# **NETGEAR**<sup>®</sup> Installation Guide

#### Wireless HD Video and Gaming Adapter (WNCE4004)







**NOTE**: Make sure that you go through the connection settings on your TV, Xbox, or Blu-ray player after the WNCE4004 is configured and connected. If asked for the type of connection, make sure that Wired is selected

#### Installation without WPS

- **Step 1:** On the computer you will use to install the WNCE4004, disconnect its wireless connection to the router and/or remove any Ethernet cable currently connected to the computer. You can restore the connection after the WNCE4004 installation is complete.
- Step 2: Connect the WNCE4004 to your computer, using the Ethernet cable (included) and the power adapter.

- **Step 3:** Wait until the Link LED blinks green. Make sure that the computer gets the IP address. Then, open your Internet browser-it automatically takes you to the setup page. (If not, manually type http://www.mywifiext.net as the browser address.) The default user name is **admin** and the default password is **password**. Follow the instructions on the setup page, then return to this guide
- **Step 4:** Disconnect the Ethernet cable from your computer.
- **Step 5:** Connect the WNCE4004 to your TV, xBox, or Blu-ray player.

**Step 6:** Congratulations! Your installation is complete.

#### **WPS Process**

When you press the WPS button to establish a wireless connection, the following sequence of events occurs:

- 1. When WPS is in process, the WPS LED blinks blue for 0.5 seconds and then off for 0.5 seconds, continuously.
- 2. When a security association is successfully made to a Root AP (access point), the WPS LED turns blue. If a non-security association is made, the WPS LED turns off.
- 3. When WPS is done, the Link LED displays the link rate quality: solid green, solid amber, or solid red.

**Note:** If there is a WPS failure, the WPS LED blinks continuously in the following pattern: Three slow blinks and then the blinking stops for 1 to 1.5 seconds.

### FAQ

- 1. When I set up the WNCE4004 without using WPS, does the computer have to be on DHCP for the installation to work? Yes.
- 2. Why am I getting the error "Connection was not established to the selected network."?
- There are a few reasons for a connection error. First, you might have entered the incorrect network name or key. Make sure that it is typed in correctly by clicking **Cancel** and retyping the name and key. Second, the router might have stopped broadcasting. Make sure that the router broadcasting your wireless network is still turned on and that there is a clear line of sight between the WNCE4004 and the router. If possible, move the WNCE4004 closer to the router and click **Try Again**. If you still see this message after repeated attempts to connect, you might need to upgrade your router to one that provides greater wireless range or purchase a range extender to extend its wireless range.
- 3. I tried to install without WPS, but when I launched my browser, I got an error. What can I do?

Make sure that your Ethernet cable is fully seated between the WNCE4004 and the computer and that the Link LED on the device to which the WNCE4004 is connected is on. If the Link LED is not on, reconnect the Ethernet cable and relaunch your Internet browser.

- **4.** What should the Link LED colors be when the WNCE4004 is set up correctly? The Link LED on the WNCE4004 blinks green when it is not connected to any access point. After the wireless connection is established, the Link LED remains solid green, solid amber, or solid red, depending on the wireless link quality.
- 5. What should I do when the Link LED is red?

The best connection is established when there is a clear line of sight between the WNCE4004 and the router you are connecting to. Make sure that there are no physical obstacles between the WNCE4004 and the router and try to move the WNCE4004 closer to the router.

**6.** How do I change the settings after the WNCE4004 is set up initially?

Follow the instructions in Installation without WPS. As you type http://www.mywifiext.net, you might further configure advanced settings.

![](_page_1_Picture_17.jpeg)

![](_page_1_Picture_18.jpeg)

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Solid

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After installing your device, register at http://www.NETGEAR.com/register so you can use our telephone support service. Also go to http://support.netgear.com for product updates, additional documentation, and support.

Get the user manual at http://downloadcenter.netgear.com or through a link in the product user interface.

![](_page_1_Picture_26.jpeg)

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![](_page_1_Picture_28.jpeg)

## Link LED Activity

lctivity	
	The unit is not powered.
red	Link quality is poor, based on the link rate.
ing Red	If the LED blinks red at the rate of 0.5 second on and 0.5 second off, the firmware is corrupt. See the user manual for instructions.
amber	Link quality is fair, based on the link rate.
ing red	System is booting up, or has been reset. The LED starts to blink red after the Reset button has been pressed more than 5 seconds. The LED also blinks red during a firmware upgrade.
green	Unit is powered on, and the link quality is good, based on the link rate.
ing green	Boot-up is complete, but no wireless connection is established, so no IP address is obtained.

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