



AT&T Mobile Hotspot Elevate 4G* Quick Start



Get to Know Your Device



Power Button:

- Press and hold 2 seconds – power on/off the hotspot
- Press and release – wake up the LCD screen
- Press – access additional screens

LED States:

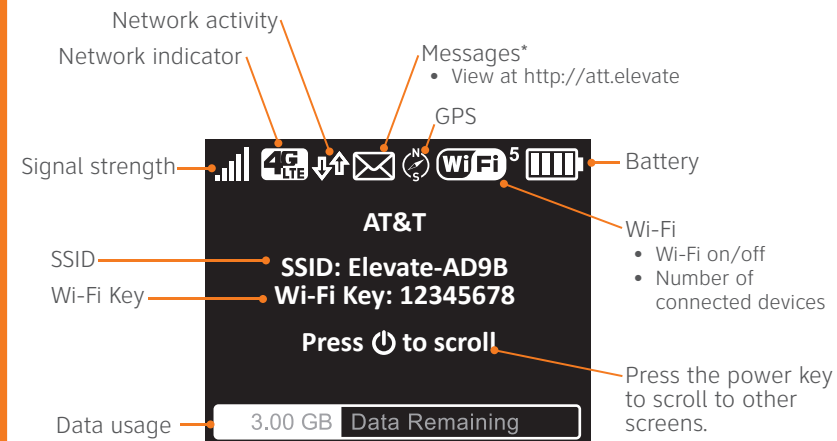
- Flashing blue slowly – powered on
- Flashing blue quickly – updating firmware

Default Audio Alerts:

- You have a new SMS message (e.g. a message from AT&T about your service)
- Battery is low
- A device has connected to your Mobile Hotspot

Your Device LCD Screen

Home Screen



Press the power button once to access more screens:

- WPS
- Web Interface
- Messages / Alerts
- About Elevate

* Supports receiving SMS messages, including messages from AT&T about your service

More Information

On your device:

- Check the LCD screen for device status.
- Go to the device Web User Interface at <http://att.elevate> for setup and advanced features.

On the Web:

- For more information about using your new device, visit the interactive web tutorial available at att.com/Tutorials. Select manufacturer: Sierra Wireless; model: Mobile Hotspot Elevate 4G.
- Fast, affordable tech support for you and your home. Visit att.com/quickstarthelp to learn more about AT&T ConnectTech® Laptop Connect Quick Start Services for premium expert assistance. Our experts will help you save time by arranging your PC settings from the comfort of your home or office so you can enjoy your connection. Terms and conditions apply.
- Additional support is available online including device specifications, troubleshooting and user forums at att.com/DeviceSupport.

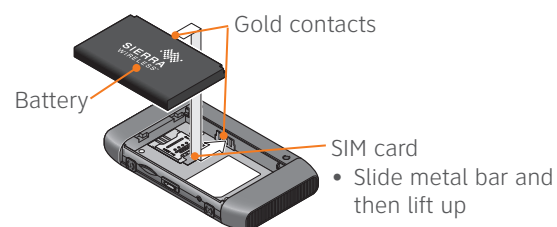
On the phone:

- Call AT&T Customer Care at 800-331-0500 for assistance with your AT&T service. Please enter the 10-digit wireless phone number associated with your DataConnect service when prompted to be directed to a specialized Care team. The wireless phone number associated with your DataConnect rate plan can be found:
 - at <http://att.elevate>
 - on your monthly statement



Step 1: Set up Device

1. Remove the back cover. Insert the battery, as shown.



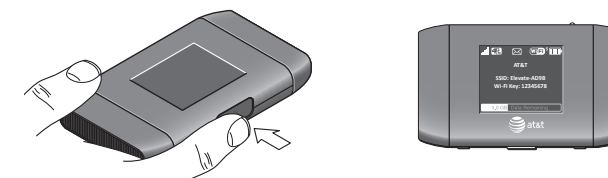
2. Replace the cover.

When you need to charge the battery, use the USB cable to attach the Mobile Hotspot to:

- A wall socket, using the AC adapter (fastest option)
- The USB port on your laptop

Step 2: Connect to the Internet

1. **Press and hold** the power button for 2 seconds.
2. The LCD displays "Connect your computer to Wi-Fi network", the Network SSID, and Wi-Fi Key.



Note: The LCD goes blank to save power. **Press and release** the power button to view information.

3. On your computer or mobile device, open your Wi-Fi/network connection manager.
4. Find the Wi-Fi SSID **Elevate-xxxx** (also displayed on the LCD screen).
5. When prompted, enter your Wi-Fi Key displayed on the LCD screen.
6. Launch your browser.

Passwords

Connect a device:

- Wi-Fi SSID **Elevate-xxxx** (displayed on the LCD screen)
- Wi-Fi Key as shown on the LCD screen

Change passwords and settings:

1. Log in as Administrator at <http://att.elevate>. Your default Admin Login is **attadmin**.
2. Click the **Device Security** menu option.
3. Change network name, security, Wi-Fi Key, and Admin Login.

Restore device settings to defaults:

1. Remove the back cover.
2. **Press** and **hold** the reset button for 5 seconds.



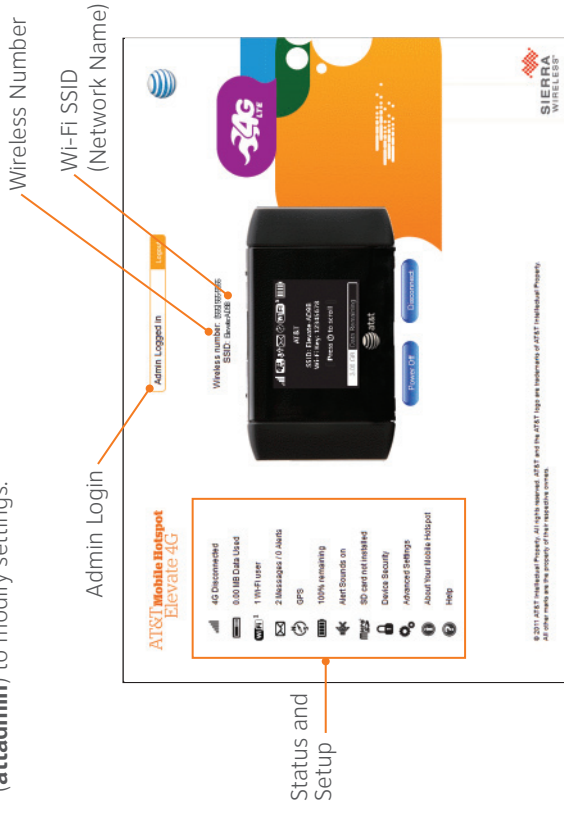
Reset button

Note: If you change your Wi-Fi Key (password), you may need to update the saved information in your laptop's Wi-Fi Connection Manager.

Web User Interface

To access the device Web User Interface, first **connect** to your Mobile Hotspot.

In your browser, enter <http://att.elevate>*. Log in with your Admin Login (**attadmin**) to modify settings.



* Note: Alternatively you can enter the device IP address <http://192.168.1.1>

Check Your Data Usage

To view your data usage:

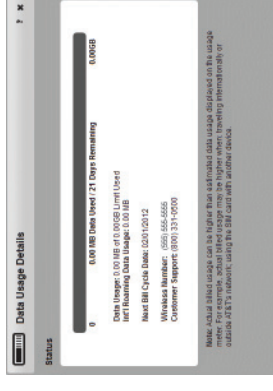
On the Mobile Hotspot LCD:

The LCD screen shows the data usage.* If the LCD screen is blank, **press** and **release** the power button.



On the Web User Interface:

1. Go to <http://att.elevate>.
2. Click the Session Data icon.



* Note: Actual billed usage can be higher than the estimated data usage displayed in the usage meter. For example, actual billed usage may be higher when traveling internationally or outside AT&T's network, or using the SIM card with another device.

Connect Other Devices

Connect additional laptops

1. Open the Wi-Fi network manager on your computer.
2. Select your Mobile Hotspot Wi-Fi network displayed on the LCD screen. (e.g. Elevate-xxxx)
3. Enter the Wi-Fi Key displayed on the LCD screen and launch your browser.

Connect other wireless devices

(smartphones, media players, cameras, etc.)

1. Open the Wi-Fi menu on the device and view the list of available networks.
2. Select your Mobile Hotspot Wi-Fi network. (e.g. Elevate-xxxx)
3. Select Connect and enter the Wi-Fi Key displayed on the LCD screen.

Connect WPS devices

Wi-Fi Protected Setup (WPS) allows WPS-enabled devices to be connected to a Wi-Fi network without the use of a keyboard. The WPS feature is available on certain cameras, printers, and laptops.

1. With the LCD screen powered on, **press** the power button on your Mobile Hotspot to view the WPS Setup screen.
2. **Double-press** the power button to enable WPS.
3. Within 2 minutes, **press** the WPS button on the wireless device you want to connect.
4. Your Mobile Hotspot and the wireless device will communicate and establish the connection.

Use the microSD Card

You can share photos, music, data files, etc. on a microSD card over your Wi-Fi network.

Before you begin

1. Remove the back cover and insert a microSD card.
2. Log in as Administrator at <http://att.elevate>. Your default Admin Login is **attadmin**.
3. Click the microSD icon.
4. Select **Wi-Fi**.

Share or access files over Wi-Fi* Windows

1. Map a network drive to <http://att.elevate/dav>.
2. Drag and drop (or copy) files you want to share to the shared folder.

Mac OS X

1. Select **Go > Connect to Server**, and in the Server address box, type <http://att.elevate/dav>.
2. Click **Connect**.
3. Drag and drop (or copy) files to the shared folder in Finder.

Access the shared files using a Web browser

1. Connect to the Wi-Fi network.
2. Type <http://att.elevate/dav> into your browser.

*For detailed instructions, see the Online Help on the homepage.

Your 4G LTE wireless device will indicate which of AT&T's wireless networks you are connected to. A network indicator does not necessarily mean that you will experience any particular upload or download data speeds.

- 4G LTE: Connected to AT&T's 4G LTE network.
- 4G*: Connected to AT&T's HSPA+ network. AT&T's HSPA+ network is capable of delivering 4G speeds when combined with enhanced backhaul. 4G availability is increasing with ongoing backhaul deployment.
- E: Connected to AT&T's EDGE/2G network.

Actual data upload and download speeds depend on various factors, including the device, network utilization, file characteristics, terrain, etc. Learn more at: wireless.att.com/learn/articles-resources/wireless-terms.jsp, your AT&T Wireless Customer Agreement, Section 3.2 Where and How Does AT&T Service Work?

*AT&T's HSPA+ network can deliver 4G speeds when combined with enhanced backhaul. Your wireless device can't distinguish between HSPA+ cell sites with enhanced backhaul and those without. Enhanced backhaul not available everywhere. Learn more at att.com/network.

Limited 4G LTE availability in select markets. 4G speeds delivered by LTE or HSPA+ with enhanced backhaul, where available. Deployment ongoing. Compatible device and data plan required. LTE is a trademark of ETSI. Learn more at att.com/network.

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