

Swisscom (Schweiz) AG

Contact Center
CH-3050 Bern

www.swisscom.ch

SAP 10043747 07/2012 TDM

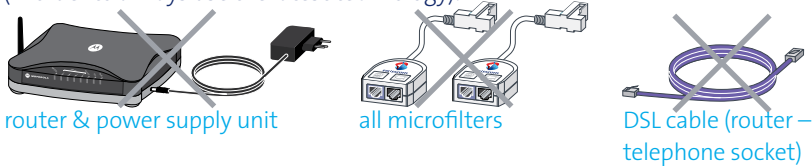
Router und Internet einrichten	S. 2
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Centro grande

Preparation

1. **Important!** Your Internet-connection will be activated at the chosen specific date that has been communicated to you. You will also receive a text message (SMS) informing you that your connection is ready: you can then start with your installation.

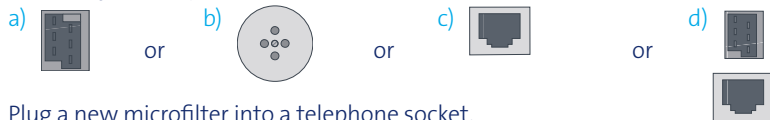
2. **Important!** Remove the devices and cables you have been using up until now (in order to always use the latest technology):



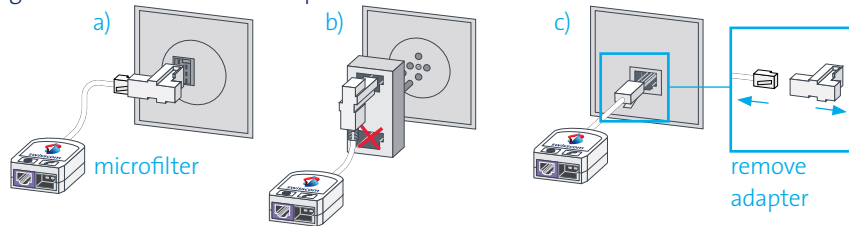
Simple disposal: you can send your old devices and cables back to Swisscom by post, at no cost or bring it to the nearest Swisscom Shop. To do so, please use the return sticker enclosed with the delivery notice.

3. Unplug **all telephone and fax devices**.

4. What do your telephone sockets look like?



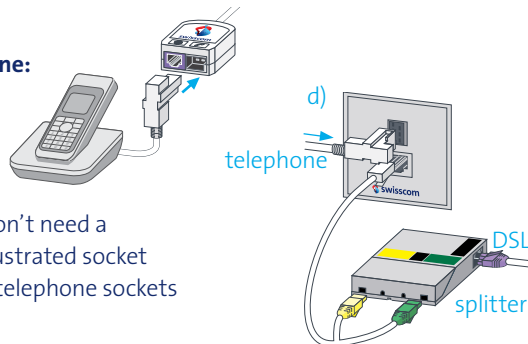
4.1 Plug a new microfilter into a telephone socket.



Important! a) b) c) For every telephone socket you wish to use in your home you must plug in a new microfilter. You can purchase additional microfilters and adapters in your Swisscom Shop.

4.2 **For customers with a wireline phone:**

plug your wireline phone device into the microfilter.



Exception! d) For this socket you don't need a microfilter. Your splitter and the illustrated socket have the same function for all the telephone sockets in your home.

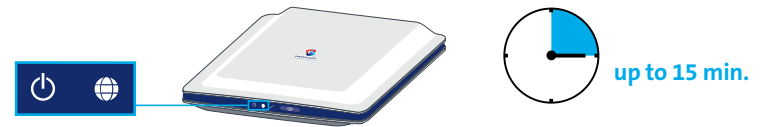
Router setup

5. Connect your new router as shown in the **overview illustration (p. 12–13)** with:

- 5.1 DSL cable Connect your router to the microfilter.
- 5.2 Ethernet cable Connect your router to a computer.
- 5.3 Power supply unit Connect your router to the electrical socket.

6. Switch your router on. The «power» light  goes on.

7. Please wait until the following router lights are on and white.



Activate your Internet

8. Restart your computer.

9. Before you can start surfing the net, you need to register.

Start your browser: Internet Explorer , Firefox , Safari  etc. The DSL registration page will automatically appear in your browser window (www.swisscom.ch).

Please fill in all the required information step by step.

10. You have now successfully configured your Internet.

Note: If you have Swisscom TV, please also restart your TV-Box (switch on the back of your TV-Box if available, else unplug power cable).

WLAN setup


Please follow the enclosed instructions to connect your computer to your WLAN network.





«Did you know? Your router has WPS!
For more information, please go to www.swisscom.ch/wps.»





Störungsbehebung

Router nicht bereit

-  (Power leuchtet nicht)
 - > Stromkabel richtig angeschlossen?
 - > Router eingeschaltet?

-  (blinkt weiss oder rot)
 - > Kein Fehler, bitte 15 Minuten warten, bis  (Internet) weiss ist. Router solange nicht ausschalten!

Internet funktioniert nicht

-  (leuchtet rot)
 - > Neues DSL-Kabel (violette Stecker) und neue Mikrofilter richtig eingesteckt?
 - > SMS erhalten (siehe S. 3 Nr. 1)?
 - > Router rücksetzen: Reset-Knopf  während 15 Sekunden drücken. Warten bis   weiss leuchten.

WLAN leuchtet nicht

- > Drücken Sie auf die Taste .

Weitere Hilfe

- > Internet: www.swisscom.ch/hilfe
- > Gratisnummer: 0800 800 800


WLAN Zugangsdaten



- > Ihren WLAN Namen (SSID) und Ihr Passwort finden Sie im Kundencenter: www.swisscom.ch/kundencenter unter «Internet-Zugangsdaten».







Dépannage

Le routeur n'est pas prêt

-  (Power ne s'allume pas)
 - > La prise est-elle branchée correctement?
 - > Le routeur est-il allumé?

-  (clignote en blanc ou rouge)
 - > Pas d'erreur, prière d'attendre 15 min. jusqu'à ce que  (Internet) devient blanc et n'éteignez pas le routeur!

L'Internet ne fonctionne pas

-  (voyant rouge allumé)
 - > Le nouveau câble DSL (violet) et nouveau microfiltre sont-ils branchés correctement?
 - > Avez-vous reçu le SMS (voir p. 5 no 1)?
 - > Réinitialiser le routeur: appuyez le bouton Reset  pendant 15 secondes. Attendez jusqu'à ce que   s'allument en blanc.

WLAN pas allumé

- > Appuyez sur la touche .

Aide supplémentaire

- > Internet: www.swisscom.ch/aide
- > Numéro gratuit: 0800 800 800


Données d'accès WLAN



- > Votre nom WLAN (SSID) et votre mot de passe se trouvent dans votre espace clients: www.swisscom.ch/espaceclients sous «Données d'accès Internet».







Risoluzione dei guasti

Router non pronto

-  (Power non si illumina)
 - > Cavo della corrente collegato correttamente?
 - > Il router è acceso?

-  (lampeggia in bianco o rosso)
 - > Nessun errore, attendere 15 minuti finché  (Internet) si illumina di bianco. Non attivare il router per questo periodo!

Internet non funziona

-  (si illumina di rosso)
 - > Nuovo cavo DSL (bianco con prese violette) e i nuovi microfiltri inseriti correttamente?
 - > Ricevuto SMS (vedere p. 7 n. 1)?
 - > Resettare il router: premere il tasto Reset  per 15 secondi. Attendere fino a quando   diventano bianche.

WLAN non s'illumina

- > Premere il tasto .

Aiuto supplementare


- > Internet: www.swisscom.ch/aiuto
- > Numero gratuito: 0800 800 800



Dati d'accesso a WLAN

- > Nell'Area clienti trovate il vostro nome WLAN (SSID) e la password: www.swisscom.ch/areaclienti sotto «Dati d'accesso a internet».





Troubleshooting

Router is not ready

-  (Power light is not on)
 - > Is the power cable correctly connected to the power supply?
 - > Is the router switched on?

-  (light is blinking in white or red)
 - > No error. Please wait 15 minutes until  (Internet) turns white. Do not switch off the router during this time!

Internet is not working

-  (red light is on)
 - > Did you connect the new DSL cable and the new microfilters correctly?
 - > Have you already received the confirmation text message (SMS) (see p. 9 no 1)?
 - > Reset router: push the Reset button  for 15 seconds. Wait until   lights are on and white.

WLAN is not on

- > Push the button .

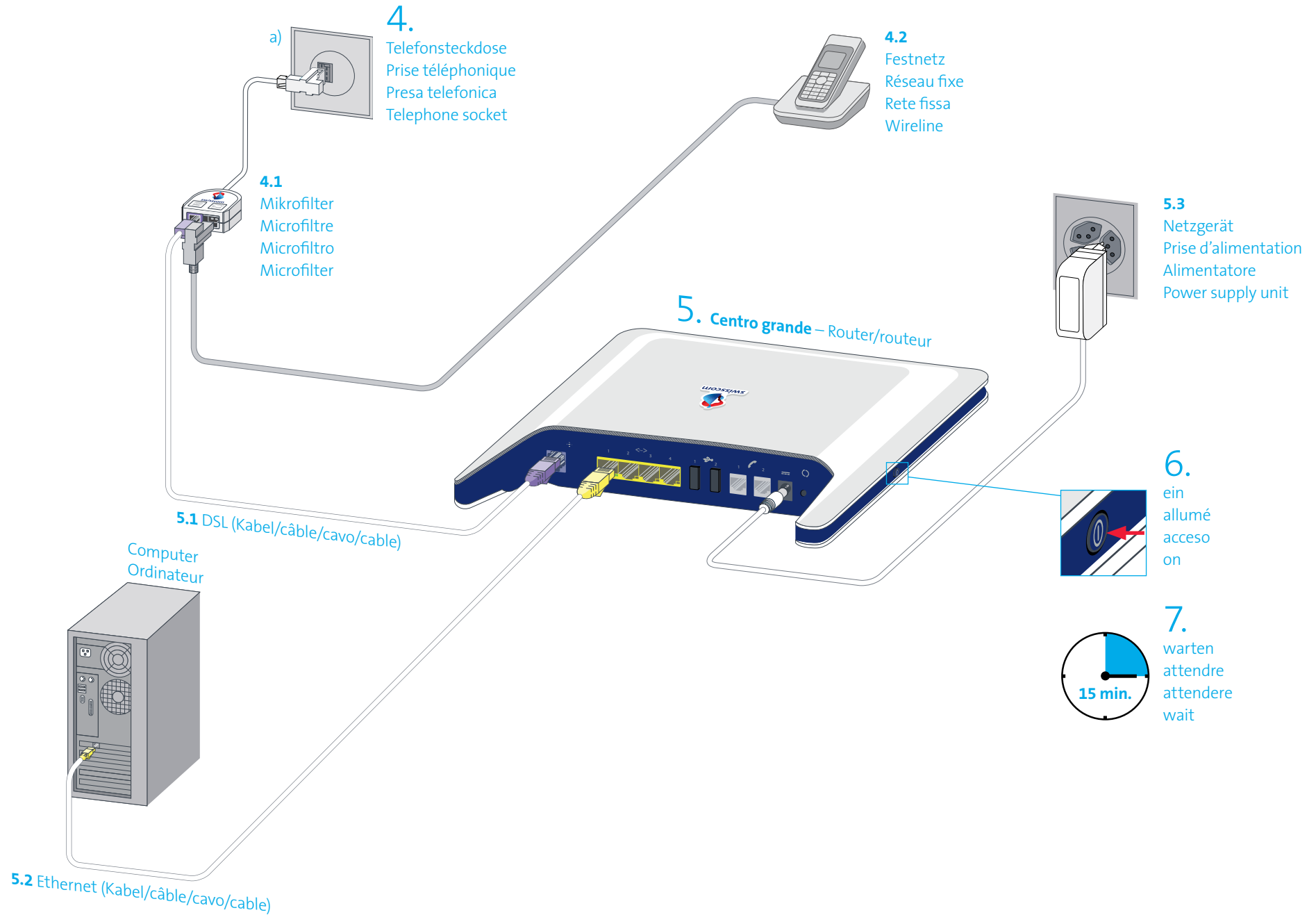
Further help

- > Internet: www.swisscom.ch/help
- > Toll-free number: 0800 800 800

WLAN access data

- > Your WLAN name (SSID) and password are in your customer center: www.swisscom.ch/customercenter under «Internet access data».

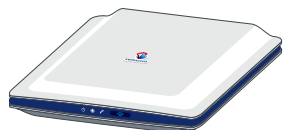
Übersichtsgrafik / Aperçu graphique / Rappresentazione grafica / Overview illustration



→ pull → tirare → tirer → ziehen

Montagemöglichkeiten:
Possibilités de montage:
Opzioni di montaggio:
Installation and mounting possibilities:

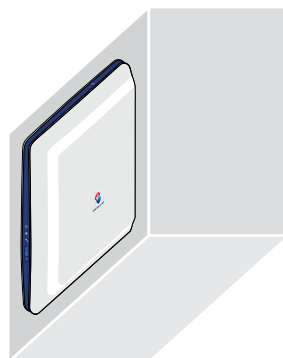
Horizontal
Horizontal
Orizzontale
Horizontal



Standfuss
Piédestal
Base
Foot



Wandmontage
Montage mural
Montaggio a parete
Wall-mount



Kabelabdeckung:
Couvercle cache-câbles:
Protezione cavi:
Cable cover:

