changes** button to undo your changes.

#### Advanced Routing Tab

The Advanced Routing screen allows you to configure the dynamic routing and static routing settings.

#### **Advanced Routing**

- Operating Mode. NAT is a security feature that is enabled by default. It enables the Gateway to translate IP addresses of your local area network to a different IP address for the Internet. To disable NAT, click the Disabled radio button.
- Dynamic Routing. With Dynamic Routing you can enable the Gateway to automatically adjust to physical changes in the network's layout. The Gateway, using the RIP protocol, determines the network packets' route based on the fewest number of hops between the source and the destination. The RIP protocol regularly broadcasts routing information to other Gateways on the network. To enable RIP, click Enabled. To disable RIP, click Disabled.
  - Transmit RIP Version. To transmit RIP messages, select the protocol you want: RIP1, RIP1-Compatible, or RIP2.
  - Receive RIP Version. To receive RIP messages, select the protocol you want: RIP1 or RIP2.
- Static Routing. If the Gateway is connected to more than one network, it may be necessary to set up a static route between them. A static route is a pre-determined pathway that network information must travel to reach a specific host or network. To create a static route, change the following settings:
  - Select set number. Select the number of the static route from the drop-down menu. The Gateway supports up to 20 static route entries. If you need to delete a route, after selecting the entry, click the **Delete This Entry** button.
  - Destination IP Address. The Destination IP Address is the address of the remote network or host to which you want to assign a static route. Enter the IP address of the host for which you wish to create a static route. If you are building a route to an entire network, be sure that the network portion of the IP address is set to 0.

	· ·			ADS	iL Gateway	AG
Setup	Setup Seco	arity Access Restrictions	Applications & Garning	Administration	Status	
	Binlic Setup	10	DONS	I Advance	id Routing	
Advanced Routing					More	
Operating Mode	NAT:	C Enabled	Disabled			
		C Excitized	Pinaklard			
	RP:	Citobes	Leader			
Dynamic Routing	Transmit RIP Version:	RIP1	*			
	Receive RIP Version	RIP1 💌				
Oracia Desetina	-	1	Delete T	No. Robert		
Static Routing	Select set number:		Delete II	nis Entry		
	Destination IP Address	0 0 0	0			
	Subnet Mask:	0 0 0	. 0			
	Gateway:	0 0 0	.[0			
	Hop Count:	1				
	Show Rou	ting Table				

Figure 5-12: Advanced Routing

- Subnet Mask. The Subnet Mask (also known as the Network Mask) determines which portion of an IP address is the network portion, and which portion is the host portion.
- Gateway. This IP address should be the IP address of the gateway device that allows for contact between the Gateway and the remote network or host.
- Hop Count. Hop Count is the number of hops to each node until the destination is reached (16 hops maximum). Enter the Hop Count in the field.
- Show Routing Table. Click the **Show Routing Table** button to open a screen displaying how data is routed through your LAN. For each route, the Destination IP address, Subnet Mask, Gateway, and Interface are displayed. Click the **Refresh** button to update the information. Click the **Close** button to return to the previous screen.

When finished making your changes on this tab, click the **Save Settings** button to save these changes, or click the **Cancel Changes** button to undo your changes.

#### The Security Tab

#### Firewall

When you click the Security tab, you will see the Firewall screen. This screen contains Filters and the option to Block WAN Requests. Filters block specific Internet data types and block anonymous Internet requests. To add Firewall Protection, click **Enable**. If you do not want Firewall Protection, click **Disable**.

#### **Additional Filters**

- Filter Proxy. Use of WAN proxy servers may compromise the Gateway's security. Denying Filter Proxy will disable access to any WAN proxy servers. To enable proxy filtering, click **Enabled**.
- Filter Cookies. A cookie is data stored on your computer and used by Internet sites when you interact with them. To enable cookie filtering, click **Enabled**.
- Filter Java Applets. Java is a programming language for websites. If you deny Java Applets, you run the risk
  of not having access to Internet sites created using this programming language. To enable Java Applet
  filtering, click Enabled.
- Filter ActiveX. ActiveX is a programming language for websites. If you deny ActiveX, you run the risk of not having access to Internet sites created using this programming language. To enable ActiveX filtering, click **Enabled**.

Routing Table Entry List			Refresh
Destination LAN IP	Subnet Mask	Gateway	Interface
192.168.1.0	255.255.255.0	0.0.0.0	LAN
			Close

#### Figure 5-13: Routing Table List

#### **Block WAN requests**

 Block Anonymous Internet Requests. This keeps your network from being "pinged" or detected and reinforces your network security by hiding your network ports, so it is more difficult for intruders to discover your network. Select Block Anonymous Internet Requests to block anonymous Internet requests or deselect it to allow anonymous Internet requests.

When finished making your changes on this tab, click the **Save Settings** button to save these changes, or click the **Cancel Changes** button to undo your changes.

# Exercision Construction C

Figure 5-14: Firewall

#### VPN

Virtual Private Networking (VPN) is a security measure that basically creates a secure connection between two remote locations. The VPN screen allows you to configure your VPN settings to make your network more secure.

#### **VPN Passthrough**

- IPSec Passthrough. Internet Protocol Security (IPSec) is a suite of protocols used to implement secure exchange of packets at the IP layer. To allow IPSec Passthrough, click the Enable button. To disable IPSec Passthrough, click the Disable button.
- PPTP Passthrough. Point-to-Point Tunneling Protocol Passthrough is the method used to enable VPN sessions to a Windows NT 4.0 or 2000 server. To allow PPTP Passthrough, click the Enable button. To disable PPTP Passthrough, click the Disable button.
- L2TP Passthrough. Layering 2 Tunneling Protocol Passthrough is an extension of the Point-to-Point Tunneling Protocol (PPTP) used to enable the operation of a VPN over the Internet. To allow L2TP Passthrough, click the Enable button. To disable L2TP Passthrough, click the Disable button.

#### **IPSec VPN Tunnel**

The VPN Gateway creates a tunnel or channel between two endpoints, so that the data or information between these endpoints is secure.

To establish this tunnel, select the tunnel you wish to create in the Select Tunnel Entry drop-down box. It is
possible to create up to five simultaneous tunnels. Then click Enabled to enable the IPSec VPN tunnel. Once
the tunnel is enabled, enter the name of the tunnel in the Tunnel Name field. This is to allow you to identify

multiple tunnels and does not have to match the name used at the other end of the tunnel. To delete a tunnel entry, select the tunnel, then click **Delete**. To view a summary of the settings, click **Summary**.

- Local Secure Group and Remote Secure Group. The Local Secure Group is the computer(s) on your LAN that can access the tunnel. The Remote Secure Group is the computer(s) on the remote end of the tunnel that can access the tunnel. These computers can be specified by a Subnet, specific IP address, or range.
- Local Security Gateway.
- Remote Security Gateway. The Remote Security Gateway is the VPN device, such as a second VPN Gateway, on the remote end of the VPN tunnel. Enter the IP Address or Domain of the VPN device at the other end of the tunnel. The remote VPN device can be another VPN Gateway, a VPN Server, or a computer with VPN client software that supports IPSec. The IP Address may either be static (permanent) or dynamic (changing), depending on the settings of the remote VPN device. Make sure that you have entered the IP Address correctly, or the connection cannot be made. Remember, this is NOT the IP Address of the local VPN Gateway, but the IP Address of the remote VPN Gateway or device with which you wish to communicate. If you enter an IP address, only the specific IP Address will be able to acess the tunnel. If you select **Any**, any IP Address can access the tunnel.
- Encryption. Using Encryption also helps make your connection more secure. There are two different types of encryption: DES or 3DES (3DES is recommended because it is more secure). You may choose either of these, but it must be the same type of encryption that is being used by the VPN device at the other end of the tunnel. Or, you may choose not to encrypt by selecting Disable. In Figure 5-19, DES (which is the default) has been selected.
- Authentication. Authentication acts as another level of security. There are two types of authentication: MD5 and SHA (SHA is recommended because it is more secure). As with encryption, either of these may be selected, if the VPN device at the other end of the tunnel is using the same type of authentication. Or, both ends of the tunnel may choose to Disable authentication. In the Manual Key Management screen, MD5 (the default) has been selected.
- Key Management. Select Auto (IKE) or Manual from the drop-down menu. The two methods are described below.

#### Auto (IKE)

Select **Auto (IKE)** and enter a series of numbers or letters in the Pre-shared Key field. Based on this word, which MUST be entered at both ends of the tunnel if this method is used, a key is generated to scramble (encrypt) the data being transmitted over the tunnel, where it is unscrambled (decrypted). You may use any combination of up to 24 numbers or letters in this field. No special characters or spaces are allowed. In the Key Lifetime field, you may select to have the key expire at the end of a time period. Enter the number of seconds you'd like the key to be useful, or leave it blank for the key to last indefinitely. Check the box next to PFS (Perfect Forward Secrecy) to ensure that the initial key exchange and IKE proposals are secure.

Chapter 5: Configuring the Gateway The Security Tab

			ADSL Gateway	AG24
Security	Setup Security	Access Applications Restrictions & Gerning Administration	n Status	
	Frewart   VPN			
VPN Passthrough			Mores	
	PSec Pass Inrough	C Enable C Disable		
	PPPOE Passinrough	C frable C bisable		
	L2TP Pass Through	Enable C Disable		
			-	
IPSec VPN Tunnel				
	Select Tunnel Entry:	1(-) -		
	110-051352-030	Delete Summary		
	IPSec VPN Tunnet	C Enabled @ Disabled		
	Tunnel Name	1		
Local Secure Group:		Subnet 💌		
	P.	0 0 0 0		
	Mask:	0.0.0		
ocal Security Gateway:		No Wan Connection		
Remote Secure Group		Sidenat V	-	
annote becare or bap.	P			
	Mark	382 332 332		
		Iran Heas Heas In	-	
note Security Gateway:		IP Addr. 💌		
	IP Address	0 0 0		
	Encryption	DES		
	Authentication:	MD5 •		
			-	
Key Management	22.27	Auto (IKE)		
	H4.2:	Enabled <sup>10</sup> Disabled		
	Pre-shared Key.	5666		
	Key Lifetime:	Sec.		
Status	Disconnected			
	Connect	View Logs Advanced Settings		

Figure 5-15: VPN



#### Figure 5-16: VPN Settings Summary

#### Manual

Select **Manual**, then select the Encryption Algorithm from the drop-down menu. Enter the Encryption Key in the field (if you chose DES for your Encryption Algorithm, enter 16 hexadecimal characters, if you chose 3DES, enter 48 hexadecimal characters). Select the Authentication Algorithm from the drop-down menu. Enter the Authentication Key in the field (if you chose MD5 for your Authentication Algorithm, enter 32 hexadecimal characters, if you chose SHA1, enter 40 hexadecimal characters). Enter the Inbound and Outbound SPIs in the respective fields.

• Status. The status of the connection is shown.

Click the **Connect** button to connect your VPN tunnel. Click **View Logs** to view system, UPnP, VPN, firewall, access, or all logs.Click the **Advanced Settings** button and the Advanced IPSec VPN Tunnel Setup screen will appear.

When finished making your changes on this tab, click the **Save Settings** button to save these changes, or click the **Cancel Changes** button to undo your changes.

#### Advanced VPN Tunnel Setup

From the Advanced IPSec VPN Tunnel Setup screen you can adjust the settings for specific VPN tunnels.

Phase 1

- Phase 1 is used to create a security association (SA), often called the IKE SA. After Phase 1 is completed, Phase 2 is used to create one or more IPSec SAs, which are then used to key IPSec sessions.
- Operation Mode. There are two modes: Main and Aggressive, and they exchange the same IKE payloads in different sequences. Main mode is more common; however, some people prefer Aggressive mode because it is faster. Main mode is for normal usage and includes more authentication requirements than Aggressive mode. Main mode is recommended because it is more secure. No matter which mode is selected, the VPN Gateway will accept both Main and Aggressive requests from the remote VPN device.
- Encryption. Select the length of the key used to encrypt/decrypt ESP packets. There are two choices: DES and 3DES. 3DES is recommended because it is more secure.
- Authentication. Select the method used to authenticate ESP packets. There are two choices: MD5 and SHA. SHA is recommended because it is more secure.
- Group. There are two Diffie-Hellman Groups to choose from: 768-bit and 1024-bit. Diffie-Hellman refers to a cryptographic technique that uses public and private keys for encryption and decryption.





System Log				
		ALL	<ul> <li>Clear</li> </ul>	pageRefresh
	Clear	pageRefresh	Previous Page	Next Page



• Key Life Time. In the Key Lifetime field, you may optionally select to have the key expire at the end of a time period of your choosing. Enter the number of seconds you'd like the key to be used until a re-key negotiation between each endpoint is completed.

#### Phase 2

- Encryption. The encryption method selected in Phase 1 will be displayed.
- Authentication. The authentication method selected in Phase 1 will be displayed.
- PFS. The status of PFS will be displayed.
- Group. There are two Diffie-Hellman Groups to choose from: 768-bit and 1024-bit. Diffie-Hellman refers to a
  cryptographic technique that uses public and private keys for encryption and decryption.
- Key Life Time. In the Key Lifetime field, you may select to have the key expire at the end of a time period of your choosing. Enter the number of seconds you'd like the key to be used until a re-key negotiation between each endpoint is completed.

#### **Other Setting**

- NetBIOS broadcast. Check the box next to NetBIOS broadcast to enable NetBIOS traffic to pass through the VPN tunnel.
- Anti-replay. Check the box next to Anti-replay to enable the Anti-replay protection. This feature keeps track of sequence numbers as packets arrive, ensuring security at the IP packet-level.
- Keep-Alive. If you select this option, the Gateway will periodically check your Internet connection. If you are
  disconnected, then the Gateway will automatically re-establish your connection.
- Check this box to block unauthorized IP addresses. Enter in the field to specify how many times IKE must fail before blocking that unauthorized IP address. Enter the length of time that you specify (in seconds) in the field.

When finished making your changes on this tab, click the **Save Settings** button to save these changes, or click the **Cancel Changes** button to undo your changes. For further help on this tab, click the **Help** button.

anced IPSec N Tunnel Setup		
	Tunnel 1 Phase 1: Operation mode :	€ Main mode C Aggressive mode
	Proposal 1:	Encryption : DES X Authenticution SHA C Group : 760-bit K Key Lifetime : 3500 seconds Other Following three additional proposal are also proposed in Main mode: 0646-Following three additional generative and softmand/or054)
	Phase 2:	
	Proposal :	
		Encryption : DES Authenticution : MD5 PFS : OFF Group : 769-bit x Key Lifetime : 3600 seconds
	Other Setting:	NAT Traversal     NetBIOS broadcast     Ant-replay     Kesp-Alive     If If CE fielded more than 5 times, block this unauthorized     IP for 50 seconds
		Save Settings Cancel Changes

Adva VF

#### Figure 5-19: Advanced VPN Tunnel Setup

#### The Access Restrictions Tab

#### **Internet Access**

The Access Restrictions tab allows you to block or allow specific kinds of Internet usage. You can set up Internet access policies for specific computers and set up filters by using network port numbers.

Internet Access Policy. Multiple Filters can be saved as Internet Access Policies. When you wish to edit one, select the number of the Policy from the drop-down menu. The tab will change to reflect the settings of this Policy. If you wish to delete this Policy, click the **Delete** button. To see a summary of all Policies, click the **Summary** button.

The summaries are listed on this screen with their name and settings. To return to the Filters tab, click the **Close** button.

• Enter Policy Name. Policies are created from the fields presented here.

To create an Internet Access policy:

- 1. Enter a Policy Name in the field provided. Select Internet Access as the Policy Type.
- 2. Click the **Edit List of PCs** button. This will open the List of PCs screen. From this screen, you can enter the IP address or MAC address of any computer to which this policy will apply. You can even enter ranges of computers by IP address. Click the **Save Settings** button to save your settings, the **Cancel Changes** button to undo any changes and return to the Filters tab.



Figure 5-20: Internet Access

No.	Policy Name	Days	Time of Day	Delete
1.		SMTWTFS		
2.		SMTWTFS		
З.		SMTWTFS		
4.		SMTWTFS		
5.		SMTWTFS		Γ
6.		SMTWTFS		
7.		SMTWTFS		
8.		SMTWTFS		Γ
9.		SMTWTFS		
10.		SMTWTFS		Г

Figure 5-21: Internet Policy Summary

- 3. If you wish to Deny or Allow Internet access for those computers you listed on the List of PCs screen, click the option.
- 4. You can filter access to various services accessed over the Internet, such as FTP or Telnet, by selecting a service from the drop-down menus next to Blocked Services. If a service isn't listed, you can click the Add/ Edit Service button to open the Port Services screen and add a service to the list. You will need to enter a Service name, as well as the Protocol and Port Range used by the service.
- 5. By selecting the appropriate setting next to Days and Time, choose when Internet access will be filtered.
- 6. Click the Save Settings button to activate the policy.

Internet Access can also be filtered by URL Address, the address entered to access Internet sites, by entering the address in one of the Website Blocking by URL Address fields. If you do not know the URL Address, filtering can be done by Keyword by entering a keyword in one of the Website Blocking by Keyword fields.

When finished making your changes on this tab, click the **Save Settings** button to save these changes, or click the **Cancel Changes** button to undo your changes.

Er MAC 01:	ter MAC Address of the PC	s in this format: xxxxxxxxxxxxxx
MAC 01:	00:00:00:00:00:00	MAC 05. 00.00.00.00.00.00
		MAC 03: [00:00:00:00:00:00
MAC 02:	00:00:00:00:00:00	MAC 06: 00:00:00:00:00:00
MAC 03:	00:00:00:00:00:00	MAC 07: 00:00:00:00:00:00
MAC 04:	00:00:00:00:00:00	MAC 08: 00:00:00:00:00:00
	Enter the IP Ad	dress of the PCs
	IP 01: 192.168.1. 0	IP 04: 192.168.1. 0
	IP 02: 192.168.1. 0	IP 05: 192.168.1. 0
	IP 03: 192.168.1. 0	IP 06: 192.168.1. 0
	Enter the IP Ra	ange of the PCs
P Range 01	I: 192.168.1. 0 ~ 0	IP Range 02: 192.168.1. 0 ~ 0

#### Figure 5-22: List of PCs

|--|

Figure 5-23: Port Services

#### The Applications and Gaming Tab

#### Single Port Forwarding

The Single Port Forwarding screen provides options for customization of port services for common applications.

When users send this type of request to your network via the Internet, the Gateway will forward those requests to the appropriate computer. Any computer whose port is being forwarded should have its DHCP client function disabled and should have a new static IP address assigned to it because its IP address may change when using the DHCP function.

Choose or enter the Application in the field. Then, enter the External and Internal Port numbers in the fields. Select the type of protocol you wish to use for each application: **TCP** or **UDP**. Enter the IP Address in the field. Click **Enabled** to enable Forwarding for the chosen application.

When finished making your changes on this tab, click the **Save Settings** button to save these changes, or click the **Cancel Changes** button to undo your changes.

#### Port Range Forwarding

The Port Forwarding screen sets up public services on your network, such as web servers, ftp servers, e-mail servers, or other specialized Internet applications. (Specialized Internet applications are any applications that use Internet access to perform functions such as videoconferencing or online gaming. Some Internet applications may not require any forwarding.)

When users send this type of request to your network via the Internet, the Gateway will forward those requests to the appropriate computer. Any computer whose port is being forwarded should have its DHCP client function disabled and should have a new static IP address assigned to it because its IP address may change when using the DHCP function.

- · Application. Enter the name you wish to give each application.
- Start and End. Enter the starting and ending numbers of the port you wish to forward.
- TCP UDP. Select the type of protocol you wish to use for each application: TCP, UDP, or Both.
- IP Address. Enter the IP Address and Click Enabled.

When finished making your changes on this tab, click the **Save Settings** button to save these changes, or click the **Cancel Changes** button to undo your changes.



#### Figure 5-24: Single Port Forwarding



Figure 5-25: Port Range Forwarding

#### Port Triggering

Port Triggering is used for special applications that can request a port to be opened on demand. For this feature, the Gateway will watch outgoing data for specific port numbers. The Gateway will remember the IP address of the computer that sends a transmission requesting data, so that when the requested data returns through the Gateway, the data is pulled back to the proper computer by way of IP address and port mapping rules.

- Application. Enter the name you wish to give each application.
- Start Port and End Port. Enter the starting and ending Triggered Range numbers and the Incoming Forwarded Range numbers of the port you wish to forward.

When finished making your changes on this tab, click the **Save Settings** button to save these changes, or click the **Cancel Changes** button to undo your changes.



Figure 5-26: Port Triggering

#### DMZ

The DMZ screen allows one local user to be exposed to the Internet for use of a special-purpose service such as Internet gaming and videoconferencing through DMZ Hosting. DMZ hosting forwards all the ports for one computer at the same time, which differs from Port Range Forwarding, which can only forward a maximum of 10 ranges of ports.

- DMZ Hosting. This feature allows one local user to be exposed to the Internet for use of a special-purpose service such as Internet gaming and videoconferencing. To use this feature, select **Enabled**. To disable DMZ, select **Disabled**.
- DMZ Host IP Address. To expose one computer, enter the computer's IP address. To get the IP address of a computer, refer to "Appendix D: Finding the MAC Address and IP Address for Your Ethernet Adapter."

When finished making your changes on this tab, click the **Save Settings** button to save these changes, or click the **Cancel Changes** button to undo your changes.



Figure 5-27: DMZ

#### QOS

Quality of Service (QoS) ensures better service to high-priority types of network traffic, which may involve demanding, realtime applications, such as Internet phone calls or videoconferencing.

#### **Application-based QoS**

Application-based QoS manages information as it is transmitted and received. Depending on the settings of the *QoS* screen, this feature will assign information a high or low priority for the five preset applications and three additional applications that you specify.

Enable/Disable. To use application-based QoS, select Enable. Otherwise, keep the default, Disable.

High priority/Medium priority/Low priority. For each application, select High priority (traffic on this queue shares 60% of the total bandwidth), Medium priority (traffic on this queue shares 18% of the total bandwidth), or Low priority (traffic on this queue shares 18% of the total bandwidth).

**FTP** (File Transfer Protocol). A protocol used to transfer files over a TCP/IP network (Internet, UNIX, etc.). For example, after developing the HTML pages for a website on a local machine, they are typically uploaded to the web server using FTP.

HTTP (HyperText Transport Protocol). The communications protocol used to connect to servers on the World Wide Web. Its primary function is to establish a connection with a web server and transmit HTML pages to the client web browser.

Telnet. A terminal emulation protocol commonly used on Internet and TCP/IP-based networks. It allows a user at a terminal or computer to log onto a remote device and run a program.

**SMTP** (Simple Mail Transfer Protocol). The standard e-mail protocol on the Internet. It is a TCP/IP protocol that defines the message format and the message transfer agent (MTA), which stores and forwards the mail.

**POP3** (Post Office Protocol 3). A standard mail server commonly used on the Internet. It provides a message store that holds incoming e-mail until users log on and download it. POP3 is a simple system with little selectivity. All pending messages and attachments are downloaded at the same time. POP3 uses the SMTP messaging protocol.

Specific Port#. You can add three additional applications by entering their respective port numbers in the Specific Port# fields.

#### Advanced QoS

This setting allows you to specify traffic queue priority.

**Fragment packet's size of AF and BE traffic to be equal to the size of EF traffic**. Select this option to fragmentize the packet sizes for AF (Assured Forwarding) and BE (Best Effort) queues so that it will increase the efficiency for transporting EF (expedited forwarding) queues. Enter a range between 68~1492 bytes.



Figure 5-28: QOS
**Enable 802.1p P bits scheduling. VLAN's VID.** Select this option to enable 802.1p P bits classification scheduling in the appropriate VLAN based on IEEE 802.1Q VLAN identification. Enter the VLAN VID (VLAN Identifier) number in the field.

When you have finished making changes to this screen, click the **Save Settings** button to save the changes, or click the **Cancel Changes** button to undo your changes.

## The Administration Tab

#### Management

The Management screen allows you to change the Gateway's access settings as well as configure the SNMP (Simple Network Management Protocol) and UPnP (Universal Plug and Play) features.

#### **Gateway Access**

Local Gateway Access. To ensure the Gateway's security, you will be asked for your password when you access the Gateway's Web-based Utility. The default username and password is admin.

- Gateway Username. Enter the default **admin**. It is recommended that you change the default username to one of your choice.
- Gateway Password. It is recommended that you change the default password to one of your choice.
- · Re-enter to confirm. Re-enter the Gateway's new Password to confirm it.
- Remote Gateway Access. This feature allows you to access the Gateway from a remote location, via the Internet.



**IMPORTANT:** Enabling remote Administration allows anyone with access to your password to configure the Gateway from somewhere else on the Internet.

- Remote Administration. This feature allows you to manage the Gateway from a remote location via the Internet. To enable Remote Administration, click **Enabled**.
- · Administration Port. Enter the port number you will use to remotely access the Gateway.

#### SNMP

SNMP is a popular network monitoring and management protocol.

			ADSL Gateway	AG241
dministration	Setup Security	Access Applications Restrictions & Garning	Administration Status	
	Management   Reporting	Disgraphics   Backspi5Rentore	Factory Defaults   Firmware Upg	nde   Reba
Gateway Access			Moreil	
Local Gateway Access	Galeway Usernane:	admin		
	Galeway Password			
	Re-enter to confirm			
lemote Gateway Access	Remote Management	C Enable C Disable		
	Remote Username.	tech		
	Remote Password	*****		
	Re-enter to confirm:	*****		
	Management Port	51003		
SNMP	Device Name:	AG241		
	SIMP:	C Enable G Disable		
	Get Community.	public		
	Set Community:	private		
Upnp				
	UPriP	C Enable C Disable		

Figure 5-29: Management

Identification. To enable SNMP, click Enabled. To disable SNMP, click Disabled.

#### UPnP

UPnP allows Windows XP to automatically configure the Gateway for various Internet applications, such as gaming and videoconferencing.

UPnp. To enable UPnP, click Enabled.

Please select a pvc connection to bind. Select a number from the drop-down menu.\_\_\_\_\_

When finished making your changes on this tab, click the **Save Settings** button to save these changes, or click the **Cancel Changes** button to undo your changes.

#### Reporting

The Reporting tab provides you with a log of all incoming and outgoing URLs or IP addresses for your Internet connection. It also provides logs for VPN and firewall events.

- Log. To enable log reporting, click Enabled.
- Logviewer IP Address. Enter the IP Address that will receive logs into the field.

#### **Email Alerts**

E-Mail Alerts. To enable E-Mail Alerts, click Enabled.

- Denial of Service Thresholds. Enter the thresholds of events you want to receive.
- SMTP Mail Server. Enter the IP Address of the SMTP server in the field.
- E-Mail Address for Alert Logs. Enter the e-mail address for alert logs in the field.
- Return E-Mail address. Enter the address for the return e-mail.

To view the logs, click the View Logs button.

When finished making your changes on this tab, click the **Save Settings** button to save these changes, or click the **Cancel Changes** button to undo your changes.





System Log				
		ALL	<ul> <li>Clear</li> </ul>	pageRefresh
(	Clear	pageRefresh	Previous Page	Next Page

Figure 5-31: System Log

#### Diagnostics

#### Ping Test

**Ping Test Parameters** 

- Ping Target IP. Enter the IP Address that you want to ping in the field. This can be either a local (LAN) IP or an Internet (WAN) IP address.
- Ping Size. Enter the size of the ping packets.
- Number of Pings. Enter the number of times that you want to ping.
- Ping Interval. Enter the ping interval in milliseconds.
- Ping Timeout. Enter the time in milliseconds.
- Ping Result. The results of the ping test will be shown here.

Click the Start Test button to start the Ping Test.

#### Backup&Restore

The Backup&Restore tab allows you to back up and restore the Gateway's configuration file.

To back up the Router's configuration file, click the **Backup** button. Then follow the on-screen instructions.

To restore the Router's configuration file, click the **Browse** button to locate the file, and follow the on-screen instructions. After you have selected the file, click the **Restore** button.



Figure 5-32: Ping Test



Figure 5-33: Backup&Restore

#### **Factory Defaults**

Restore Factory Defaults. If you wish to restore the Gateway to its factory default settings and lose all your settings, click **Yes**.

To begin the restore process, click the **Save Settings** button to save these changes, or click the **Cancel Changes** button to undo your changes.



Figure 5-34: Factory Defaults

#### Firmware Upgrade

The ADSL Gateway allows you to upgrade firmware for the LAN (network) side of the Gateway.

#### **Upgrade from LAN**

To upgrade the Gateway's firmware from the LAN:

- 1. Click the **Browse** button to find the firmware upgrade file that you downloaded from the Linksys website and then extracted.
- 2. Double-click the firmware file you downloaded and extracted. Click the **Upgrade** button, and follow the instructions there.



Figure 5-35: Firmware Upgrade

#### Reboot

This tab allows you to do a soft or hard reboot of your Gateway.

Reboot Mode. To reboot your Gateway, select **Hard** or **Soft**. Choose hard to power cycle the Gateway or soft to restart it without a power cycle.

To begin the reboot process, click the **Save Settings** button. When a screen appears asking you if you really want to reboot the device. Click **OK**.

Click the Cancel Changes button if you want to undo your changes.

					ADS	iL Gateway	AG241
Administration	Setup	Security	Access Restrictions	Applications & Gaming	Administration	Status	
	Management	C Brooking	Disprosition	Backup/Amptore	Factory Detaults	Firmwarn Upgra	ie   Reb
Reboot	Rebo	of Mode:	@ Hard	C son			

Figure 5-36: Reboot

### The Status Tab

#### Gateway

This screen displays information about your Gateway and its WAN (Internet) Connections.

#### **Gateway Information**

Gateway Information displays the Software Version, MAC Address, and Current Time.

#### **Internet Connections**

The Internet Connections will be displayed after selecting the Internet connection number from the drop-down menu. They are the Login Type, interface, IP Address, Subnet Mask, Default Gateway, and DNS 1, 2, and 3 servers.

DHCP Renew. Click the DHCP Renew button to replace your Gateway's current IP address with a new IP address.

DHCP Release. Click the DHCP Release button to delete your Gateway's current IP address.

Click the Refresh button if you want to Refresh your screen.

#### Local Network

The Local Network information that is displayed is the local Mac Address, IP Address, Subnet Mask, and DHCP Server, Start IP Address, and End IP Address. To view the DHCP Clients Table, click the **DHCP Clients Table** button.

DHCP Clients Table. Click the **DHCP Clients Table** button to show the current DHCP Client data. You will see the MAC address, computer name, and IP address of the network clients using the DHCP server. (This data is stored in temporary memory and changes periodically.) To delete a client from the DHCP server, select the client, then click the **Delete** button.

Click the Refresh button if you want to Refresh your screen. Click the Close button to close the screen.

					SL Gateway	AG
Status	Setup Securi	Access Restrictions	Applications & Gaming	Administration	Status	
	Galeway   Los	etetyisek ( ) (	25k Corpedian			157
Gateway Information					Mare	
	Firmware Version:	1,00.03, Nov 13 2004				
	MAC Address:	80-4C-41-34-61-2A				
	Current Time:	Not Available				
Internet Connection		Destruction of				
	Connection	1 .				
	Login Type:	DHCP				
	Interface:	Up				
	IP Address	26.6.6.123				
	Subnet Mask:	255.255.255.0				
	Default Gaterway:	20.0.0.1				
	DNS 1:	10.0.0.2				
	DWS 2:	8.8.8.9				
	DHIS 3	0.0.0.0				
	MINS:	0.0.0				
	DHCP Rela	ase DHCP	Renew			
	DHCP Rele	ase DHCP	Renew			

#### Figure 5-37: Status



Figure 5-38: Local Network



Figure 5-39: DHCP Clients Table

### **DSL** Connection

The DSL Connection information that is displayed is the Status, Downstream Rate, and Upstream Rate.

The PVC Connection information that is displayed is Encapsulation, Multiplexing, QoS, Pcr Rate, Scr Rate, Autodetect, VPI, VCI, and PVC Status.

Click the **Refresh** button if you want to Refresh your screen.



					ADS	SL Gateway	AG
Status	Setup	Security Re	lccess strictions	Applications & Garning	Administration	Statue	
	Come of the			Die contestor			
DSL Status						More	
	DSL Statur	E	UP				
	DSL Modul	ation Mode:	1141	1			
	DSL Path N	Aode:	FAST				
	Downstree	m Rate:	8054	Kbps			
	Upstream	Rote	895 K	pba			
	Downstree	en Margin:	12 dt				
	Upstream	Margin	e db				
	Downstree	in Line Attenuation	3				
	Opstream	une Attenuation	1				
	Downstree	an transmit Power:	u				
	Optoream	Iranshit Power:					
PVC Connection	Connection	x	1 .	1			
	Encepsula	tion:	RFC	1483 Bridged			
	Multiplexing	r.	uc				
	Qoe		UBR				
	Pcr Rate:		0				
	Scr Rate:		0				
	Autodetect	£	Disat	de .			
	YPE		U				
	VCL		35				
	Enable:		Yes				
	PVC Stebu	<ul> <li>K</li> </ul>	Appl	ied OK			

Figure 5-40: DSL Connection

# **Appendix A: Troubleshooting**

This appendix consists of two parts: "Common Problems and Solutions" and "Frequently Asked Questions." Provided are possible solutions to problems that may occur during the installation and operation of the Gateway. Read the descriptions below to help you solve your problems. If you can't find an answer here, check the Linksys international website at www.linksys.com/international.

# **Common Problems and Solutions**

#### 1. I need to set a static IP address on a computer.

You can assign a static IP address to a computer by performing the following steps:

- For Windows 98 and Me:
  - 1. Click Start, Settings, and Control Panel. Double-click Network.
  - 2. In The following network components are installed box, select the TCP/IP-> associated with your Ethernet adapter. If you only have one Ethernet adapter installed, you will only see one TCP/IP line with no association to an Ethernet adapter. Highlight it and click the Properties button.
  - 3. In the TCP/IP properties window, select the IP address tab, and select Specify an IP address. Enter a unique IP address that is not used by any other computer on the network connected to the Gateway. Make sure that each IP address is unique for each computer or network device.
  - 4. Click the **Gateway** tab, and in the New Gateway prompt, enter 192.168.1.1, which is the default IP address of the Gateway. Click the Add button to accept the entry.
  - 5. Click the **DNS** tab, and make sure the DNS Enabled option is selected. Enter the Host and Domain names (e.g., John for Host and home for Domain). Enter the DNS entry provided by your ISP. If your ISP has not provided the DNS IP address, contact your ISP to get that information or go to its website for the information.
  - 6. Click the **OK** button in the TCP/IP properties window, and click Close or the OK button for the Network window.
  - 7. Restart the computer when asked.
- For Windows 2000:
  - 1. Click Start, Settings, and Control Panel. Double-click Network and Dial-Up Connections.
  - 2. Right-click the Local Area Connection that is associated with the Ethernet adapter you are using, and select the Properties option.
  - 3. In the Components checked are used by this connection box, highlight Internet Protocol (TCP/IP), and click the **Properties** button. Select **Use the following IP address** option.
  - 4. Enter a unique IP address that is not used by any other computer on the network connected to the Gateway.
  - 5. Enter the Subnet Mask, 255.255.255.0.
  - 6. Enter the Default Gateway, 192.168.1.1 (Gateway's default IP address).

- Toward the bottom of the window, select Use the following DNS server addresses, and enter the Preferred DNS server and Alternative DNS server (provided by your ISP). Contact your ISP or go on its website to find the information.
- 8. Click the **OK** button in the Internet Protocol (TCP/IP) Properties window, and click the **OK** button in the Local Area Connection Properties window.
- 9. Restart the computer if asked.
- For Windows XP:

The following instructions assume you are running Windows XP with the default interface. If you are using the Classic interface (where the icons and menus look like previous Windows versions), please follow the instructions for Windows 2000.

- 1. Click Start and Control Panel.
- 2. Click the Network and Internet Connections icon and then the Network Connections icon.
- 3. Right-click the Local Area Connection that is associated with the Ethernet adapter you are using, and select the Properties option.
- 4. In the This connection uses the following items box, highlight Internet Protocol (TCP/IP). Click the Properties button.
- 5. Enter a unique IP address that is not used by any other computer on the network connected to the Gateway.
- 6. Enter the Subnet Mask, 255.255.255.0.
- 7. Enter the Default Gateway, 192.168.1.1 (Gateway's default IP address).
- 8. Toward the bottom of the window, select Use the following DNS server addresses, and enter the Preferred DNS server and Alternative DNS server (provided by your ISP). Contact your ISP or go on its website to find the information.
- 9. Click the **OK** button in the Internet Protocol (TCP/IP) Properties window. Click the **OK** button in the Local Area Connection Properties window.

#### 2. I want to test my Internet connection.

A. Check your TCP/IP settings.

For Windows 98, Me, 2000, and XP:

- Refer to Windows Help for details. Make sure Obtain IP address automatically is selected in the settings.
- For Windows NT 4.0:
- Click Start, Settings, and Control Panel. Double-click the Network icon.
- Click the Protocol tab, and double-click on TCP/IP Protocol.
- When the window appears, make sure you have selected the correct Adapter for your Ethernet adapter and set it for **Obtain an IP address** from a DHCP server.
- Click the OK button in the TCP/IP Protocol Properties window, and click the Close button in the Network window.
- Restart the computer if asked.

#### B. Open a command prompt.

#### For Windows 98 and Me:

• Click Start and Run. In the Open field, type in command. Press the Enter key or click the OK button.

For Windows NT, 2000, and XP:

- Click Start and Run. In the Open field, type cmd. Press the Enter key or click the OK button. In the command prompt, type ping 192.168.1.1 and press the Enter key.
- If you get a reply, the computer is communicating with the Gateway.
- If you do NOT get a reply, please check the cable, and make sure Obtain an IP address automatically is selected in the TCP/IP settings for your Ethernet adapter.
- C. In the command prompt, type ping followed by your Internet or WAN IP address and press the **Enter** key. The Internet or WAN IP Address can be found on the Status screen of the Gateway's web-based utility. For example, if your Internet or WAN IP address is 1.2.3.4, you would enter ping 1.2.3.4 and press the Enter key.
- If you get a reply, the computer is connected to the Gateway.
- If you do NOT get a reply, try the ping command from a different computer to verify that your original computer is not the cause of the problem.
- D. In the command prompt, type ping www.yahoo.com and press the Enter key.
- If you get a reply, the computer is connected to the Internet. If you cannot open a webpage, try the ping command from a different computer to verify that your original computer is not the cause of the problem.
- If you do NOT get a reply, there may be a problem with the connection. Try the ping command from a different computer to verify that your original computer is not the cause of the problem.

#### 3. I am not getting an IP address on the Internet with my Internet connection.

- Refer to "Problem #2, I want to test my Internet connection" to verify that you have connectivity.
  - 1. Make sure you are using the right Internet connection settings. Contact your ISP to see if your Internet connection type is RFC 1483 Bridged, RFC 1483 Routed, RFC 2516 PPPoE, or RFC 2364 PPPoA. Please refer to the Setup section of "Chapter 5: Configuring the Gateway" for details on Internet connection settings.
  - 2. Make sure you have the right cable. Check to see if the Gateway column has a solidly lit ADSL LED.
  - 3. Make sure the cable connecting from your Gateway's ADSL port is connected to the wall jack of the ADSL service line. Verify that the Status page of the Gateway's web-based utility shows a valid IP address from your ISP.
  - 4. Turn off the computer and Gateway. Wait 30 seconds, and then turn on the Gateway, and computer. Check the Status tab of the Gateway's web-based utility to see if you get an IP address.

#### 4. I am not able to access the Setup page of the Gateway's web-based utility.

- Refer to "Problem #2, I want to test my Internet connection" to verify that your computer is properly connected to the Gateway.
  - 1. Refer to "Appendix D: Finding the MAC Address and IP address for Your Ethernet Adapter" to verify that your computer has an IP Address, Subnet Mask, Gateway, and DNS.
  - 2. Set a static IP address on your system; refer to "Problem #1: I need to set a static IP address."

3. Refer to "Problem #10: I need to remove the proxy settings or the dial-up pop-up window (for PPPoE users)."

#### 5. I can't get my Virtual Private Network (VPN) working through the Gateway.

Access the Gateway's web interface by going to http://192.168.1.1 or the IP address of the Gateway, and go to the Security tab. Make sure you have IPsec passthrough and/or PPTP pass-through enabled.

- VPNs that use IPSec with the ESP (Encapsulation Security Payload known as protocol 50) authentication
  will work fine. At least one IPSec session will work through the Gateway; however, simultaneous IPSec
  sessions may be possible, depending on the specifics of your VPNs.
- VPNs that use IPSec and AH (Authentication Header known as protocol 51) are incompatible with the Gateway. AH has limitations due to occasional incompatibility with the NAT standard.
- Change the IP address for the Gateway to another subnet to avoid a conflict between the VPN IP address and your local IP address. For example, if your VPN server assigns an IP address 192.168.1.X (X is a number from 1 to 254) and your local LAN IP address is 192.168.1.X (X is the same number used in the VPN IP address), the Gateway will have difficulties routing information to the right location. If you change the Gateway's IP address to 192.168.2.1, that should solve the problem. Change the Gateway's IP address through the Setup tab of the web interface.
- If you assigned a static IP address to any computer or network device on the network, you need to change its IP address accordingly to 192.168.2.Y (Y being any number from 1 to 254). Note that each IP address must be unique within the network.
- Your VPN may require port 500/UDP packets to be passed to the computer that is connecting to the IPSec server. Refer to "Problem #7, I need to set up online game hosting or use other Internet applications" for details.
- Check the Linksys international website for more information at www.linksys.com/international.

#### 6. I need to set up a server behind my Gateway and make it available to the public.

To use a server like a web, ftp, or mail server, you need to know the respective port numbers they are using. For example, port 80 (HTTP) is used for web; port 21 (FTP) is used for FTP, and port 25 (SMTP outgoing) and port 110 (POP3 incoming) are used for the mail server. You can get more information by viewing the documentation provided with the server you installed.

- Follow these steps to set up port forwarding through the Gateway's web-based utility. We will be setting up web, ftp, and mail servers.
  - 1. Access the Gateway's web-based utility by going to http://192.168.1.1 or the IP address of the Gateway. Go to the Applications and Gaming => Port Range Forwarding tab.
  - 2. Enter any name you want to use for the Customized Application.
  - 3. Enter the External Port range of the service you are using. For example, if you have a web server, you would enter the range 80 to 80.
  - 4. Check the protocol you will be using, TCP and/or UDP.
  - 5. Enter the IP address of the computer or network device that you want the port server to go to. For example, if the web server's Ethernet adapter IP address is 192.168.1.100, you would enter 100 in the

field provided. Check "Appendix D: Finding the MAC Address and IP Address for Your Ethernet Adapter" for details on getting an IP address.

6. Check the Enable option for the port services you want to use. Consider the example below:

Customized Application	External Port	ТСР	UDP	IP Address	Enable
Web server	80 to 80	Х		192.168.1.100	Х
FTP server	21 to 21	Х		192.168.1.101	Х
SMTP (outgoing)	25 to 25	Х		192.168.1.102	Х
POP3 (incoming)	110 to 110	Х		192.168.1.102	Х

When you have completed the configuration, click the Save Settings button.

#### 7. I need to set up online game hosting or use other Internet applications.

If you want to play online games or use Internet applications, most will work without doing any port forwarding or DMZ hosting. There may be cases when you want to host an online game or Internet application. This would require you to set up the Gateway to deliver incoming packets or data to a specific computer. This also applies to the Internet applications you are using. The best way to get the information on what port services to use is to go to the website of the online game or application you want to use. Follow these steps to set up online game hosting or use a certain Internet application:

- 1. Access the Gateway's web interface by going to http://192.168.1.1 or the IP address of the Gateway. Go to the Applications and Gaming => Port Range Forwarding tab.
- 2. Enter any name you want to use for the Customized Application.
- 3. Enter the External Port range of the service you are using. For example, if you want to host Unreal Tournament (UT), you would enter the range 7777 to 27900.
- 4. Check the protocol you will be using, TCP and/or UDP.
- 5. Enter the IP address of the computer or network device that you want the port server to go to. For example, if the web server's Ethernet adapter IP address is 192.168.1.100, you would enter 100 in the field provided. Check "Appendix D: Finding the MAC Address and IP Address for Your Ethernet Adapter" for details on getting an IP address.
- 6. Check the Enable option for the port services you want to use. Consider the example below:

Customized Application	External Port	ТСР	UDP	IP Address	Enable
UT	7777 to 27900	Х	Х	192.168.1.100	Х
Halflife	27015 to 27015	Х	Х	192.168.1.105	Х
PC Anywhere	5631 to 5631		Х	192.168.1.102	Х
VPN IPSEC	500 to 500		Х	192.168.1.100	Х

When you have completed the configuration, click the Save Settings button.

#### 8. I can't get the Internet game, server, or application to work.

If you are having difficulties getting any Internet game, server, or application to function properly, consider exposing one computer to the Internet using DeMilitarized Zone (DMZ) hosting. This option is available when an application requires too many ports or when you are not sure which port services to use. Make sure you disable all the forwarding entries if you want to successfully use DMZ hosting, since forwarding has priority over DMZ hosting. (In other words, data that enters the Gateway will be checked first by the forwarding settings. If the port number that the data enters from does not have port forwarding, then the Gateway will send the data to whichever computer or network device you set for DMZ hosting.)

- Follow these steps to set DMZ hosting:
  - Access the Gateway's web-based utility by going to http://192.168.1.1 or the IP address of the Gateway. Go to the Applications and Gaming => DMZ tab. Click Enabled and enter the IP of the computer.
  - 2. Check the Port Forwarding pages and disable or remove the entries you have entered for forwarding. Keep this information in case you want to use it at a later time.
- Once completed with the configuration, click the Save Settings button.

# 9. I forgot my password, or the password prompt always appears when I am saving settings to the Gateway.

- Reset the Gateway to factory default by pressing the Reset button for 10 seconds and then releasing it. If you are still getting prompted for a password when saving settings, then perform the following steps:
  - Access the Gateway's web-based utility by going to http://192.168.1.1 or the IP address of the Gateway. Enter the default username and password admin, and click the Administrations => Management tab.
  - 2. Enter a different password in the Gateway Password field, and enter the same password in the second field to confirm the password.
  - 3. Click the Save Settings button.

#### 10. I am a PPPoE user, and I need to remove the proxy settings or the dial-up pop-up window.

If you have proxy settings, you need to disable these on your computer. Because the Gateway is the gateway for the Internet connection, the computer does not need any proxy settings to gain access. Please follow these directions to verify that you do not have any proxy settings and that the browser you use is set to connect directly to the LAN.

- For Microsoft Internet Explorer 5.0 or higher:
  - 1. Click Start, Settings, and Control Panel. Double-click Internet Options.
  - 2. Click the **Connections** tab.
  - 3. Click the LAN settings button and remove anything that is checked.
  - 4. Click the **OK** button to go back to the previous screen.
  - 5. Click the option **Never dial a connection**. This will remove any dial-up pop-ups for PPPoE users.

- For Netscape 4.7 or higher:
  - 1. Start Netscape Navigator, and click Edit, Preferences, Advanced, and Proxies.
  - 2. Make sure you have Direct connection to the Internet selected on this screen.
  - 3. Close all the windows to finish.

#### 11. To start over, I need to set the Gateway to factory default.

Hold the **Reset** button for 10 seconds and then release it. This will return the Internet settings, password, forwarding, and other settings on the Gateway to the factory default settings. In other words, the Gateway will revert to its original factory configuration.

#### 12. I need to upgrade the firmware.

In order to upgrade the firmware with the latest features, you need to go to the Linksys international website and download the latest firmware at www.linksys.com/international.

- Follow these steps:
  - 1. Go to the Linksys international website at http://www.linksys.com/international and select your region or country.
  - 2. Click the Products tab and select the Gateway.
  - 3. On the Gateway's webpage, click Firmware, and then download the latest firmware for the Gateway.
  - 4. To upgrade the firmware, follow the steps in the Administration section found in "Chapter 5: Configuring the Gateway."

#### 13. The firmware upgrade failed, and/or the Power LED is flashing.

The upgrade could have failed for a number of reasons. Follow these steps to upgrade the firmware and/or make the Power LED stop flashing:

- If the firmware upgrade failed, use the TFTP program (it was downloaded along with the firmware). Open the pdf that was downloaded along with the firmware and TFTP program, and follow the pdf's instructions.
- Set a static IP address on the computer; refer to "Problem #1, I need to set a static IP address." Use the following IP address settings for the computer you are using: IP Address: 192.168.1.50
   Subnet Mask: 255.255.255.0
   Gateway: 192.168.1.1
- Perform the upgrade using the TFTP program or the Gateway's web-based utility through its Administration tab.

#### 14. My DSL service's PPPoE is always disconnecting.

PPPoE is not actually a dedicated or always-on connection. The DSL ISP can disconnect the service after a period of inactivity, just like a normal phone dial-up connection to the Internet.

• There is a setup option to "keep alive" the connection. This may not always work, so you may need to reestablish connection periodically.

- 1. To connect to the Gateway, go to the web browser, and enter http://192.168.1.1 or the IP address of the Gateway.
- 2. Enter the username and password, if asked. (The default username and password is admin.)
- 3. On the Setup screen, select the option Keep Alive, and set the Redial Period option at 20 (seconds).
- 4. Click the Save Settings button. Click the Status tab, and click the Connect button.
- 5. You may see the login status display as Connecting. Press the F5 key to refresh the screen, until you see the login status display as Connected.
- 6. Click the Save Settings button to continue.
- If the connection is lost again, follow steps 1- 6 to re-establish connection.

#### 15. I can't access my e-mail, web, or VPN, or I am getting corrupted data from the Internet.

The Maximum Transmission Unit (MTU) setting may need to be adjusted. By default, the MTU is set automatically.

- If you are having some difficulties, perform the following steps:
  - 1. To connect to the Gateway, go to the web browser, and enter http://192.168.1.1 or the IP address of the Gateway.
  - 2. Enter the username and password, if asked. (The default username and password is admin.)
  - 3. Look for the MTU option, and select Manual. In the Size field, enter 1492.
  - 4. Click the Save Settings button to continue.
- If your difficulties continue, change the Size to different values. Try this list of values, one value at a time, in this order, until your problem is solved:
  - 1462
  - 1400
  - 1362
  - 1300

#### 16. The Power LED flashes continuously.

The Power LED lights up when the device is first powered up. In the meantime, the system will boot up itself and check for proper operation. After finishing the checking procedure, the LED remains steady to show that the system is working fine. If the LED continues to flash after this time, the device is not working properly. Try to flash the firmware by assigning a static IP address to the computer, and then upgrade the firmware. Try using the following settings, IP Address: 192.168.1.50 and Subnet Mask: 255.255.255.0.

#### 17. When I enter a URL or IP address, I get a time-out error or am prompted to retry.

- Check if other computers work. If they do, ensure that your computer's IP settings are correct (IP Address, Subnet Mask, Default Gateway, and DNS). Restart the computer that is having a problem.
- If the computers are configured correctly, but still not working, check the Gateway. Ensure that it is connected and powered on. Connect to it and check its settings. (If you cannot connect to it, check the LAN and power connections.)

- If the Gateway is configured correctly, check your Internet connection (DSL/cable modem, etc.) to see if it is working correctly. You can remove the Gateway to verify a direct connection.
- Manually configure the TCP/IP settings with a DNS address provided by your ISP.
- Make sure that your browser is set to connect directly and that any dial-up is disabled. For Internet Explorer, click Tools, Internet Options, and then the Connection tab. Make sure that Internet Explorer is set to Never dial a connection. For Netscape Navigator, click Edit, Preferences, Advanced, and Proxy. Make sure that Netscape Navigator is set to Direct connection to the Internet.

## **Frequently Asked Questions**

#### What is the maximum number of IP addresses that the Gateway will support?

The Gateway will support up to 253 IP addresses.

#### Is IPSec Passthrough supported by the Gateway?

Yes, it is a built-in feature that is enabled by default.

#### Where is the Gateway installed on the network?

In a typical environment, the Gateway is installed between the ADSL wall jack and the LAN.

#### Does the Gateway support IPX or AppleTalk?

No. TCP/IP is the only protocol standard for the Internet and has become the global standard for communications. IPX, a NetWare communications protocol used only to route messages from one node to another, and AppleTalk, a communications protocol used on Apple and Macintosh networks, can be used for LAN to LAN connections, but those protocols cannot connect from the Internet to a LAN.

#### Does the LAN connection of the Gateway support 100Mbps Ethernet?

The Gateway supports 100Mbps over the auto-sensing Fast Ethernet 10/100 switch on the LAN side of the Gateway.

#### What is Network Address Translation and what is it used for?

Network Address Translation (NAT) translates multiple IP addresses on the private LAN to one public address that is sent out to the Internet. This adds a level of security since the address of a computer connected to the private LAN is never transmitted on the Internet. Furthermore, NAT allows the Gateway to be used with low cost Internet accounts when only one TCP/IP address is provided by the ISP. The user may have many private addresses behind this single address provided by the ISP.

# *Does the Gateway support any operating system other than Windows 98SE, Windows Millennium, Windows 2000, or Windows XP?*

Yes, but Linksys does not, at this time, provide technical support for setup, configuration or troubleshooting of any non-Windows operating systems.

Appendix A: Troubleshooting Frequently Asked Questions

#### Does the Gateway support ICQ send file?

Yes, with the following fix: click ICQ menu -> preference -> connections tab->, and check I am behind a firewall or proxy. Then set the firewall time-out to 80 seconds in the firewall setting. The Internet user can then send a file to a user behind the Gateway.

#### I set up an Unreal Tournament Server, but others on the LAN cannot join. What do I need to do?

If you have a dedicated Unreal Tournament server running, you need to create a static IP for each of the LAN computers and forward ports 7777, 7778, 7779, 7780, 7781, and 27900 to the IP address of the server. You can also use a port forwarding range of 7777 ~ 27900. If you want to use the UT Server Admin, forward another port. (Port 8080 usually works well but is used for remote admin. You may have to disable this.) Then in the [UWeb.WebServer] section of the server.ini file, set the ListenPort to 8080 (to match the mapped port above) and ServerName to the IP assigned to the Gateway from your ISP.

# Can multiple gamers on the LAN get on one game server and play simultaneously with just one public IP address?

It depends on which network game or what kind of game server you are using. For example, Unreal Tournament supports multi-login with one public IP.

#### How do I get Half-Life: Team Fortress to work with the Gateway?

The default client port for Half-Life is 27005. The computers on your LAN need to have "+clientport 2700x" added to the HL shortcut command line; the x would be 6, 7, 8, and on up. This lets multiple computers connect to the same server. One problem: Version 1.0.1.6 won't let multiple computers with the same CD key connect at the same time, even if on the same LAN (not a problem with 1.0.1.3). As far as hosting games, the HL server does not need to be in the DMZ. Just forward port 27015 to the local IP address of the server computer.

# The web page hangs; downloads are corrupt, or nothing but junk characters are being displayed on the screen. What do I need to do?

Force your Ethernet adapter to 10Mbps or half duplex mode, and turn off the "Auto-negotiate" feature of your Ethernet adapter as a temporary measure. (Please look at the Network Control Panel in your Ethernet adapter's Advanced Properties tab.) Make sure that your proxy setting is disabled in the browser. Check our website at www.linksys.com/international for more information.

#### If all else fails in the installation, what can I do?

Reset the Gateway by holding down the reset button until the Power LED fully turns on and off. Reset your DSL modem by powering the unit off and then on. Obtain and flash the latest firmware release that is readily available on the Linksys international website, www.linksys.com/international.

#### How will I be notified of new Gateway firmware upgrades?

All Linksys firmware upgrades are posted on the Linksys international website at www.linksys.com/international, where they can be downloaded for free. To upgrade the Gateway's firmware, use the Administration tab of the

Appendix A: Troubleshooting Frequently Asked Questions Gateway's web-based utility. If the Gateway's Internet connection is working well, there is no need to download a newer firmware version, unless that version contains new features that you would like to use.

#### Will the Gateway function in a Macintosh environment?

Yes, but the Gateway's setup pages are accessible only through Internet Explorer 4.0 or Netscape Navigator 4.0 or higher for Macintosh.

#### I am not able to get the web configuration screen for the Gateway. What can I do?

You may have to remove the proxy settings on your Internet browser, e.g., Netscape Navigator or Internet Explorer. Check with your browser documentation, and make sure that your browser is set to connect directly and that any dial-up is disabled. For Internet Explorer, click Tools, Internet Options, and then the Connection tab. Make sure that Internet Explorer is set to Never dial a connection. For Netscape Navigator, click Edit, Preferences, Advanced, and Proxy. Make sure that Netscape Navigator is set to Direct connection to the Internet.

#### What is DMZ Hosting?

Demilitarized Zone (DMZ) allows one IP address (computer) to be exposed to the Internet. Some applications require multiple TCP/IP ports to be open. It is recommended that you set your computer with a static IP if you want to use DMZ Hosting. To get the LAN IP address, see "Appendix D: Finding the MAC Address and IP Address for Your Ethernet Adapter."

#### If DMZ Hosting is used, does the exposed user share the public IP with the Gateway?

No.

#### Does the Gateway pass PPTP packets or actively route PPTP sessions?

The Gateway allows PPTP packets to pass through.

#### Is the Gateway cross-platform compatible?

Any platform that supports Ethernet and TCP/IP is compatible with the Gateway.

#### How many ports can be simultaneously forwarded?

Theoretically, the Gateway can establish 520 sessions at the same time, but you can only forward 10 ranges of ports.

#### What are the advanced features of the Gateway?

The Gateway's advanced features include Advanced Filters, Port Forwarding, Routing, and DDNS.

#### What is the maximum number of VPN sessions allowed by the Gateway?

The maximum number depends on many factors. At least one IPSec session will work through the Gateway; however, simultaneous IPSec sessions may be possible, depending on the specifics of your VPNs.

Appendix A: Troubleshooting Frequently Asked Questions

#### How can I check whether I have static or DHCP IP Addresses?

Consult your ISP to obtain this information.

#### How do I get mIRC to work with the Gateway?

Under the Port Forwarding tab, set port forwarding to 113 for the computer on which you are using mIRC.

#### *Can the Gateway act as my DHCP server?*

Yes. The Gateway has DHCP server software built-in.

#### What is a MAC Address?

The Media Access Control (MAC) address is a unique number assigned by the manufacturer to any Ethernet networking device, such as a network adapter, that allows the network to identify it at the hardware level. For all practical purposes, this number is usually permanent. Unlike IP addresses, which can change every time a computer logs onto the network, the MAC address of a device stays the same, making it a valuable identifier for the network.

#### How do I reset the Gateway?

Press the Reset button on the back panel for about ten seconds. This will reset the Gateway to its default settings.

#### How many channels/frequencies are available with the Gateway?

There are eleven available channels, ranging from 1 to 11 (in North America).

If your questions are not addressed here, refer to the Linksys international website, www.linksys.com/international.

# Appendix B: Configuring IPSec between a Windows 2000 or XP Computer and the Gateway

## Introduction

This document demonstrates how to establish a secure IPSec tunnel using preshared keys to join a private network inside the Gateway and a Windows 2000 or XP computer. You can find detailed information on configuring the Windows 2000 server at the Microsoft website:

Microsoft KB Q252735 - How to Configure IPSec Tunneling in Windows 2000 http://support.microsoft.com/support/kb/articles/Q252/7/35.asp

Microsoft KB Q257225 - Basic IPSec Troubleshooting in Windows 2000 http://support.microsoft.com/support/kb/articles/Q257/2/25.asp

### Environment

The IP addresses and other specifics mentioned in this appendix are for illustration purposes only.

**Windows 2000 or Windows XP** IP Address: 140.111.1.2 <= User ISP provides IP Address; this is only an example.

Subnet Mask: 255.255.255.0

#### WAG54G

WAN IP Address: 140.111.1.1 <= User ISP provides IP Address; this is only an example.

Subnet Mask: 255.255.255.0 LAN IP Address: 192.168.1.1 Subnet Mask: 255.255.255.0



**NOTE:** Keep a record of any changes you make. Those changes will be identical in the Windows "secpol" application and the Router's Web-Based Utility.



**NOTE:** This section's instructions and figures refer to the Router. Substitute "Gateway" for "Router". Also, the text on your screen may differ from the text in your instructions for "OK or Close"; click the appropriate button on your screen.

## How to Establish a Secure IPSec Tunnel

#### Step 1: Create an IPSec Policy

- 1. Click the **Start** button, select **Run**, and type **secpol.msc** in the **Open** field. The *Local Security Setting* screen will appear as shown in Figure C-1.
- 2. Right-click IP Security Policies on Local Computer (Win XP) or IP Security Policies on Local Machine (Win 2000), and click Create IP Security Policy.
- 3. Click the Next button, and then enter a name for your policy (for example, to\_Router). Then, click Next.
- 4. Deselect the Activate the default response rule check box, and then click the Next button.
- 5. Click the Finish button, making sure the Edit check box is checked.

Step 2: Build Filter Lists

Filter List 1: win->Router

- 1. In the new policy's properties screen, verify that the **Rules** tab is selected, as shown in Figure C-2. Deselect the **Use Add Wizard** check box, and click the **Add** button to create a new rule.
- Make sure the IP Filter List tab is selected, and click the Add button. (See Figure C-3.)The IP Filter List screen should appear, as shown in Figure C-4. Enter an appropriate name, such as win->Router, for the filter list, and de-select the Use Add Wizard check box. Then, click the Add button.

Action View	3 🖪 🕜 🗎 🏦 🛨		
Tree	Name /	Description	Policy Assigned
Security Settings	Client (Respond Only)	Communicate normally (uns	No
Account Policies	Secure Server (Requir	For all IP traffic, always req	No
Contract Policies	Server (Request Secu	For all IP traffic, always req	No
Dublic Key Policies	to_Router		No
IP Security Policies on Local Machine			

#### Figure B-1: Local Security Screen



**NOTE:** The references in this section to "win" are references to Windows 2000 and XP. Substitute the references to "Router" with "Gateway". Also, the text on your screen may differ from the text in your instructions for "OK or Close"; click the appropriate button on your screen.

			?
lies   General			
Security n	ules for communicating with	other computers	
33		and a support	
	N		
P Casuritu Pulas	A		
P Security Rules:	L Thu Anim	Antonio	T
P Security Rules:	Filter Action	Authentication	Tu

#### Figure B-2: Rules Tab

Authentication Methods	Tunnel Setting Connection Type
IP Filter List	Filter Action
The selected IF secured with th	P filter list specifies which network traffic will be is rule.
The selected IF secured with th	P filter list specifies which network traffic will be is rule.           Description
The selected IF secured with th Filter Lists:	P filter fist specifies which network traffic will be is rule. Description Matches all ICMP packets betw

#### Figure B-3: IP Filter List Tab

- The *Filters Properties* screen will appear, as shown in Figure C-5. Select the Addressing tab. In the *Source address* field, select My IP Address. In the *Destination address* field, select A specific IP Subnet, and fill in the IP Address: 192.168.1.0 and Subnet mask: 255.255.255.0. (These are the Router's default settings. If you have changed these settings, enter your new values.)
- 4. If you want to enter a description for your filter, click the Description tab and enter the description there.
- 5. Click the **OK** button. Then, click the **OK** or **Close** button on the *IP Filter List* window.

Filter List 2: Router ->win

6. The *New Rule Properties* screen will appear, as shown in Figure C-6. Select the **IP Filter List** tab, and make sure that **win -> Router** is highlighted. Then, click the **Add** button.



#### Figure B-4: IP Filter LIst

ource address:		_			2253	
My IP Address				1	•	
estination address:						
		-		1	•	
A specific IP Subnet						
A specific IP Subnet IP Address:	192		168	1		0

#### Figure B-5: Filters Properties

IP Filter List	Filter Action
The selected IP filk secured with this ru	er list specifies which network traffic will b le.
Name	Description
Name O All ICMP Traffic	Matches all ICMP packets betw

#### Figure B-6: New Rule Properties

- 7. The *IP Filter List* screen should appear, as shown in Figure C-7. Enter an appropriate name, such as Router->win for the filter list, and de-select the **Use Add Wizard** check box. Click the **Add** button.
- The *Filters Properties* screen will appear, as shown in Figure C-8. Select the Addressing tab. In the *Source address* field, select A specific IP Subnet, and enter the IP Address: 192.168.1.0 and Subnet mask: 255.255.255.0. (Enter your new values if you have changed the default settings.) In the Destination address field, select My IP Address.
- 9. If you want to enter a description for your filter, click the *Description* tab and enter the description there.
- 10. Click the **OK** or **Close** button and the *New Rule Properties* screen should appear with the IP Filer List tab selected, as shown in Figure C-9. There should now be a listing for "Router -> win" and "win -> Router". Click the **OK** (for WinXP) or **Close** (for Win2000) button on the *IP Filter List* window.



Figure B-7: IP Filter List

IP Address: 192 . 168 . 1 . 0 Subnet mask: 255 . 255 . 255 . 0 stination address:	specific IP Subnet		<u> </u>	
Subnet mask: 255 , 255 , 255 , 0	IP Address:	192 . 168	. 1 .	0
stination address:	Subnet mask:	255 . 255	. 255 .	0
y IP Address	ly IP Address		*	
y IF Address	IV IF Address			

#### Figure B-8: Filters Properties

Authentication Methods	Tunnel Setting	Connection Type
IP Filter List		Filter Action
The selected IF	filter list specifies which	h network traffic will b
P Filter Lists:	s ruie.	
P Filter Lists: Name	Description	
P Filter Lists: Name O All ICMP Traffic	Description Matches all IC	MP packets betw
P Filter Lists: Name O All ICMP Traffic O All IP Traffic	Description Matches all IC Matches all IF	MP packets betw
P Filter Lists: Name O All ICMP Traffic O All IP Traffic O router > win	Description Matches all IC Matches all IF	CMP packets betw P packets from this

Figure B-9: New Rule Properties

#### Step 3: Configure Individual Tunnel Rules

Tunnel 1: win->Router

- 1. From the *IP Filter List* tab, shown in Figure C-10, click the filter list win->Router.
- 2. Click the Filter Action tab (as in Figure C-11), and click the filter action Require Security radio button. Then, click the Edit button.
- 3. From the *Security Methods* tab, shown in Figure C-12, verify that the **Negotiate security** option is enabled, and deselect the **Accept unsecured communication**, but always respond using IPSec check box. Select **Session key Perfect Forward Secrecy**, and click the **OK** button.

Rule Properties	
Authentication Methods	Tunnel Setting Connection Ty
IP Filter List	Filter Action
	chilter het engestige which natwork trathe will
Filter Lists:	is rule.
'Filter Lists:	Description
P Filter Lists: Name	Description Matches all ICMP packets betw.
P Filter Lists: Name O All ICMP Traffic O All IP Traffic	Description Matches all ICMP packets betw Matches all IP packets from this .
P Filter Lists: Name O All ICMP Traffic O All IP Traffic O router>win	Description Matches all ICMP packets betw

#### Figure B-10: IP Filter List Tab

Authentication Methods	Tunnel Setting	Connection Typ
IP Filter List	1	Filter Action
The selected filter a	ction specifies whe	ther this rule negotia
for secure network t	raffic, and how it wi	Il secure the traffic.
iter Actions:	raffic, and how it wi	Il secure the traffic.
itter Actions:	Description	Il secure the traffic.
ilter Actions: Name O Permit	Description	Il secure the traffic. red IP packets to
iter Actions: Name O Permit O Request Security (Optional)	Description Permit unsecu Accepts unser	Il secure the traffic. red IP packets to cured communicat.

#### Figure B-11: Filter Acton Tab

curity Met	hods General			
Permit				
Block				
Negotia	ate security:			
ecurity M	ethod preference	order:		
Туре	AH Integrity	ESP Confidential	ES	Add
Custom	<none></none>	3DES	SH	Charles and
Custom	<none></none>	3DES	ME	Edit
Custom	<none></none>	DES	SH	
Custom	<none></none>	DES	ML	Hemove
				Move up
•			•	Move down
Accept	unsecured comr	nunication, but always	respond	using IPSec
		i i i i i i i		

Figure B-12: Security Methods Tab

- 4. Select the Authentication Methods tab, shown in Figure C-13, and click the Edit button.
- 5. Change the authentication method to **Use this string to protect the key exchange (preshared key)**, as shown in Figure C-14, and enter the preshared key string, such as XYZ12345. Click the **OK** button.
- 6. This new Preshared key will be displayed in Figure C-15. Click the **Apply** button to continue, if it appears on your screen, otherwise proceed to the next step.



#### Figure B-13: Authentication Methods

Edit Authen	tication Method Properties	? ×
Authenticat	ion Method	
22	The authentication method specifies how trust is e between the computers.	established
C Windo	ws 2000 default (Kerberos V5 protocol) certificate from this certificate authority (CA):	
		Browse
Use the second secon	is string to protect the key exchange (preshared key):	
XYZ	12345	*

#### Figure B-14: Preshared Key

w Rule Properties		?
IP Filter List		Filter Action
Authentication Methods	Tunnel Setting	Connection Type
Authentication Method p	stication method specifies h e computers. Offer and acc ion methods when negotiat mputer. reference order:	ow trust is established ept these ing security with
Method	Details	Add
Preshared Key	XYZ12345	
		<u>E</u> dit

Figure B-15: New Preshared Key

- 7. Select the **Tunnel Setting** tab, shown in Figure C-16, and click **The tunnel endpoint is specified by this IP Address** radio button. Then, enter the Router's WAN IP Address.
- 8. Select the **Connection Type** tab, as shown in Figure C-17, and click **All network connections**. Then, click the **OK** or **Close** button to finish this rule.

Tunnel 2: Router->win

9. In the new policy's properties screen, shown in Figure C-18, make sure that "win -> Router" is selected and deselect the **Use Add Wizard** check box. Then, click the **Add** button to create the second IP filter.

IP Filter List	Filter Action	
Authentication Methods	Tunnel Setting Connectio	on Type
The tunnel end	lpoint is the tunneling computer closest	t to the
List. It takes two	ation, as specified by the associated IF o rules to describe an IPSec Tunnel. y an IPSec tunnel.	P Filter

Figure B-16: Tunnel Setting Tab

dit Rule Properties		<u>? ×</u>
IP Filter List		Filter Action
Authentication Methods	Tunnel Setting	Connection Type
This rule only ap the selected typ	oplies to network traffic e.	over connections of
All network connections		
C Local area network (LAN)		
C Remote access		

#### Figure B-17: Connection Type Tab

couter properties			3
ules General			
8		other computers	
P Security Rules:	ules for communicating with		
P Security Rules:	lies for communicating with	Authentication	Tu
P Security Rules:	Filter Action	Authentication	Tu 14

Figure B-18: Properties Screen

10. Go to the **IP Filter List** tab, and click the filter list **Router->win**, as shown in Figure C-19.

- 11. Click the Filter Action tab, and select the filter action Require Security, as shown in Figure C-20. Then, click the Edit button. From the *Security Methods* tab, shown previously in Figure C-12, verify that the Negotiate security option is enabled, and deselect the Accept unsecured communication, but always respond using IPSec check box. Select Session key Perfect Forward Secrecy, and click the OK button.
- 12. Click the **Authentication Methods** tab, and verify that the authentication method **Kerberos** is selected, as shown in Figure C-21. Then, click the **Edit** button.



#### Figure B-19: IP Filter List Tab

Authentication Methods	Tunnel Setting Connection Typ
IP Filter List	Filter Action
The selected hiter	action specifies whether this rule negotiat
ilter Actions:	traffic, and how it will secure the traffic.
ilter Actions:	c traffic, and how it will secure the traffic.
ilter Actions: Name O Permit	traffic, and how it will secure the traffic. Description Permit unsecured IP packets to
ilter Actions: Name O Permit O Request Security (Optional	traffic, and how it will secure the traffic.  Description  Permit unsecured IP packets to Accepts unsecured communicat

#### Figure B-20: Filter Action Tab

	IP Filter List		Filter Action
Authentic	ation Methods	Tunnel Setting	Connection Type
0	The aumenticat	son method specifies n	ow trust is established
uthenticat	authentication n another comput	nethods when negotiati er. ence order:	ept these ng security with
uthenticat Method	authentication r another comput	mputers: Orrer and acc nethods when negotiati er. ence order: Details	Add

Figure B-21: Authentication Methods Tab

- 13. Change the authentication method to **Use this string to protect the key exchange (preshared key)**, and enter the preshared key string, such as XYZ12345, as shown in Figure C-22. (This is a sample key string. Yours should be a key that is unique but easy to remember.) Then click the **OK** button.
- 14. This new Preshared key will be displayed in Figure C-23. Click the **Apply** button to continue, if it appears on your screen, otherwise proceed to the next step.
- 15. Click the **Tunnel Setting** tab, shown in Figure C-24, click the radio button for **The tunnel endpoint is specified by this IP Address**, and enter the Windows 2000/XP computer's IP Address.



#### Figure B-22: Preshared Key

<b>Rule Properti</b>	es		
IP Filter List		Filter Action	
Authentication I	Methods	Tunnel Setting	Connection Type
The bet aut	authenticat ween the co hentication n other comput	ion method specifies ho mputers. Offer and acco nethods when negotiati er.	w trust is established ept these ng security with
uthentication M	ethod prefer	ence order:	
Authentication <u>M</u> Method	ethod prefer	ence order: Details	Add
Authentication <u>M</u> Method Preshared Key	ethod prefer	ence order: Details XYZ12345	Add
Authentication <u>M</u> Method Preshared Key	ethod prefer	ence order: Details XYZ12345	Add Edit

#### Figure B-23: New Preshared Key



#### Figure B-24: Tunnel Setting Tab

16. Click the **Connection Type** tab, shown in Figure C-25, and select **All network connections**. Then click the **OK** or **Close** button to finish.

17. From the *Rules* tab, shown in Figure C-26, click the **OK** or **Close** button to return to the secool screen.

Step 4: Assign New IPSec Policy

In the IP Security Policies on *Local Computer* window, shown in Figure C-27, right-click the policy named *to\_Router*, and click **Assign**. A green arrow appears in the folder icon.



#### to\_Router Properties ? × Rules General Security rules for communicating with other computers IP Security Rules: IP Filter List Filter Action Authentication. . Tu win->router **Require Security** Preshared Key 14 router->win Require Security Preshared Key 14 C (Dynamic) **Default Response** Nc Kerberos





Figure B-27: Local Computer

#### Step 5: Create a Tunnel Through the Web-Based Utility

- 1. Open your web browser, and enter 192.168.1.1 in the Address field. Press the Enter key.
- 2. When the User name and Password field appears, enter the default user name and password **admin**. Press the **Enter** key.
- 3. From the Setup tab, click the VPN tab.
- 4. From the *VPN* tab, shown in Figure C-28, select the tunnel you wish to create in the *Select Tunnel Entry* dropdown box. Then click **Enabled**. Enter the name of the tunnel in the *Tunnel Name* field. This is to allow you to identify multiple tunnels and does not have to match the name used at the other end of the tunnel.
- 5. Enter the IP Address and Subnet Mask of the local VPN Router in the *Local Secure Group* fields. To allow access to the entire IP subnet, enter 0 for the last set of IP Addresses. (e.g. 192.168.1.0).
- 6. Enter the IP Address and Subnet Mask of the VPN device at the other end of the tunnel (the remote VPN Router or device with which you wish to communicate) in the *Remote Security Router* fields.
- Select from two different types of encryption: DES or 3DES (3DES is recommended because it is more secure). You may choose either of these, but it must be the same type of encryption that is being used by the VPN device at the other end of the tunnel. Or, you may choose not to encrypt by selecting Disable.
- 8. Select from two types of authentication: **MD5** and **SHA** (SHA is recommended because it is more secure). As with encryption, either of these may be selected, provided that the VPN device at the other end of the tunnel is using the same type of authentication. Or, both ends of the tunnel may choose to **Disable** authentication.
- 9. Select the Key Management. Select Auto (IKE) and enter a series of numbers or letters in the *Pre-shared Key* field. Check the box next to **PFS** (Perfect Forward Secrecy) to ensure that the initial key exchange and IKE proposals are secure. You may use any combination of up to 24 numbers or letters in this field. No special characters or spaces are allowed. In the *Key Lifetime* field, you may optionally select to have the key expire at the end of a time period of your choosing. Enter the number of seconds you'd like the key to be useful, or leave it blank for the key to last indefinitely.

10. Click the Save Settings button to save these changes.

#### Your tunnel should now be established.

INKSYS					
		ADSL Gateway WAGS			
Security	Setup Security Firewal VPN	Access Applications Restrictions & Gaming Administration	m Status		
VPN Passthrough					
	IPSec Pass-Through PPTP Pass-Through	Enabled C Disabled     Enabled C Disabled			
IPSec VPN Tunnel	Select Tunnel Entry:	Tunnel 1 () 💌 Delete Summary			
	IPSec VPN Tunnel: Tunnel Name:	C Enabled C Disabled			
Local Secure Group:	iP: Masik:	Subnet 0 .0 .0 .0 0 .0 .0 .0			
Remote Secure Group:	IP: Masi:	Subnet 0 .0 .0 .0 255 .255 .0			
note Security Gateway:	IP Address:	IP Addr. •			
	Encryption: Authentication:	DES X MD5 X			
Key Management	PPS: Pre-shared Key: Key Lifetime:	Auto. (IKE) C Enabled (0x) 3600 Sec.			
Status	Disconnected				
	Connect	View Logs Advanced Settings		Cisco System	
		Save Settings Cancel Changes		albalb	

Figure B-28: VPN Tab

Appendix B: Configuring IPSec between a Windows 2000 or XP Computer and the Gateway How to Establish a Secure IPSec Tunnel

# Appendix C: Finding the MAC Address and IP Address for Your Ethernet Adapter

This section describes how to find the MAC address for your computer's Ethernet adapter so you can use the MAC filtering feature of the Gateway. You can also find the IP address of your computer's Ethernet adapter. This IP address is used for the Gateway's filtering, forwarding, and/or DMZ features. Follow the steps in this appendix to find the adapter's MAC or IP address in Windows 98, Me, 2000, or XP.

### Windows 98 or Me Instructions

- 1. Click Start and Run. In the Open field, enter winipcfg. Then press the Enter key or the OK button.
- 2. When the *IP Configuration* screen appears, select the Ethernet adapter you have connected to the Gateway via a CAT 5 Ethernet network cable. See Figure D-1.
- 3. Write down the Adapter Address as shown on your computer screen (see Figure D-2). This is the MAC address for your Ethernet adapter and is shown in hexadecimal as a series of numbers and letters.

The MAC address/Adapter Address is what you will use for MAC filtering. The example in Figure D-2 shows the Ethernet adapters's MAC address as 00-00-00-00-00-00. Your computer will show something different.

The example in Figure D-2 shows the Ethernet adapter's IP address as 192.168.1.100. Your computer may show something different.



Note: The MAC address is also called the Adapter Address.



#### Figure C-1: IP Configuration Screen

Adapter Address 00-00-00-00 IP Address 192 168.1.100 Subnet Mask 255.255.255.0 Default Gateway 192.168.1.1		Linksys LNE100TX Fast Ethern
IP Address 192.168.1.100 Subnet Mask 255.255.255.0 Default Gateway 192.168.1.1	Adapter Address	00-00-00-00-00
Subnet Mask         255.255.255.0           Default Gateway         192.168.1.1	IP Address	192.168.1.100
Default Gateway 192.168.1.1	Subnet Mask	255.255.255.0
	Default Gateway	192.168.1.1

Figure C-2: MAC Address/Adapter Address

## Windows 2000 or XP Instructions

1. Click Start and Run. In the *Open* field, enter cmd. Press the Enter key or click the OK button.



- Note: The MAC address is also called the Physical Address.
- 2. At the command prompt, enter ipconfig /all. Then press the Enter key.
- 3. Write down the Physical Address as shown on your computer screen (Figure D-3); it is the MAC address for your Ethernet adapter. This appears as a series of numbers and letters.

The MAC address/Physical Address is what you will use for MAC filtering. The example in Figure D-3 shows the Ethernet adapters's MAC address as 00-00-00-00-00-00. Your computer will show something different.

The example in Figure E-3 shows the Ethernet adapter's IP address as 192.168.1.100. Your computer may show something different.

C:\>ipconfig /all
lindows 2000 IP Configuration
Host Name Prinary DNS Suffix : Hybrid Node Type . Hybrid I Prouting Enabled : No UINS Prony Enabled : No
Ethernet adapter Local Area Connection:
Connection-specific DNS Suffix .: Description Linksys LNE100TX(v5) Fast Ethernet A
Tapter Physical Address. : 109 00-00-00 MCF Enblad. : Yes IP Address. : 122.168.1.100 Subnet Mask. : 255.255.255.255.0 Default Gateway. : 122.168.1.1 DHCP Servers : 122.168.1.1
Primary WINS Server : 192.168.1.1 Secondary UINS Server Lease Obtained : Monday, February 11, 2002 2:31:47 PM
Lease Expires Tuesday, February 12, 2002 2:31:47 P
▼

Figure C-3: MAC Address/Physical Address

# **Appendix D: Upgrading Firmware**

The ADSL Gateway allows you to upgrade firmware for the LAN (network) side of the Gateway through the Web-Utility's Firmware Upgrade tab from the Administration tab. Follow these instructions:.

#### **Upgrade from LAN**

To upgrade the Gateway's firmware from the LAN:

- 1. Click the **Browse** button to find the firmware upgrade file that you downloaded from the Linksys website and then extracted.
- 2. Double-click the firmware file you downloaded and extracted. Click the **Upgrade** button, and follow the instructions there.



Figure D-1: Upgrade Firmware

# **Appendix E: Glossary**

**802.11a** - An IEEE wireless networking standard that specifies a maximum data transfer rate of 54Mbps and an operating frequency of 5GHz.

**802.11b** - An IEEE wireless networking standard that specifies a maximum data transfer rate of 11Mbps and an operating frequency of 2.4GHz.

**802.11g** - An IEEE wireless networking standard that specifies a maximum data transfer rate of 54Mbps, an operating frequency of 2.4GHz, and backward compatibility with 802.11b devices.

Access Point - Device that allows wireless-equipped computers and other devices to communicate with a wired network. Also used to expand the range of a wireless network.

Adapter - This is a device that adds network functionality to your computer.

Ad-hoc - A group of wireless devices communicating directly with each other (peer-to-peer) without the use of an access point.

**Backbone** - The part of a network that connects most of the systems and networks together, and handles the most data.

Bandwidth - The transmission capacity of a given device or network.

**Beacon Interval** - The frequency interval of the beacon, which is a packet broadcast by a Gateway to synchronize a wireless network.

Bit - A binary digit.

Boot - To start a device and cause it to start executing instructions.

**Bridge** - A device that connects two different kinds of local networks, such as a wireless network to a wired Ethernet network.

Broadband - An always-on, fast Internet connection.

**Browser** - A browser is an application program that provides a way to look at and interact with all the information on the World Wide Web.

**Buffer** - A block of memory that temporarily holds data to be worked on later when a device is currently too busy to accept the data.

**Cable Modem** - A device that connects a computer to the cable television network, which in turn connects to the Internet.

**CSMA/CA** (Carrier Sense Multiple Access/Collision Avoidance) - A method of data transfer that is used to prevent data loss in a network.

CTS (Clear To Send) - A signal sent by a device to indicate that it is ready to receive data.

Daisy Chain - A method used to connect devices in a series, one after the other.

**Database** - A collection of data that is organized so that its contents can easily be accessed, managed, and updated.

**DDNS** (Dynamic Domain Name System) - The capability of having a website, FTP, or e-mail server-with a dynamic IP address-use a fixed domain name.

Default Gateway - A device that forwards Internet traffic from your local area network.

**DHCP** (Dynamic Host Configuration Protocol) - A protocol that lets one device on a local network, known as a DHCP server, assign temporary IP addresses to the other network devices, typically computers.

**DMZ** (Demilitarized Zone) - Removes the Gateway's firewall protection from one computer, allowing it to be "seen" from the Internet.

**DNS** (Domain Name Server) - The IP address of your ISP's server, which translates the names of websites into IP addresses.

Domain - A specific name for a network of computers.

**Download** - To receive a file transmitted over a network.

DSL (Digital Subscriber Line) - An always-on broadband connection over traditional phone lines.

**DSSS** (Direct-Sequence Spread-Spectrum) - A type of radio transmission technology that includes a redundant bit pattern to lessen the probability of data lost during transmission. Used in 802.11b networking.

**DTIM** (Delivery Traffic Indication Message) - A message included in data packets that can increase wireless efficiency.

Dynamic IP Address - A temporary IP address assigned by a DHCP server.

Encryption - Encoding data to prevent it from being read by unauthorized people.

**Ethernet** - An IEEE standard network protocol that specifies how data is placed on and retrieved from a common transmission medium.

Finger - A program that tells you the name associated with an e-mail address.

Firewall - Security measures that protect the resources of a local network from intruders.

**Firmware** - 1. In network devices, the programming that runs the device. 2. Programming loaded into read-only memory (ROM) or programmable read-only memory (PROM) that cannot be altered by end-users.

**Fragmentation** - Breaking a packet into smaller units when transmitting over a network medium that cannot support the original size of the packet.

FTP (File Transfer Protocol) - A standard protocol for sending files between computers over a TCP/IP network and the Internet.

Full Duplex - The ability of a networking device to receive and transmit data simultaneously.

Gateway - A system that interconnects networks.

Half Duplex - Data transmission that can occur in two directions over a single line, but only one direction at a time.

Hardware - The physical aspect of computers, telecommunications, and other information technology devices.

**HTTP** (HyperText Transport Protocol) - The communications protocol used to connect to servers on the World Wide Web.

**IEEE** (The Institute of Electrical and Electronics Engineers) - An independent institute that develops networking standards.

Infrastructure - Currently installed computing and networking equipment.

**Infrastructure Mode** - Configuration in which a wireless network is bridged to a wired network via an access point.

IP (Internet Protocol) - A protocol used to send data over a network.

IP Address - The address used to identify a computer or device on a network.

Appendix E: Glossary
IPCONFIG - A Windows 2000 and XP utility that displays the IP address for a particular networking device.

IPSec (Internet Protocol Security) - A VPN protocol used to implement secure exchange of packets at the IP layer.

ISM band - Radio band used in wireless networking transmissions.

ISP (Internet Service Provider) - A company that provides access to the Internet.

LAN (Local Area Network) - The computers and networking products that make up the network in your home or office.

MAC (Media Access Control) Address - The unique address that a manufacturer assigns to each networking device.

Mbps (Megabits Per Second) - One million bits per second; a unit of measurement for data transmission.

Multicasting - Sending data to a group of destinations at once.

**NAT** (Network Address Translation) - NAT technology translates IP addresses of a local area network to a different IP address for the Internet.

**Network** - A series of computers or devices connected for the purpose of data sharing, storage, and/or transmission between users.

NNTP (Network News Transfer Protocol) - The protocol used to connect to Usenet groups on the Internet.

Node - A network junction or connection point, typically a computer or work station.

**OFDM** (Orthogonal Frequency Division Multiplexing) - A type of modulation technology that separates the data stream into a number of lower-speed data streams, which are then transmitted in parallel. Used in 802.11a, 802.11g, and powerline networking.

Packet - A unit of data sent over a network.

**Passphrase** - Used much like a password, a passphrase simplifies the WEP encryption process by automatically generating the WEP encryption keys for Linksys products.

Ping (Packet INternet Groper) - An Internet utility used to determine whether a particular IP address is online.

POP3 (Post Office Protocol 3) - A standard protocol used to retrieve e-mail stored on a mail server.

**Port** - 1. The connection point on a computer or networking device used for plugging in a cable or an adapter. 2. The virtual connection point through which a computer uses a specific application on a server.

Appendix E: Glossary

**PPPoE** (Point to Point Protocol over Ethernet) - A type of broadband connection that provides authentication (username and password) in addition to data transport.

**PPTP** (Point-to-Point Tunneling Protocol) - A VPN protocol that allows the Point to Point Protocol (PPP) to be tunneled through an IP network. This protocol is also used as a type of broadband connection in Europe.

Preamble - Part of the wireless signal that synchronizes network traffic.

RJ-45 (Registered Jack-45) - An Ethernet connector that holds up to eight wires.

**Roaming** - The ability to take a wireless device from one access point's range to another without losing the connection.

Router - A networking device that connects multiple networks together, such as a local network and the Internet.

**RTS** (Request To Send) - A packet sent when a computer has data to transmit. The computer will wait for a CTS (Clear To Send) message before sending data.

Server - Any computer whose function in a network is to provide user access to files, printing, communications, and other services.

SMTP (Simple Mail Transfer Protocol) - The standard e-mail protocol on the Internet.

SNMP (Simple Network Management Protocol) - A widely used network monitoring and control protocol.

**Software** - Instructions for the computer. A series of instructions that performs a particular task is called a "program".

Spread Spectrum - Wideband radio frequency technique used for more reliable and secure data transmission.

SSID (Service Set IDentifier) - Your wireless network's name.

Static IP Address - A fixed address assigned to a computer or device that is connected to a network.

Static Routing - Forwarding data in a network via a fixed path.

Subnet Mask - An address code that determines the size of the network.

**Switch** - 1. Device that is the central point of connection for computers and other devices in a network, so data can be shared at full transmission speeds. 2. A device for making, breaking, or changing the connections in an electrical circuit.

**TCP/IP** (Transmission Control Protocol/Internet Protocol) - A network protocol for transmitting data that requires acknowledgement from the recipient of data sent.

Telnet - A user command and TCP/IP protocol used for accessing remote computers.

**TFTP** (Trivial File Transfer Protocol) - A version of the TCP/IP FTP protocol that uses UDP and has no directory or password capability.

Throughput - The amount of data moved successfully from one node to another in a given time period.

**Topology** - The physical layout of a network.

TX Rate - Transmission Rate.

**UDP** (User Datagram Protocol) - A network protocol for transmitting data that does not require acknowledgement from the recipient of the data that is sent.

Upgrade - To replace existing software or firmware with a newer version.

**Upload** - To transmit a file over a network.

URL (Uniform Resource Locator) - The address of a file located on the Internet.

**VPN** (Virtual Private Network) - A security measure to protect data as it leaves one network and goes to another over the Internet.

WAN (Wide Area Network) - The Internet.

**WEP** (Wired Equivalent Privacy) - A method of encrypting data transmitted on a wireless network for greater security.

WINIPCFG - A Windows 98 and Millennium utility that displays the IP address for a particular networking device.

WLAN (Wireless Local Area Network) - A group of computers and associated devices that communicate with each other wirelessly.

### **Appendix F: Specifications**

Standards IEEE 802.11g, IEEE 802.11b, IEEE 802.3u, IEEE 802.3, G.992.1 (G.dmt), G.992.2 (G.lite), ITU G.992.3, ITU G.992.5, ANSI T1.413i2

- Ports Power, LINE (ADSL), Ethernet (1-4)
- Buttons One Reset Button, One On/Off Switch
- Cabling Type UTP CAT 5 or better, Phone Cable (POTS)
- LEDs Power, Ethernet (1-4), DSL, Internet

WEP Key Bits	64, 128
Dimensions	186 mm x 48 mm x 188 mm
Unit Weight	0.48 kg
Power	External, 12V DC, 1A
Certifications	FCC Part 15B Class B, FCC Part 15C Class B, FCC Part 68, UL 1950, CSA, CE
Operating Temp.	0°C to 40°C
Storage Temp.	-20°C to 70°C
Operating Humidity	10% to 85% Non-Condensing
Storage Humidity	5% to 90% Non-Condensing

## **Appendix G: Regulatory Information**

#### FCC STATEMENT

This product has been tested and complies with the specifications for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used according to the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which is found by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment or devices
- · Connect the equipment to an outlet other than the receiver's
- Consult a dealer or an experienced radio/TV technician for assistance

#### INDUSTRY CANADA (CANADA)

This Class B digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

#### EC DECLARATION OF CONFORMITY (EUROPE)

In compliance with the EMC Directive 89/336/EEC, Low Voltage Directive 73/23/EEC, and Amendment Directive 93/68/EEC, this product meets the requirements of the following standards:

- EN55022 Emission
- EN55024 Immunity

## **Appendix H: Warranty Information**

Linksys warrants to You that, for a period of two years (the "Warranty Period"), your Linksys Product will be substantially free of defects in materials and workmanship under normal use. Your exclusive remedy and Linksys' entire liability under this warranty will be for Linksys at its option to repair or replace the Product or refund Your purchase price less any rebates. This limited warranty extends only to the original purchaser.

If the Product proves defective during the Warranty Period call Linksys Technical Support in order to obtain a Return Authorization Number, if applicable. BE SURE TO HAVE YOUR PROOF OF PURCHASE ON HAND WHEN CALLING. If You are requested to return the Product, mark the Return Authorization Number clearly on the outside of the package and include a copy of your original proof of purchase. RETURN REQUESTS CANNOT BE PROCESSED WITHOUT PROOF OF PURCHASE. You are responsible for shipping defective Products to Linksys. Linksys pays for UPS Ground shipping from Linksys back to You only. Customers located outside of the United States of America and Canada are responsible for all shipping and handling charges.

ALL IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED TO THE DURATION OF THE WARRANTY PERIOD. ALL OTHER EXPRESS OR IMPLIED CONDITIONS, REPRESENTATIONS AND WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF NON-INFRINGEMENT, ARE DISCLAIMED. Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to You. This warranty gives You specific legal rights, and You may also have other rights which vary by jurisdiction.

This warranty does not apply if the Product (a) has been altered, except by Linksys, (b) has not been installed, operated, repaired, or maintained in accordance with instructions supplied by Linksys, or (c) has been subjected to abnormal physical or electrical stress, misuse, negligence, or accident. In addition, due to the continual development of new techniques for intruding upon and attacking networks, Linksys does not warrant that the Product will be free of vulnerability to intrusion or attack.

TO THE EXTENT NOT PROHIBITED BY LAW, IN NO EVENT WILL LINKSYS BE LIABLE FOR ANY LOST DATA, REVENUE OR PROFIT, OR FOR SPECIAL, INDIRECT, CONSEQUENTIAL, INCIDENTAL OR PUNITIVE DAMAGES, REGARDLESS OF THE THEORY OF LIABILITY (INCLUDING NEGLIGENCE), ARISING OUT OF OR RELATED TO THE USE OF OR INABILITY TO USE THE PRODUCT (INCLUDING ANY SOFTWARE), EVEN IF LINKSYS HAS BEEN ADVISED OF THE PRODUCT. The foregoing limitations will apply even if any warranty or remedy provided under this Agreement fails of its essential purpose. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to You.

#### This Warranty is valid and may be processed only in the country of purchase.

Please direct all inquiries to: Linksys, P.O. Box 18558, Irvine, CA 92623.

# **Appendix I: Contact Information**

Need to contact Linksys?

Visit us online for information on the latest products and updates to your existing products at: http://www.linksys.com/international

If you experience problems with any Linksys product, you can e-mail us at:

In Europe	E-mail Address
Austria	support.at@linksys.com
Belgium	support.be@linksys.com
Denmark	support.dk@linksys.com
France	support.fr@linksys.com
Germany	support.de@linksys.com
Italy	support.it@linksys.com
Netherlands	support.nl@linksys.com
Norway	support.no@linksys.com
Portugal	support.pt@linksys.com
Spain	support.es@linksys.com
Sweden	support.se@linksys.com
Switzerland	support.ch@linksys.com
United Kingdom & Ireland	support.uk@linksys.com

Outside of Europe	E-mail Address
Latin America	support.la@linksys.com
U.S. and Canada	support@linksys.com