User's Manual ADSL Router Modem DB 120 4 Ethernet Ports

### 1. About ADSL

ADSL (Asymmetric Digital Subscriber Line) is a technology that allows high-speed data to be transmitted over existing copper telephone lines. The frequency of the ADSL signal is higher than that of voice, so voice and ADSL signal can coexist in one line by using a splitter to insulate each from the other. ADSL supports upload transmission speed up to 1Mbps and download speed up to 8 Mbps. Its data transfer rate adapts to the quality of telephone line and its distance. ADSL modem is an ideal device for broadband access.

#### 2. Feature of ADSL Router Modem DB120

- 1. Support ANSI T1.413 ISSUE 2, ITU G.992.1(G.DMT), ITU G.992.2(G.LITE).
- 2. Web-based configuration and monitoring.
- 3. Support up to 8 PVCs.
- 4. Routing function.
- 5. Support NAT, DHCP Server
- 6. Maximum downstream transmission rates of 8 Mbps.
- 7. Maximum upstream transmission rates of 1Mbps.
- 8. 4 Port Ethernet

#### 3. System Requirements

- CPU Pentium® MMX 233 MHz / higher or Compatible
- Ram 64 Mb or higher
- Hard Disk 1 Gb or higher
- CD Rom 8 X or higher
- LAN Card (Network Interface Card)
- Windows® 98/2000/NT/Me/XP

## 4. Package Contents



One Adapter AC 220 Volts, DC 11 Volts



CD Quick Setup/Thai & English user's Manual

## 5. Indicators and Interfaces



	No.	ltem	Status			
	(1)	Power	Red, Indicates the status of the power connection.			
(2) DSL Yellow, Shows DSL line status.		Yellow, Shows DSL line status.				
Indicator	(3)	INTERNET	Green, Indicates the status of internal Connection			
	(4)	LAN	Green, Indicates the status of Ethernet interface.			
	(5)	LINE	Connected with phone line or "ADSL" port of the splitter.			
			To be connected to a PC network card by a straight-through			
	(6)	ETHERNET	network cable, also can use a crossover cable to connect to			
			Hub, Switch or Router.			
	(7)	SWITCH	To turn on / off the power.			
Interface	(8)	POWER	Power interface, Connect with power adapter.			
Intenace	(9)	(9) RESET	The RESET button will set the Modem to its factory default			
			setting and reset the Modem.			
			To reset the Modem, simply press the reset button for more			
			than 10 seconds. The Modem will be reset to its factory			
			defaults and after about 30 seconds the Modem will become			
			operational again.			

#### 6. Hardware Connection

- 6.1 Connect anyone of four Ethernet ports of the modem (6) with 10/100BASE-T port of the computer using the LAN cable
- 6.2 Plug the adapter in AC outlet, and then plug in power cord (8).
- 6.3 Turn on the power switch (POWER LED will be on), then configure the ADSL modem and enter username and password (according to step 11 and step12)
- 6.4 Use a telephone cord to connect the LINE port of the splitter with the RJ-11 port (the phone jack) on the wall.
- 6.5 Use another telephone cord to connect the ADSL port of the splitter with the LINE port of the Modem (5).
- 6.6 Use another telephone cord to connect the telephone set with the PHONE port of the splitter.



# 7. Splitter



Interface	Introduction	
LINE	Connected with telephone line.	
ADSL	Connect with the LINE port of the Modem by telephone line provided.	
PHONE	Connect with telephone.	

# 8. LED Status Indication

Status	ON	Flashing	Fast Blinking	OFF
Power	Normal Operation	-	-	Power not applied
	DSL line is	DSL is training	DSL is transforming	DSL line not Connected
DSL	trained	DSL is training	data	
	Internet		-	No Internet not
INTERNET	Connection	-		Connection
				Ethernet is not
LAN	Ethernet is		Ethernet traffic is	connected;
	connected	-	flowing	Wrong type of Ethernet
				cable used

### 9. Configure your PC's Network parameters.

- 9.1 In case of Windows 98 /ME/ 2000, click the Start button, point to Settings, and then click Control Panel. Double-click the Network and Dial-up Connections icon. Select Internet Protocol (TCP/IP), and then click Properties. Click the radio button labeled Obtain an IP address automatically. Also click the radio button labeled Obtain DNS server address automatically. Click OK to confirm.
- 9.2 In case of Windows XP, click the Start button, and then click **Control Panel**. Doubleclick the Network Connections icon.
- 9.3 For Windows XP®. Follow the instructions presented on the figures below



1) Right-click the Local Area Connection icon



2) Select Properties



3) Select Internet Protocol (TCP/IP), and then click Properties.

💌 🄂 Go 🛛 🔁 Fun & Games 🎽
1. Click Obtain an IP address
y i your network regeon automatically
2 Click Obtain DNS server address
automatically
Adyarced.

 Click the radio button labeled Obtain an IP address automatically. Also click the radio button labeled Obtain DNS server address automatically. Click OK to confirm.



5) Click the radio button labeled **Show icon**, and then click **OK** to save.

9.4 After complete these instructions and turn on your ADSL modem, you will found the icon on the status bar as the figure below:, figure a) LAN cable connected correctly or figure b) LAN cable connected incorrectly



Figure a) LAN cable is connected correctly



Figure b) LAN cable is connected incorrectly

#### 10 Configure ADSL Modem: Quick Setup using CD

10.1 Insert **Quick setup CD-Rom** into your computer. Wait for a moment until dialogue box is displayed as below. Then click "Continue" button.

Configure Wizard for TOT v1.1	×
Notes:	
This software is an easy tool to configure the MODEM of	TOT.
Do not use this tool to configure any MODEM supported	by other vendors.
Please disconnect the telephone cord of the MODEM wh	en using this tool.
Close	Continue

10.2 Enter your Username and Password, assigned by TOT\*, then click "Finish"

Configure Wizard for TOT v1.1	×
Broadband Log in name	
Username: XXXXXXQgoldcyber	
Password: ********	
Close	Finish

#### \*For TOT ADSL subscriber , you will get Username and password as followed

Super Package (256/128) Login Name : 0xxxxxx@supercyber
 Silver Package (512/256) Login Name : 0xxxxxx@silvercyber
 Gold Package (1024/256) Login Name : 0xxxxxx@goldcyber
 Password : 0xxxxxxx
 Password : 0xxxxxxx
 Password : 0xxxxxxx

10.3 Username and Password will be saved in ADSL Modem, and then click "Close" button.it will restart automatically.

10.4 After ADSL modem is restarted, wait for a moment until LED of LAN, Internet, DSL are lighted and go solid. After that click at Internet Explorer to test the internet connection. Till this point, the ADSL modem configuration is finished.

# 11. Configure ADSL Modem: Quick Setup without CD

11.1 Click Internet Explorer icon to open the web browser



# 11.2 Fill IP address "192.168.1.1" and then press Enter

🗈 >Log In - ILLUSION		
File Edit View Favorites Tools Help		27
🕝 Back • 🐑 - 🖹 🖉 🏠 🔎 Search 🌟 Favorites 🥹 🐼 • 🧾 🤊 🥥		
Alers http://192.160.1.1	- Papap Drive	💽 Go Links 🎽 Norton Anklikrus 🔜 🔹
Google+ ∰ Search Web ₽00+ 192.168.1.1		
Router Log in name		
Username: admin Password:		
		Log In
2) Done		💣 Internet
🛃 Start 💿 2 Windows Explorer 🔸 🚷 @GanmenTister Parts 🗿 >Log In - LLUSION	тн 😰 🖤	10 10 10 10 10 10 10 10 10 10 10 10 10 1

11.3 Fill in Username: <u>admin</u> and Password: <u>tot</u>. Then click Log in button



#### 11.4 Click Quick Setup tab

DSL Gateway			
		DSL Status	
DSL Status	Click	Connection Status Trained Modulation Path Mode Ds Rate (Kbps) Us Rate (Kbps) DS Margin (dB) US Margin (dB) US Line Attenuation (dB) US Line Attenuation (dB) CRC Rx Fast CRC Tx Fast CRC Tx Interleaved CRC Tx Interleaved	Disconnected
			Refresh

11.5 Please fill in Username and Password, assigned by TOT. Click **Apply** button, and then click **Save ALL and Reboots button**.



11.6 When the message box is shown, click **OK** button.

DSL Gateway	
	Quick Setup
DSL Status 🛛 🥹	
Quick Setup	
Advanced Setup	
	Username: XXXXXXX@goldcybe Password: ••••••
Microsoft Inte	ernet Explorer 🛛 🔀
Are y on th	ou sure to save all the changes? Make sure you have pressed "Apply" if the configuration have been changed e pages.
	Apply Save All and Reboots

11.7 Click Yes button, and then Modem will save and reboot automatically.



11.8 Wait for a while until three LEDs for LAN, Internet, and DSL status go solid, and then you can surf webs now.

## 12. Configure ADSL Modem: Advanced Setup

12.1 Click Internet Explorer icon to open the web browser



12.2 Fill IP address "<u>192.168.1.1</u>" and then press Enter

>Log In - ILLUSION			
File Edit View Favorites	Tools Help		
G tot O R	🗟 🎸 🔎 Search 🤺 Favorites	🛛 🕲 🖓 🖻 · 📃 🤊 🖓	¢
Address http://192.168.1.1			💌 🛃 Go 🛛 Links 🎽 Norton AntiVirus 🌄
DAP DOptions	Softwa P	······································	<ul> <li>ChipDAP Drive -</li> </ul>
Google+	. Or search web	<u>192.168.</u>	.1.1
Please	Log In to continue.		
		Router Log in nam	le
		Username: admin Password:	
a) Date			Totavat

## 12.3 Fill in Username: admin and Password: tot. Then click Log in button



## 12.4 Click Advanced Setup tab



12.5 Click **NEW Connection** tab to build a new connection specified for TOT \*

DSL Gateway	
	Bridged Connection Setup
DSL Status 🛛 🕹 Quick Setup System Info	Name: Type: Bridge 💌
Connections System Commands User Management LAN Setup	Bridge Settings Encapsulation: <ul> <li>LLC O VC</li> <li>PVC Settings</li> <li>PVC:</li> <li>VPI: 0</li> </ul>
WAN Setup New Connection reserve_link	VCI:
	Apply Delete Cancel Save All and Reboots

TOT default \* VPI : 1 , VCI : 32 , Type : PPPOE LLC

# 12.6 Select Type as PPPoE

DSL Gateway		
	Bridged Connection Setup	
DSL Status 🛛 🥹 Quick Setup	Name: Type: Bridge V	
System Info Connections	PPPoA Static DHCP	
System Commands User Management	Encapsulation:   LLC O VC  Bridge tings CLP	
LAN Setup DSL Settings	VPI: 0	
WAN Setup New Connection	VCI: U	
reserve_link default_link		
	Apply Delete Cancel Save All and Reboots	

12.7 Fill in Name, Username, Password, VPI, and VCI. Click Apply button, and then click Save ALL and Reboots button.

ill in <b>Name</b> as TOT		
	Name, tot Type:	PPPoE 🞽
System Info	Options: 🗹 NAT 🗹 Firewall	
Connections		
System Commands	PPP Settings	
User Management	Username: xxxxxx@goldcybe	PVC Settings
LAN Setup	Password:	PVC:
DSL Settings	Idle Timeout 60 secs	VPI: 1
WAN Setup	Keep A <mark>live: 10 min</mark>	VCI: 32 💌
New Connection	Authentication:	
reserve_link	NRU: 1492 bytes	
default_link	On Demand: 🔲 🛛 Default Gateway: 🗹	
	Enforce MRU: 🗹 🛛 Debug: 🗖	
Fill in Userney		

12.8 Click **Yes** button, and then Modem will save and reboot automatically.

Save All and Reboots - Microsoft Internet Explorer	Save All and Reboots - Microsoft Internet Explorer
Do you want to save all configuration to the flash and reboot the device?	Configurations have been saved.
Make sure you have pressed "Apply" if the configuration have been changed on the pervious pages.	Now system is rebooting
Yes No	

12.9 Wait for a while until three LEDs for LAN, Internet, and DSL status go solid, and then you can surf webs now.

## **Troubleshooting**

#### 1. Cannot surf webs

1.1 DSL LED continues to blink but does not go solid. This means that the DSL line is trying to train but for some reason it cannot establish a valid connection.

#### solution

- 1.1.1 Check for "Dial tone". If no dial tone, please look for the location of the telephone line disconnect.
- 1.1.2 Check for any equipment connected to the telephone line, which is connected to Line port of splitter, such as fax, answering machine, and etc. If you found one, please disconnect it
- 1.1.3 Try connecting the telephone line directly to modem (no splitter used). If direct connection is OK, cables are incorrectly connected to the splitter or the splitter is malfunction.
- 1.2 DSL LED is on and solid, but Internet LED is off. This means that ADSL signal is synchronized, but modem configuration is incorrect.

#### solution

- 1.2.1 Verify these parameters: VPI=1, VCI=32, Type = PPPoE, and Encapsulation = LLC.
- 1.2.2 Username and Password have no capital letter and no space. Please try to fill Username and Password again.

#### 2. ADSL connection loss often

2.1 Check for any equipment connected to the telephone line, which is connected to **Line** port of splitter, such as fax, answering machine, and etc. If you found one, please disconnect it, or use **Micro Filter** or **Single Line Splitter** connecting between it and the telephone line. Otherwise you must move it to connect the telephone line, which is connected to **Phone** port of splitter.

#### 2.2 Reduce noise on telephone line

- 2.2.1 Should not connect 56 kbps modem.
- 2.2.2 The telephone line should not be near power lines, air condition, and any electric appliance.
- 2.2.3 Check telephone line connectors. Eliminate any oxide on them and make sure the telephone line connected tightly.
- 2.2.4 Turn off and on modem. Disconnect the cable between the modem and the computer, and then reconnect them.

#### 3. Listen noise as using telephone

- 3.1 Verify cable connection on splitter.
- 3.2 Check the bridge tab on the telephone line. The bridge tab must be on the telephone line connected to **Phone** port of splitter.
- 3.3 In case that the bridge tab can not be as the recommendation in 3.2, please use **Micro Filter** or **Single Line Splitter** connecting between your telephone set and the telephone line.

If ADSL modem is defect or you have any question about it, please contact us:

Help Desk 5 lines (Kriangpat Co.,Ltd)

0-5218-6749-53 : 8.30-22.00 o'clock

0-2253-0614-8 Ext 501,502,312 : 8.30-17.30 o'clock

Find more Information, FAQ, Downlond user's manual at :

www.himark-tel.com

**TOT Call Center 1100**