

LET'S GET STARTED

CLEAR Modem with Wi-Fi



SET IT UP

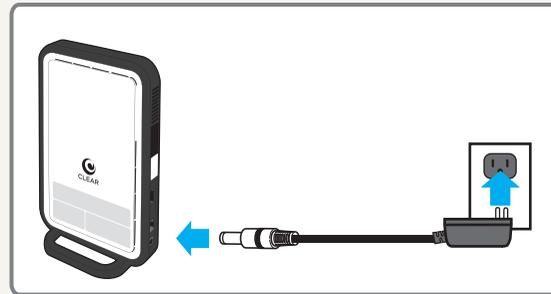
Align the slots at the bottom of the CLEAR Modem with Wi-Fi (Modem) with the slots on the Modem Foot (Foot). Push gently on the Modem to snap the Foot into place.



To remove the Foot, press both tabs outward, at the same time, and the Foot will release from the slots.



Follow the diagram to plug in the Power Cord:



After you've plugged the Modem into a power outlet, the Modem will automatically search for a CLEAR 4G signal.

SET IT UP *(continued)*

As the Modem is searching for the CLEAR 4G signal, five LED lights, located on the side of the Modem, will blink sequentially and then in unison. When the Modem is connected to the CLEAR 4G signal, the LED lights will stop blinking and remain lit.



NOTE: The number of lights indicates the CLEAR 4G signal strength. For optimal signal strength, you should try different locations for the Modem to ensure a minimum of two lights are lit.

If at least two LED lights are not lit, try moving the Modem to another room.

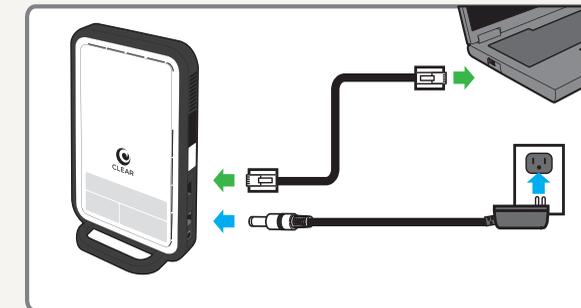
- Move just the Modem (not your computer) to another room, and wait 15-20 seconds after the LED lights are solid white for an accurate reading of the CLEAR 4G signal
- To optimize the signal strength in the Modem's current location, try turning the Modem by small 1/4" increments
- Once you find the best CLEAR 4G signal, you're ready to connect your devices

SET IT UP *(continued)*

CONNECT TO THE WIRELESS NETWORK:

- Please locate your Modem's default wi-fi Network name and password located on a label near the bottom of the device
- From your device, view the available networks
- Select the Modem's wi-fi Network (located on the label)
- Enter the wi-fi password, exactly as it appears on the label
- Your device should display a message indicating it has connected to your Modem's wi-fi Network

As an alternative to wi-fi, you can use the included Ethernet Cable to connect to the Modem.



SET IT UP *(continued)*

Once you've set up your Modem and connected to the wi-fi Network, you should change the Modem's wi-fi Network Name (SSID) and the Default Password to something easy to remember.

- Log in to your Modem's Home Page by entering <http://192.168.15.1> into your web browser
- Enter the default Password (CLEAR123)
- From the Menu, select "Basic" then "Wi-Fi"
- Enter your new wi-fi Network Name and Password (the wi-fi Password must be between 8 and 63 characters)
- Click "apply" to save the changes
- Use your computer's wireless Connection Manager to find your wi-fi Network Name and connect using the new wi-fi password

NOTE: If you forgot your wi-fi Network Name or Password, you can connect to your Modem with the Ethernet Cable. Log in, using the default Modem password, to view or change the wi-fi Network Name or Password.

CONNECT TO THE INTERNET

Every CLEAR customer gets an online account, so you can easily manage your account and view/pay your bill.

The first time you connect to the internet with your Modem, you will need to set up your CLEAR online account.

Open a new browser session, and you'll see a web page where you should review your rate plan information, complete your online account, and read and accept the CLEAR Terms of Service.



Congratulations! You're ready for INTERNET AWESOMENESS

Be sure to check-out our "QUICK TIPS" and "HAVE A QUESTION?" sections.

QUICK TIPS

It's easy to manage your Modem, by using the Modem Home Page. You can change settings, view signal strength, control the number of users, and change the wi-fi network name and password. Enter <http://192.168.15.1> in your web browser. The default password is "CLEAR123".

UNABLE TO BROWSE THE INTERNET?:

- Try moving the Modem to different locations until at least two LED lights are lit

OTHERWISE TRY THESE STEPS:

- Turn off the Modem for 15 seconds
- Bypass any power strips and try a different power outlet
- Connect the Modem directly to the computer with the Ethernet Cable provided in the box
- Check the connection between the Modem and computer, and make sure the cable fits securely in the port and restart your computer

BROWSER STUCK?:

- If your browser is stuck on a message from CLEAR, follow the on screen instructions to view the message and provide any requested information

QUICK TIPS *(continued)*

TO MAXIMIZE SECURITY:

- Change the Modem wi-fi Network Name and Password
- Use the highest level of security that your wi-fi-enabled device supports

RESETTING THE PASSWORD:

- Press the Reset button on the Modem for 10 seconds to restore the factory default settings
- Log in to the Modem Home Page by entering <http://192.168.15.1> into your web browser
- Enter the Modem Password "CLEAR123"
- From the Menu, select "Basic" and then "Password"
- Enter the new Password and click "Apply" to save the settings

You can also connect to your Modem with the Ethernet Cable and log in using the default Modem password, to view or change the wi-fi Network Name or Password.

QUICK TIPS *(continued)*

UNDERSTANDING THE LED LIGHTS:

- Five blinking lights mean the Modem is connecting to the CLEAR 4G signal
- Once the Modem has connected to the CLEAR 4G signal, the same lights remain lit to indicate the signal strength. Five lights indicate a strong signal
- The wi-fi LED remains lit when wi-fi is enabled
- The Power LED remains lit when the Modem is on.



- A solid green light means a connection to the CLEAR 4G signal has been made.
- A blinking yellow light means data is being transmitted.



HAVE A QUESTION?

Please read the separate "Important Information" document included with your Modem for regulatory information, safety information, and other important disclosures.

If you have questions about your Modem, access the online Help Tool on the Modem Home Page, the online User Guide, FAQs, and live chat support at www.clear.com/support.

If you still have questions, please call us at 877-956-4056. We provide automated telephone support 24/7 and live telephone support between 9am and 10pm, seven days a week.

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