BIGPOND ELITE™
WIRELESS BROADBAND NETWORK GATEWAY

QUICK START GUIDE

BIGPOND®

WELCOME TO BIGPOND WIRELESS BROADBAND

- THANK YOU FOR CHOOSING US!

This guide is to help you get the most out of your BigPond Wireless Broadband experience. We're sure you're keen to get started and with our quick start guide you will be connected to the internet in no time!

As a BigPond Wireless Broadband Member you can now enjoy a huge range of benefits, including flexible plans, a world of 'unmetered' content, state-of-the-art security options, great account management tools, extra email features, special shopping deals and lots more.

So let's get started.

Make a note of your BigPond details here...

EMAIL ADDRESS

(Remember, your email address is your username@bigpond.com)

PASSWORD

(If you like, protect your security by writing down an unmistakable clue rather than your actual password)

IMPORTANT
READ THIS FIRST:

Before connecting any cables, please ensure that you have the 'Wireless Broadband Installation USB Key' (below). You will find this inside the box that your BigPond Elite™ Network Gateway came with.

Insert this into any USB port on your computer for a step-by-step guide to connecting and configuring your Gateway.

PLEASE PAY PARTICULAR ATTENTION TO THE USB CONTENT DURING THE INSTALLATION PROCESS. FAILURE TO DO SO MAY RESULT IN AN UNSUCCESSFUL INSTALLATION.

YOUR BIGPOND ELITE™ NETWORK GATEWAY

1. Next G™ SIM Card slot
2. Wired Ethernet Connections
3. Reset button
4. Power
5. External antenna port (antenna not included)
6. USB (Mass Storage or Print Server)

PACKAGE CONTENTS

- BigPond Elite ™ Wireless Broadband Network Gateway
- Quick Start Guide
- 1 x Network Gateway User Manual (on the USB key)
- Wireless Broadband Installation USB Key
- Wireless Security Card
- Ethernet Cable
- Power Supply

1 GETTING STARTED

The Installation USB Key will guide you through everything you need, from setting up your hardware and connecting the cables to your Gateway, through to installing the software and registering your BigPond account.

Simply insert the **Installation USB Key** into your USB port on your computer.
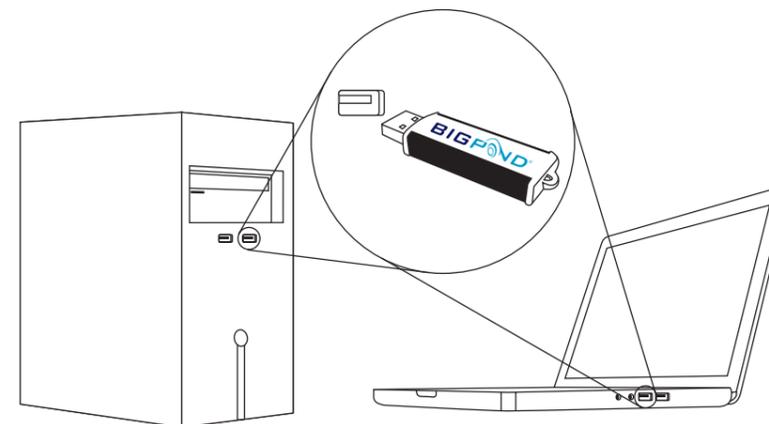
FOR MICROSOFT OPERATING SYSTEMS:

- The installation should load automatically. If it doesn't, open 'My Computer' and double-click on the 'BigPond Wireless Broadband' icon. Then, follow the step-by-step instructions to set up your BigPond Elite™ Network Gateway.

FOR MAC OPERATING SYSTEMS:

- Double-click on the "BigPond Wireless Broadband" icon on your desktop and follow the simple step-by-step instructions to set up your BigPond Elite™ Network Gateway

2 INSTALLING THE CONNECTION CLIENT SOFTWARE

The installation USB Key will guide you through setting up your BigPond Elite™ Network Gateway.

During the step up process you will be asked to choose whether you want to set up a 'Wired' or 'Wireless' (Wi-Fi) connection*. If you select the 'Wireless' (Wi-Fi) connection, please make sure that you enable the wireless network connection function on your computer.

* If your computer has a Wi-Fi adaptor turned on.

NET3G21_271009

3 SIGN UP / REGISTER YOUR DEVICE

This is when you will need your BigPond username and password, OR your billing details if you haven't signed up yet. Click on the 'Register now' button (shown right) to begin. Depending on your circumstance, you will encounter one of the following screens.

➲ NO USERNAME

If you have bought your device from the shop/dealer, you will need to register your billing details and set up a username and password. The following screen will appear prompting you for this information.
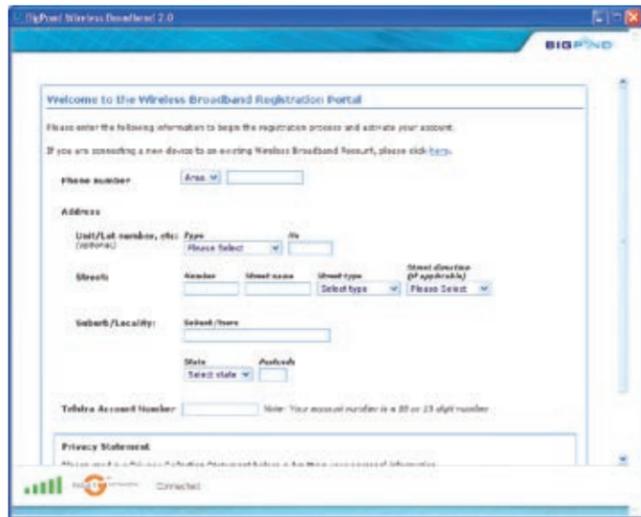
➲ EXISTING USERNAME

If you have ordered your device online, or over the phone, you would have already provided your credentials during the sign up process, as well as set up your username and password. You will need to use these details to log in when prompted with the below screen.
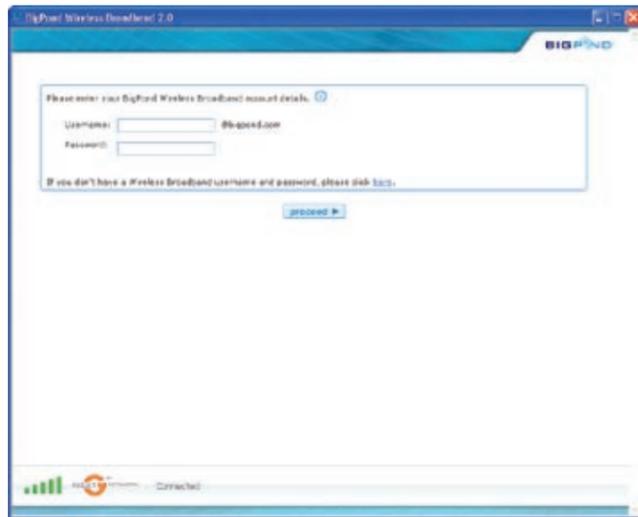
SET UP YOUR EMAIL

Once you have completed the registration process you will be provided with the option to set up your BigPond email.
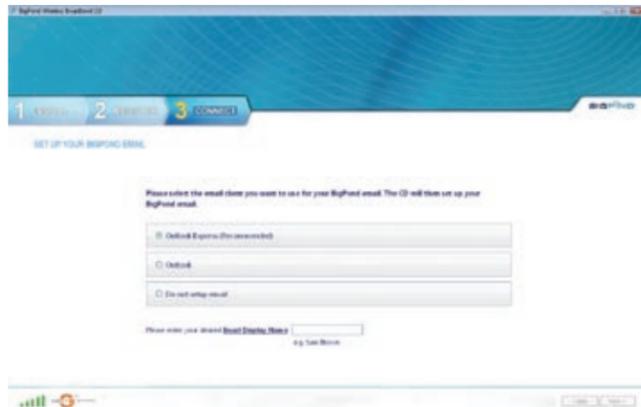
INSTALLATION COMPLETE

If you have followed all the previous steps, the following page will be displayed. Please read this page carefully.

4 YOU'RE CONNECTED

Now that you have set up your BigPond Elite™ Network Gateway, here is a quick guide to what it all means. Once your device is powered up and running you will notice a series of lights. These will light up, flash or turn off depending on the activity of your BigPond Elite™ Network Gateway.

FRONT PANEL LIGHTS

1. High Strength ⎤
2. Medium Strength ⎥ Next G™ Signal
3. Low Strength ⎦
4. 2G*
5. 3G
6. LAN 4 ⎤
7. LAN 3 ⎥ Wired Ethernet
8. LAN 2 ⎥ Connections
9. LAN 1 ⎦
10. Internet
11. Wi-Fi - Local Wireless Network
12. Power
13. Power button#
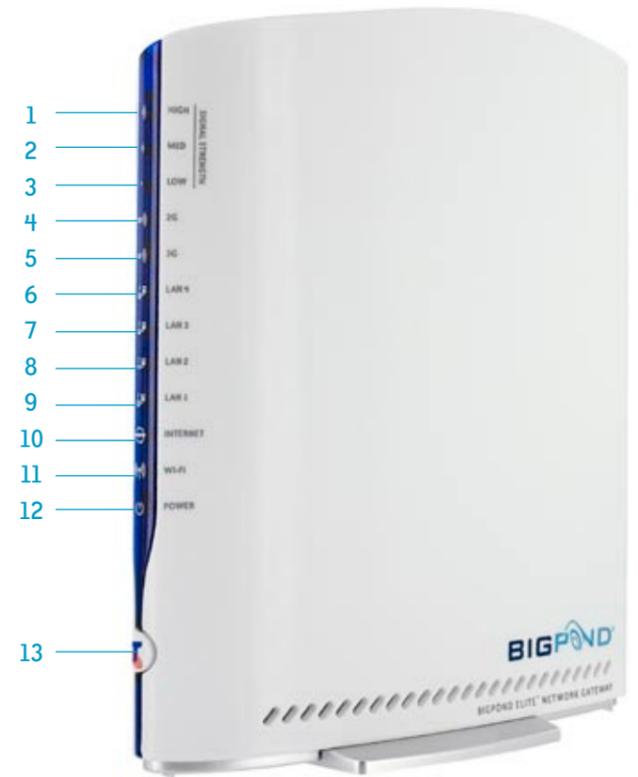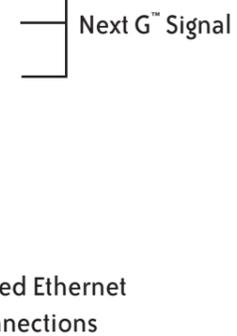
* 2G does not function on this device

\# This product features a soft power button. Your BigPond Elite™ Network Gateway will need to be powered on manually in the event that a power outage occurs.

NOW THAT YOU'RE CONNECTED, LET'S SHARE YOUR CONNECTION WITH FAMILY AND FRIENDS

You can connect multiple devices to your BigPond Elite™ Network Gateway, including Laptops, Desktop PC's and Wi-Fi enabled handsets and PDA's. To get your family and friends connected to the BigPond Elite™ Network Gateway, follow these steps:

1. Using your WiFi enabled device, scan for Wireless networks. (Refer to the User Manual of your Laptop, Desktop PC or PDA for instructions on how to scan for Wireless Networks)

2. Locate the Wireless Network Name (SSID) shown on the Wireless Security Card (this information is also available on the bottom of your BigPond Elite™ Network Gateway)

3. Click to connect to your Wireless Network

4. When prompted for your wireless security settings, enter the **Wireless Security Key (WPA)** found on the Wireless Security Card

5. Now you and your family and friends can surf the internet!

Wireless Network Name (SSID):
BigPond####

Wireless Security Key (WPA):
##########

WIRELESS SECURITY CARD LOCATED IN YOUR BIGPOND ELITE™ NETWORK GATEWAY PACK